

Information System Services

RCW 43.20A

Current Law Budget

The Information System Services Division (ISSD) is the Department's primary center for information technology (IT) services. IT services provided by ISSD include network support, data security and disaster recovery, portfolio management, quality assurance reviews, project management support, Internet/intranet services, enterprise e Government services, electronic messaging, telephone services, maintenance of DSHS databases, production control, computer applications program library maintenance, job scheduling, distribution of printed and electronic output to DSHS work sites, medical assistance identification cards, technical training, and help desk support for DSHS system users.

Program Level Summary

Employment Summary

	2006-07 Actual	2007-08 Estimated	2008-09 Estimated	2009-10 Proposed	2010-11 Proposed
FTE Staff Years	126.4	122.9	147.3	163.3	163.3