

# 110 - Office of Administrative Hearings

## A001 Administrative Hearings

The Office of Administrative Hearings (OAH) resolves administrative disputes between members of the public and most state agencies. Issues that come before OAH include requests for unemployment insurance or public assistance benefits, child and vulnerable adult abuse concerns, child support liability, business and professional licensing (ranging from electrical contractors to nursing homes and daycare facilities), special education, whistleblower cases for local governments, and other disputes in which due process of law requires a hearing. At hearing, the participants present evidence and sworn testimony. At the conclusion of the hearing, an administrative law judge issues a written order containing findings of fact and conclusions of law on all contested issues. State agencies and local governments are billed monthly based on actual use of OAH services.

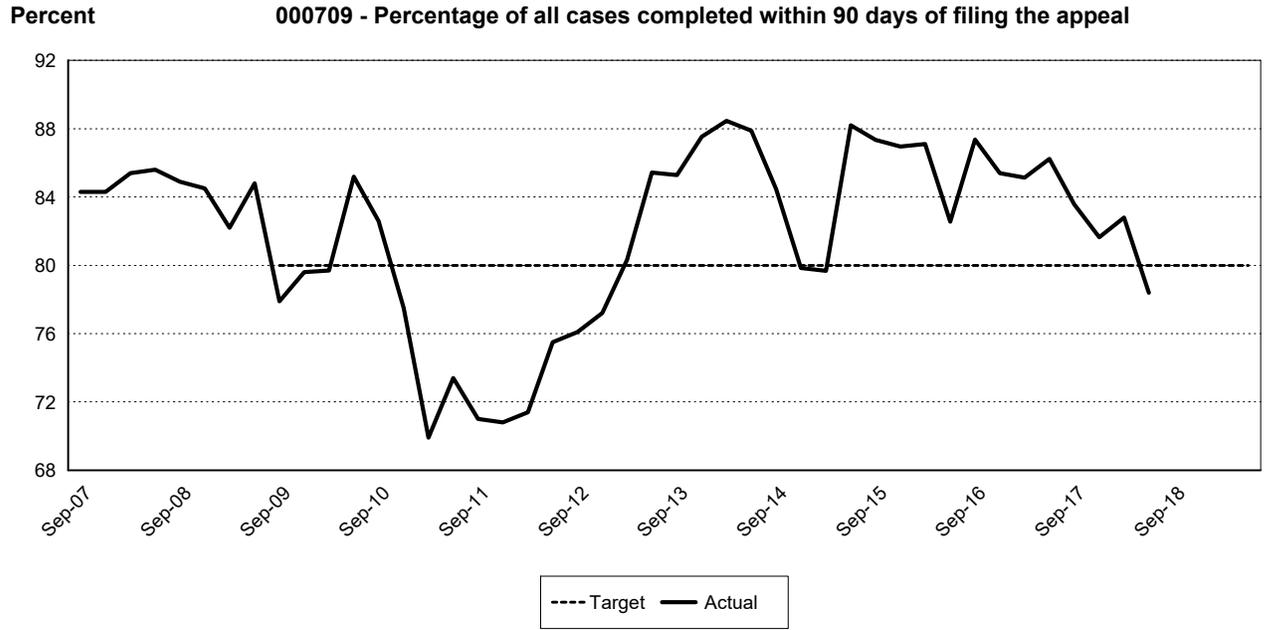
| Account  | FY 2020      | FY 2021      | Biennial Total |
|--|--------------|--------------|----------------|
| <b>FTE</b>   | 173.6        | 176.6        | 175.1          |
| <b>484 Administrative Hearings Revolving Account</b> |              |              |                |
| 484-1 State  | \$22,520,000 | \$23,168,000 | \$45,688,000   |
| <b>180 Local Gov Administrative Hearings</b>         |              |              |                |
| 180-6 Non-Appropriated                               | \$25,000     | \$25,000     | \$50,000       |

**Statewide Result Area:** Efficient, Effective and Accountable Government  
**Statewide Strategy:** Support democratic processes and government accountability

### Expected Results

Appropriation Period: 2019-21 Activity Version: 36 - Working Analyst Supp. Version 6 Sort By: Activity

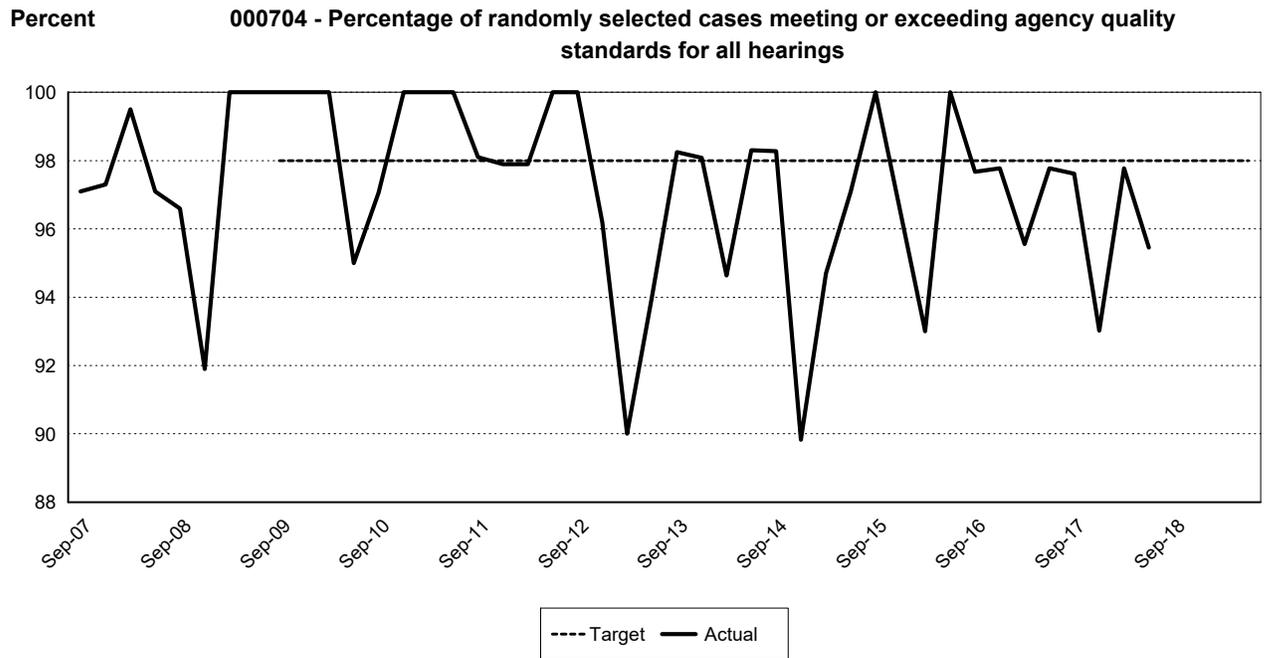
| 000709 Percentage of all cases completed within 90 days of filing the appeal |        |        |        |
|--|--------|--------|--------|
| Biennium   | Period | Actual | Target |
| 2017-19  | Q8     |        | 80%    |
|  | Q7     |        | 80%    |
|  | Q6     |        | 80%    |
|  | Q5     |        | 80%    |
|  | Q4     | 78.39% | 80%    |
|  | Q3     | 82.79% | 80%    |
|  | Q2     | 81.64% | 80%    |
|  | Q1     | 83.58% | 80%    |
| 2015-17  | Q8     | 86.24% | 80%    |
|  | Q7     | 85.14% | 80%    |
|  | Q6     | 85.39% | 80%    |
|  | Q5     | 87.37% | 80%    |
|  | Q4     | 82.55% | 80%    |
|  | Q3     | 87.1%  | 80%    |
|  | Q2     | 86.95% | 80%    |
|  | Q1     | 87.35% | 80%    |



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| <b>000704 Percentage of randomly selected cases meeting or exceeding agency quality standards for all hearings and decisions</b> |               |               |               |
|--|---------------|---------------|---------------|
| <b>Biennium</b>  | <b>Period</b> | <b>Actual</b> | <b>Target</b> |
| 2017-19  | Q8            |               | 98%           |
|  | Q7            |               | 98%           |
|  | Q6            |               | 98%           |
|  | Q5            |               | 98%           |
|  | Q4            | 95.45%        | 98%           |
|  | Q3            | 97.78%        | 98%           |
|  | Q2            | 93.02%        | 98%           |
|  | Q1            | 97.62%        | 98%           |
| 2015-17  | Q8            | 97.78%        | 98%           |
|  | Q7            | 95.56%        | 98%           |
|  | Q6            | 97.78%        | 98%           |
|  | Q5            | 97.67%        | 98%           |
|  | Q4            | 100%          | 98%           |
|  | Q3            | 93%           | 98%           |
|  | Q2            |               | 98%           |
|  | Q1            | 100%          | 98%           |

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**Grand Total**

|              | FY 2020             | FY 2021             | Biennial Total      |
|--------------|---------------------|---------------------|---------------------|
| FTE's        | 173.6               | 176.6               | 175.1               |
| GFS          | \$0                 | \$0                 | \$0                 |
| Other        | \$22,545,000        | \$23,193,000        | \$45,738,000        |
| <b>Total</b> | <b>\$22,545,000</b> | <b>\$23,193,000</b> | <b>\$45,738,000</b> |