



Chapter 16 - Client Service Contracts

16.10 General Policies for Client Service Contracting

16.10.10	Authority for these policies	July 1, 2007
16.10.15	Special definitions	Nov. 29, 2010
16.10.20	Who is a client?	July 26, 2009
16.10.25	Contract procurement	June 10, 2010
16.10.30	Screening contractor qualifications	July 1, 2007
16.10.40	Training on client service contracts	July 26, 2009
16.10.50	Annual contract procedures report	July 1, 2007
16.10.55	Risk-based audits	July 1, 2007
16.10.60	Audit and investigative findings	July 1, 2007
16.10.65	Expenditure coding for client service contracts	July 1, 2007
16.10.70	Standards of ethics and conduct	July 1, 2007

16.20 Client Service Contracts – Contract Award, Management, and Monitoring

16.20.05	Purpose of this policy	July 1, 2007
16.20.10	Contract negotiations	July 1, 2007
16.20.15	Formalizing client service contracts	Nov. 29, 2010
16.20.20	Performance-based contracts	Nov. 29, 2010
16.20.25	Performance measures and outcomes	Nov. 29, 2010
16.20.30	Fiscal considerations and payment methods	Nov. 29, 2010
16.20.35	Liability insurance	July 1, 2007
16.20.40	Industrial insurance	July 1, 2007
16.20.45	Risk assessment approach to contracting	July 1, 2007
16.20.50	Contract management policies	July 1, 2007
16.20.55	Managing and monitoring contracts	July 1, 2007
16.20.60	Executing amendments to existing client service contracts	July 1, 2007

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16.20.65	Corrective action	July 1, 2007
16.20.70	Contract disputes	July 1, 2007
16.20.75	Contract remedies and sanctions	July 1, 2007
16.20.80	Contract termination	July 1, 2007
16.20.85	Review and implement contractor's final product	July 1, 2007
16.20.90	Evaluate contractor's performance	July 1, 2007
16.20.95	Documenting the contract file	July 1, 2007
16.20.98	Auditing contracts	July 1, 2007