

As of 9/3/2013

240 - Department of Licensing

A009 Providing License Integrity and Protection From Identity Theft

Statewide Result Area: Improve the economic vitality of businesses and individuals

Statewide Strategy: Provide consumer protection

Expected Results

Reduce financial loss to small businesses and victims due to driver license fraud. Receive over 2,000 allegations of suspected fraud or identity theft annually. Increase the percentage of suspects apprehended for identity and other serious crimes. Provide one of the main sources for law enforcement to obtain pertinent information on suspected criminals, witnesses, and victims. Receive, research, and respond to over 70,000 photo and informational requests, and over 1,000 photomontage requests from law enforcement entities annually. Investigate and process suspected internal employee fraud cases.

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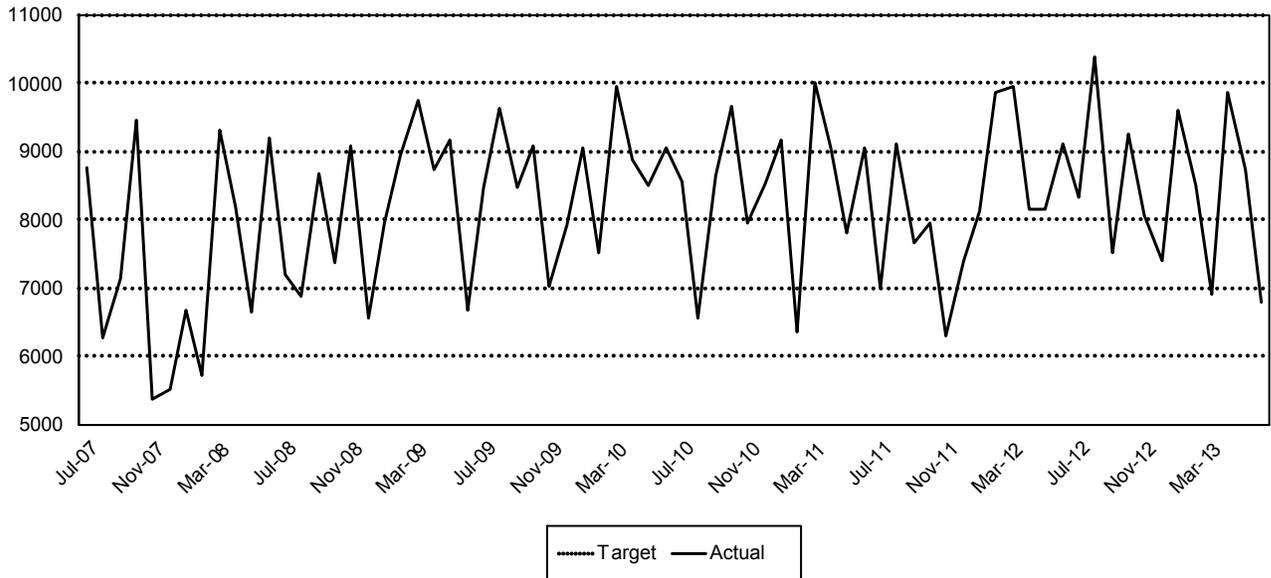
001679 - Number of Law Enforcement Requests for Information, Photo and Research Completed by Month			
Biennium	Period	Actual	Target
2011-13	M24	6,791	
2011-13	M23	8,724	
2011-13	M22	9,874	
2011-13	M21	6,894	
2011-13	M20	8,483	
2011-13	M19	9,585	
2011-13	M18	7,381	
2011-13	M17	8,052	
2011-13	M16	9,239	
2011-13	M15	7,520	
2011-13	M14	10,382	
2011-13	M13	8,332	
2011-13	M12	9,091	
2011-13	M11	8,158	
2011-13	M10	8,136	
2011-13	M09	9,933	
2011-13	M08	9,854	
2011-13	M07	8,129	
2011-13	M06	7,388	
2011-13	M05	6,280	
2011-13	M04	7,932	
2011-13	M03	7,665	
2011-13	M02	9,093	
2011-13	M01	6,986	
2009-11	M24	9,034	
2009-11	M23	7,813	
2009-11	M22	9,037	
2009-11	M21	9,991	
2009-11	M20	6,352	
2009-11	M19	9,161	
2009-11	M18	8,534	
2009-11	M17	7,942	
2009-11	M16	9,658	
2009-11	M15	8,650	
2009-11	M14	6,545	
2009-11	M13	8,551	
2009-11	M12	9,043	
2009-11	M11	8,503	
2009-11	M10	8,866	
2009-11	M09	9,939	
2009-11	M08	7,515	

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2009-11	M07	9,054
2009-11	M06	7,919
2009-11	M05	7,031
2009-11	M04	9,073
2009-11	M03	8,467
2009-11	M02	9,615
2009-11	M01	8,453
2007-09	M24	6,680
2007-09	M23	9,156
2007-09	M22	8,735
2007-09	M21	9,743
2007-09	M20	8,932
2007-09	M19	7,937
2007-09	M18	6,539
2007-09	M17	9,090
2007-09	M16	7,376
2007-09	M15	8,674
2007-09	M14	6,864
2007-09	M13	7,200
2007-09	M12	9,190
2007-09	M11	6,639
2007-09	M10	8,183
2007-09	M09	9,316
2007-09	M08	5,710
2007-09	M07	6,681
2007-09	M06	5,508
2007-09	M05	5,374
2007-09	M04	9,454
2007-09	M03	7,136
2007-09	M02	6,256
2007-09	M01	8,764
<i>DOL receives data on over 5 million Washingtonians through the licensing process, and is therefore a centralized information source to law enforcement that increases and speeds its ability to protect citizens from fraud and safety risks.</i>		

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Number **001679 - Number of Law Enforcement Requests for Information, Photo and Research Completed by Month**



001680 - Number of License Suspensions and Cancellations Resulting from Fraud Investigation by Month

DOL's investigations for fraud lead to finding and removing fraudulent licenses, to mitigate further harm to victims.

001720 - Number of Investigations of Potential License Fraud Based on Biometric Matching by Month

DOL applies new biometric technology to review license photos and find early identification fraud indicators, so that investigations can occur sooner and mitigate victimization.

A001 Providing Strategic Direction through Executive and Technology Administration

Statewide Result Area: **Improve the safety of people and property**
Statewide Strategy: **Support and enhance highway safety**

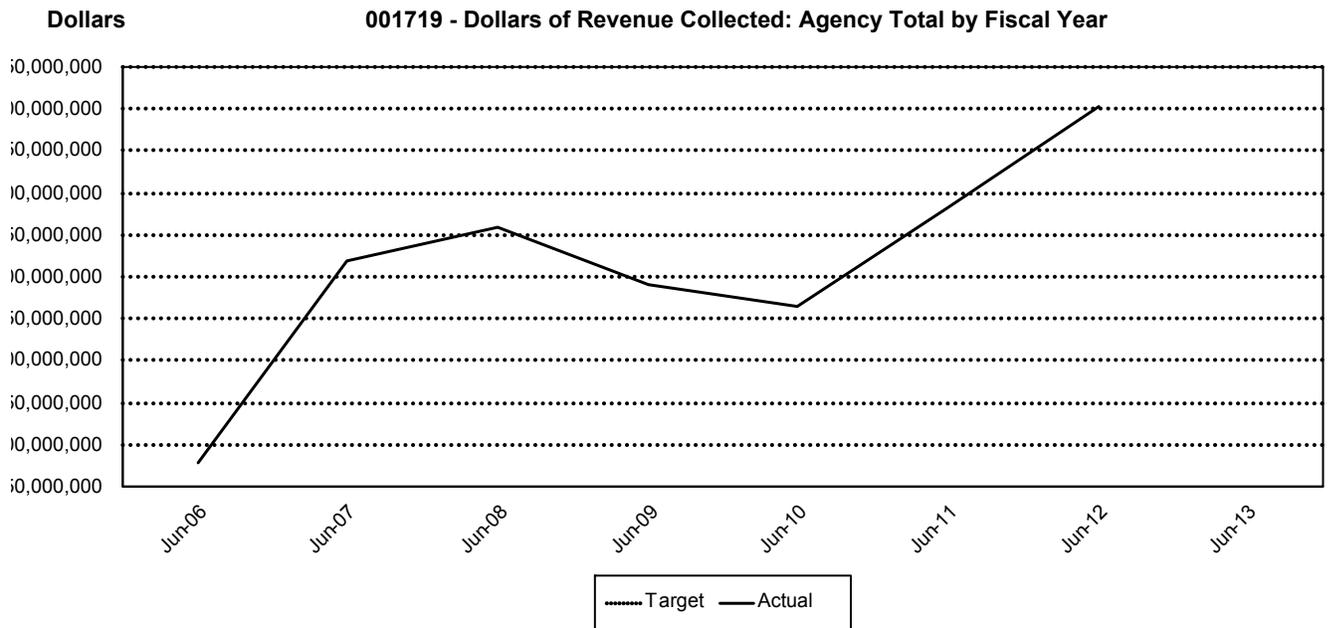
Expected Results

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Leadership, administration, and regulation of laws related to motor vehicles/vessels, driver licensing, and 27 businesses and professions. Human resource services for 1,224 employees, including 10,000 hours per year of employee development and training. Public communications regarding the Department's legislative and other activities. Strategic and financial planning for a \$225 million biennial budget, and collection of \$3 billion in transportation revenues each biennium. Accounting services for the collection, sourcing, and distribution of \$1.5 billion of state and local revenues annually. Facilities management of 75 leases for 68 field offices, seven local offices, and warehouses. Contract administration of 637 contracts. Management and administration of all forms and records (1,700 unique record series, 71 million records, 900 forms, and 3,223,819 impressions). Information technology (IT) policy development, implementation, security administration, privacy protection, and operational integrity of 152 IT applications linked to 122 databases with more than 25 million client and client related records with 238 electronic interfaces to individual citizen records. Auditing and advisory services supporting the Department's accountability and performance improvement.

001719 - Dollars of Revenue Collected: Agency Total by Fiscal Year			
Biennium	Period	Actual	Target
2011-13	A1	\$3,004,000,575	
2009-11	A2	\$2,883,264,652	
2009-11	A1	\$2,765,304,272	
2007-09	A2	\$2,789,823,206	
2007-09	A1	\$2,859,981,430	

DOL collection of state revenue is second only to DOR's. DOL provides most of Washington's transportation budget, manages 68 fund accounts, and for '07-09 biennium collected over \$5.6B.



A004 Driver License Suspensions and Reinstatements, and Maintenance of Driver Records

Statewide Result Area: Improve the safety of people and property

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Statewide Strategy: **Support and enhance highway safety**

Expected Results

Reduction of vehicle fatalities. Annual verification and update of driver records for 875,000 citations and 274,000 suspensions, which includes 78,000 for DUI arrests and convictions and 5,800 for uninsured accidents. Track medical certificates, vision certificates, alcohol and drug treatment requirements, and information on proof or cancellation of insurance. Suspension or reinstatement of driver records based on court action, administrative hearing, or as required by law. Respond to 4,000 telephone calls and 200 e-mails weekly from citizens inquiring about their driving records.

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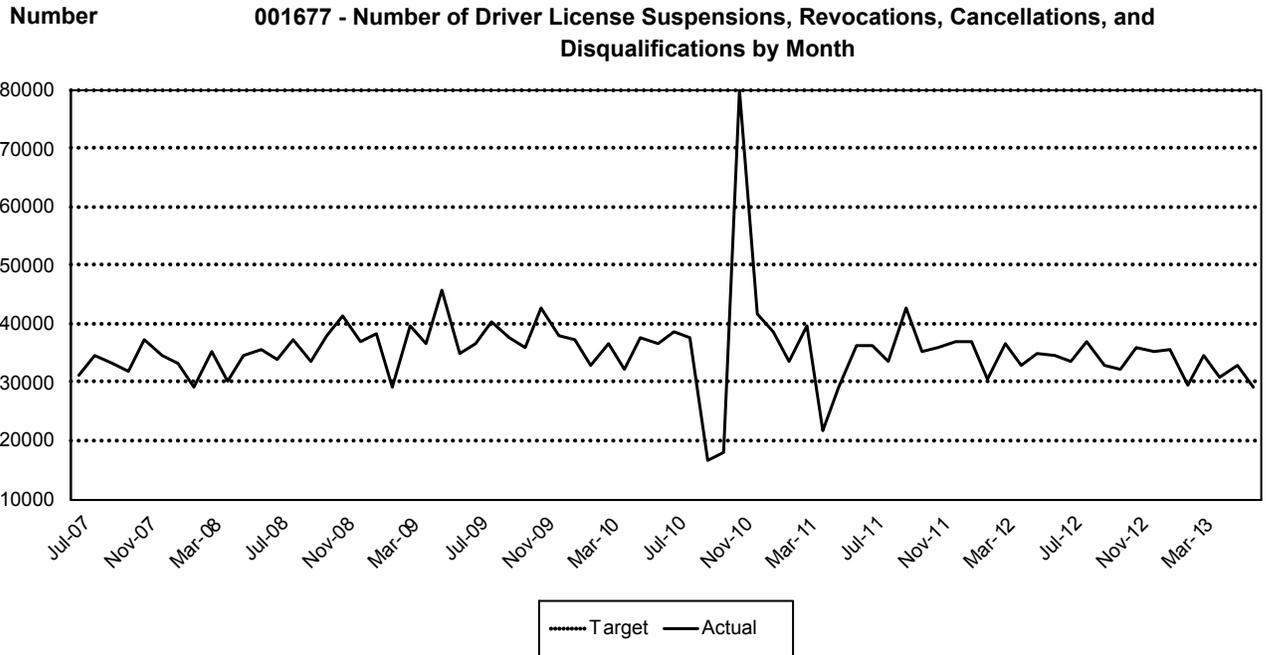
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001677 - Number of Driver License Suspensions, Revocations, Cancellations, and Disqualifications by Month			
Biennium	Period	Actual	Target
2011-13	M24	29,069	
2011-13	M23	32,723	
2011-13	M22	30,796	
2011-13	M21	34,675	
2011-13	M20	29,322	
2011-13	M19	35,453	
2011-13	M18	35,317	
2011-13	M17	35,902	
2011-13	M16	32,100	
2011-13	M15	32,825	
2011-13	M14	36,863	
2011-13	M13	33,613	
2011-13	M12	34,414	
2011-13	M11	34,807	
2011-13	M10	32,941	
2011-13	M09	36,588	
2011-13	M08	30,341	
2011-13	M07	36,860	
2011-13	M06	36,844	
2011-13	M05	35,804	
2011-13	M04	35,063	
2011-13	M03	42,714	
2011-13	M02	33,458	
2011-13	M01	36,180	
2009-11	M24	36,329	
2009-11	M23	29,108	
2009-11	M22	21,683	
2009-11	M21	39,611	
2009-11	M20	33,660	
2009-11	M19	38,520	
2009-11	M18	41,653	
2009-11	M17	79,955	
2009-11	M16	17,999	
2009-11	M15	16,493	
2009-11	M14	37,680	
2009-11	M13	38,668	
2009-11	M12	36,441	
2009-11	M11	37,580	
2009-11	M10	32,321	
2009-11	M09	36,548	

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2009-11	M08	33,022
2009-11	M07	37,367
2009-11	M06	37,990
2009-11	M05	42,639
2009-11	M04	35,798
2009-11	M03	37,709
2009-11	M02	40,410
2009-11	M01	36,665
2007-09	M24	34,914
2007-09	M23	45,678
2007-09	M22	36,564
2007-09	M21	39,520
2007-09	M20	29,028
2007-09	M19	38,422
2007-09	M18	37,056
2007-09	M17	41,312
2007-09	M16	37,869
2007-09	M15	33,384
2007-09	M14	37,212
2007-09	M13	33,771
2007-09	M12	35,445
2007-09	M11	34,470
2007-09	M10	30,211
2007-09	M09	35,219
2007-09	M08	29,026
2007-09	M07	33,236
2007-09	M06	34,636
2007-09	M05	37,346
2007-09	M04	31,934
2007-09	M03	33,169
2007-09	M02	34,494
2007-09	M01	31,216
<i>DOL withdraws driving privileges for cause, contributing to public safety by reducing the drivers on the road who pose traffic safety risks to themselves and others.</i>		

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As of 9/3/2013

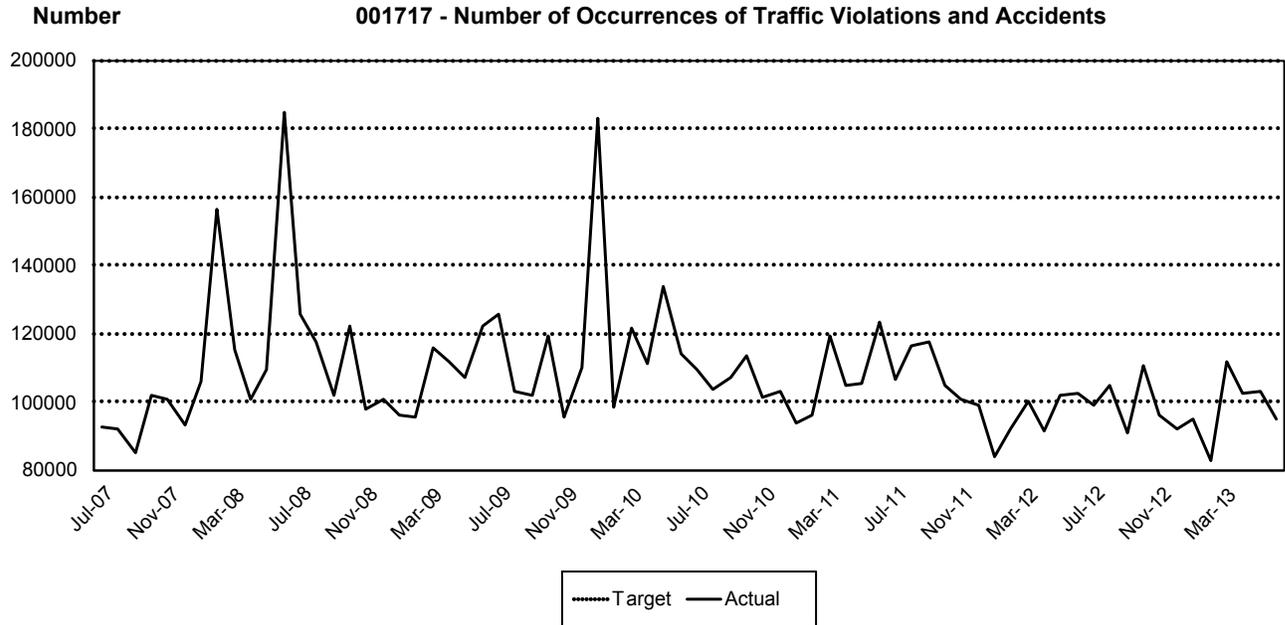
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001717 - Number of Occurrences of Traffic Violations and Accidents			
Biennium	Period	Actual	Target
2011-13	M24	94,616	
2011-13	M23	103,081	
2011-13	M22	102,455	
2011-13	M21	111,470	
2011-13	M20	82,408	
2011-13	M19	95,055	
2011-13	M18	92,073	
2011-13	M17	96,032	
2011-13	M16	110,349	
2011-13	M15	90,641	
2011-13	M14	104,558	
2011-13	M13	99,084	
2011-13	M12	102,206	
2011-13	M11	101,656	
2011-13	M10	91,544	
2011-13	M09	100,053	
2011-13	M08	91,907	
2011-13	M07	83,508	
2011-13	M06	98,871	
2011-13	M05	100,709	
2011-13	M04	104,801	
2011-13	M03	117,338	
2011-13	M02	116,155	
2011-13	M01	106,437	
2009-11	M24	123,107	
2009-11	M23	105,374	
2009-11	M22	104,575	
2009-11	M21	119,295	
2009-11	M20	96,096	
2009-11	M19	93,854	
2009-11	M18	102,702	
2009-11	M17	100,953	
2009-11	M16	113,211	
2009-11	M15	106,883	
2009-11	M14	103,302	
2009-11	M13	109,074	
2009-11	M12	113,898	
2009-11	M11	133,552	
2009-11	M10	110,803	
2009-11	M09	121,250	
2009-11	M08	98,211	

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2009-11	M07	182,895
2009-11	M06	109,658
2009-11	M05	95,168
2009-11	M04	118,956
2009-11	M03	101,731
2009-11	M02	103,208
2009-11	M01	125,347
2007-09	M24	122,182
2007-09	M23	106,923
2007-09	M22	111,485
2007-09	M21	115,812
2007-09	M20	95,234
2007-09	M19	95,892
2007-09	M18	100,635
2007-09	M17	97,530
2007-09	M16	121,885
2007-09	M15	101,653
2007-09	M14	117,169
2007-09	M13	125,371
2007-09	M12	184,756
2007-09	M11	109,373
2007-09	M10	100,555
2007-09	M09	115,194
2007-09	M08	156,299
2007-09	M07	105,965
2007-09	M06	93,142
2007-09	M05	100,742
2007-09	M04	101,689
2007-09	M03	85,116
2007-09	M02	91,697
2007-09	M01	92,506
<i>Violation and accident information is essential to DOL for determining who is eligible to obtain, retain or regain driving privileges. Law enforcement and other partner agencies rely on DOL's records to support their traffic safety efforts.</i>		

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A008 Licensing Citizens to Operate Motor Vehicles

Statewide Result Area: Improve the safety of people and property
Statewide Strategy: Support and enhance highway safety

Expected Results

Reduction of traffic fatalities by partnering with state and federal agencies, such as the National Highway Traffic Safety Administration (NHTSA), which tracks the fatality rate per 100 million vehicle miles traveled; the Target Zero campaign, spearheaded by the Washington State Traffic Safety Commission to reduce traffic-related fatalities to zero by 2030; and the federal Motor Carrier Safety Improvement Act (MCSIA) of 1999, which aims to reduce the number of truck-related fatalities by 41 percent by 2008. The collection of \$55 million in revenue annually from issuance of driver licenses and identification cards. Registration of 3.4 million voters in partnership with the Secretary of State's Office. Registration of 803,000 organ donors. A wait time for citizens seeking services in licensing offices of under 20 minutes.

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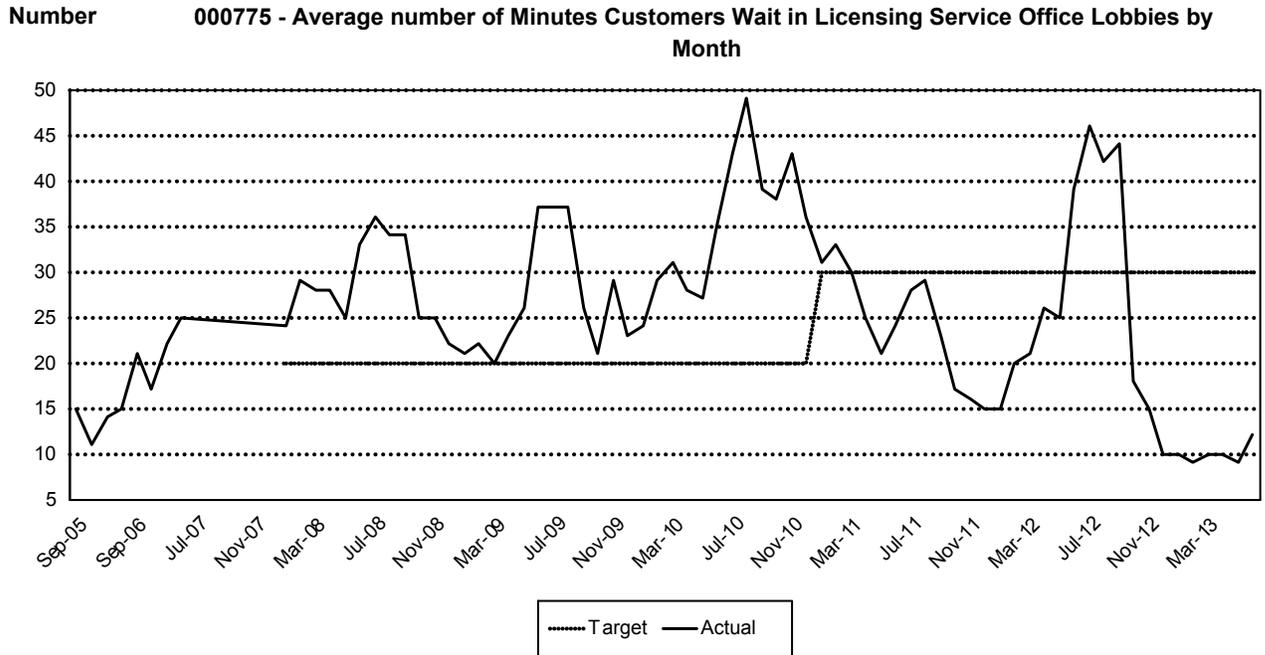
000775 - Average number of Minutes Customers Wait in Licensing Service Office Lobbies by Month			
Biennium	Period	Actual	Target
2011-13	M24	12	30
2011-13	M23	9	30
2011-13	M22	10	30
2011-13	M21	10	30
2011-13	M20	9	30
2011-13	M19	10	30
2011-13	M18	10	30
2011-13	M17	15	30
2011-13	M16	18	30
2011-13	M15	44	30
2011-13	M14	42	30
2011-13	M13	46	30
2011-13	M12	39	30
2011-13	M11	25	30
2011-13	M10	26	30
2011-13	M09	21	30
2011-13	M08	20	30
2011-13	M07	15	30
2011-13	M06	15	30
2011-13	M05	16	30
2011-13	M04	17	30
2011-13	M03	23	30
2011-13	M02	29	30
2011-13	M01	28	30
2009-11	M24	24	30
2009-11	M23	21	30
2009-11	M22	25	30
2009-11	M21	30	30
2009-11	M20	33	30
2009-11	M19	31	30
2009-11	M18	36	20
2009-11	M17	43	20
2009-11	M16	38	20
2009-11	M15	39	20
2009-11	M14	49	20
2009-11	M13	43	20
2009-11	M12	35	20
2009-11	M11	27	20
2009-11	M10	28	20
2009-11	M09	31	20
2009-11	M08	29	20

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2009-11	M07	24	20
2009-11	M06	23	20
2009-11	M05	29	20
2009-11	M04	21	20
2009-11	M03	26	20
2009-11	M02	37	20
2009-11	M01	37	20
2007-09	M24	37	20
2007-09	M23	26	20
2007-09	M22	23	20
2007-09	M21	20	20
2007-09	M20	22	20
2007-09	M19	21	20
2007-09	M18	22	20
2007-09	M17	25	20
2007-09	M16	25	20
2007-09	M15	34	20
2007-09	M14	34	20
2007-09	M13	36	20
2007-09	M12	33	20
2007-09	M11	25	20
2007-09	M10	28	20
2007-09	M09	28	20
2007-09	M08	29	20
2007-09	M07	24	20
<i>Customer wait time is a measure of efficient service delivery throughout the system of offices, as we distribute work, offices and staff to meet demand within budget. It also reflects the customers' overall experience with DOL.</i>			

*Date Measured: 12/31/2010**Comment: temporary lay-off day*

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001626 - Results from New Strategies: Number of Self-Service Driver Transactions by Month			
Biennium	Period	Actual	Target
2011-13	M24	58,610	65,000
2011-13	M23	55,134	65,000
2011-13	M22	61,365	65,000
2011-13	M21	62,607	65,000
2011-13	M20	55,741	65,000
2011-13	M19	64,345	65,000
2011-13	M18	51,938	65,000
2011-13	M17	54,834	65,000
2011-13	M16	58,903	65,000
2011-13	M15	75,590	65,000
2011-13	M14	69,691	65,000
2011-13	M13	68,043	65,000
2011-13	M12	63,738	60,000
2011-13	M11	60,067	60,000
2011-13	M10	52,640	60,000
2011-13	M09	55,827	60,000
2011-13	M08	49,301	60,000
2011-13	M07	53,701	60,000
2011-13	M06	47,704	41,000
2011-13	M05	51,070	41,000
2011-13	M04	54,513	41,000
2011-13	M03	54,740	41,000
2011-13	M02	45,645	41,000
2011-13	M01	36,634	41,000
2009-11	M24	34,067	41,000
2009-11	M23	35,535	41,000
2009-11	M22	34,204	41,000
2009-11	M21	37,863	41,000
2009-11	M20	32,488	41,000
2009-11	M19	35,691	41,000
2009-11	M18	31,757	41,000
2009-11	M17	32,554	41,000
2009-11	M16	34,787	41,000
2009-11	M15	35,700	41,000
2009-11	M14	36,577	41,000
2009-11	M13	34,462	41,000
2009-11	M12	33,397	41,000
2009-11	M11	44,616	41,000
2009-11	M10	44,910	41,000
2009-11	M09	54,759	41,000
2009-11	M08	39,421	41,000

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2009-11	M07	39,323	41,000
2009-11	M06	29,439	
2009-11	M05	25,144	
2009-11	M04	29,213	
2009-11	M03	30,957	
2009-11	M02	23,659	
2009-11	M01	24,178	
2007-09	M24	24,971	
2007-09	M23	14,042	
2007-09	M22	11,789	
2007-09	M21	14,182	
2007-09	M20	11,185	
2007-09	M19	11,989	

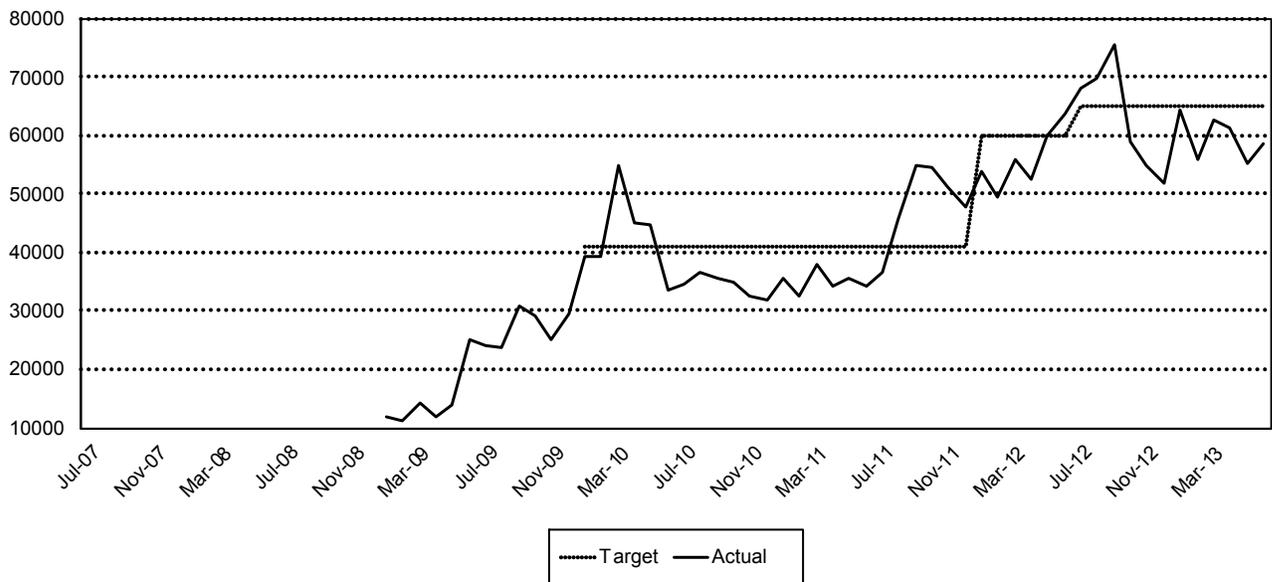
Reflects strategic agency-wide initiative for 2009-13: Providing customers with self-service options improves business efficiency and customer convenience, and reflects 21st Century service delivery and government reform.

Date Measured: 8/31/2011

Comment: data for Aug'11 - Jun'12 updated 10/29/12; revised

SQL code resulted in more counts of address changes

Number 001626 - Results from New Strategies: Number of Self-Service Driver Transactions by Month



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As of 9/3/2013

001689 - Number of Core Service Transactions Provided by Licensing Service Offices by Month			
Biennium	Period	Actual	Target
2011-13	M14	235,771	
2011-13	M13	211,526	
2011-13	M12	221,787	
2011-13	M11	212,320	
2011-13	M10	195,081	
2011-13	M09	221,175	
2011-13	M08	201,416	
2011-13	M07	171,480	
2011-13	M06	193,432	
2011-13	M05	182,026	
2011-13	M04	199,974	
2011-13	M03	225,371	
2011-13	M02	249,004	
2011-13	M01	236,909	
2009-11	M24	238,852	
2009-11	M23	208,240	
2009-11	M22	225,577	
2009-11	M21	245,661	
2009-11	M20	203,803	
2009-11	M19	201,419	
2009-11	M18	206,197	
2009-11	M17	195,292	
2009-11	M16	235,296	
2009-11	M15	237,658	
2009-11	M14	248,822	
2009-11	M13	248,471	
2009-11	M12	247,730	
2009-11	M11	208,491	
2009-11	M10	228,398	
2009-11	M09	234,339	
2009-11	M08	195,472	
2009-11	M07	190,283	
2009-11	M06	174,761	
2009-11	M05	144,773	
2009-11	M04	193,178	
2009-11	M03	214,834	
2009-11	M02	221,159	
2009-11	M01	241,233	
2007-09	M24	231,070	
2007-09	M23	211,997	
2007-09	M22	214,247	

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2007-09	M21	211,187
2007-09	M20	191,596
2007-09	M19	204,143
2007-09	M18	171,794
2007-09	M17	176,225
2007-09	M16	227,836
2007-09	M15	228,348
2007-09	M14	237,379
2007-09	M13	257,252

Licensing Service Offices screen and test applicants for qualifying identification, skills and knowledge for safe driving of cars, motorcycles, and commercial trucks. This measure represents office workload including major related transactions.

Date Measured: 1/31/2010

Comment: Data for Jan'10 - Jun'12 updated 8/24/12; workload count now includes driver record requests

Number 001689 - Number of Core Service Transactions Provided by Licensing Service Offices by Month



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As of 9/3/2013

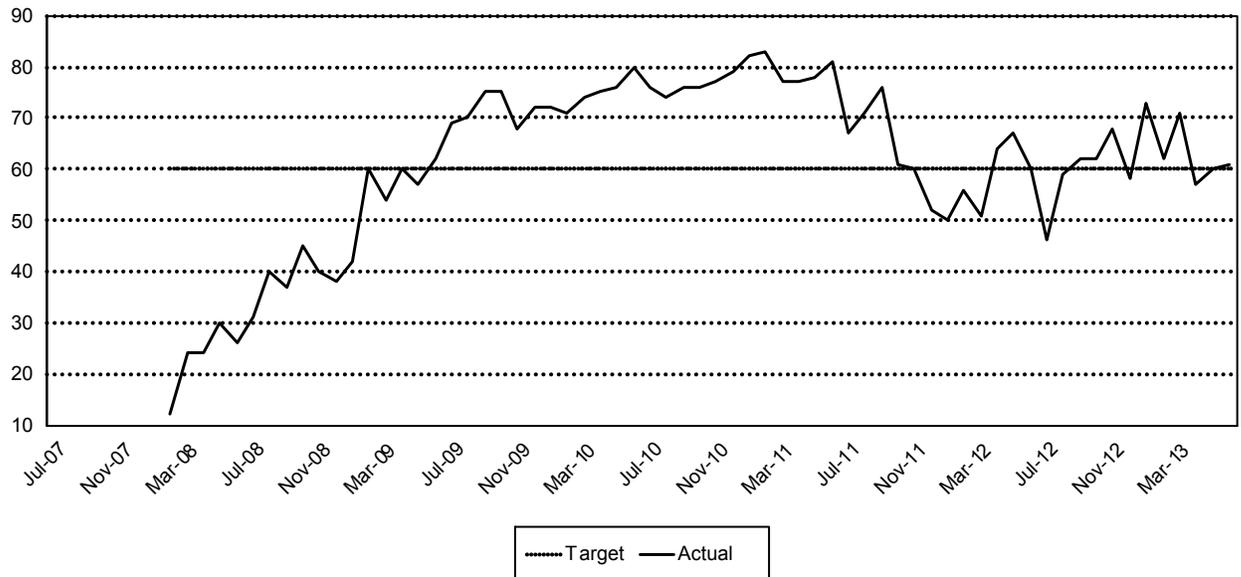
001690 - Percent of Commercial Driver License Applicants Tested by DOL by Month			
Biennium	Period	Actual	Target
2011-13	M24	61%	60%
2011-13	M23	60%	60%
2011-13	M22	57%	60%
2011-13	M21	71%	60%
2011-13	M20	62%	60%
2011-13	M19	73%	60%
2011-13	M18	58%	60%
2011-13	M17	68%	60%
2011-13	M16	62%	60%
2011-13	M15	62%	60%
2011-13	M14	59%	60%
2011-13	M13	46%	60%
2011-13	M12	60%	60%
2011-13	M11	67%	60%
2011-13	M10	64%	60%
2011-13	M09	51%	60%
2011-13	M08	56%	60%
2011-13	M07	50%	60%
2011-13	M06	52%	60%
2011-13	M05	60%	60%
2011-13	M04	61%	60%
2011-13	M03	76%	60%
2011-13	M02	71%	60%
2011-13	M01	67%	60%
2009-11	M24	81%	60%
2009-11	M23	78%	60%
2009-11	M22	77%	60%
2009-11	M21	77%	60%
2009-11	M20	83%	60%
2009-11	M19	82%	60%
2009-11	M18	79%	60%
2009-11	M17	77%	60%
2009-11	M16	76%	60%
2009-11	M15	76%	60%
2009-11	M14	74%	60%
2009-11	M13	76%	60%
2009-11	M12	80%	60%
2009-11	M11	76%	60%
2009-11	M10	75%	60%
2009-11	M09	74%	60%
2009-11	M08	71%	60%

As of 9/3/2013

2009-11	M07	72%	60%
2009-11	M06	72%	60%
2009-11	M05	68%	60%
2009-11	M04	75%	60%
2009-11	M03	75%	60%
2009-11	M02	70%	60%
2009-11	M01	69%	60%
2007-09	M24	62%	60%
2007-09	M23	57%	60%
2007-09	M22	60%	60%
2007-09	M21	54%	60%
2007-09	M20	60%	60%
2007-09	M19	42%	60%
2007-09	M18	38%	60%
2007-09	M17	40%	60%
2007-09	M16	45%	60%
2007-09	M15	37%	60%
2007-09	M14	40%	60%
2007-09	M13	31%	60%
2007-09	M12	26%	60%
2007-09	M11	30%	60%
2007-09	M10	24%	60%
2007-09	M09	24%	60%
2007-09	M08	12%	60%

DOL enhances highway safety and mitigates third party fraud by conducting commercial driver skills tests which were previously conducted by private testers. DOL goal is to test 60% of applicants based on new program funding.

Percent 001690 - Percent of Commercial Driver License Applicants Tested by DOL by Month



As of 9/3/2013

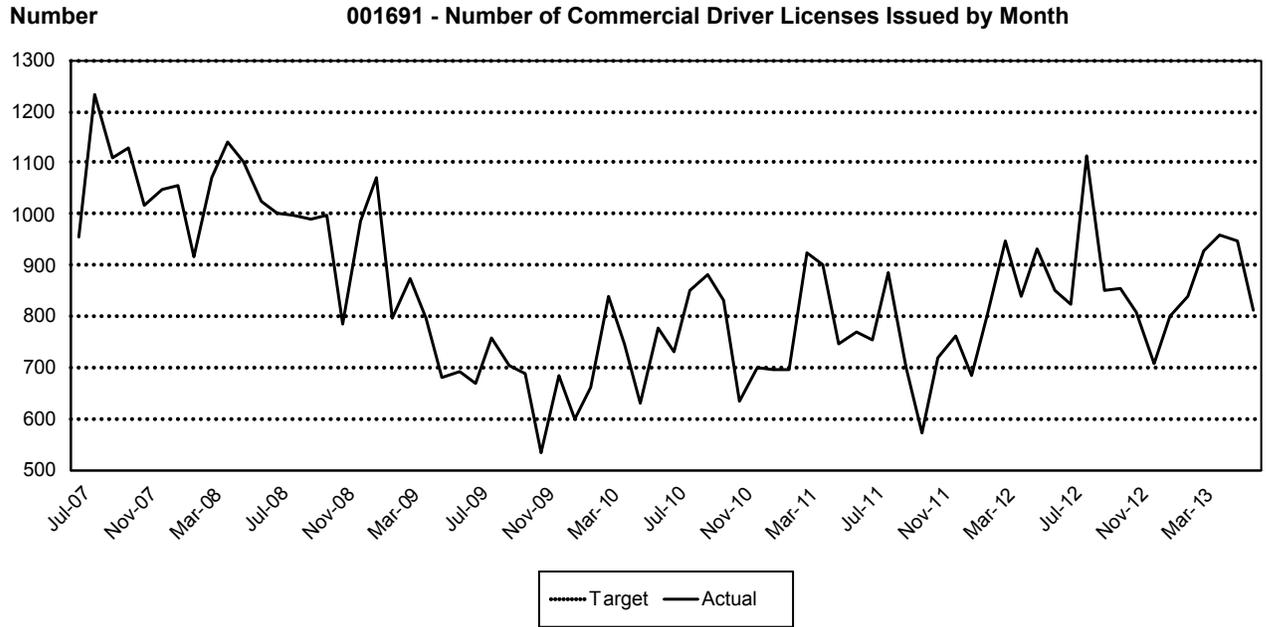
As of 9/3/2013

001691 - Number of Commercial Driver Licenses Issued by Month			
Biennium	Period	Actual	Target
2011-13	M24	811	
2011-13	M23	947	
2011-13	M22	960	
2011-13	M21	927	
2011-13	M20	838	
2011-13	M19	799	
2011-13	M18	708	
2011-13	M17	806	
2011-13	M16	855	
2011-13	M15	849	
2011-13	M14	1,113	
2011-13	M13	824	
2011-13	M12	852	
2011-13	M11	930	
2011-13	M10	839	
2011-13	M09	948	
2011-13	M08	805	
2011-13	M07	683	
2011-13	M06	763	
2011-13	M05	718	
2011-13	M04	572	
2011-13	M03	700	
2011-13	M02	884	
2011-13	M01	755	
2009-11	M24	770	
2009-11	M23	747	
2009-11	M22	902	
2009-11	M21	923	
2009-11	M20	695	
2009-11	M19	696	
2009-11	M18	701	
2009-11	M17	634	
2009-11	M16	831	
2009-11	M15	881	
2009-11	M14	850	
2009-11	M13	729	
2009-11	M12	775	
2009-11	M11	630	
2009-11	M10	744	
2009-11	M09	837	
2009-11	M08	662	

As of 9/3/2013

2009-11	M07	597
2009-11	M06	685
2009-11	M05	533
2009-11	M04	687
2009-11	M03	704
2009-11	M02	758
2009-11	M01	669
2007-09	M24	691
2007-09	M23	680
2007-09	M22	795
2007-09	M21	873
2007-09	M20	796
2007-09	M19	1,071
2007-09	M18	987
2007-09	M17	785
2007-09	M16	998
2007-09	M15	988
2007-09	M14	997
2007-09	M13	1,000
2007-09	M12	1,023
2007-09	M11	1,102
2007-09	M10	1,139
2007-09	M09	1,069
2007-09	M08	914
2007-09	M07	1,055
2007-09	M06	1,047
2007-09	M05	1,016
2007-09	M04	1,128
2007-09	M03	1,109
2007-09	M02	1,233
2007-09	M01	953
<i>Commercial trucks pose a higher traffic safety risk than passenger vehicles. DOL issues new "CDLs" after screening applicants for qualifications, skills and knowledge for safe commercial driving in compliance with federal and state regulations.</i>		

As of 9/3/2013



As of 9/3/2013

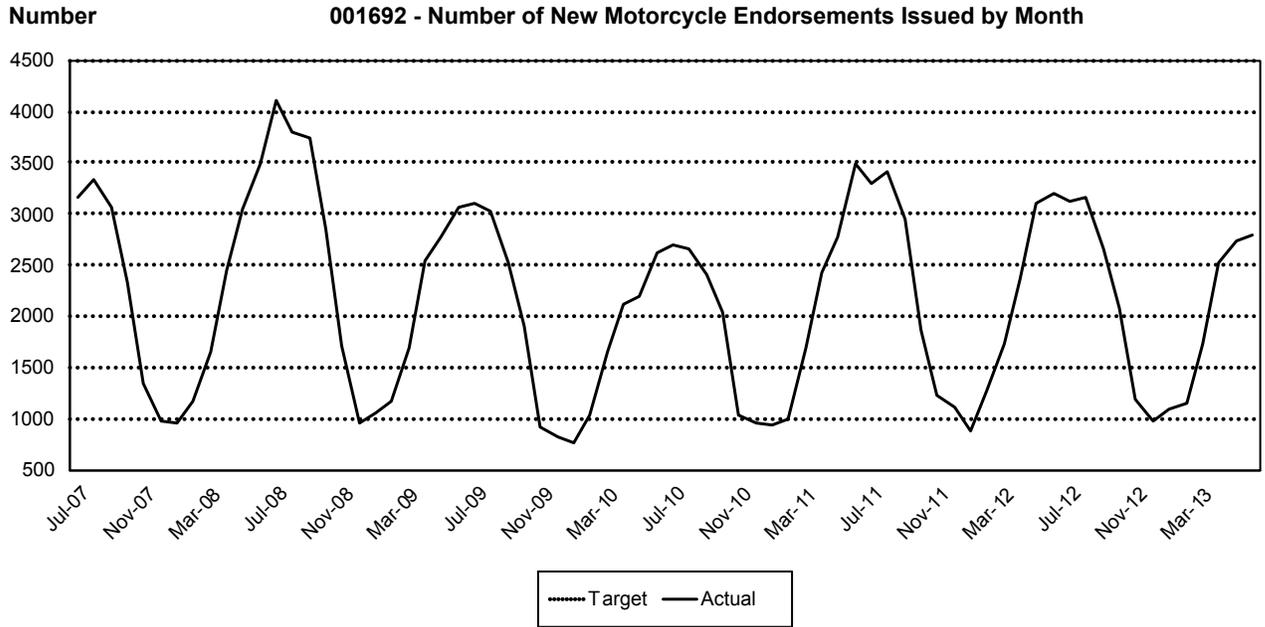
As of 9/3/2013

001692 - Number of New Motorcycle Endorsements Issued by Month			
Biennium	Period	Actual	Target
2011-13	M24	2,785	
2011-13	M23	2,734	
2011-13	M22	2,526	
2011-13	M21	1,726	
2011-13	M20	1,149	
2011-13	M19	1,084	
2011-13	M18	976	
2011-13	M17	1,186	
2011-13	M16	2,068	
2011-13	M15	2,662	
2011-13	M14	3,152	
2011-13	M13	3,119	
2011-13	M12	3,192	
2011-13	M11	3,098	
2011-13	M10	2,366	
2011-13	M09	1,725	
2011-13	M08	1,262	
2011-13	M07	877	
2011-13	M06	1,114	
2011-13	M05	1,233	
2011-13	M04	1,861	
2011-13	M03	2,939	
2011-13	M02	3,418	
2011-13	M01	3,304	
2009-11	M24	3,483	
2009-11	M23	2,775	
2009-11	M22	2,421	
2009-11	M21	1,685	
2009-11	M20	992	
2009-11	M19	928	
2009-11	M18	957	
2009-11	M17	1,030	
2009-11	M16	2,033	
2009-11	M15	2,397	
2009-11	M14	2,661	
2009-11	M13	2,702	
2009-11	M12	2,627	
2009-11	M11	2,198	
2009-11	M10	2,106	
2009-11	M09	1,644	
2009-11	M08	1,025	

As of 9/3/2013

2009-11	M07	771
2009-11	M06	825
2009-11	M05	908
2009-11	M04	1,895
2009-11	M03	2,524
2009-11	M02	3,022
2009-11	M01	3,110
2007-09	M24	3,068
2007-09	M23	2,769
2007-09	M22	2,547
2007-09	M21	1,692
2007-09	M20	1,167
2007-09	M19	1,061
2007-09	M18	962
2007-09	M17	1,716
2007-09	M16	2,844
2007-09	M15	3,734
2007-09	M14	3,806
2007-09	M13	4,100
2007-09	M12	3,483
2007-09	M11	3,044
2007-09	M10	2,442
2007-09	M09	1,654
2007-09	M08	1,176
2007-09	M07	964
2007-09	M06	968
2007-09	M05	1,334
2007-09	M04	2,331
2007-09	M03	3,071
2007-09	M02	3,331
2007-09	M01	3,168
<i>DOL screens and qualifies motorcycle riders for safety knowledge and riding skills or training before adding an endorsement to their driver license that is required for legal riding. Endorsements issued represent new riders to Washington.</i>		

As of 9/3/2013



As of 9/3/2013

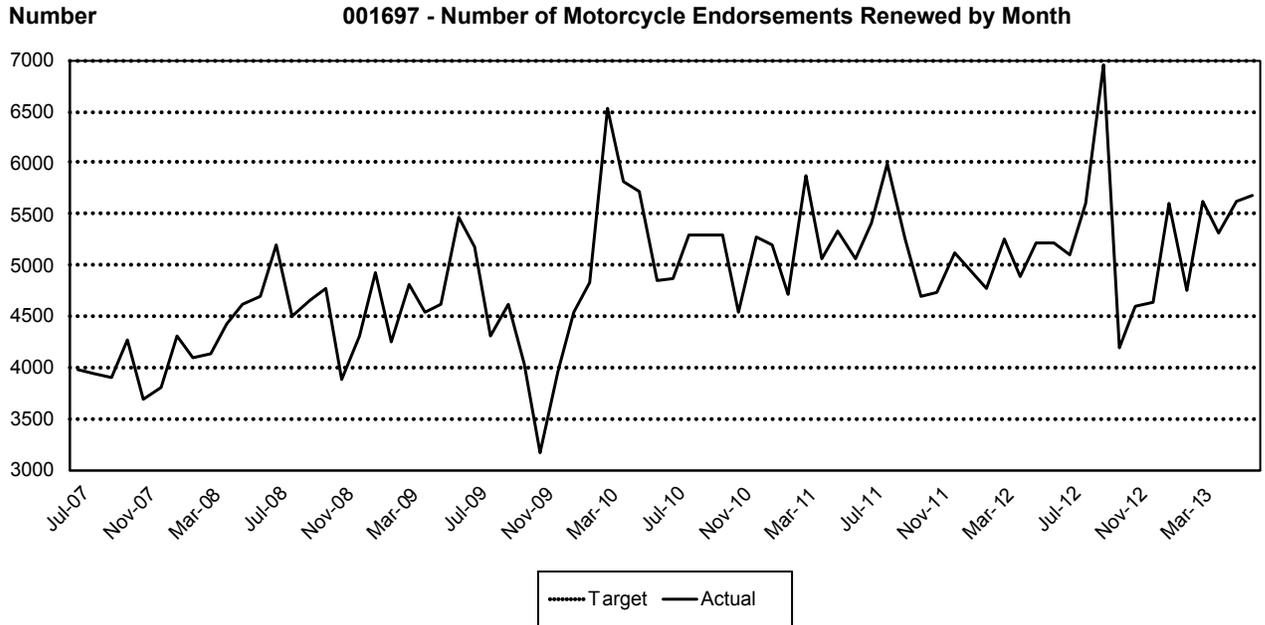
As of 9/3/2013

001697 - Number of Motorcycle Endorsements Renewed by Month			
Biennium	Period	Actual	Target
2011-13	M24	5,674	
2011-13	M23	5,624	
2011-13	M22	5,321	
2011-13	M21	5,621	
2011-13	M20	4,754	
2011-13	M19	5,604	
2011-13	M18	4,643	
2011-13	M17	4,592	
2011-13	M16	4,187	
2011-13	M15	6,962	
2011-13	M14	5,593	
2011-13	M13	5,105	
2011-13	M12	5,209	
2011-13	M11	5,216	
2011-13	M10	4,890	
2011-13	M09	5,261	
2011-13	M08	4,768	
2011-13	M07	4,938	
2011-13	M06	5,117	
2011-13	M05	4,723	
2011-13	M04	4,691	
2011-13	M03	5,251	
2011-13	M02	5,980	
2011-13	M01	5,409	
2009-11	M24	5,061	
2009-11	M23	5,327	
2009-11	M22	5,068	
2009-11	M21	5,865	
2009-11	M20	4,714	
2009-11	M19	5,191	
2009-11	M18	5,269	
2009-11	M17	4,537	
2009-11	M16	5,297	
2009-11	M15	5,283	
2009-11	M14	5,297	
2009-11	M13	4,869	
2009-11	M12	4,845	
2009-11	M11	5,722	
2009-11	M10	5,811	
2009-11	M09	6,526	
2009-11	M08	4,819	

As of 9/3/2013

2009-11	M07	4,545
2009-11	M06	3,951
2009-11	M05	3,173
2009-11	M04	4,041
2009-11	M03	4,621
2009-11	M02	4,302
2009-11	M01	5,183
2007-09	M24	5,460
2007-09	M23	4,624
2007-09	M22	4,538
2007-09	M21	4,815
2007-09	M20	4,253
2007-09	M19	4,925
2007-09	M18	4,314
2007-09	M17	3,889
2007-09	M16	4,768
2007-09	M15	4,659
2007-09	M14	4,502
2007-09	M13	5,198
2007-09	M12	4,684
2007-09	M11	4,615
2007-09	M10	4,414
2007-09	M09	4,140
2007-09	M08	4,099
2007-09	M07	4,309
2007-09	M06	3,810
2007-09	M05	3,696
2007-09	M04	4,275
2007-09	M03	3,897
2007-09	M02	3,938
2007-09	M01	3,976
<i>Motorcycle riders are required to renew their motorcycle safety endorsement along with their driver license.</i>		

As of 9/3/2013



As of 9/3/2013

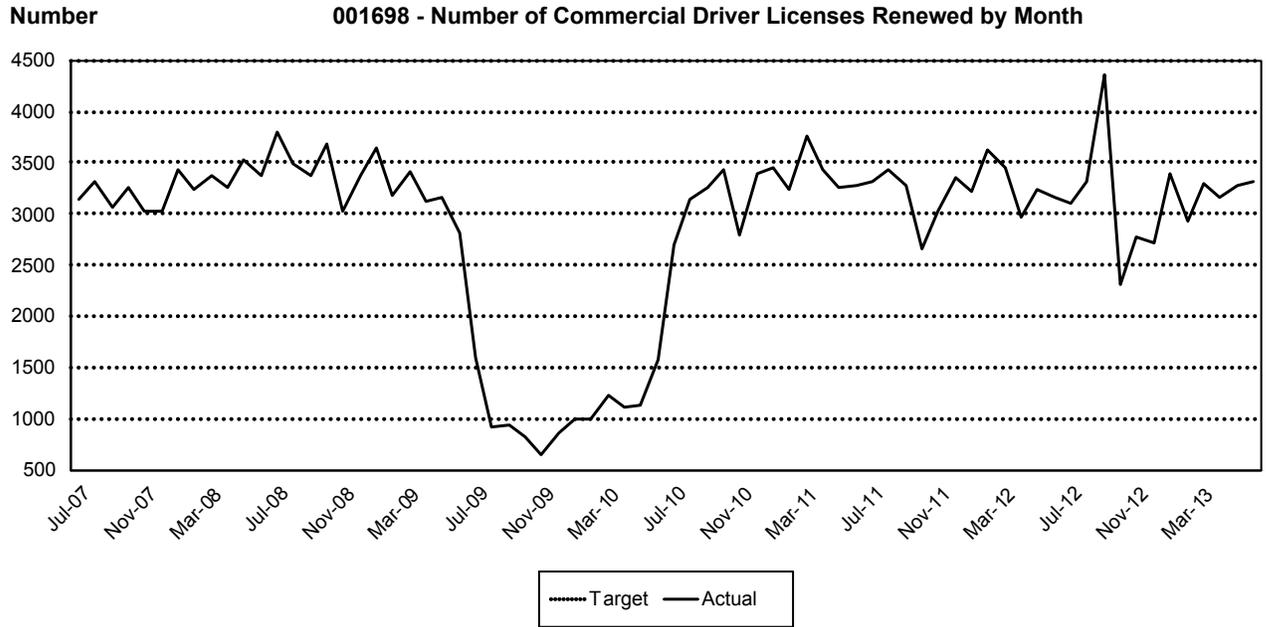
As of 9/3/2013

001698 - Number of Commercial Driver Licenses Renewed by Month			
Biennium	Period	Actual	Target
2011-13	M24	3,319	
2011-13	M23	3,269	
2011-13	M22	3,166	
2011-13	M21	3,288	
2011-13	M20	2,926	
2011-13	M19	3,386	
2011-13	M18	2,714	
2011-13	M17	2,780	
2011-13	M16	2,316	
2011-13	M15	4,364	
2011-13	M14	3,324	
2011-13	M13	3,109	
2011-13	M12	3,163	
2011-13	M11	3,239	
2011-13	M10	2,972	
2011-13	M09	3,452	
2011-13	M08	3,624	
2011-13	M07	3,220	
2011-13	M06	3,348	
2011-13	M05	3,020	
2011-13	M04	2,653	
2011-13	M03	3,277	
2011-13	M02	3,425	
2011-13	M01	3,309	
2009-11	M24	3,275	
2009-11	M23	3,259	
2009-11	M22	3,434	
2009-11	M21	3,768	
2009-11	M20	3,228	
2009-11	M19	3,449	
2009-11	M18	3,386	
2009-11	M17	2,796	
2009-11	M16	3,429	
2009-11	M15	3,248	
2009-11	M14	3,148	
2009-11	M13	2,697	
2009-11	M12	1,579	
2009-11	M11	1,135	
2009-11	M10	1,117	
2009-11	M09	1,234	
2009-11	M08	991	

As of 9/3/2013

2009-11	M07	989
2009-11	M06	864
2009-11	M05	651
2009-11	M04	814
2009-11	M03	934
2009-11	M02	914
2009-11	M01	1,590
2007-09	M24	2,817
2007-09	M23	3,155
2007-09	M22	3,118
2007-09	M21	3,405
2007-09	M20	3,182
2007-09	M19	3,649
2007-09	M18	3,364
2007-09	M17	3,015
2007-09	M16	3,684
2007-09	M15	3,371
2007-09	M14	3,494
2007-09	M13	3,803
2007-09	M12	3,366
2007-09	M11	3,526
2007-09	M10	3,260
2007-09	M09	3,366
2007-09	M08	3,240
2007-09	M07	3,433
2007-09	M06	3,029
2007-09	M05	3,026
2007-09	M04	3,262
2007-09	M03	3,069
2007-09	M02	3,317
2007-09	M01	3,147
<i>DOL enhances highway safety by ensuring "CDL" holders are screened again before renewal to meet all federal and state safety requirements, which may include requirements in addition to initial requirements.</i>		

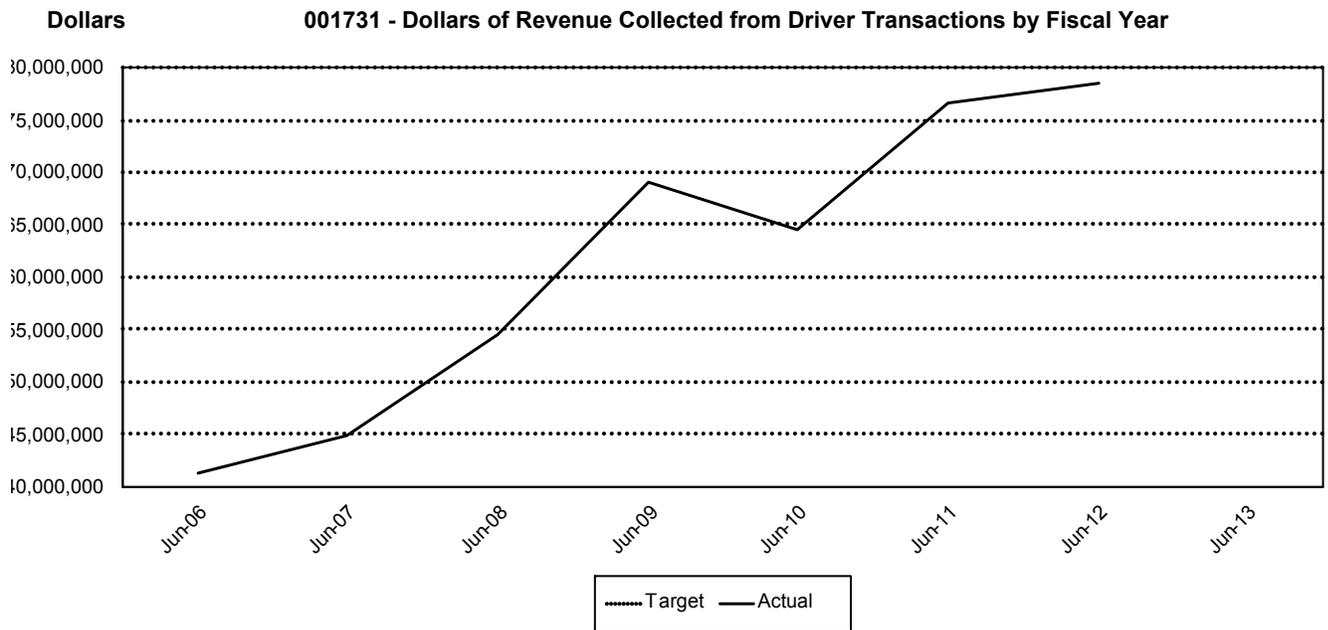
As of 9/3/2013



As of 9/3/2013

001731 - Dollars of Revenue Collected from Driver Transactions by Fiscal Year			
Biennium	Period	Actual	Target
2011-13	A1	\$178,419,500	
2009-11	A2	\$176,556,461	
2009-11	A1	\$164,572,520	
2007-09	A2	\$169,102,345	
2007-09	A1	\$154,522,853	

Driver licensing transactions generated over \$160 million of state revenue in each of fiscal years 2009 and 2010, or over 6% of DOL's collected revenue, for funding Washington government and transportation budget.



A010 Providing Due Process for Drivers

Statewide Result Area: Improve the safety of people and property
Statewide Strategy: Support and enhance highway safety

Expected Results

Provide due process for drivers before their licenses are suspended. Protect public safety and reduce the risk of fatalities by removing potentially dangerous drivers from the roads. Conduct 18,000 hearings. Collect in excess of \$1.9 million in revenue. Conduct a DUI hearing within 60 days of the incident to more effectively remove impaired drivers from the roadways.

As of 9/3/2013

As of 9/3/2013

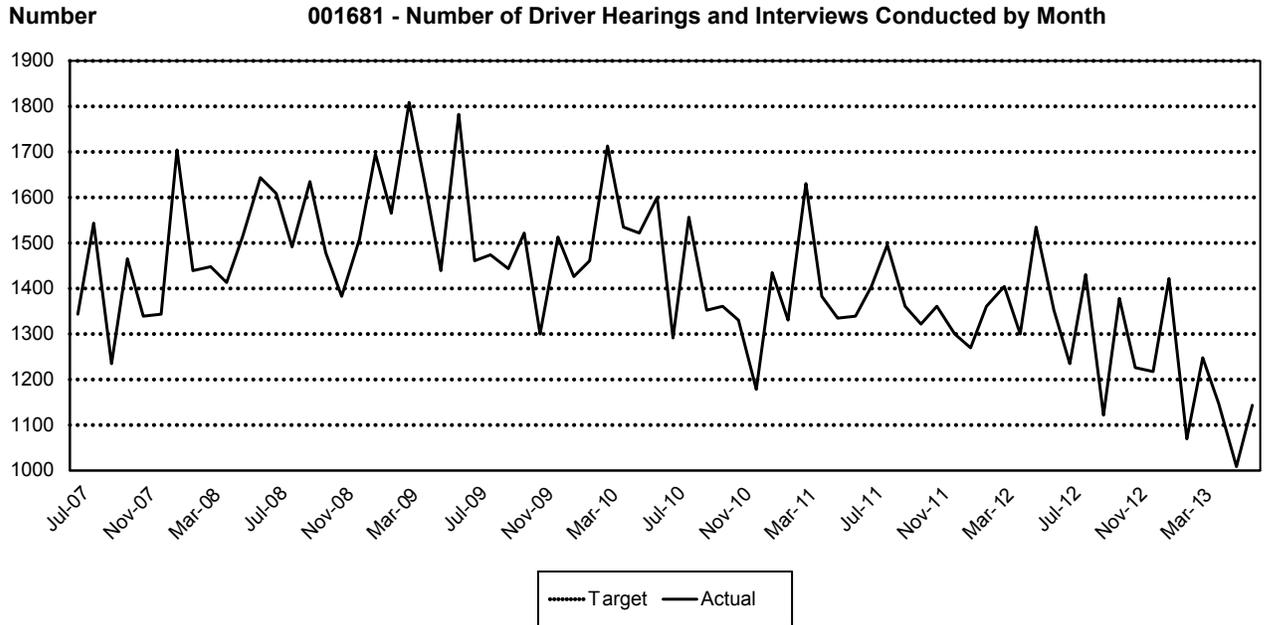
001681 - Number of Driver Hearings and Interviews Conducted by Month			
Biennium	Period	Actual	Target
2011-13	M24	1,142	
2011-13	M23	1,008	
2011-13	M22	1,148	
2011-13	M21	1,246	
2011-13	M20	1,067	
2011-13	M19	1,421	
2011-13	M18	1,215	
2011-13	M17	1,225	
2011-13	M16	1,375	
2011-13	M15	1,118	
2011-13	M14	1,429	
2011-13	M13	1,233	
2011-13	M12	1,351	
2011-13	M11	1,531	
2011-13	M10	1,300	
2011-13	M09	1,403	
2011-13	M08	1,360	
2011-13	M07	1,267	
2011-13	M06	1,299	
2011-13	M05	1,360	
2011-13	M04	1,320	
2011-13	M03	1,361	
2011-13	M02	1,496	
2011-13	M01	1,402	
2009-11	M24	1,338	
2009-11	M23	1,335	
2009-11	M22	1,383	
2009-11	M21	1,629	
2009-11	M20	1,330	
2009-11	M19	1,435	
2009-11	M18	1,178	
2009-11	M17	1,330	
2009-11	M16	1,359	
2009-11	M15	1,351	
2009-11	M14	1,554	
2009-11	M13	1,291	
2009-11	M12	1,597	
2009-11	M11	1,520	
2009-11	M10	1,532	
2009-11	M09	1,713	
2009-11	M08	1,459	

As of 9/3/2013

2009-11	M07	1,424
2009-11	M06	1,513
2009-11	M05	1,300
2009-11	M04	1,520
2009-11	M03	1,442
2009-11	M02	1,473
2009-11	M01	1,458
2007-09	M24	1,781
2007-09	M23	1,439
2007-09	M22	1,628
2007-09	M21	1,807
2007-09	M20	1,562
2007-09	M19	1,692
2007-09	M18	1,508
2007-09	M17	1,381
2007-09	M16	1,477
2007-09	M15	1,635
2007-09	M14	1,488
2007-09	M13	1,605
2007-09	M12	1,640
2007-09	M11	1,513
2007-09	M10	1,413
2007-09	M09	1,444
2007-09	M08	1,439
2007-09	M07	1,705
2007-09	M06	1,340
2007-09	M05	1,337
2007-09	M04	1,465
2007-09	M03	1,235
2007-09	M02	1,542
2007-09	M01	1,343
<i>DOL provides due process for drivers by conducting hearings and interviews for drivers facing suspension or revocation of driving privileges, promoting fair and just regulatory decisions.</i>		

*Date Measured: 4/30/2012**Comment: data Apr'12- Dec'12 revised in manual spreadsheet 2/21/13 (more hearings and interviews conducted)*

As of 9/3/2013



A011 Regulate Driver Training Schools and Motorcycle Safety Education

Statewide Result Area: Improve the safety of people and property
Statewide Strategy: Support and enhance highway safety

Expected Results

Licensing and performance monitoring of 700 driver training school instructors at 230 driving schools annually to ensure that minimum curriculum requirements are met to properly educate and develop the driving skills of 64,000 new automobile drivers.

Certification of 230 motorcycle skills instructors, contracting with 13 rider-training sponsors, and monitoring of 29 training sites facilitating the training of 12,000 students, and the completion of 33,060 motorcycle knowledge tests and 6,500 motorcycle skill tests annually.

As of 9/3/2013

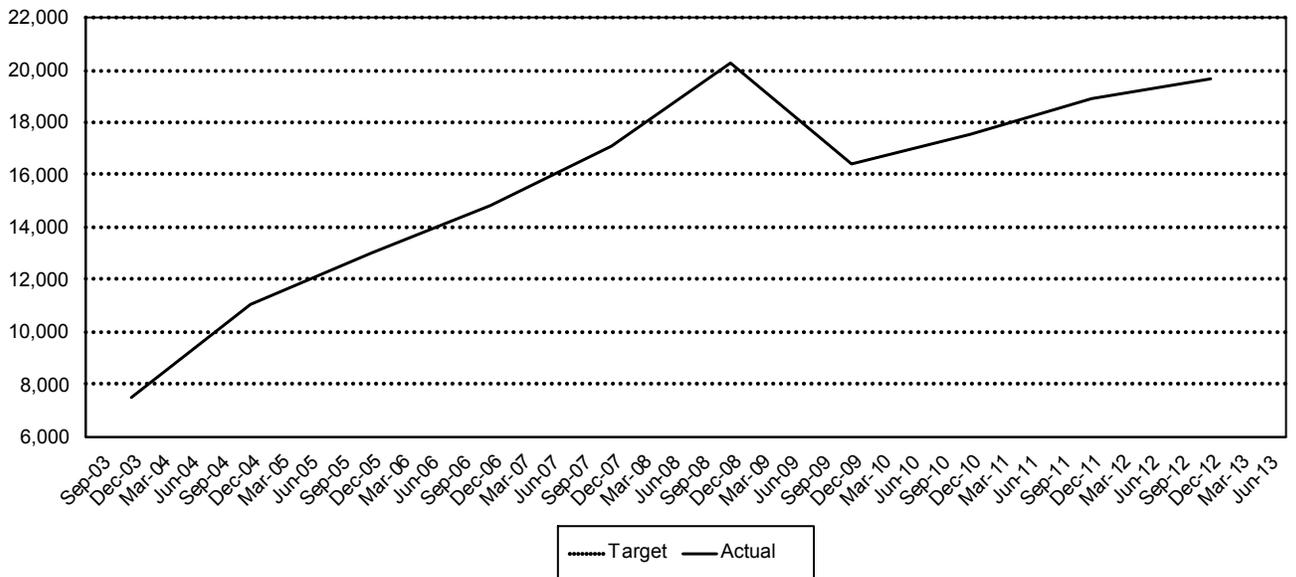
001693 - Number of Motorcycle Riders Completing Voluntary Motorcycle Safety Training by Calendar Year			
Biennium	Period	Actual	Target
2011-13	Q6	19,633	
2011-13	Q2	18,918	
2009-11	Q6	17,553	
2009-11	Q2	16,427	
2007-09	Q6	20,293	
2007-09	Q2	17,121	

DOL contributes to safer motorcycle riders by promoting voluntary riding skills training, contracting with training sponsors, certifying instructors, and seeking subsidy funding for trainees.

Date Measured: 12/31/2009

Comment: Totals are for calendar year.

Number **001693 - Number of Motorcycle Riders Completing Voluntary Motorcycle Safety Training by Calendar Year**



As of 9/3/2013

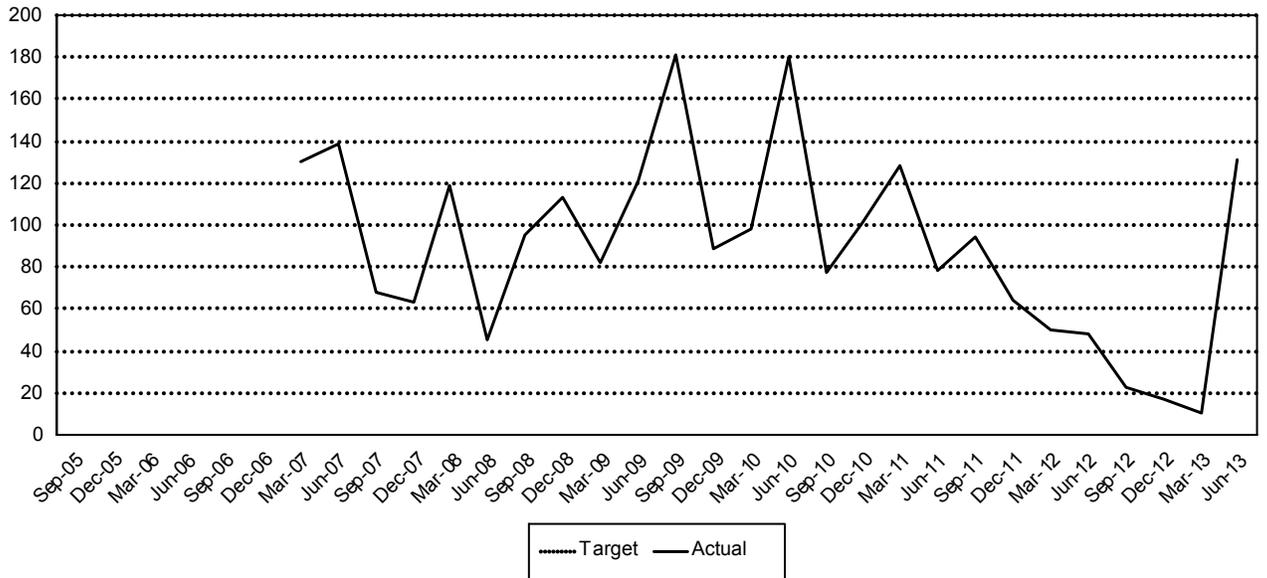
001708 - Number of RCW and WAC Violations Addressed through Audits of Drive Training Schools by Quarter			
Biennium	Period	Actual	Target
2011-13	Q8	131	
2011-13	Q7	10	
2011-13	Q6	17	
2011-13	Q5	23	
2011-13	Q4	48	
2011-13	Q3	50	
2011-13	Q2	64	
2011-13	Q1	94	
2009-11	Q8	78	
2009-11	Q7	128	
2009-11	Q6	101	
2009-11	Q5	77	
2009-11	Q4	180	
2009-11	Q3	98	
2009-11	Q2	89	
2009-11	Q1	181	
2007-09	Q8	121	
2007-09	Q7	82	
2007-09	Q6	113	
2007-09	Q5	95	
2007-09	Q4	45	
2007-09	Q3	119	
2007-09	Q2	63	
2007-09	Q1	68	
<i>DOL finds and informs drive training schools of their non-compliance with RCWs and WACs to promote correction and mitigate risks to students and other drivers. Numbers and types of violations are analyzed for program improvement.</i>			

Date Measured: 12/31/2012

Comment: staff working to implement HB1635 (driver testing outside of DOL offices at drive training schools)

As of 9/3/2013

Number **001708 - Number of RCW and WAC Violations Addressed through Audits of Drive Training Schools by Quarter**



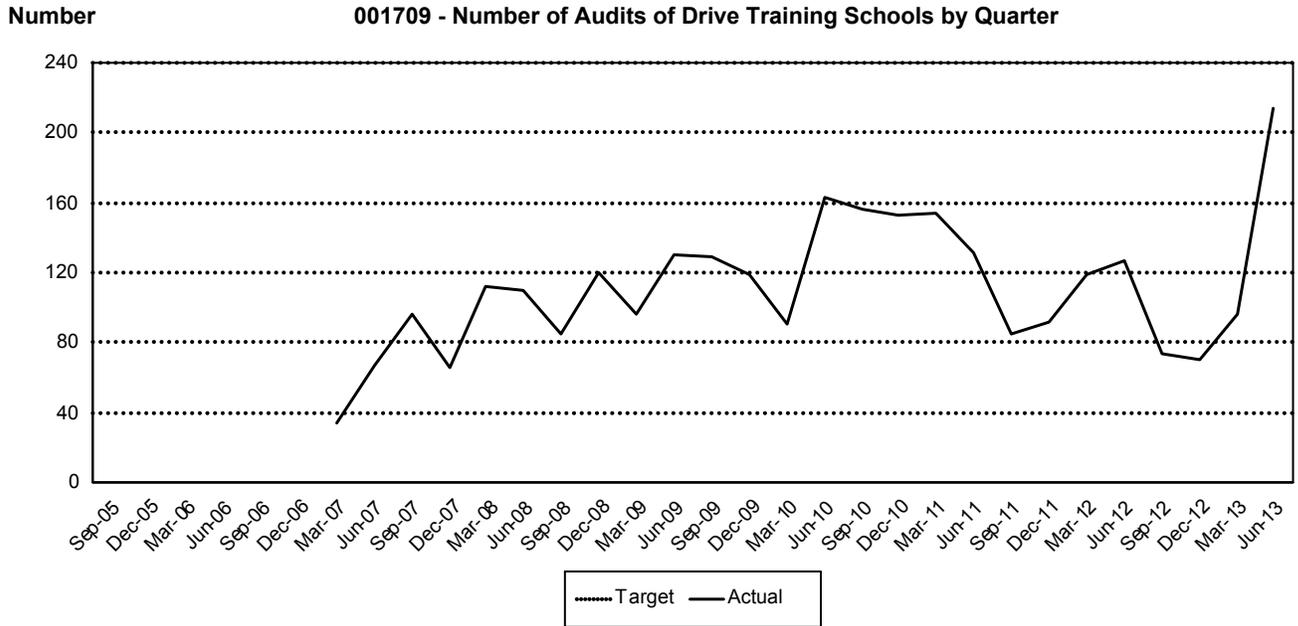
As of 9/3/2013

001709 - Number of Audits of Drive Training Schools by Quarter			
Biennium	Period	Actual	Target
2011-13	Q8	214	
2011-13	Q7	96	
2011-13	Q6	70	
2011-13	Q5	74	
2011-13	Q4	127	
2011-13	Q3	119	
2011-13	Q2	92	
2011-13	Q1	85	
2009-11	Q8	131	
2009-11	Q7	154	
2009-11	Q6	153	
2009-11	Q5	156	
2009-11	Q4	163	
2009-11	Q3	90	
2009-11	Q2	119	
2009-11	Q1	129	
2007-09	Q8	130	
2007-09	Q7	96	
2007-09	Q6	120	
2007-09	Q5	85	
2007-09	Q4	110	
2007-09	Q3	112	
2007-09	Q2	66	
2007-09	Q1	96	
<i>DOL licenses and provides curriculum to over 300 drive training schools and over 850 instructors, to ensure student safety and promote lifelong driving safety. Audit findings have led to instructor license revocation and school closure.</i>			

Date Measured: 12/31/2012

Comment: staff working to implement HB1635 (driver testing outside of DOL offices at drive training schools)

As of 9/3/2013



A012 Firearms Records Clearinghouse

Statewide Result Area: Improve the safety of people and property

Statewide Strategy: Support crime investigation

Expected Results

The Firearms Program measures its success by processing all concealed pistol, alien firearm and firearm dealer licenses within three business days after receipt of the document; processing court conviction notices within three to five business days after the receipt of a document; completing all certifications (verification of the accuracy of the information contained in the firearms database) within one business day; citizens receive their license or handgun within the time frame required, supporting their constitutional right to bear arms. Law enforcement is able to ensure that only those individuals who can lawfully possess a firearm receive licenses, contributing to public and officer safety. The Department trains over 300 law enforcement record specialists and law enforcement officers statewide each year on how to conduct criminal history background checks on license applicants and procedures to properly complete license documents. Over \$900,000 is collected each fiscal year that is deposited into the General Fund-State.

As of 9/3/2013

As of 9/3/2013

001712 - Number of Records Entered of Concealed Pistol Licenses Issued and Denied by Law Enforcement by Month			
Biennium	Period	Actual	Target
2011-13	M24	9,140	
2011-13	M23	17,838	
2011-13	M22	18,176	
2011-13	M21	9,997	
2011-13	M20	11,655	
2011-13	M19	8,746	
2011-13	M18	6,968	
2011-13	M17	8,760	
2011-13	M16	8,022	
2011-13	M15	7,094	
2011-13	M14	9,975	
2011-13	M13	8,102	
2011-13	M12	11,149	
2011-13	M11	12,778	
2011-13	M10	10,726	
2011-13	M09	10,233	
2011-13	M08	9,711	
2011-13	M07	6,690	
2011-13	M06	6,542	
2011-13	M05	8,221	
2011-13	M04	6,310	
2011-13	M03	6,387	
2011-13	M02	8,474	
2011-13	M01	5,185	
2009-11	M24	6,703	
2009-11	M23	6,977	
2009-11	M22	24,646	
2009-11	M21	40,568	
2009-11	M20	17,198	
2009-11	M19	6,345	
2009-11	M18	4,656	
2009-11	M17	4,512	
2009-11	M16	3,966	
2009-11	M15	3,274	
2009-11	M14	5,060	
2009-11	M13	7,024	
2009-11	M12	8,522	
2009-11	M11	6,965	
2009-11	M10	6,351	
2009-11	M09	9,171	

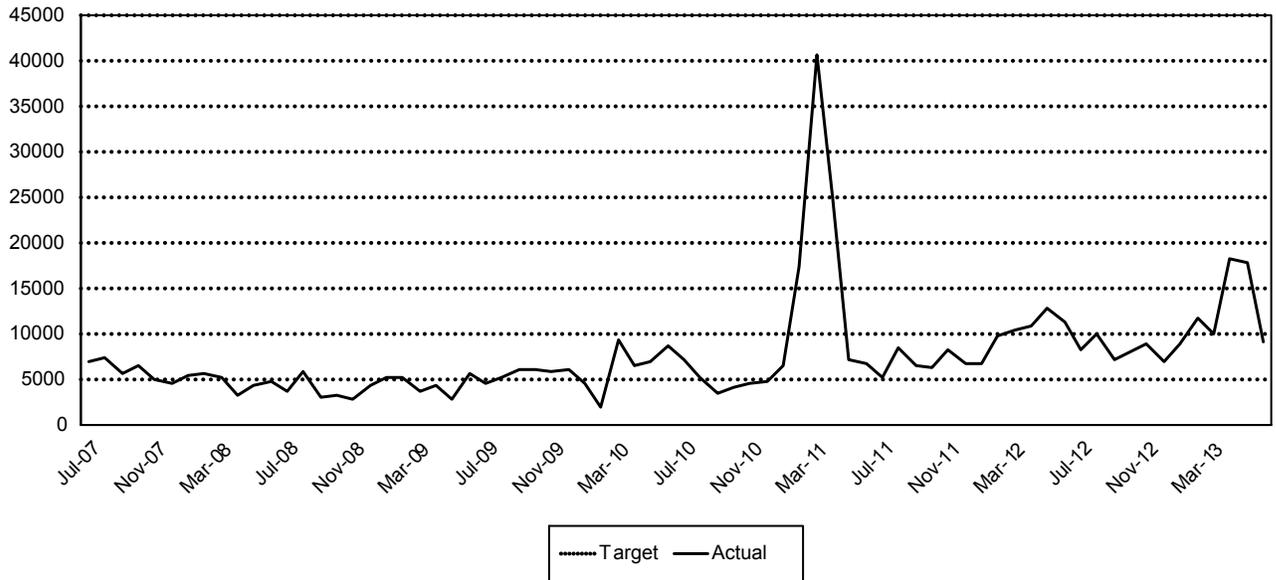
As of 9/3/2013

2009-11	M08	1,965
2009-11	M07	4,468
2009-11	M06	5,920
2009-11	M05	5,745
2009-11	M04	5,897
2009-11	M03	6,038
2009-11	M02	5,097
2009-11	M01	4,383
2007-09	M24	5,596
2007-09	M23	2,783
2007-09	M22	4,201
2007-09	M21	3,500
2007-09	M20	5,144
2007-09	M19	5,057
2007-09	M18	4,356
2007-09	M17	2,764
2007-09	M16	3,177
2007-09	M15	2,933
2007-09	M14	5,669
2007-09	M13	3,503
2007-09	M12	4,672
2007-09	M11	4,285
2007-09	M10	3,267
2007-09	M09	5,112
2007-09	M08	5,525
2007-09	M07	5,419
2007-09	M06	4,470
2007-09	M05	4,968
2007-09	M04	6,373
2007-09	M03	5,638
2007-09	M02	7,250
2007-09	M01	6,849

DOL provides a centralized database of firearms dealer and owner licenses, conviction notices, related data, to enable and speed law enforcement's ability to protect the public. This volume represents new monthly detail available to them.

As of 9/3/2013

Number **001712 - Number of Records Entered of Concealed Pistol Licenses Issued and Denied by Law Enforcement by Month**



As of 9/3/2013

As of 9/3/2013

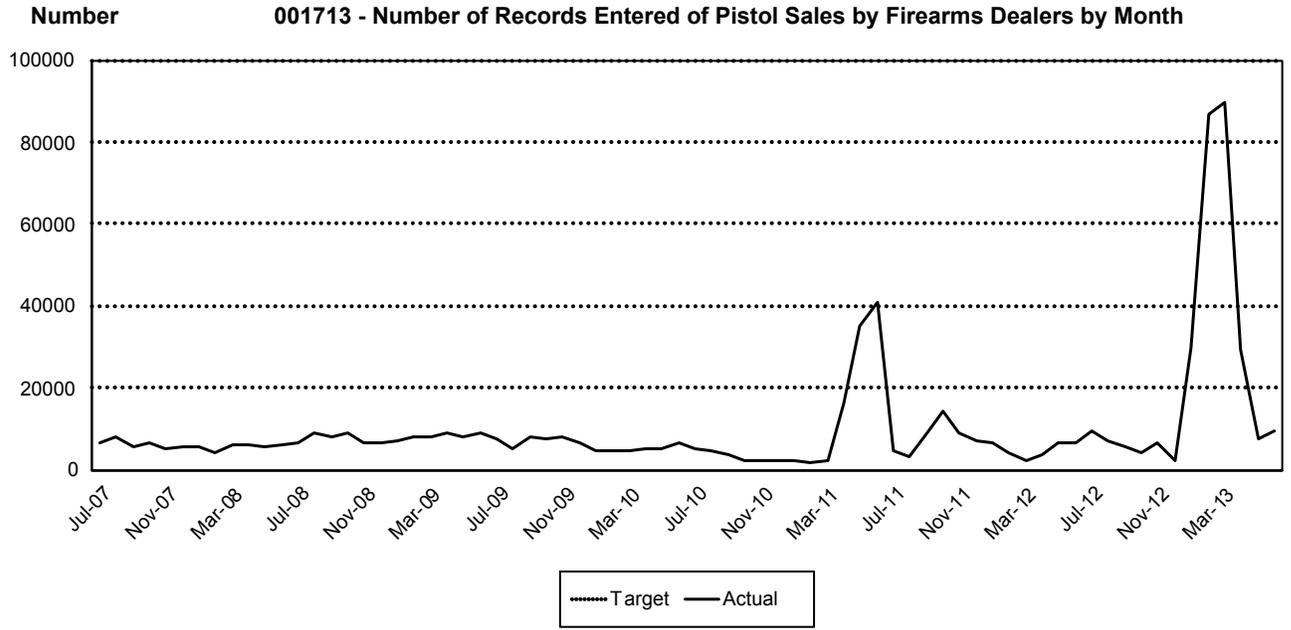
001713 - Number of Records Entered of Pistol Sales by Firearms Dealers by Month			
Biennium	Period	Actual	Target
2011-13	M24	9,512	
2011-13	M23	7,626	
2011-13	M22	29,160	
2011-13	M21	89,560	
2011-13	M20	86,724	
2011-13	M19	29,663	
2011-13	M18	2,045	
2011-13	M17	6,740	
2011-13	M16	4,048	
2011-13	M15	5,796	
2011-13	M14	7,254	
2011-13	M13	9,660	
2011-13	M12	6,428	
2011-13	M11	6,625	
2011-13	M10	3,739	
2011-13	M09	2,128	
2011-13	M08	4,274	
2011-13	M07	6,569	
2011-13	M06	7,068	
2011-13	M05	8,893	
2011-13	M04	14,225	
2011-13	M03	8,774	
2011-13	M02	3,333	
2011-13	M01	4,667	
2009-11	M24	40,870	
2009-11	M23	34,940	
2009-11	M22	16,275	
2009-11	M21	2,372	
2009-11	M20	1,927	
2009-11	M19	2,160	
2009-11	M18	2,195	
2009-11	M17	2,148	
2009-11	M16	2,007	
2009-11	M15	3,813	
2009-11	M14	4,691	
2009-11	M13	5,278	
2009-11	M12	6,633	
2009-11	M11	5,189	
2009-11	M10	5,001	
2009-11	M09	4,764	
2009-11	M08	4,762	

As of 9/3/2013

2009-11	M07	4,638
2009-11	M06	6,602
2009-11	M05	8,108
2009-11	M04	7,321
2009-11	M03	8,128
2009-11	M02	4,861
2009-11	M01	7,600
2007-09	M24	8,875
2007-09	M23	8,155
2007-09	M22	8,724
2007-09	M21	8,159
2007-09	M20	7,806
2007-09	M19	7,143
2007-09	M18	6,738
2007-09	M17	6,663
2007-09	M16	9,032
2007-09	M15	8,101
2007-09	M14	8,889
2007-09	M13	6,307
2007-09	M12	6,103
2007-09	M11	5,754
2007-09	M10	5,970
2007-09	M09	6,073
2007-09	M08	4,069
2007-09	M07	5,708
2007-09	M06	5,474
2007-09	M05	5,118
2007-09	M04	6,760
2007-09	M03	5,611
2007-09	M02	7,945
2007-09	M01	6,681
<i>DOL provides a centralized database of firearms dealer and owner licenses, conviction notices, related data, to enable and speed law enforcement's ability to protect the public. This volume represents new monthly detail available to them.</i>		

*Date Measured: 4/30/2013**Comment: overtime project*

As of 9/3/2013



As of 9/3/2013

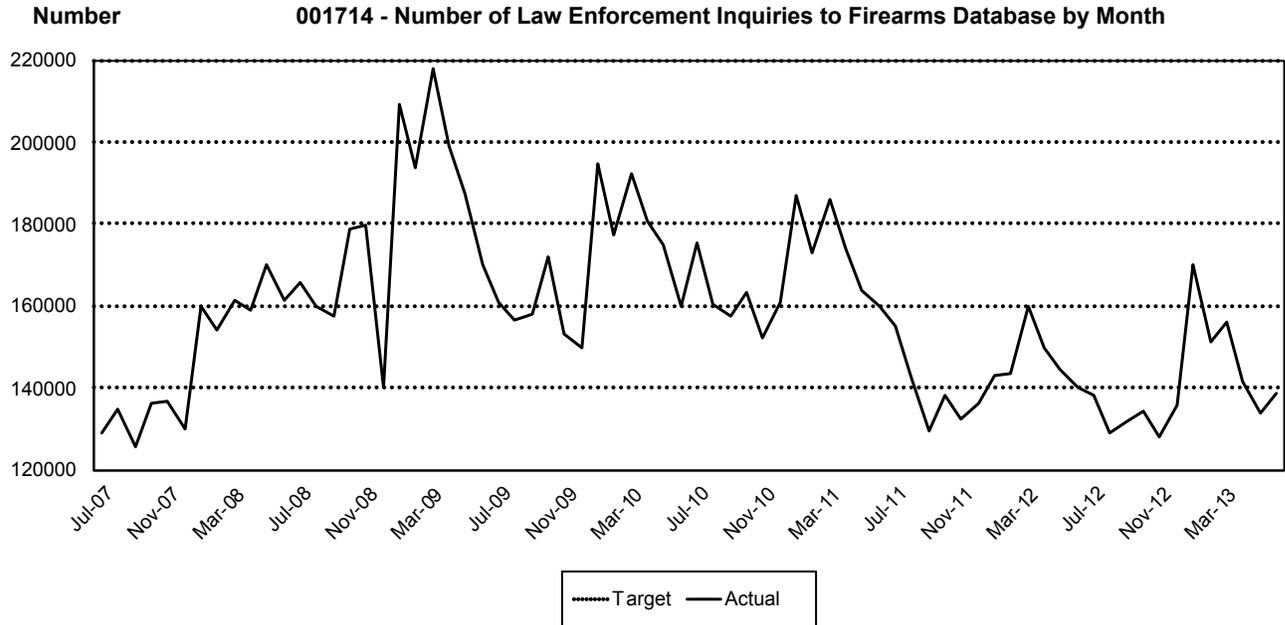
As of 9/3/2013

001714 - Number of Law Enforcement Inquiries to Firearms Database by Month			
Biennium	Period	Actual	Target
2011-13	M24	138,784	
2011-13	M23	133,781	
2011-13	M22	141,512	
2011-13	M21	156,164	
2011-13	M20	151,432	
2011-13	M19	170,003	
2011-13	M18	135,901	
2011-13	M17	127,781	
2011-13	M16	134,117	
2011-13	M15	131,904	
2011-13	M14	128,859	
2011-13	M13	137,997	
2011-13	M12	139,903	
2011-13	M11	144,261	
2011-13	M10	149,510	
2011-13	M09	159,910	
2011-13	M08	143,274	
2011-13	M07	142,970	
2011-13	M06	136,104	
2011-13	M05	132,461	
2011-13	M04	138,319	
2011-13	M03	129,223	
2011-13	M02	142,322	
2011-13	M01	155,234	
2009-11	M24	160,019	
2009-11	M23	163,624	
2009-11	M22	173,773	
2009-11	M21	185,976	
2009-11	M20	172,978	
2009-11	M19	187,099	
2009-11	M18	160,989	
2009-11	M17	152,134	
2009-11	M16	163,337	
2009-11	M15	157,633	
2009-11	M14	160,378	
2009-11	M13	175,194	
2009-11	M12	159,953	
2009-11	M11	174,677	
2009-11	M10	180,902	
2009-11	M09	192,130	
2009-11	M08	177,346	

As of 9/3/2013

2009-11	M07	194,609
2009-11	M06	149,640
2009-11	M05	153,125
2009-11	M04	171,797
2009-11	M03	157,844
2009-11	M02	156,476
2009-11	M01	161,058
2007-09	M24	169,966
2007-09	M23	187,511
2007-09	M22	199,247
2007-09	M21	217,845
2007-09	M20	193,788
2007-09	M19	209,427
2007-09	M18	140,127
2007-09	M17	179,711
2007-09	M16	178,816
2007-09	M15	157,338
2007-09	M14	159,885
2007-09	M13	165,886
2007-09	M12	161,516
2007-09	M11	170,145
2007-09	M10	158,951
2007-09	M09	161,508
2007-09	M08	154,105
2007-09	M07	159,975
2007-09	M06	130,042
2007-09	M05	136,539
2007-09	M04	136,414
2007-09	M03	125,532
2007-09	M02	134,615
2007-09	M01	129,111
<i>Volume of inquiries represents the value of this database to law enforcement as information enables and speeds their ability to protect the public.</i>		

As of 9/3/2013



A016 Administration of Fuel Tax Collection and Motor Carrier Services

Statewide Result Area: Strengthen government's ability to achieve results efficiently and effectively

Statewide Strategy: Safeguard and manage public funds

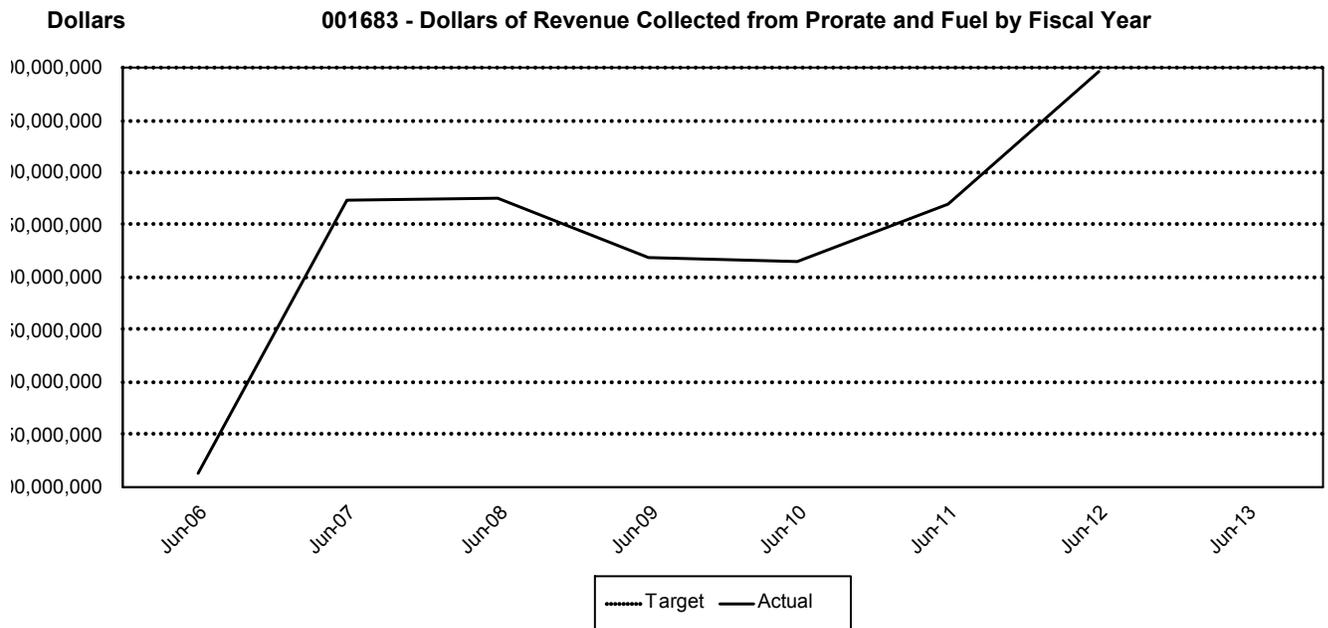
Expected Results

Provide one-stop vehicle licensing and fuel tax filing services for Washington-based interstate motor carriers. Significantly reduce paperwork and compliance burdens for fuel tax licensing, reporting, and payment of fuel taxes for interstate motor carriers by consolidating fuel tax license and vehicle registration issued by the base state into one process to operate in all states and Canadian provinces. Administration of the IRP and IFTA in Washington. Collect \$2.01.9 billion in fuel taxes per biennium. Issue 16 different types of fuel licenses that impact about 7,000 businesses. Annually process 20,000 business tax returns, and 52,000 licensing transactions. Collect \$43.8 million in Washington commercial vehicle registration fees. Collect and transmit \$12 million to other IRP jurisdictions. License 3,600 IFTA accounts. Annually conduct 400 field audits to ensure compliance and uniformity with prorate and fuel tax statutes. Conduct investigations of suspected fraudulent fuel transactions to ensure fuel taxes are paid to the state. Recover over \$4 million each biennium in unpaid taxes. Process and issue 20,000 prorate and fuel tax refunds annually (\$30 million each biennium). Provide assistance to tribal governments through the pursuit and procurement of 13 state/tribal fuel tax agreements for reimbursement of state fuel taxes. With the Washington State Patrol, Department of Transportation, and state trucking associations, administer the PRISM program (to determine the safety fitness of motor carriers prior to vehicle registration) and the CVISN program.

As of 9/3/2013

001683 - Dollars of Revenue Collected from Prorate and Fuel by Fiscal Year			
Biennium	Period	Actual	Target
2011-13	A1	\$1,896,187,795	
2009-11	A2	\$1,770,124,909	
2009-11	A1	\$1,715,991,861	
2007-09	A2	\$1,719,364,406	
2007-09	A1	\$1,776,338,396	

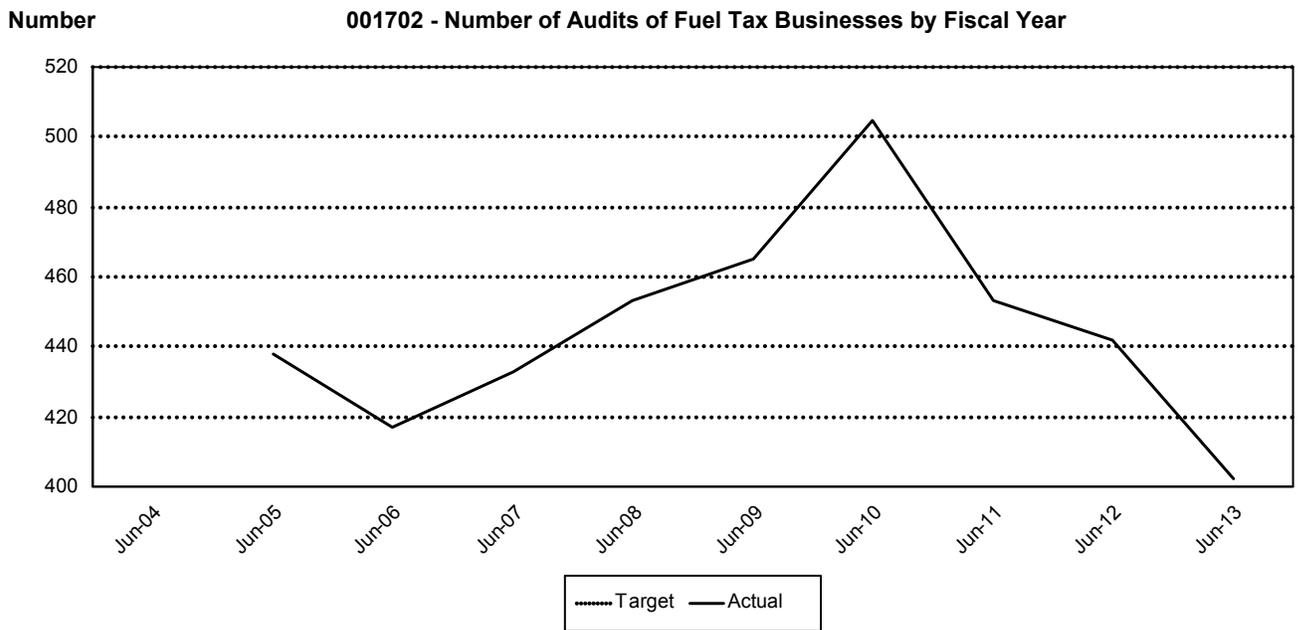
DOL revenue collection is second only to DOR's. Prorate and fuel taxes represent DOL's largest type of collected revenue. DOL collected over \$3.4 billion in the '07-09 biennium.



As of 9/3/2013

001702 - Number of Audits of Fuel Tax Businesses by Fiscal Year			
Biennium	Period	Actual	Target
2011-13	A2	402	
2011-13	A1	442	
2009-11	A2	453	
2009-11	A1	505	
2007-09	A2	465	
2007-09	A1	453	

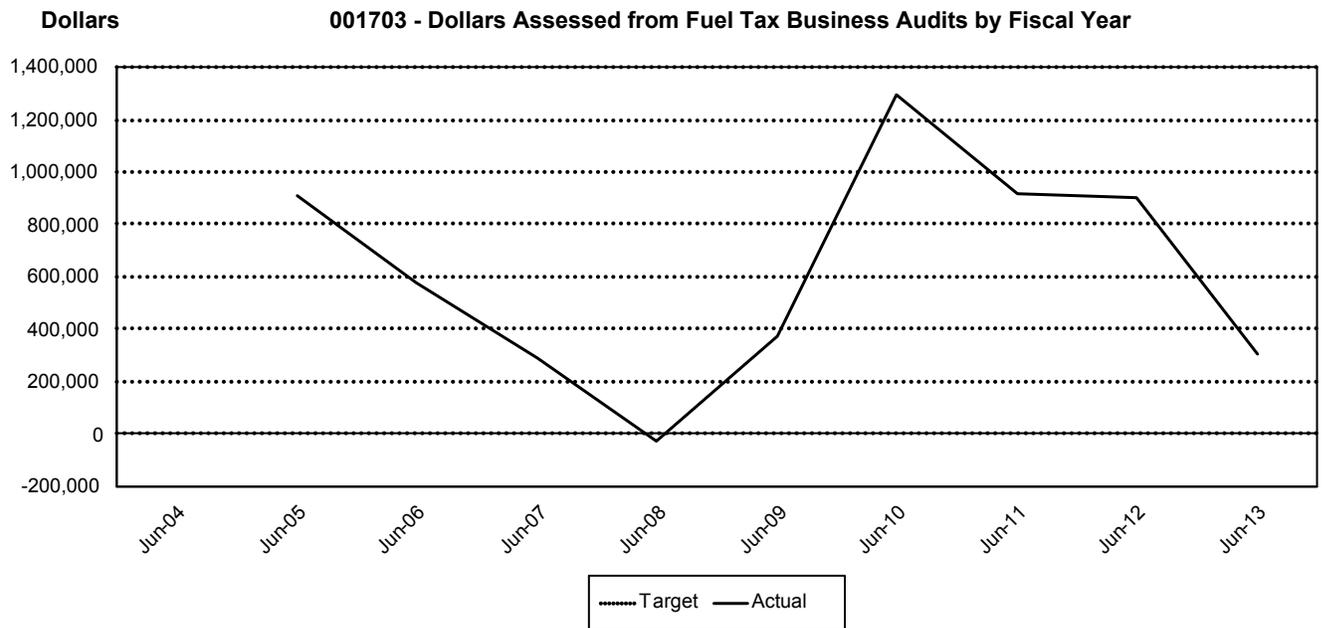
DOL audits fuel distributors for compliance to laws to protect distributors, the general public safety, and state tax revenue.



As of 9/3/2013

001703 - Dollars Assessed from Fuel Tax Business Audits by Fiscal Year			
Biennium	Period	Actual	Target
2011-13	A2	\$302,110	
2011-13	A1	\$901,227	
2009-11	A2	\$916,600	
2009-11	A1	\$1,296,965	
2007-09	A2	\$376,409	
2007-09	A1	\$(25,361)	

Audits of fuel distributors result in findings of taxes and penalties due, and for correction to safety issues.



A017 Professional Licensing and Regulation

Statewide Result Area: **Improve the economic vitality of businesses and individuals**
Statewide Strategy: **Provide consumer protection**

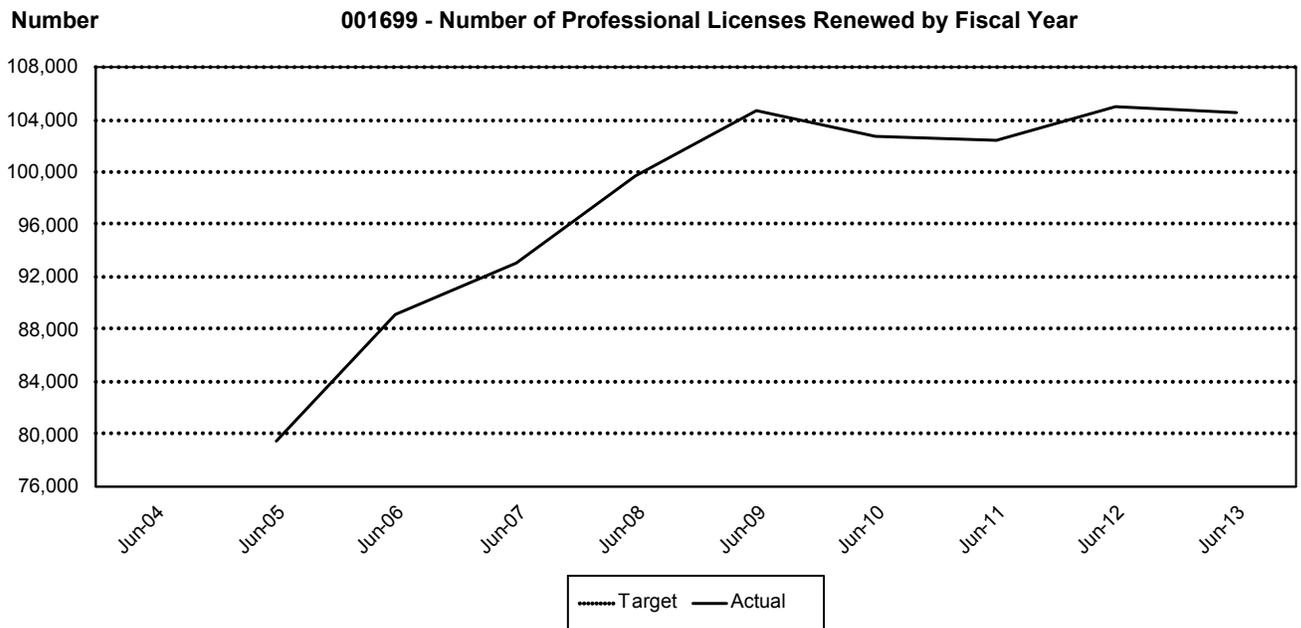
Expected Results

As of 9/3/2013

This activity measures its success by ensuring that only applicants who meet minimum qualifications are licensed to practice; providing information on the Internet on licensed professionals and their standing to help consumers make informed choices; taking appropriate corrective action against any person or firm that violates the standards of practice and endangered public health, safety, welfare, or property; removing a license for failure to pay child support or repay student loans; and providing due process and consistent regulation and processes for professions. One hundred percent of real estate brokers, cosmetology salons, cosmetology schools, funeral homes, and cemeteries are audited or inspected over established one, two, or three-year cycles to ensure compliance with regulations. One hundred percent of all licensees required to have background checks are completed. Boxing, martial arts, and other professional athletic events are monitored to ensure the safety of participants and the viewing public. Individuals responsible for apprehending fugitive criminal defendants are screened to ensure that a minimum of training and testing in defensive tools and tactics has been achieved before issuing the licensee as a bail bond recovery agent.

001699 - Number of Professional Licenses Renewed by Fiscal Year			
Biennium	Period	Actual	Target
2011-13	A2	104,530	
2011-13	A1	104,965	
2009-11	A2	102,373	
2009-11	A1	102,699	
2007-09	A2	104,618	
2007-09	A1	99,671	

Professional licenses, certifications and registrations are one measure of DOL's scope of influence on public safety and consumer protection. Volumes include all professions regulated by DOL, and renewal cycles ranging from one to four years.



A018 Uniform Commercial Code Program

As of 9/3/2013

Statewide Result Area: Improve the economic vitality of businesses and individuals
Statewide Strategy: Regulate the economy to ensure fairness, security and efficiency

Expected Results

The UCC program measured its success in Fiscal Year 2003 by processing approximately 92,172 new filings, conducting 16,146 searches, and collecting approximately \$1.5 million in revenue; providing immediate, online access for the public to file and search at reduced fees; completing all filings and searches within two business days in compliance with federal and state requirements. Quick turnaround is vital to helping banks issue loans and helping businesses to obtain loans in a timely manner.

As of 9/3/2013

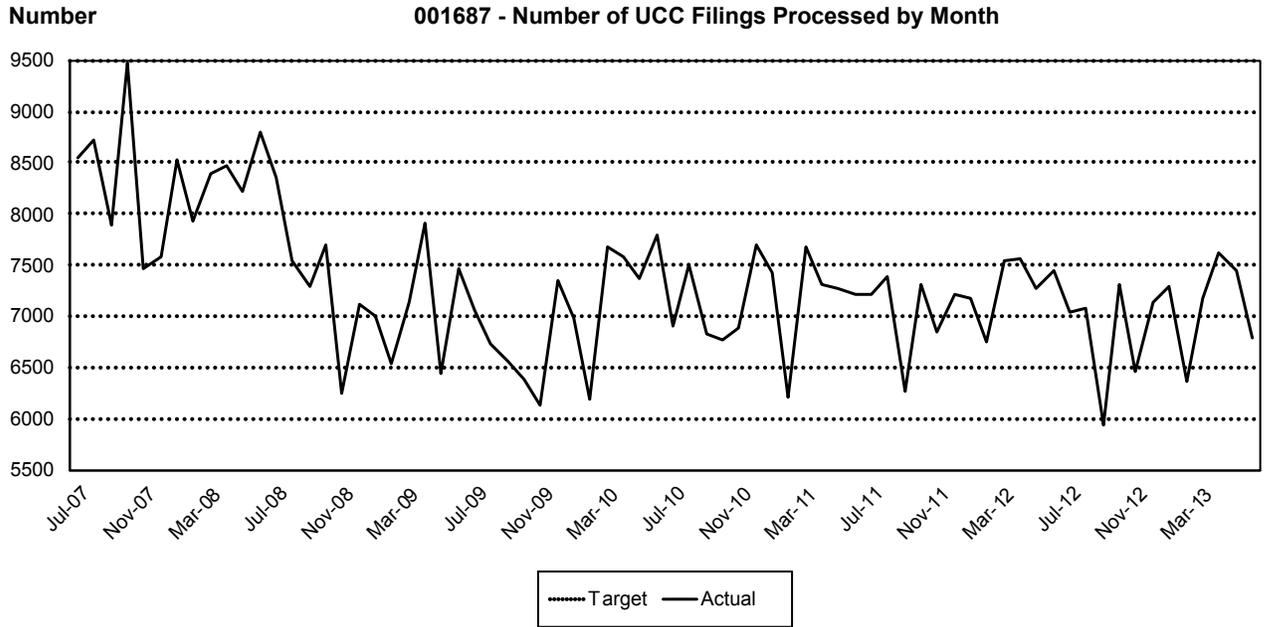
As of 9/3/2013

001687 - Number of UCC Filings Processed by Month			
Biennium	Period	Actual	Target
2011-13	M24	6,783	
2011-13	M23	7,452	
2011-13	M22	7,613	
2011-13	M21	7,182	
2011-13	M20	6,366	
2011-13	M19	7,296	
2011-13	M18	7,131	
2011-13	M17	6,451	
2011-13	M16	7,307	
2011-13	M15	5,933	
2011-13	M14	7,072	
2011-13	M13	7,044	
2011-13	M12	7,441	
2011-13	M11	7,265	
2011-13	M10	7,558	
2011-13	M09	7,545	
2011-13	M08	6,757	
2011-13	M07	7,165	
2011-13	M06	7,213	
2011-13	M05	6,853	
2011-13	M04	7,318	
2011-13	M03	6,255	
2011-13	M02	7,391	
2011-13	M01	7,218	
2009-11	M24	7,218	
2009-11	M23	7,267	
2009-11	M22	7,306	
2009-11	M21	7,679	
2009-11	M20	6,209	
2009-11	M19	7,422	
2009-11	M18	7,695	
2009-11	M17	6,880	
2009-11	M16	6,771	
2009-11	M15	6,826	
2009-11	M14	7,497	
2009-11	M13	6,912	
2009-11	M12	7,784	
2009-11	M11	7,368	
2009-11	M10	7,576	
2009-11	M09	7,676	
2009-11	M08	6,190	
2009-11	M07	6,988	

As of 9/3/2013

2009-11	M06	7,341
2009-11	M05	6,122
2009-11	M04	6,376
2009-11	M03	6,555
2009-11	M02	6,736
2009-11	M01	7,065
2007-09	M24	7,466
2007-09	M23	6,441
2007-09	M22	7,909
2007-09	M21	7,134
2007-09	M20	6,529
2007-09	M19	6,993
2007-09	M18	7,111
2007-09	M17	6,243
2007-09	M16	7,700
2007-09	M15	7,286
2007-09	M14	7,539
2007-09	M13	8,346
2007-09	M12	8,798
2007-09	M11	8,210
2007-09	M10	8,468
2007-09	M09	8,400
2007-09	M08	7,928
2007-09	M07	8,522
2007-09	M06	7,585
2007-09	M05	7,468
2007-09	M04	9,478
2007-09	M03	7,882
2007-09	M02	8,719
2007-09	M01	8,552
<p><i>Uniform Commercial Code services support commerce by giving lenders a central place for notices regarding personal property pledged as collateral for loans. Filing establishes the lender as a preferred creditor if debtor declares bankruptcy.</i></p>		

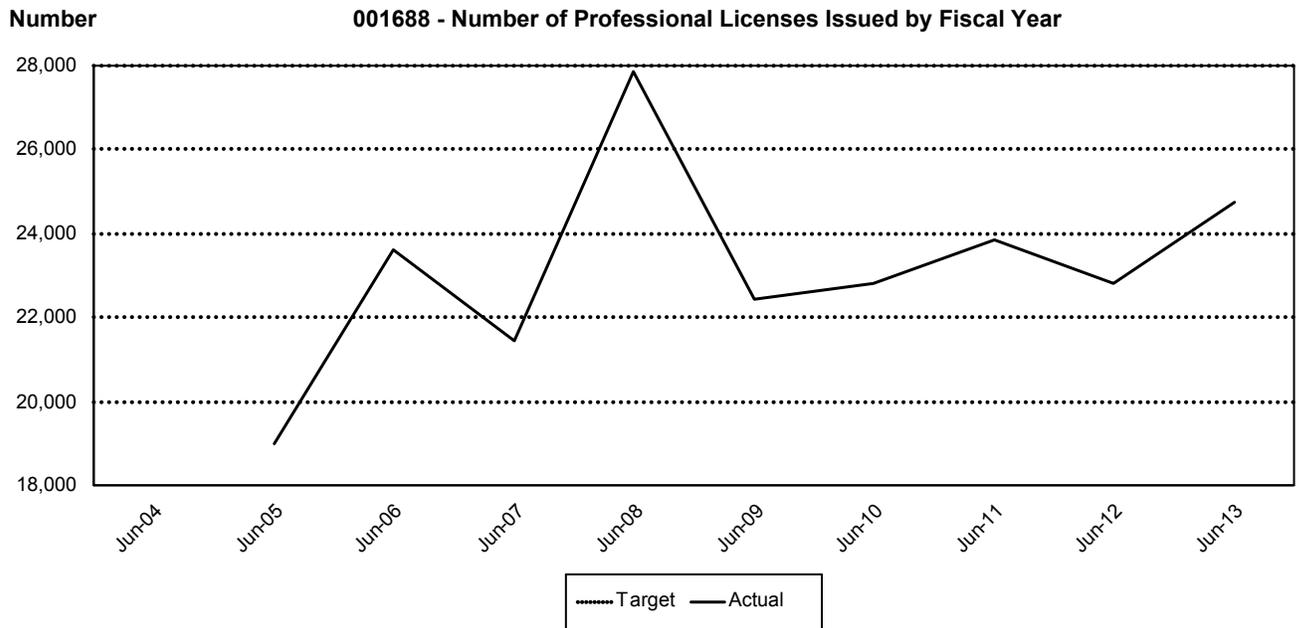
As of 9/3/2013



As of 9/3/2013

001688 - Number of Professional Licenses Issued by Fiscal Year			
Biennium	Period	Actual	Target
2011-13	A2	24,739	
2011-13	A1	22,833	
2009-11	A2	23,832	
2009-11	A1	22,789	
2007-09	A2	22,450	
2007-09	A1	27,844	

Professional licenses, certifications and registrations are one measure of DOL's scope of influence on public safety and consumer protection. Volumes are the total of all professions regulated by DOL, now up to 85 professional license types.



As of 9/3/2013

As of 9/3/2013

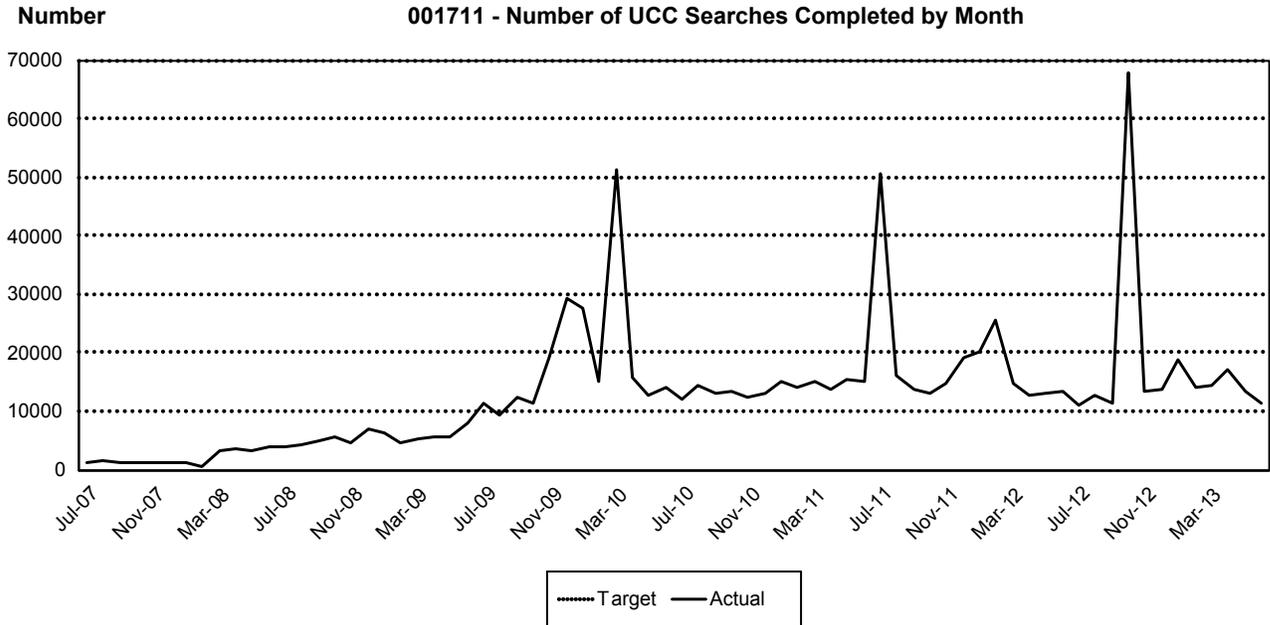
001711 - Number of UCC Searches Completed by Month			
Biennium	Period	Actual	Target
2011-13	M24	11,327	
2011-13	M23	13,544	
2011-13	M22	17,044	
2011-13	M21	14,543	
2011-13	M20	14,175	
2011-13	M19	18,696	
2011-13	M18	13,603	
2011-13	M17	13,483	
2011-13	M16	67,699	
2011-13	M15	11,237	
2011-13	M14	12,841	
2011-13	M13	11,118	
2011-13	M12	13,482	
2011-13	M11	13,080	
2011-13	M10	12,635	
2011-13	M09	14,829	
2011-13	M08	25,553	
2011-13	M07	20,064	
2011-13	M06	19,281	
2011-13	M05	14,787	
2011-13	M04	12,971	
2011-13	M03	13,644	
2011-13	M02	16,181	
2011-13	M01	50,771	
2009-11	M24	15,208	
2009-11	M23	15,333	
2009-11	M22	13,832	
2009-11	M21	15,202	
2009-11	M20	13,905	
2009-11	M19	15,074	
2009-11	M18	13,149	
2009-11	M17	12,203	
2009-11	M16	13,457	
2009-11	M15	12,927	
2009-11	M14	14,509	
2009-11	M13	11,951	
2009-11	M12	13,893	
2009-11	M11	12,793	
2009-11	M10	15,663	
2009-11	M09	51,152	
2009-11	M08	14,948	
2009-11	M07	27,656	

As of 9/3/2013

2009-11	M06	29,149
2009-11	M05	19,194
2009-11	M04	11,393
2009-11	M03	12,379
2009-11	M02	9,358
2009-11	M01	11,190
2007-09	M24	7,904
2007-09	M23	5,736
2007-09	M22	5,537
2007-09	M21	5,343
2007-09	M20	4,748
2007-09	M19	6,160
2007-09	M18	6,867
2007-09	M17	4,584
2007-09	M16	5,744
2007-09	M15	5,057
2007-09	M14	4,346
2007-09	M13	4,039
2007-09	M12	3,996
2007-09	M11	3,241
2007-09	M10	3,594
2007-09	M09	3,281
2007-09	M08	662
2007-09	M07	1,256
2007-09	M06	1,065
2007-09	M05	1,103
2007-09	M04	1,347
2007-09	M03	1,197
2007-09	M02	1,426
2007-09	M01	1,271
<i>Uniform Commercial Code services support commerce by giving lenders a central place for notices regarding personal property pledged as collateral for loans. Self-service search option added to DOL website FY08. Nearly 230,000 searches occurred in FY10.</i>		

*Date Measured: 10/31/2012**Comment: unauthorized online test runs in Production instead of test site*

As of 9/3/2013



A020 Administration of Regulatory Functions Involving Vehicle and Vessel Dealers and Manufacturers

Statewide Result Area: Improve the economic vitality of businesses and individuals
Statewide Strategy: Provide consumer protection

Expected Results

Collect \$4.4 million in revenue from dealer license fees per biennium. Investigate over 2,000 consumer and business complaints annually. Conduct 1,300 investigations and over 2,300 inspections, certifications, and technical assistance visits to ensure compliance with the law. Conduct 359 audits of vehicle and vessel dealerships. Fraud and Complaint Investigations ensures that fair and reasonable transactions are available to consumers through the detection and correction of violations of advertising, sales, and services laws and rules. Provide online access and customer services 24 hours a day, offering 41 forms online. Generate \$9.2 million in a combination of revenue for the state and recovered/returned money to consumers. Collect statewide data regarding the value of goods and money recovered and returned to the consumer. Collect fines in excess of \$600,000 for violations. Administer and enforce laws relating to odometer tampering, auto theft deterrents, dealer advertising violations, manufactured/mobile housing regulations, unlicensed vehicle dealer activities, and motor vehicle dealer/manufacturer franchise disputes. Examine vehicle and vessel title documents submitted through county auditor offices and subagents for evidence of fraud, and provide evidence to field offices for investigation and agency administrative action or prosecution through cooperation with law enforcement. Examine all applications for financial integrity.

As of 9/3/2013

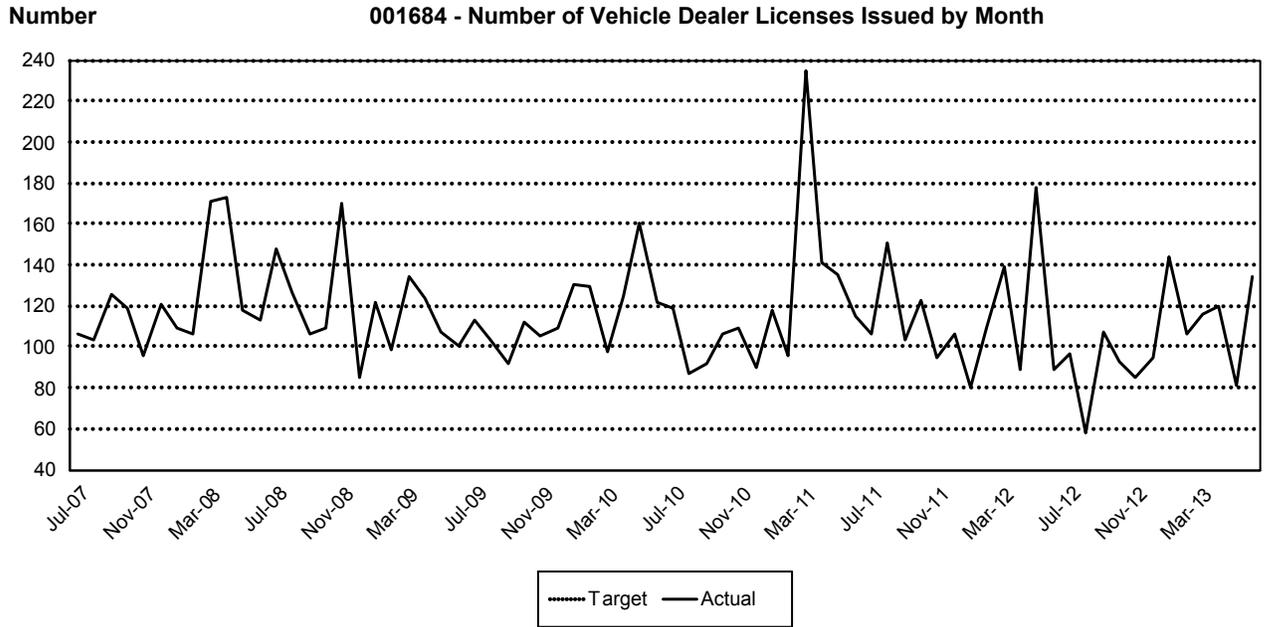
As of 9/3/2013

001684 - Number of Vehicle Dealer Licenses Issued by Month			
Biennium	Period	Actual	Target
2011-13	M24	134	
2011-13	M23	81	
2011-13	M22	120	
2011-13	M21	116	
2011-13	M20	106	
2011-13	M19	144	
2011-13	M18	95	
2011-13	M17	85	
2011-13	M16	93	
2011-13	M15	107	
2011-13	M14	58	
2011-13	M13	97	
2011-13	M12	89	
2011-13	M11	178	
2011-13	M10	89	
2011-13	M09	139	
2011-13	M08	109	
2011-13	M07	80	
2011-13	M06	106	
2011-13	M05	95	
2011-13	M04	123	
2011-13	M03	103	
2011-13	M02	151	
2011-13	M01	106	
2009-11	M24	115	
2009-11	M23	135	
2009-11	M22	141	
2009-11	M21	235	
2009-11	M20	96	
2009-11	M19	118	
2009-11	M18	90	
2009-11	M17	109	
2009-11	M16	106	
2009-11	M15	92	
2009-11	M14	87	
2009-11	M13	119	
2009-11	M12	122	
2009-11	M11	160	
2009-11	M10	125	
2009-11	M09	98	
2009-11	M08	129	

As of 9/3/2013

2009-11	M07	130
2009-11	M06	109
2009-11	M05	105
2009-11	M04	112
2009-11	M03	92
2009-11	M02	103
2009-11	M01	113
2007-09	M24	100
2007-09	M23	107
2007-09	M22	124
2007-09	M21	134
2007-09	M20	99
2007-09	M19	122
2007-09	M18	85
2007-09	M17	170
2007-09	M16	109
2007-09	M15	106
2007-09	M14	127
2007-09	M13	148
2007-09	M12	113
2007-09	M11	118
2007-09	M10	173
2007-09	M09	171
2007-09	M08	106
2007-09	M07	109
2007-09	M06	121
2007-09	M05	96
2007-09	M04	119
2007-09	M03	126
2007-09	M02	103
2007-09	M01	106
<i>New vehicle dealer licenses issued indicate new entities to regulate and audit to protect consumers' financially and mitigate risks related to unsafe vehicles.</i>		

As of 9/3/2013



As of 9/3/2013

As of 9/3/2013

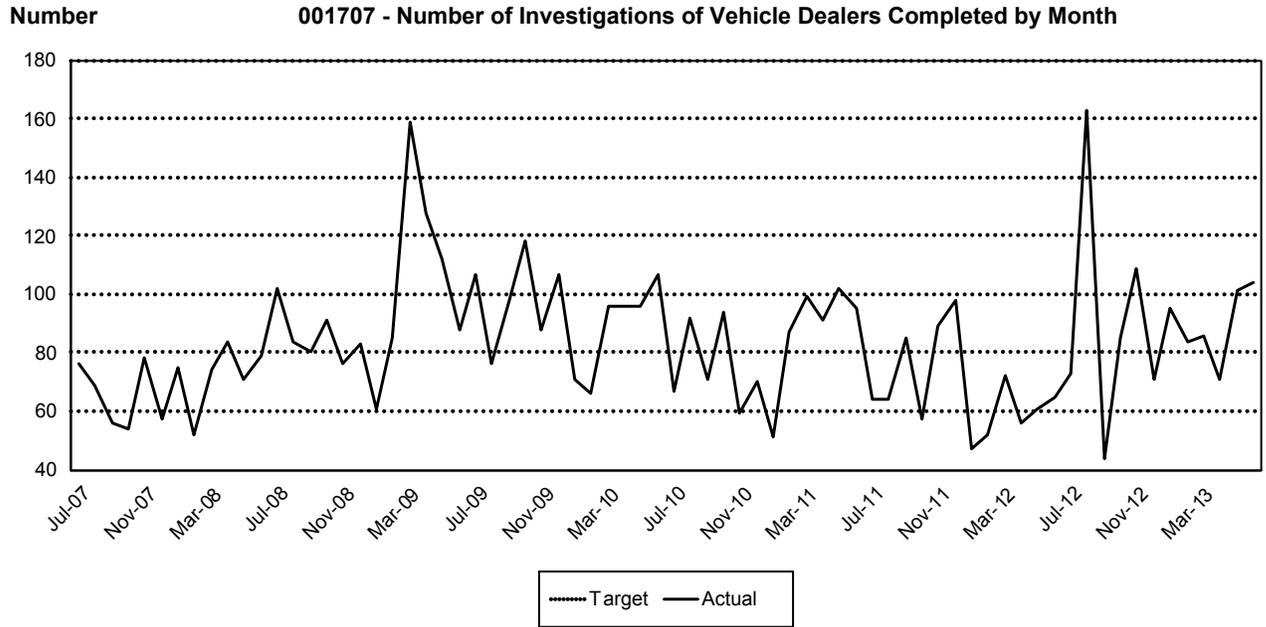
001707 - Number of Investigations of Vehicle Dealers Completed by Month			
Biennium	Period	Actual	Target
2011-13	M24	104	
2011-13	M23	101	
2011-13	M22	71	
2011-13	M21	86	
2011-13	M20	84	
2011-13	M19	95	
2011-13	M18	71	
2011-13	M17	109	
2011-13	M16	85	
2011-13	M15	44	
2011-13	M14	163	
2011-13	M13	73	
2011-13	M12	65	
2011-13	M11	61	
2011-13	M10	56	
2011-13	M09	72	
2011-13	M08	52	
2011-13	M07	47	
2011-13	M06	98	
2011-13	M05	89	
2011-13	M04	57	
2011-13	M03	85	
2011-13	M02	64	
2011-13	M01	64	
2009-11	M24	95	
2009-11	M23	102	
2009-11	M22	91	
2009-11	M21	99	
2009-11	M20	87	
2009-11	M19	51	
2009-11	M18	70	
2009-11	M17	59	
2009-11	M16	94	
2009-11	M15	71	
2009-11	M14	92	
2009-11	M13	67	
2009-11	M12	107	
2009-11	M11	96	
2009-11	M10	96	
2009-11	M09	96	
2009-11	M08	66	

As of 9/3/2013

2009-11	M07	71
2009-11	M06	107
2009-11	M05	88
2009-11	M04	118
2009-11	M03	98
2009-11	M02	76
2009-11	M01	107
2007-09	M24	88
2007-09	M23	112
2007-09	M22	128
2007-09	M21	159
2007-09	M20	85
2007-09	M19	61
2007-09	M18	83
2007-09	M17	76
2007-09	M16	91
2007-09	M15	80
2007-09	M14	84
2007-09	M13	102
2007-09	M12	79
2007-09	M11	71
2007-09	M10	84
2007-09	M09	74
2007-09	M08	52
2007-09	M07	75
2007-09	M06	57
2007-09	M05	78
2007-09	M04	54
2007-09	M03	56
2007-09	M02	69
2007-09	M01	76
<i>DOL investigates vehicle dealers to protect consumers from financial and vehicle safety risks.</i>		

*Date Measured: 7/31/2007**Comment: data updated 10/29/12 for Jul'07-Jun'12; previously reported "opened" investigations, now reporting "closed"*

As of 9/3/2013



As of 9/3/2013

As of 9/3/2013

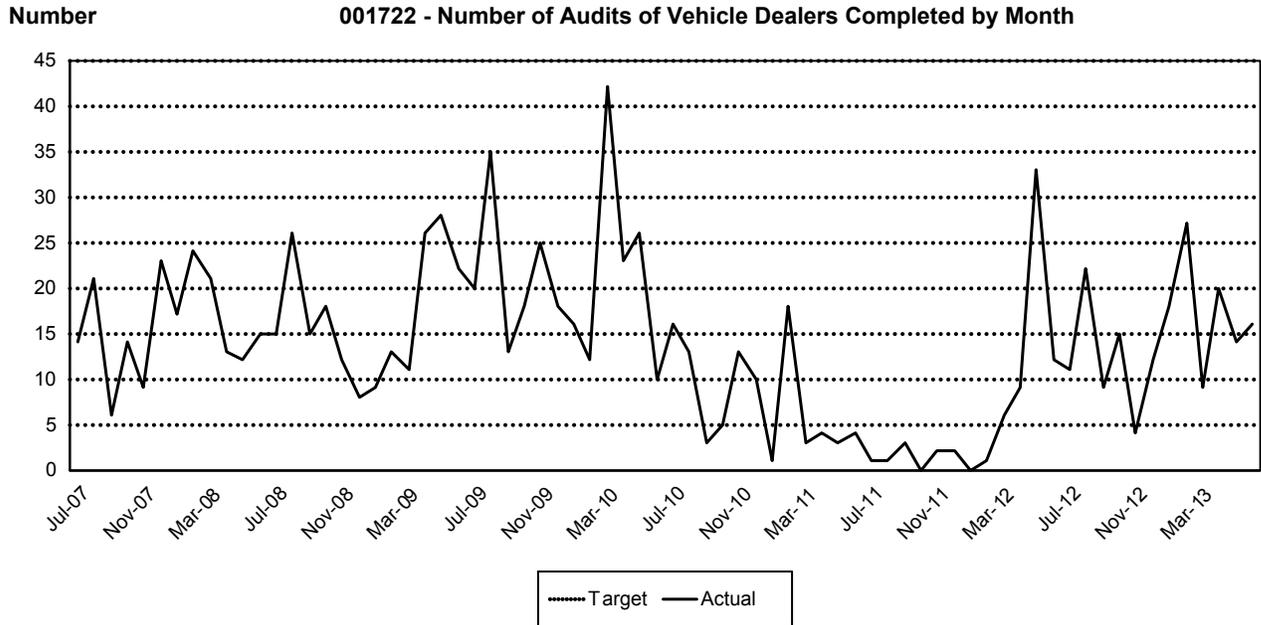
001722 - Number of Audits of Vehicle Dealers by Month			
Biennium	Period	Actual	Target
2011-13	M24	16	
2011-13	M23	14	
2011-13	M22	20	
2011-13	M21	9	
2011-13	M20	27	
2011-13	M19	18	
2011-13	M18	12	
2011-13	M17	4	
2011-13	M16	15	
2011-13	M15	9	
2011-13	M14	22	
2011-13	M13	11	
2011-13	M12	12	
2011-13	M11	33	
2011-13	M10	9	
2011-13	M09	6	
2011-13	M08	1	
2011-13	M07	0	
2011-13	M06	2	
2011-13	M05	2	
2011-13	M04	0	
2011-13	M03	3	
2011-13	M02	1	
2011-13	M01	1	
2009-11	M24	4	
2009-11	M23	3	
2009-11	M22	4	
2009-11	M21	3	
2009-11	M20	18	
2009-11	M19	1	
2009-11	M18	10	
2009-11	M17	13	
2009-11	M16	5	
2009-11	M15	3	
2009-11	M14	13	
2009-11	M13	16	
2009-11	M12	10	
2009-11	M11	26	
2009-11	M10	23	
2009-11	M09	42	
2009-11	M08	12	
2009-11	M07	16	

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2009-11	M06	18
2009-11	M05	25
2009-11	M04	18
2009-11	M03	13
2009-11	M02	35
2009-11	M01	20
2007-09	M24	22
2007-09	M23	28
2007-09	M22	26
2007-09	M21	11
2007-09	M20	13
2007-09	M19	9
2007-09	M18	8
2007-09	M17	12
2007-09	M16	18
2007-09	M15	15
2007-09	M14	26
2007-09	M13	15
2007-09	M12	15
2007-09	M11	12
2007-09	M10	13
2007-09	M09	21
2007-09	M08	24
2007-09	M07	17
2007-09	M06	23
2007-09	M05	9
2007-09	M04	14
2007-09	M03	6
2007-09	M02	21
2007-09	M01	14
<i>DOL audits vehicle dealers to protect consumers from financial and vehicle safety risks.</i>		

*Date Measured: 5/31/2012**Comment: vacant audit manager position filled*

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A021 Administration of Vehicle and Vessel Title and Registration Services

Statewide Result Area: Strengthen government’s ability to achieve results efficiently and effectively
Statewide Strategy: Safeguard and manage public funds

Expected Results

Collect \$708 million for the Motor Vehicle Fund, \$33.4 million for the General Fund-State from vessel registration, which supports boating safety education and marine law enforcement programs, \$125.3 million in vehicle excise taxes for the Regional Transit Authority, and \$328 million for the Department of Revenue in use tax for the General Fund-State.

Sell personalized and special designation plates to raise funds for specified accounts and purposes. Document and record approximately 6 million registrations, including 600,000 mandatory license plate replacements, two million certificates of ownership (titles) for motor vehicles, and title and register over 2860,000 vessels annually. Provide the infrastructure, database, and processing system that calculates fees and reports revenue, inventory, and training and technical assistance functions so that these businesses and organizations can provide services. Collect a \$15 fee for the National Crime Information Center stolen vehicle check or and a \$50 Washington State Patrol (WSP) inspection fee. Sell 82,000 (original and renewal) personalized plates annually. Issue 108,000 license plates with special designations for universities, the Mariners, and others, collecting and depositing the funds for the identified organizations. Provide a wide variety of online services through Internet Payment Option services, enabling 24/7 customer convenience. Streamline the reporting process for insurance companies and tow truck operators by providing an online option to meet mandated reporting requirements. Enable 7,700 Internet users per month to access forms online. Notify vehicle owners when license plate replacement is required to ensure plate readability. Partner with the WSP to ensure that VIN (Vehicle Identification Number) inspection requirements are met when titling a vehicle that has been reported as a total loss or destroyed.

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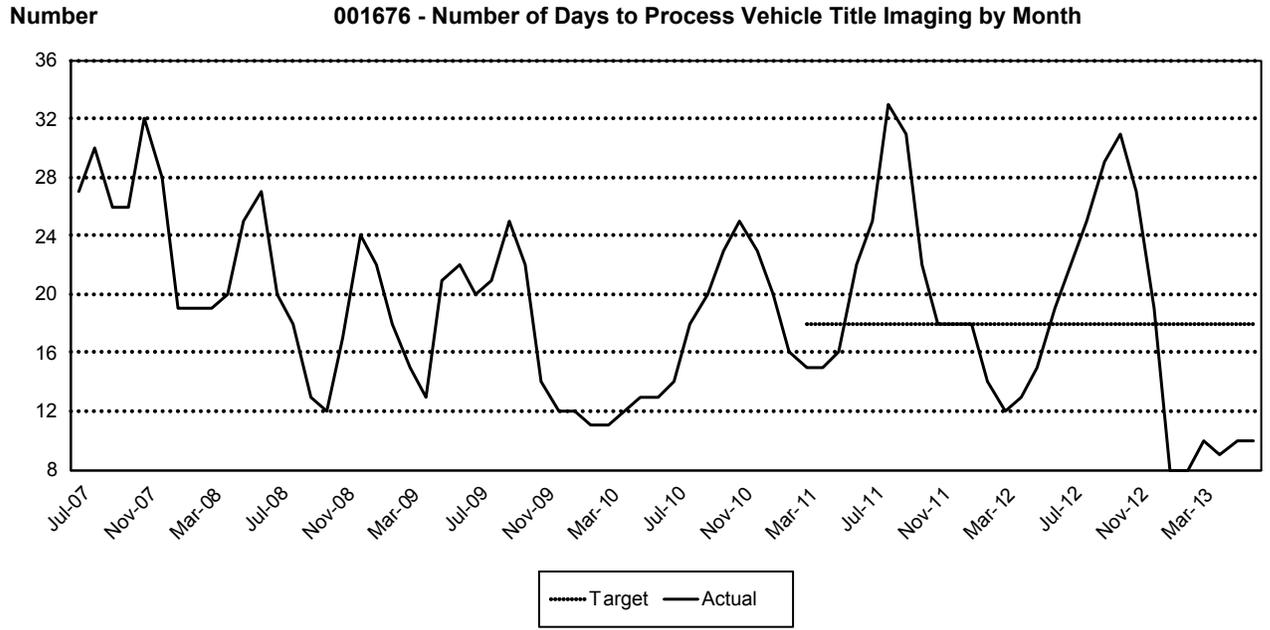
As of 9/3/2013

001676 - Number of Days to Process Vehicle Title Imaging by Month			
Biennium	Period	Actual	Target
2011-13	M24	10	18
2011-13	M23	10	18
2011-13	M22	9	18
2011-13	M21	10	18
2011-13	M20	8	18
2011-13	M19	8	18
2011-13	M18	19	18
2011-13	M17	27	18
2011-13	M16	31	18
2011-13	M15	29	18
2011-13	M14	25	18
2011-13	M13	22	18
2011-13	M12	19	18
2011-13	M11	15	18
2011-13	M10	13	18
2011-13	M09	12	18
2011-13	M08	14	18
2011-13	M07	18	18
2011-13	M06	18	18
2011-13	M05	18	18
2011-13	M04	22	18
2011-13	M03	31	18
2011-13	M02	33	18
2011-13	M01	25	18
2009-11	M24	22	18
2009-11	M23	16	18
2009-11	M22	15	18
2009-11	M21	15	18
2009-11	M20	16	18
2009-11	M19	20	18
2009-11	M18	23	18
2009-11	M17	25	18
2009-11	M16	23	18
2009-11	M15	20	18
2009-11	M14	18	18
2009-11	M13	14	18
2009-11	M12	13	18
2009-11	M11	13	18
2009-11	M10	12	18
2009-11	M09	11	18
2009-11	M08	11	18

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2009-11	M07	12
2009-11	M06	12
2009-11	M05	14
2009-11	M04	22
2009-11	M03	25
2009-11	M02	21
2009-11	M01	20
2007-09	M24	22
2007-09	M23	21
2007-09	M22	13
2007-09	M21	15
2007-09	M20	18
2007-09	M19	22
2007-09	M18	24
2007-09	M17	17
2007-09	M16	12
2007-09	M15	13
2007-09	M14	18
2007-09	M13	20
2007-09	M12	27
2007-09	M11	25
2007-09	M10	20
2007-09	M09	19
2007-09	M08	19
2007-09	M07	19
2007-09	M06	28
2007-09	M05	32
2007-09	M04	26
2007-09	M03	26
2007-09	M02	30
2007-09	M01	27
<i>Vehicle title processing time is a measure of customer service to buyers, sellers, lenders, law enforcement, and others relying on timely accurate records.</i>		

As of 9/3/2013



As of 9/3/2013

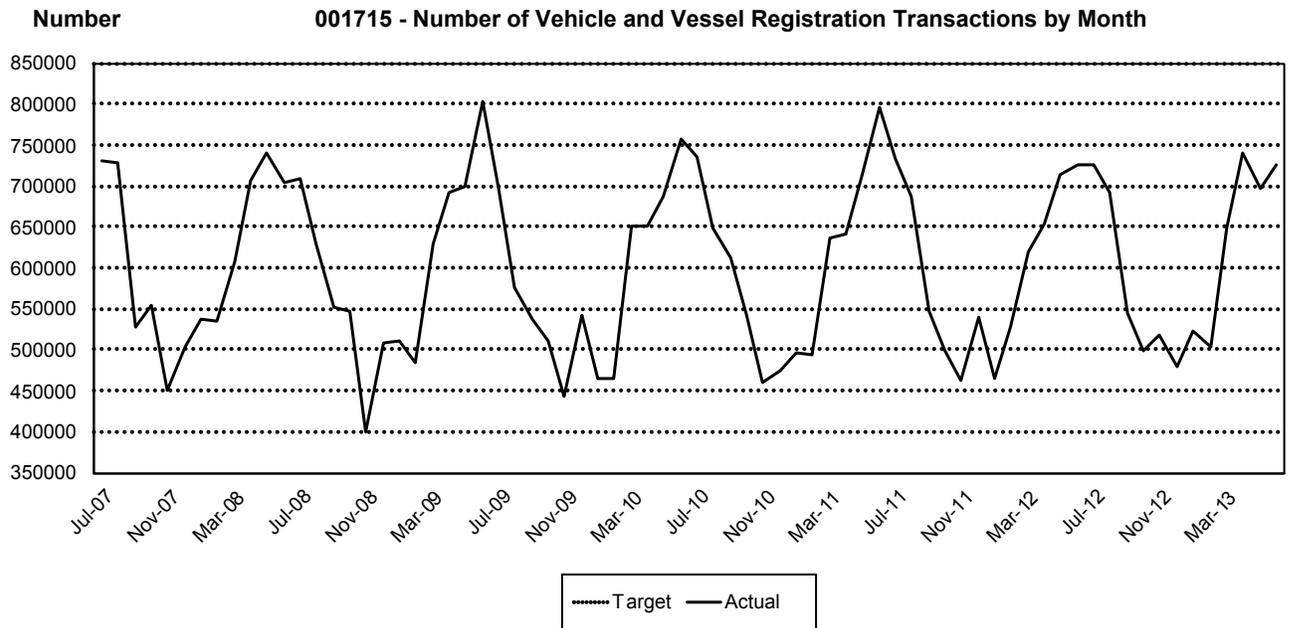
As of 9/3/2013

001715 - Number of Vehicle and Vessel Registration Transactions by Month (new, renewal tabs, and other)			
Biennium	Period	Actual	Target
2011-13	M24	727,151	
2011-13	M23	696,871	
2011-13	M22	741,326	
2011-13	M21	649,376	
2011-13	M20	503,819	
2011-13	M19	524,041	
2011-13	M18	478,225	
2011-13	M17	517,856	
2011-13	M16	497,900	
2011-13	M15	543,585	
2011-13	M14	693,160	
2011-13	M13	726,999	
2011-13	M12	725,023	
2011-13	M11	713,024	
2011-13	M10	653,459	
2011-13	M09	618,858	
2011-13	M08	528,774	
2011-13	M07	465,669	
2011-13	M06	540,067	
2011-13	M05	461,696	
2011-13	M04	498,880	
2011-13	M03	548,171	
2011-13	M02	688,241	
2011-13	M01	732,925	
2009-11	M24	796,793	
2009-11	M23	711,041	
2009-11	M22	641,425	
2009-11	M21	637,008	
2009-11	M20	494,545	
2009-11	M19	495,691	
2009-11	M18	474,331	
2009-11	M17	460,392	
2009-11	M16	541,595	
2009-11	M15	612,610	
2009-11	M14	649,036	
2009-11	M13	735,249	
2009-11	M12	758,443	
2009-11	M11	687,249	
2009-11	M10	651,892	
2009-11	M09	650,171	
2009-11	M08	464,708	

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2009-11	M07	464,940
2009-11	M06	543,443
2009-11	M05	443,111
2009-11	M04	511,870
2009-11	M03	537,826
2009-11	M02	575,893
2009-11	M01	698,075
2007-09	M24	804,096
2007-09	M23	700,033
2007-09	M22	692,093
2007-09	M21	628,756
2007-09	M20	483,529
2007-09	M19	511,101
2007-09	M18	507,254
2007-09	M17	399,999
2007-09	M16	547,401
2007-09	M15	552,615
2007-09	M14	628,577
2007-09	M13	708,539
2007-09	M12	703,061
2007-09	M11	739,578
2007-09	M10	707,756
2007-09	M09	606,755
2007-09	M08	536,107
2007-09	M07	537,089
2007-09	M06	503,903
2007-09	M05	450,087
2007-09	M04	553,777
2007-09	M03	528,526
2007-09	M02	729,286
2007-09	M01	730,095
<i>DOL registers vehicles and vessels, renews and maintains records, to support buyers and sellers, consumer safety, law enforcement, and generate state revenue, through county agents and sub-agents. DOL conducts related regulatory functions.</i>		

As of 9/3/2013



As of 9/3/2013

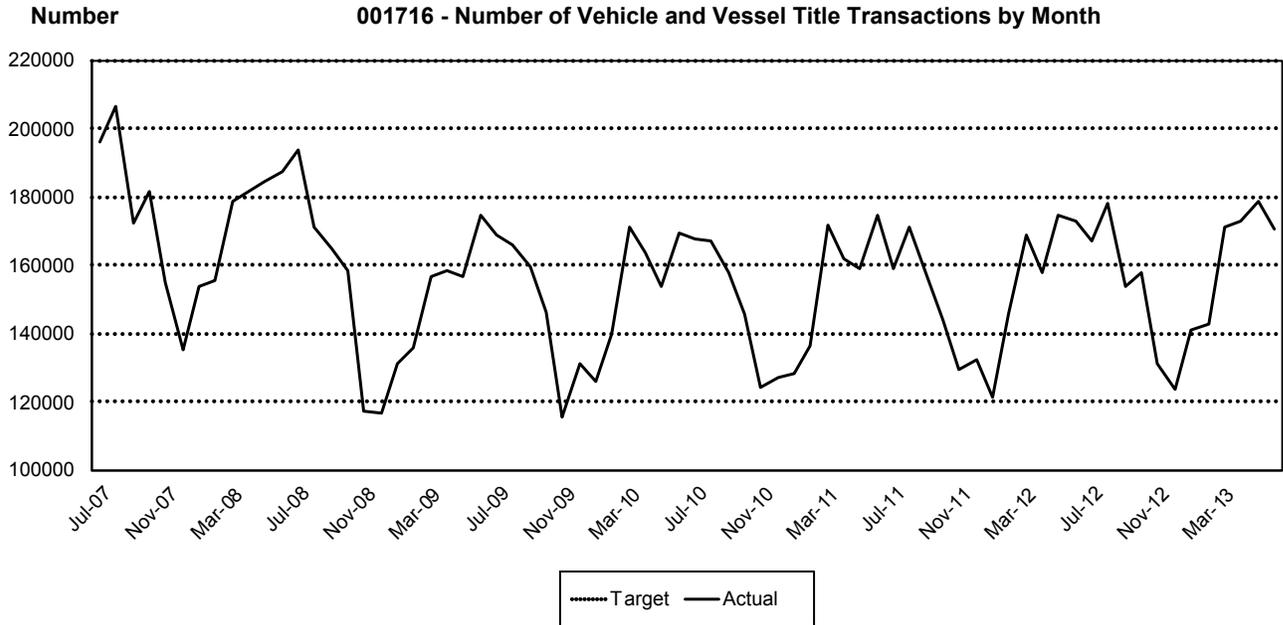
As of 9/3/2013

001716 - Number of Vehicle and Vessel Title Transactions by Month (new, transfers, and other)			
Biennium	Period	Actual	Target
2011-13	M24	170,675	
2011-13	M23	178,806	
2011-13	M22	172,828	
2011-13	M21	171,211	
2011-13	M20	142,921	
2011-13	M19	141,207	
2011-13	M18	123,664	
2011-13	M17	131,152	
2011-13	M16	157,614	
2011-13	M15	153,541	
2011-13	M14	178,053	
2011-13	M13	167,125	
2011-13	M12	172,857	
2011-13	M11	174,305	
2011-13	M10	157,463	
2011-13	M09	168,645	
2011-13	M08	145,480	
2011-13	M07	121,183	
2011-13	M06	132,441	
2011-13	M05	129,592	
2011-13	M04	143,946	
2011-13	M03	156,608	
2011-13	M02	171,367	
2011-13	M01	158,861	
2009-11	M24	174,775	
2009-11	M23	158,979	
2009-11	M22	161,861	
2009-11	M21	171,795	
2009-11	M20	136,122	
2009-11	M19	128,349	
2009-11	M18	127,195	
2009-11	M17	123,836	
2009-11	M16	145,632	
2009-11	M15	157,772	
2009-11	M14	167,212	
2009-11	M13	167,601	
2009-11	M12	169,110	
2009-11	M11	153,432	
2009-11	M10	163,834	
2009-11	M09	171,228	
2009-11	M08	139,763	

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2009-11	M07	125,904
2009-11	M06	131,319
2009-11	M05	115,166
2009-11	M04	146,098
2009-11	M03	159,616
2009-11	M02	165,612
2009-11	M01	168,576
2007-09	M24	174,412
2007-09	M23	156,580
2007-09	M22	158,547
2007-09	M21	156,781
2007-09	M20	135,602
2007-09	M19	130,931
2007-09	M18	116,328
2007-09	M17	117,101
2007-09	M16	158,397
2007-09	M15	164,640
2007-09	M14	171,232
2007-09	M13	193,642
2007-09	M12	187,055
2007-09	M11	184,525
2007-09	M10	181,370
2007-09	M09	178,592
2007-09	M08	155,486
2007-09	M07	153,538
2007-09	M06	135,234
2007-09	M05	154,707
2007-09	M04	181,597
2007-09	M03	172,239
2007-09	M02	206,345
2007-09	M01	195,891
<i>DOL issues and records vehicle and vessel title transactions to support buyers and sellers, consumer safety, law enforcement, and generate state revenue, through county agents and sub-agents. DOL conducts regulatory functions.</i>		

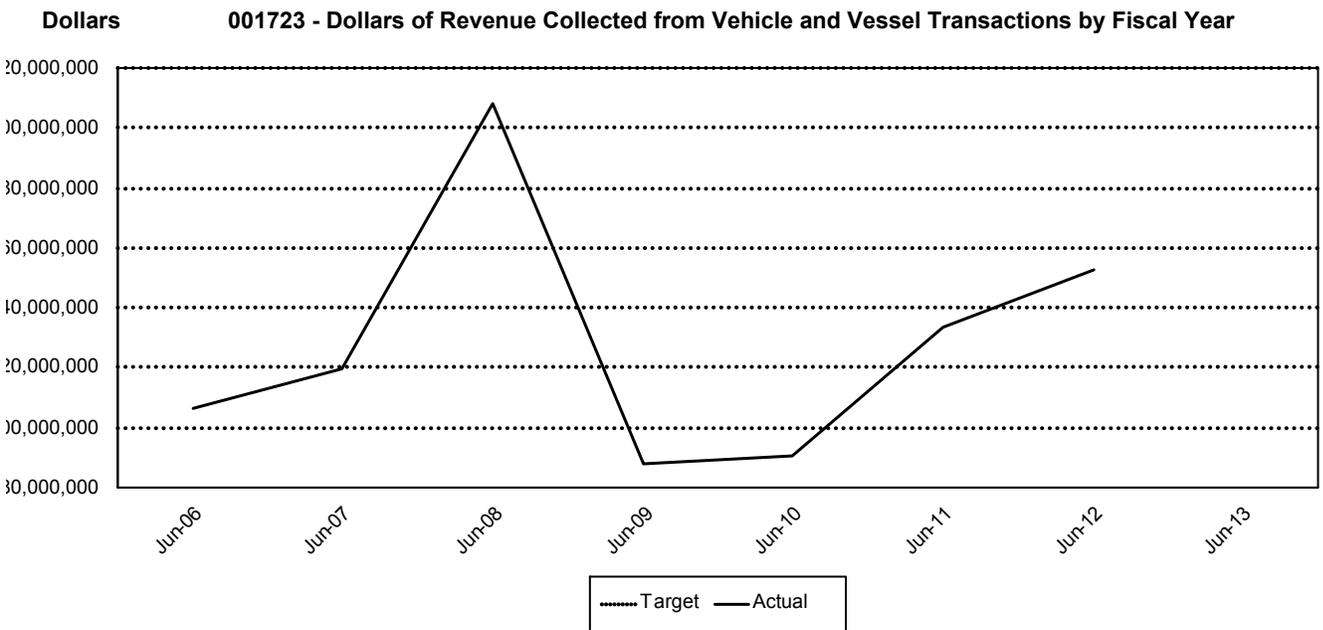
As of 9/3/2013



001723 - Dollars of Revenue Collected from Vehicle and Vessel Transactions by Fiscal Year

Biennium	Period	Actual	Target
2011-13	A1	\$852,726,862	
2009-11	A2	\$833,466,548	
2009-11	A1	\$790,571,372	
2007-09	A2	\$787,626,885	
2007-09	A1	\$908,059,042	

DOL collects vehicle and vessel services fees of over \$822 million per year, to fund Washington's transportation budget and other activities.



As of 9/3/2013