305 - Department of Veterans Affairs

A001 Administrative Services

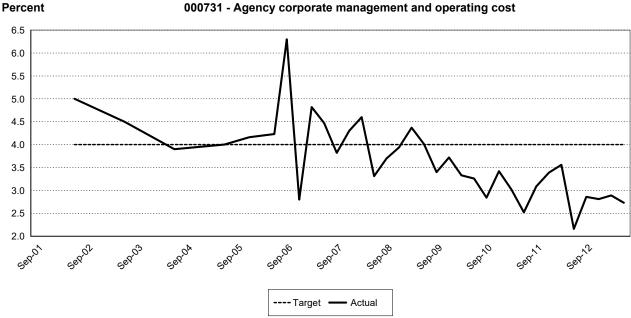
The Department of Veterans Affairs (DVA) Administrative Services unit provides legislative, stakeholder, public, and federal Veterans' Administration (VA) coordination for the department. It is also the center of strategic planning and provides centralized support for all of the department's products and services, including budget, accounting, and payroll services; human resources; and publications and information services.

Account	FY 2020	FY 2021	Biennial Total
FTE	19.9	19.9	19.9
042 Charitable, Educational, Penal, and Reformatory Institutions	Account		
042-1 State	\$5,000	\$5,000	\$10,000
001 General Fund			
001-1 State	\$4,088,000	\$4,119,000	\$8,207,000
489 Pension Funding Stabilization Account			
489-1 State	\$93,000	\$92,000	\$185,000
213 Veterans' Emblem Account			
213-6 Non-Appropriated	\$8,000	\$8,000	\$16,000

Statewide Result Area:	Healthy and Safe Communities
Statewide Strategy:	Prepare and support youth and adults for employment

Expected Results

Administrative Services provides management and strategic direction to ensure that agency priorities align with statewide priorities. It ensures quality policy options, program design, and performance tracking. As a result, DVA's customer focused work environment builds capacity, fosters leadership, and bolsters credibility.



000731 - Agency corporate management and operating cost

A002 **Institutional Services**

DVA operates veterans' homes in Spokane, Retsil, and Orting, with a combined residential capacity of 575. These facilities offer skilled nursing and long-term care for honorably discharged veterans (and some spouses) who are or may likely become disabled and medically indigent. At Orting, domiciliary services (independent living) is also provided. The homes use an interdisciplinary team approach to providing nursing, clinic, rehabilitative therapy, therapeutic activity, and social services. Ninety-four percent (94%) of the cost for these services is recovered from federal and local sources.

Program 035 - Institutional Services

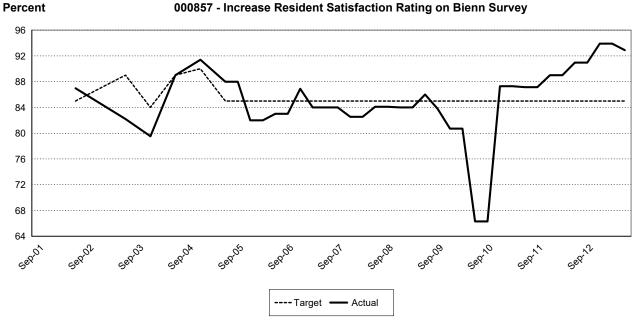
Account	FY 2020	FY 2021	Biennial Total
FTE	764.7	764.7	764.7
001 General Fund			
001-1 State	\$13,379,000	\$14,565,000	\$27,944,000
001-2 Federal	\$42,728,000	\$42,751,000	\$85,479,000
001-7 Private/Local	\$14,304,000	\$14,433,000	\$28,737,000
001 Account Total	\$70,411,000	\$71,749,000	\$142,160,000
489 Pension Funding Stabilization Account			
489-1 State	\$732,000	\$732,000	\$1,464,000

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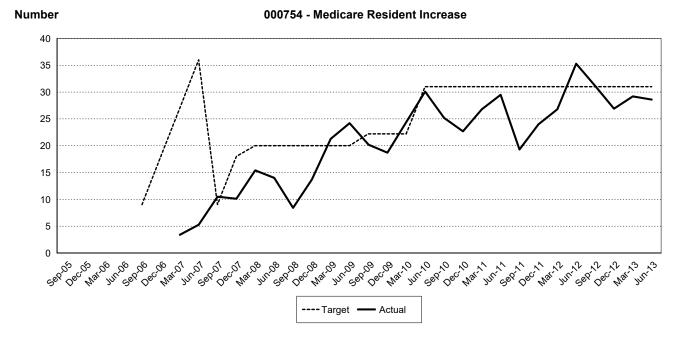
Statewide Result Area:	Healthy and Safe Communities
Statewide Strategy:	Provide institutional-based services

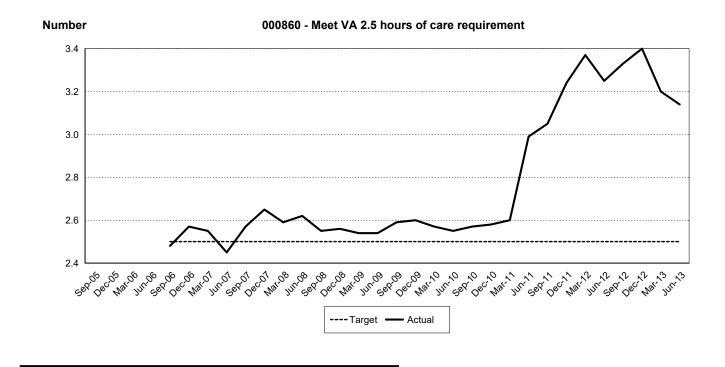
Expected Results

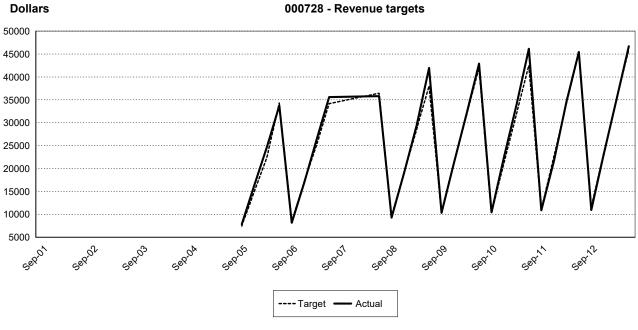
Provide high quality, long-term care services to Washington veterans at the least possible cost to the state. Performance at the homes will meet or exceed national nursing home quality of care ratings published through the Center for Medicare and Medicaid Services. Satisfy customer needs as supported by the results of a semi-annual resident survey.



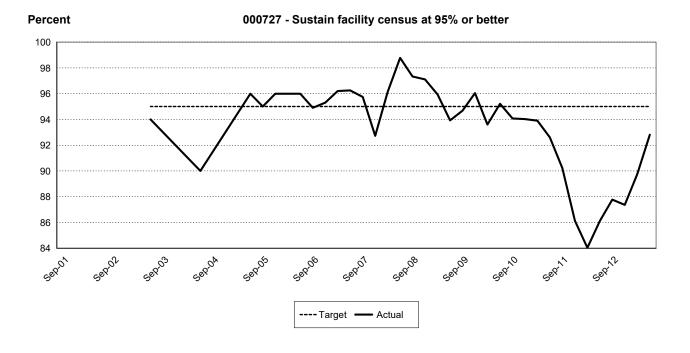
000857 - Increase Resident Satisfaction Rating on Bienn Survey

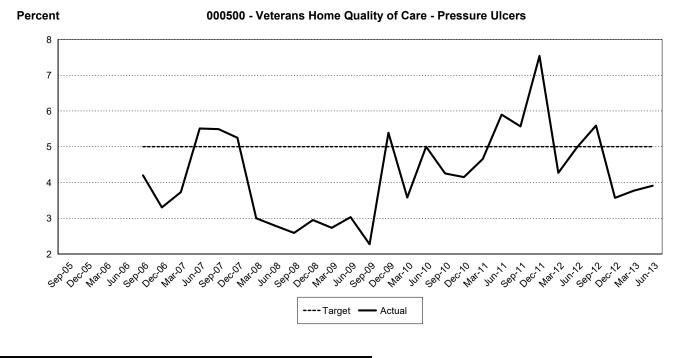


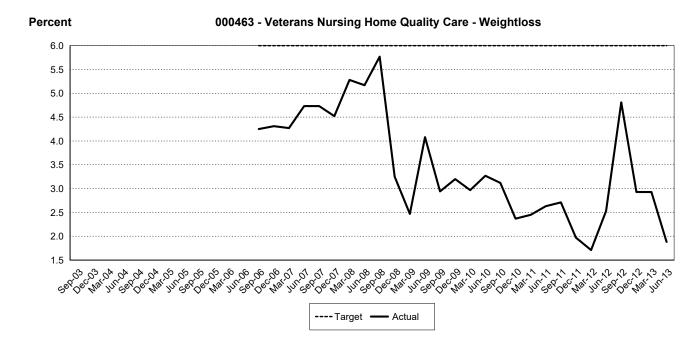




000728 - Revenue targets







A003 Veterans Disability Services and Support

The Veterans Disability and Claims Support program delivers critical services to the state's vulnerable veteran population living in both urban and rural areas. This network provides advocacy services and representation to ensure that veterans and their family members are able to understand and navigate the complicated federal system. The role of the federal Veterans' Administration is to adjudicate; it does not provide community claims support. DVA operates a statewide network that includes 34 contracted professional licensed war trauma counselors and 100 contracted service officers to provide disability claims services.

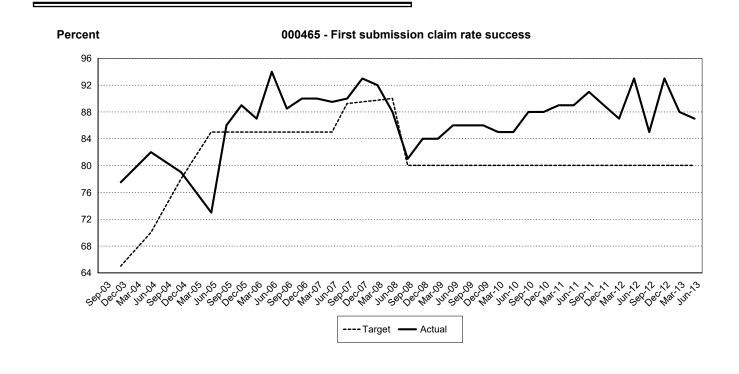
Program 020 - Field Services

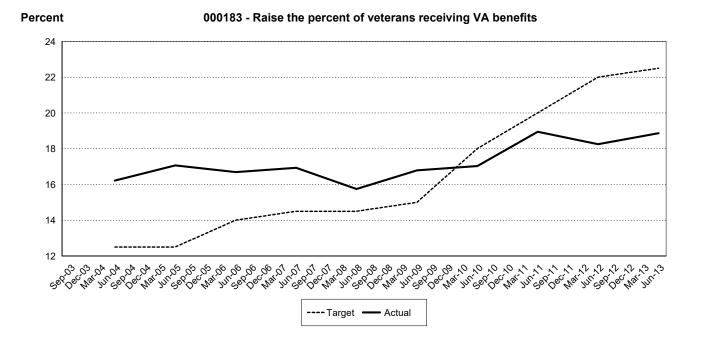
Account	FY 2020	FY 2021	Biennial Total
FTE	3.3	3.3	3.3
001 General Fund			
001-1 State	\$300,000	\$300,000	\$600,000
10K Veterans Innovations Program Account			
10K-1 State	\$50,000	\$50,000	\$100,000

Statewide Result Area:	Healthy and Safe Communities
Statewide Strategy:	Provide support services to children and families

Expected Results

The result of this activity is to maximize federal dollars coming into Washington State. In a typical year, 60,000 veterans receive services. Federal VA pension and disability payments into Washington State have increased from \$958.5 million in Federal Fiscal Year 2005 to \$1.014 billion in Federal Fiscal Year 2006.





A004 **Veterans Community-Based Services**

The Veterans' community-based program incorporates an agency division and a statewide network of veteran groups that perform veteran outreach and reintegration services. Outreach includes claims assistance, financial assistance, homeless prevention, incarcerated veteran reintegration, estate management, post-traumatic stress disorder treatment, and conservation corps participation.

Account	FY 2020	FY 2021	Biennial Total
FTE	9.0	9.0	9.0
001 General Fund			
001-1 State	\$100,000	\$100,000	\$200,000
001-2 Federal	\$333,000	\$355,000	\$688,000
001 Account Total	\$433,000	\$455,000	\$888,000
08V Veterans Stewardship Account			
08V-6 Non-Appropriated	\$238,000	\$248,000	\$486,000

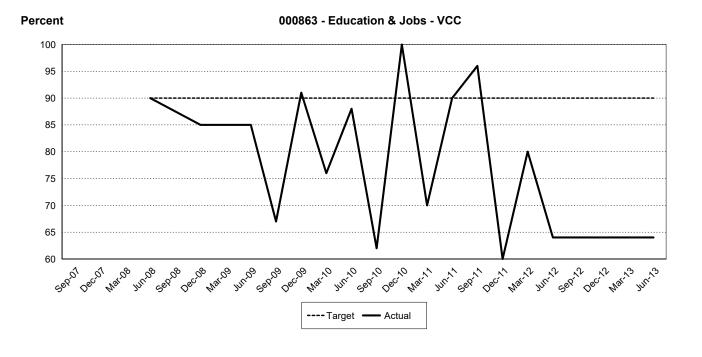
Program 020 - Field Services

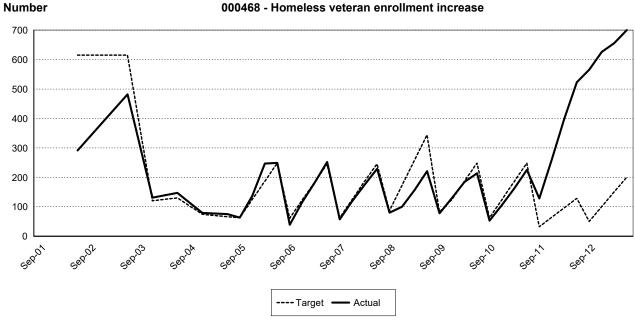
Account	FY 2020	FY 2021	Biennial Total
FTE	63.3	63.3	63.3
001 General Fund			
001-1 State	\$6,302,000	\$6,470,000	\$12,772,000
001-2 Federal	\$2,230,000	\$2,205,000	\$4,435,000
001-7 Private/Local	\$2,450,000	\$2,508,000	\$4,958,000
001 Account Total	\$10,982,000	\$11,183,000	\$22,165,000
489 Pension Funding Stabilization Account			
489-1 State	\$222,000	\$222,000	\$444,000
11V Veteran Estate Management Account			
11V-7 Private/Local	\$350,000	\$358,000	\$708,000
08V Veterans Stewardship Account			
08V-1 State	\$150,000	\$150,000	\$300,000
08V-6 Non-Appropriated	\$52,000	\$54,000	\$106,000
08V Account Total	\$202,000	\$204,000	\$406,000

Statewide Result Area:	Healthy and Safe Communities
Statewide Strategy:	Provide support services to children and families

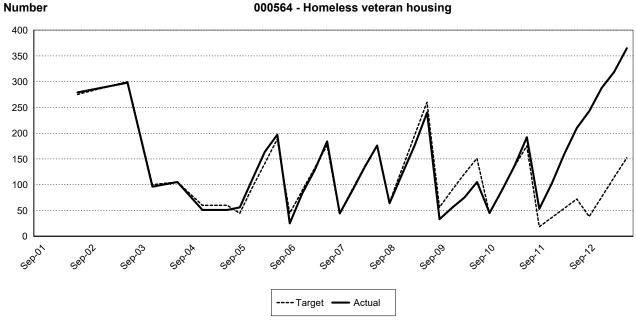
Expected Results

Lower the King County veteran recidivism rate. Meet a rising level of veterans with PTSD symptoms returning from combat in Iraq and Afghanistan. Decrease the homeless veteran population and increase veteran participation in employment and training services. Meet the increase in clients served by the Veterans Estate Management Program.

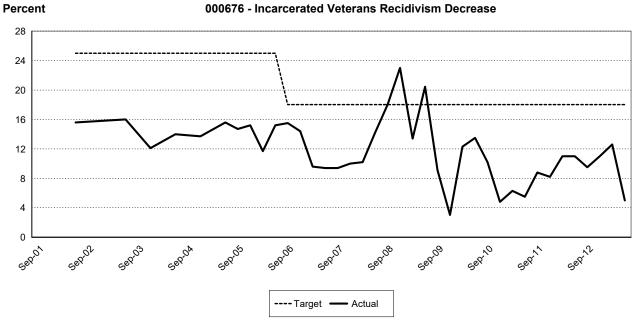




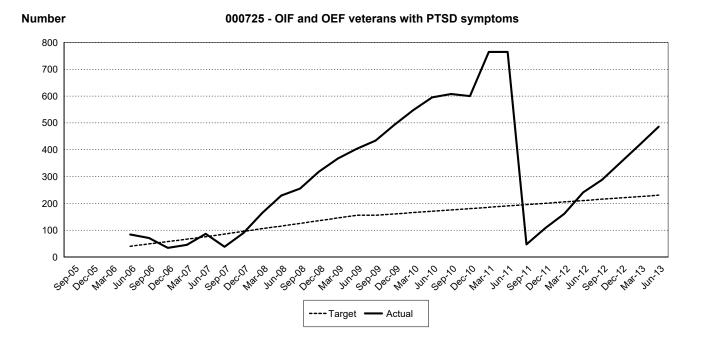
000468 - Homeless veteran enrollment increase

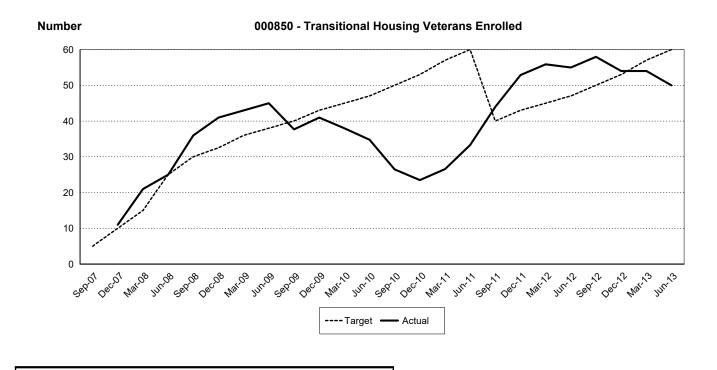


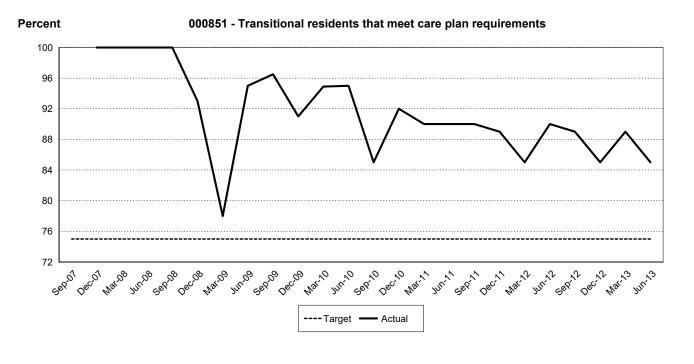
000564 - Homeless veteran housing



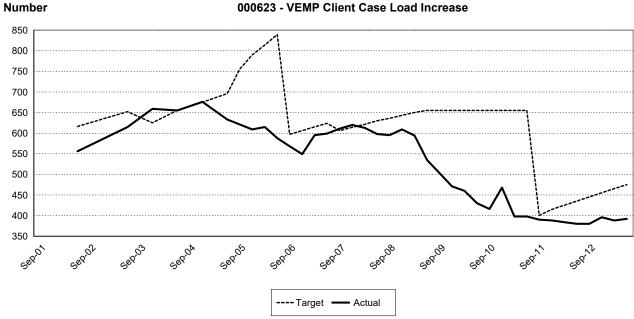
000676 - Incarcerated Veterans Recidivism Decrease



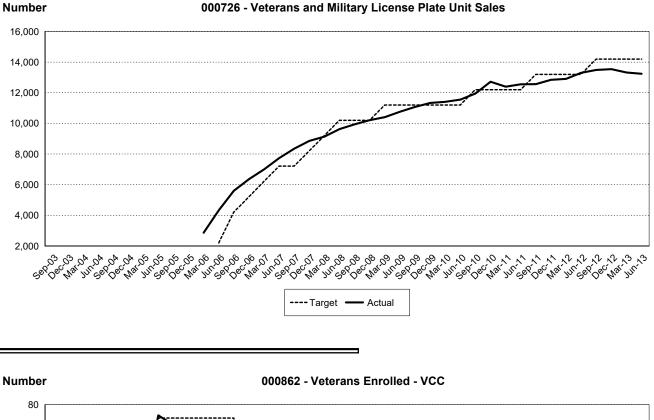


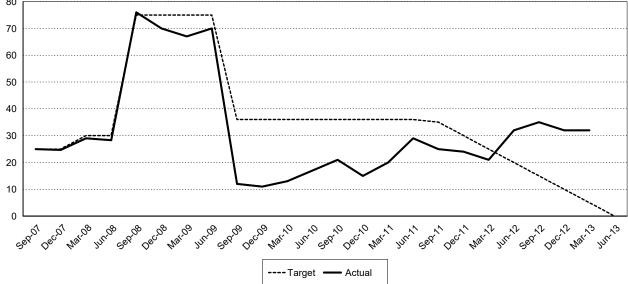


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000623 - VEMP Client Case Load Increase





Grand	Total
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	FY 2020	FY 2021	Biennial Total
FTE's	860.2	860.2	860.2
GFS	\$24,169,000	\$25,554,000	\$49,723,000
Other	\$63,945,000	\$64,171,000	\$128,116,000
Total	\$88,114,000	\$89,725,000	\$177,839,000

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