

### **Executive Steering Committee**



November 7, 2017



# Agenda

- Revised Timeline
- Blueprint v1.1
  - Cost
  - Staffing Plan
- Blueprint v2 Activities
  - Change Management Activities
  - Budget
  - HR/payroll
  - Implementation Phasing
- Integration Planning
- Business Intelligence Strategy

## **One Washington Program**

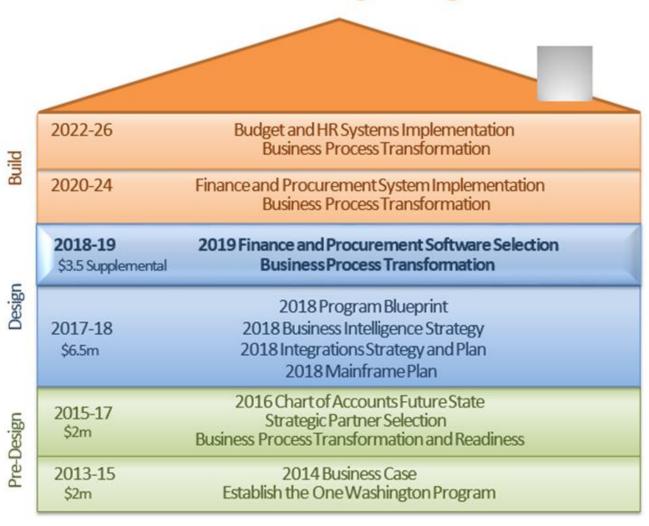
Investments	Results
2013-2015: \$2m	2014 Business Case
2015-2017: \$2m	2016 Chart of Accounts Future State
2017-2019: \$6.5m	2018 Program Blueprint
	2018 Integration Strategy & Plan
	2018 Business Intelligence Strategy
2019 Supplemental: \$3.5m	2019: Software Selection and Procurement

# Initiatives Beginning in Fiscal Year 19

Initiatives									
Procurement of Finance and Procurement Software	Assess Procurement Organizational Strategy	Assess Finance Organizational Strategy and Readiness							
Work with stakeholders to gather business and technical requirements	Assess current business processes with procurement organizational strategy	Assess current business processes with finance organizational strategy							
Work with WaTech to ensure infrastructure readiness	<ul> <li>Conduct review of laws, regulations, and policies in readiness for a new</li> </ul>	Consolidate statewide master payee and customer files							
Facilitate software demos	procurement system	<ul> <li>Conduct a review of laws, regulations, and policies in readiness for a new</li> </ul>							
Evaluate and select software	<ul> <li>Launch strategic sourcing assessment for a select group of categories</li> </ul>	financial system							
Continue to coordinate change readiness activities		Review business processes that could be improved with existing technology							
		Standardize accounting practices and data in preparation for a new system							

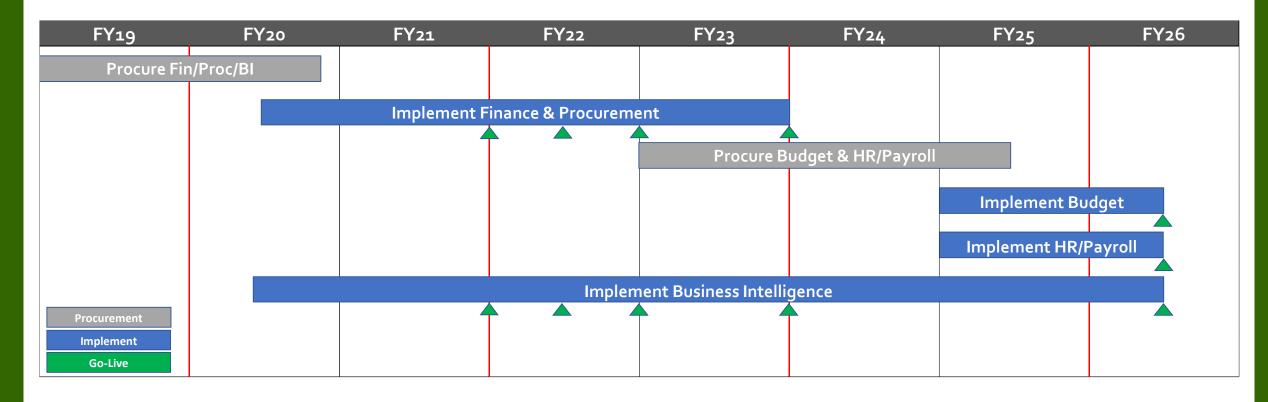
### **One Washington Program**





### **Revised Timeline**

Budget implementation timeline extended by 6 months



### **One Washington Program Costs**

One Washington Program Costs: \$303.9m

- Finance Procurement system deployment in 3 waves starting July 2021
- Expanded Finance and Procurement functionality in 4th wave July 2022
- Budget and HR / Payroll in single deployment January 2026

- Software selection through complete implementation - 8 years

### 2014 Business Case - 2018 Program Blueprint Comparison

2014 Business Case	Scope
Scenario 1 2014: \$242.7m	Finance
Scenario 2 2014: \$284.4m	Procurement
Scenario 3 2014: \$267.0m	

2018 Program Blueprint	Scope
Cost: \$303.9m	Finance
	Procurement
	Budget
	HR/Payroll
	Business Intelligence

### We Tested Several Cost Reduction Levers

- 1. Reduce the length of deployment by one year
- 2. Reduce the number of state/contractor staff
- 3. Reduce the duration of state/contractor staff
- 4. Reduce the cost rate for state/contractor staff (i.e. Junior roles, offshore)
- 5. Replace the 18% Change Management estimate with "itemized" staffing
- 6. Reduce change order and state staff turnover costs
- 7. Cut support/other costs (facilities etc.)
- 8. Recalculate the software costs

## **2018 Program Blueprint Annual Summary**

	FY 19	FY 20	FY 21	FY 22	FY 23	FY 24	FY 25	FY 26			
2017 - 2018 Program	<b>\$5,256</b>	\$26,441	\$51,85 <b>7</b>	\$57,870	\$33,787	<b>\$24,745</b>	\$54,028	\$49,977			
Blueprint	. ,	,	, ,	,	,		. ,	,			
	Software					Software					
	Selection /		Implemen	t - Finance		Selection /	Implemen	t - Budget			
	Finance					Budget					
	Software					Software					
	Selection /		Implement -	Procurement		Selection /	Implement -	- HR/Payroll			
	Procurement					HR/Payroll					
	Implement Business Intelligence/Analytics										
	Total One Washington Program Cost = \$303.9m										

\*Numbers presented in thousands

Note: Table updated to align to blueprint on 12/6

# **Program Staffing and Budget Estimates**

Estimated costs for the One Washington program. These estimates do not include agency costs.

Model Summary	FY19	FY20	FY21	FY22	FY23	FY24	FY25	FY26
Total Annual Costs	\$ 5,303	\$ 26,338	\$ 51,226	\$ 58,353	\$ 33,989	\$ 24,559	\$ 54,191	\$ 50,006
Total Program Costs	\$ 5,303	\$ 31,642	\$ 82,868	\$ 141,221	\$ 175,211	\$ 199,770	\$ 253,962	\$ 303,969

<sup>\*</sup> Numbers presented in thousands

Staffing Levels	FY19	FY20	FY21	FY22	FY23	FY24	FY25	FY26
State FTE	11.7	31.2	52.4	61.0	39.1	23.2	43.0	35.2
Contractor FTE	7.1	22.2	42.5	43.4	24.6	10.6	31.1	26.1
Total FTE	18.8	53-4	94.8	104.4	63.7	33.8	74.0	61.3

<sup>\*</sup> Numbers rounded to 1 decimal

### **Change Management Strategy**

- Developing the change management strategy and plan
  - Interviewing 21 agencies
  - Identifying change champions from agencies
  - Identifying communication channels
  - Identifying change management processes





### **Budget Update**

- Planning for budget system implementation and business process transformation
  - Identify business value opportunities
  - Identify readiness initiatives





### **HR/Payroll Update**

- Planning for HR/Payroll system implementation and business process transformation
  - Identify business value opportunities
  - Identify readiness initiatives





#### **Implementation Phasing for Finance and Procurement**

- Identify agencies for each of the 3 deployment phases
  - Interview agencies regarding phasing criteria
  - Analyze data to align agencies to phases





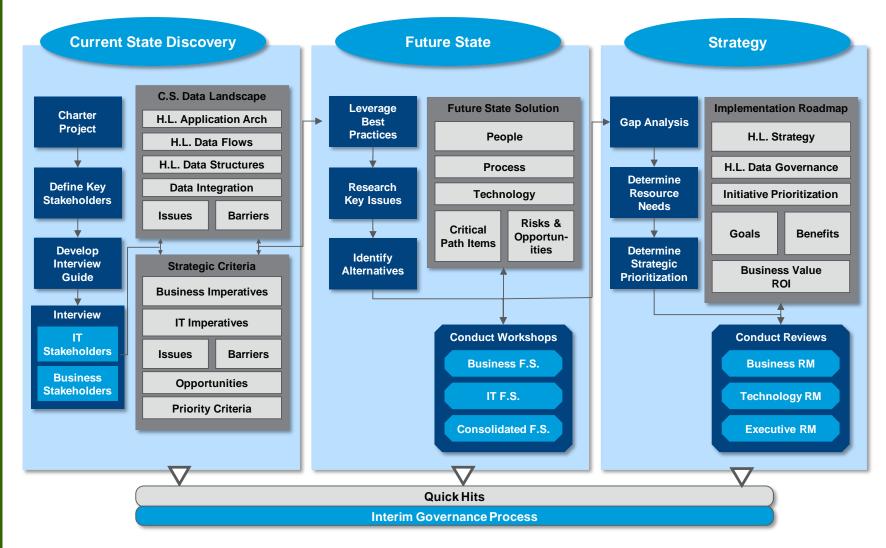
### **Integration Planning**

- Develop integration implementation plan
- Identify and analyze agency systems
  - Confirm systems replaced by ERP
  - Confirm integrations to ERP





#### **Business Intelligence Strategy Approach**

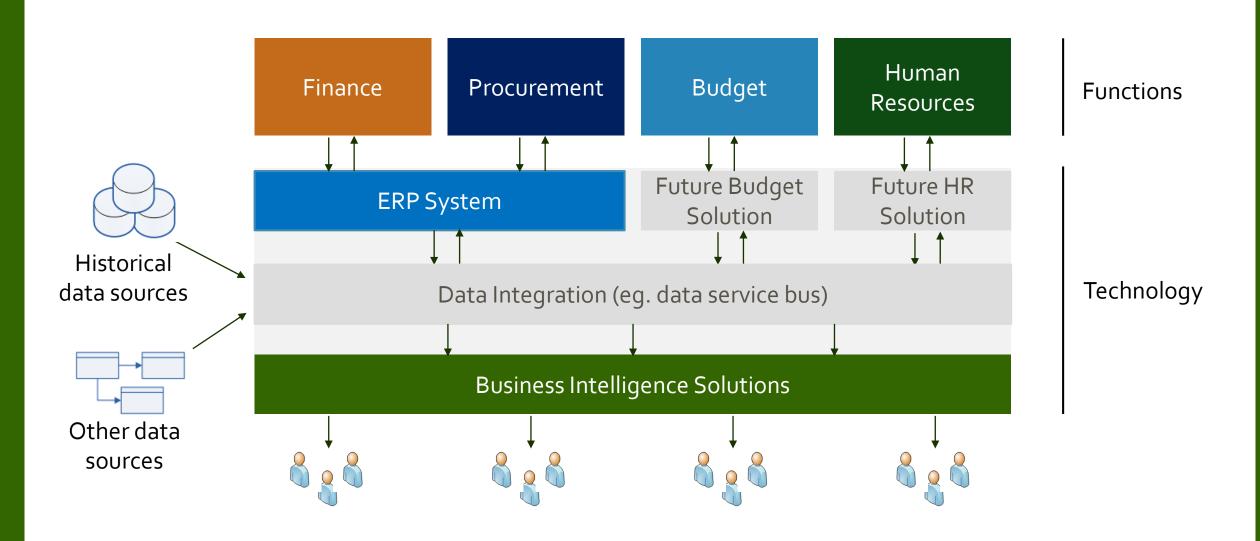


**Current State Discovery** - We work closely with your business and IT resources to understand your current state situation and information needs.

Future State – We then leverage a question-based approach to establish the future state solution vision across people, process, and technology.

**Strategy** – Finally, we develop actionable strategy initiatives that will position your organization for an analytic-enabled future.

### **Business Intelligence Conceptual Overview**





http://one.wa.gov

For Questions, Comments, or Concerns:

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