



A Business Transformation Program



One Washington is a comprehensive, business transformation program to modernize and improve the state’s aging administrative systems and related business processes common across state government. There are four key administrative functional areas with change management supporting the transformation to the systems and the employees whose work will be transformed:



One Washington will move the state’s administrative functions to a cloud-based service. In today’s marketplace this service is frequently referred to as an enterprise resource planning (ERP) system. Such systems are already built, are generally not subject to code modifications but are highly configurable at the process level to accommodate requirements, and are purchased via monthly subscription rather than traditional licensing.

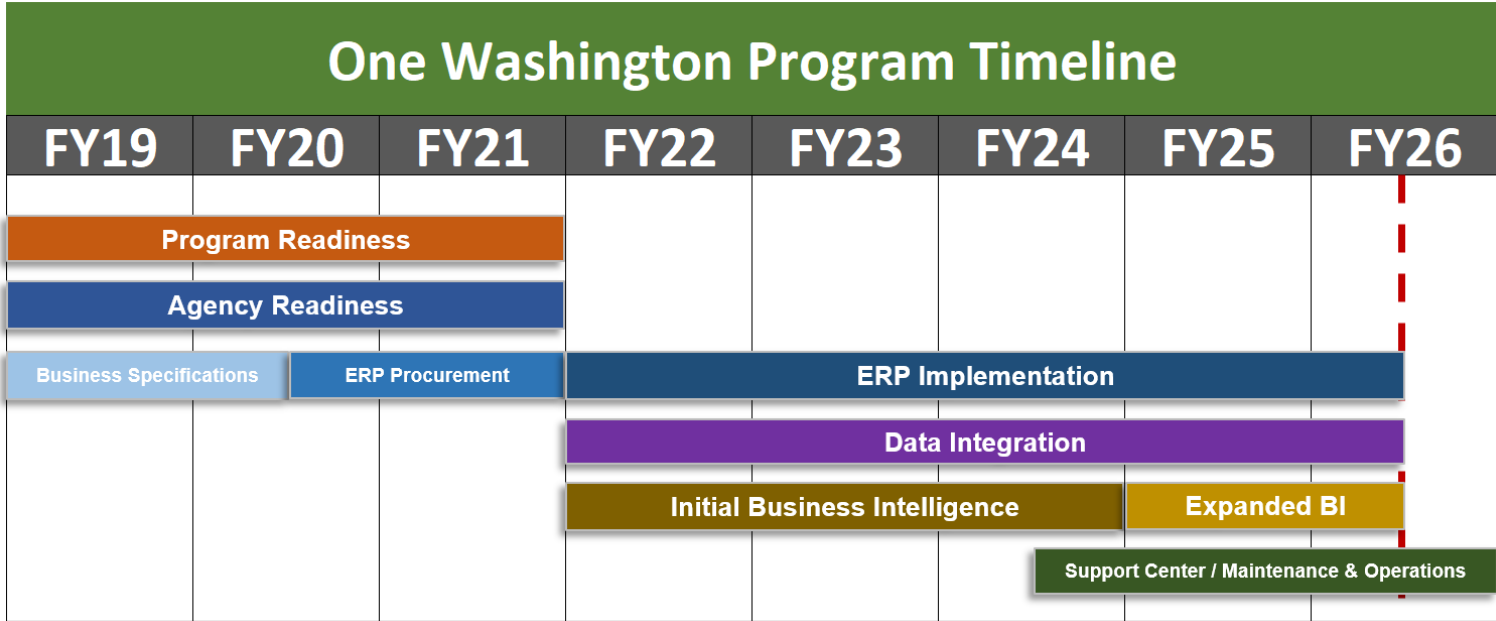


Used to integrate and manage core business functions.

How big is the change? Here are some numbers to illustrate the scale of the impact and the reach of the transformation that is coming. In one form or another, preparation and/or implementation will affect:

- The state’s institutions of higher learning and how they transmit data to the state,
- More than 100 agencies, boards and commissions and how they interact with the state’s core administrative systems,
- Hundreds of political subdivisions that leverage state purchasing mechanisms,
- More than 1,400 vendors which currently interact with state agencies,
- More than 60,000 state employees, and
- All three branches of state government.

Originally launched in the 2013-15 biennium, the Program has progressed through business case discovery, through blueprinting the path ahead, and a recent implementation schedule adjustment in response to stakeholder feedback and newly acquired information about the ERP marketplace. Our current focus is now on two areas: (1) accomplishing readiness activities, both at the One Washington level as well as among stakeholders, and (2) developing the competitive procurement process for ERP selection.



Governance

One Washington has a strong executive steering committee. The Program is also under external oversight, we receive regular reports from the Washington State Office of the Chief Information Officer (OCIO) as well as a third party quality assurance vendor. Reports and Program responses can be found at the [OCIO IT Project Dashboard](#).

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