OFFICE OF FINANCIAL MANAGEMENT
2018–21 Strategic Plan

STRATEGIC ANCHORS

Our vision

Our mission
To support and improve state government on behalf of all Washingtonians.

Our commitment
We will provide the leadership, direction and information our customers and staff need to progress from vision to action and keep the public informed through timely information and data.

OUR VALUES

Integrity
We provide timely, accurate answers, clear, open and honest communications with customers, stakeholders and co-workers.

Collaboration
We promote teamwork, drawing on the expertise and talents of many to achieve common goals.

Respect
We recognize the value of diverse backgrounds and perspectives; our interactions with others are founded on dignity, fairness and understanding.

Leadership
We establish a clear vision, share that vision with others and provide the information, knowledge, methods and tools to realize that vision.

Excellence
We strive for the highest standards of data and information quality, pursue continuous improvement of our work and creatively approach issues and problems.

Adaptability & Change
We will expand our capacity to meet the needs of state government in a rapidly changing environment.

Organizational Culture
Actively promote a respectful and inclusive workplace.

Physical Work Environment
Enhance the safety culture of the agency and improve facilities for both safety and operational utility.

Employees
Collect and use customer feedback to improve work processes.

Change & Adaptability
Empower staff to lead and/or manage change.

Staffing
Take steps to address workload and align compensation with peer professionals.

Workforce Skills & Training
Provide tools and training to maximize employee effectiveness and satisfaction.

Managing and Disseminating Data and Information
We will continually improve the quality of our data and information while offering more and better access in a secure environment.

Quality and Security
Create a data sharing initiative focused on inventory and standardization.

Access
Integrate data visualization tools and skills into our research and communication strategies.

Technology Changes, Investments & Support
We will improve information technology tools, skills and support for OFM and state agencies to better serve state government and the public.

Technological Environment
Establish an OFM IT unit to meet current staff and customer needs, develop plans for the future, and support OFM’s strategic goals.