

As of 9/3/2013

235 - Department of Labor and Industries

A020 Providing Agency Wide Administration and Information Services

Statewide Result Area: Improve the economic vitality of businesses and individuals

Statewide Strategy: Improve workplace safety and fairness

Expected Results

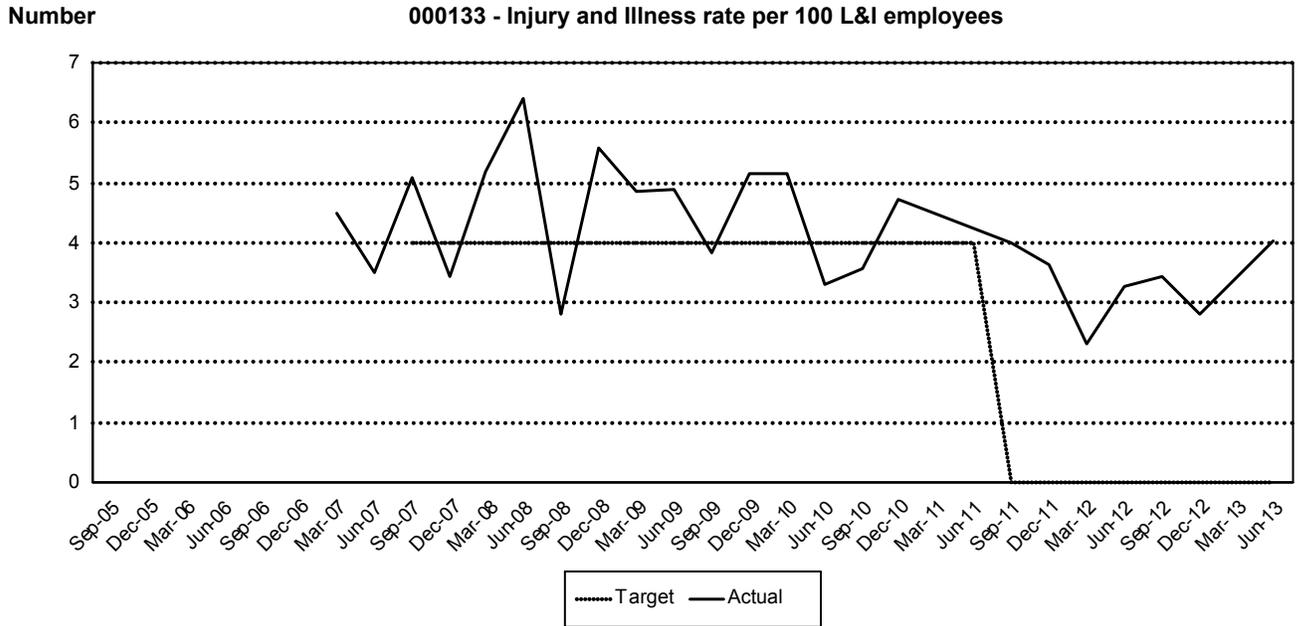
Successful management of agency personnel, budget and expenditures will meet statutory requirements and Labor and Industries performance goals on time, without interruption, and within budget.

000133 - Injury and Illness claims rate per 100 L&I employees.			
Biennium	Period	Actual	Target
2011-13	Q8	4.02	0
2011-13	Q7	3.42	0
2011-13	Q6	2.79	0
2011-13	Q5	3.42	0
2011-13	Q4	3.27	0
2011-13	Q3	2.32	0
2011-13	Q2	3.62	0
2011-13	Q1	3.99	0
2009-11	Q8		4
2009-11	Q7		4
2009-11	Q6	4.72	4
2009-11	Q5	3.56	4
2009-11	Q4	3.3	4
2009-11	Q3	5.16	4
2009-11	Q2	5.16	4
2009-11	Q1	3.84	4
2007-09	Q8	4.89	4
2007-09	Q7	4.84	4
2007-09	Q6	5.59	4
2007-09	Q5	2.82	4
2007-09	Q4	6.39	4
2007-09	Q3	5.17	4
2007-09	Q2	3.44	4
2007-09	Q1	5.07	4

Date Measured: 12/31/2010

Comment: Six month lag in data: represents results for quarter ending 12/30/2010

As of 9/3/2013



A021 Providing Worker Compensation Benefits

Statewide Result Area: Improve the economic vitality of businesses and individuals
Statewide Strategy: Return unemployed, underemployed or injured workers to work

Expected Results

Provide services which ensure financial relief for injured workers, prevent long term disability, maintain low and fair insurance rates, reduce the impact of fraud and abuse on businesses and workers, and improve injured workers' access to appropriate quality health care and return to work assistance.

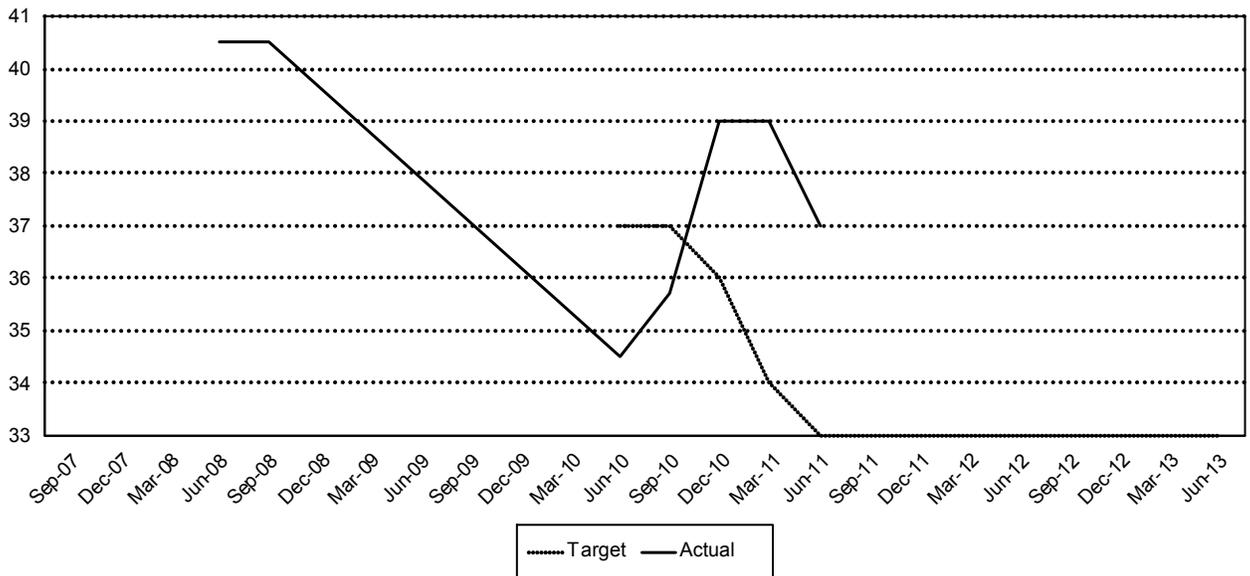
As of 9/3/2013

000436 - Average number of days between date of injury and first time-loss payment to an injured worker.			
Biennium	Period	Actual	Target
2011-13	Q8		33
2011-13	Q7		33
2011-13	Q6		33
2011-13	Q5		33
2011-13	Q4		33
2011-13	Q3		33
2011-13	Q2		33
2011-13	Q1		33
2009-11	Q8	37	33
2009-11	Q7	39	34
2009-11	Q6	39	36
2009-11	Q5	35.7	37
2009-11	Q4	34.5	37
2007-09	Q5	40.5	
2007-09	Q4	40.5	

Date Measured: 6/30/2011

Comment: Recommending deletion of this measure as pilot in now implemented.

Number 000436 - Average Number of days between date of injury and first time-loss payment



As of 9/3/2013

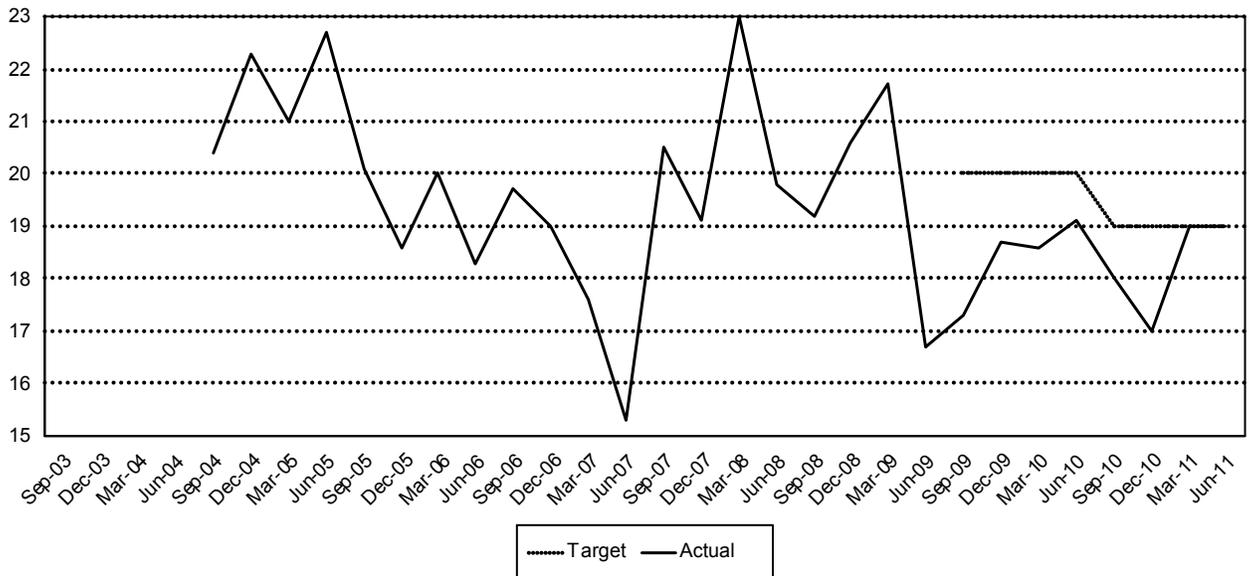
000438 - Average number of days from the date of receiving a claim to the allowance or rejection decision.			
Biennium	Period	Actual	Target
2009-11	Q8	19	19
2009-11	Q7	19	19
2009-11	Q6	17	19
2009-11	Q5	18	19
2009-11	Q4	19.1	20
2009-11	Q3	18.6	20
2009-11	Q2	18.7	20
2009-11	Q1	17.3	20
2007-09	Q8	16.7	20
2007-09	Q7	21.7	20
2007-09	Q6	20.6	20
2007-09	Q5	19.2	20
2007-09	Q4	19.8	20
2007-09	Q3	23	20
2007-09	Q2	19.1	20
2007-09	Q1	20.5	20

Date Measured: 6/30/2011

Comment: Goal was met or exceeded in all quarters.

Recommending deletion of this measure.

Number **000438 - Average Number of days to allow or reject a claim**

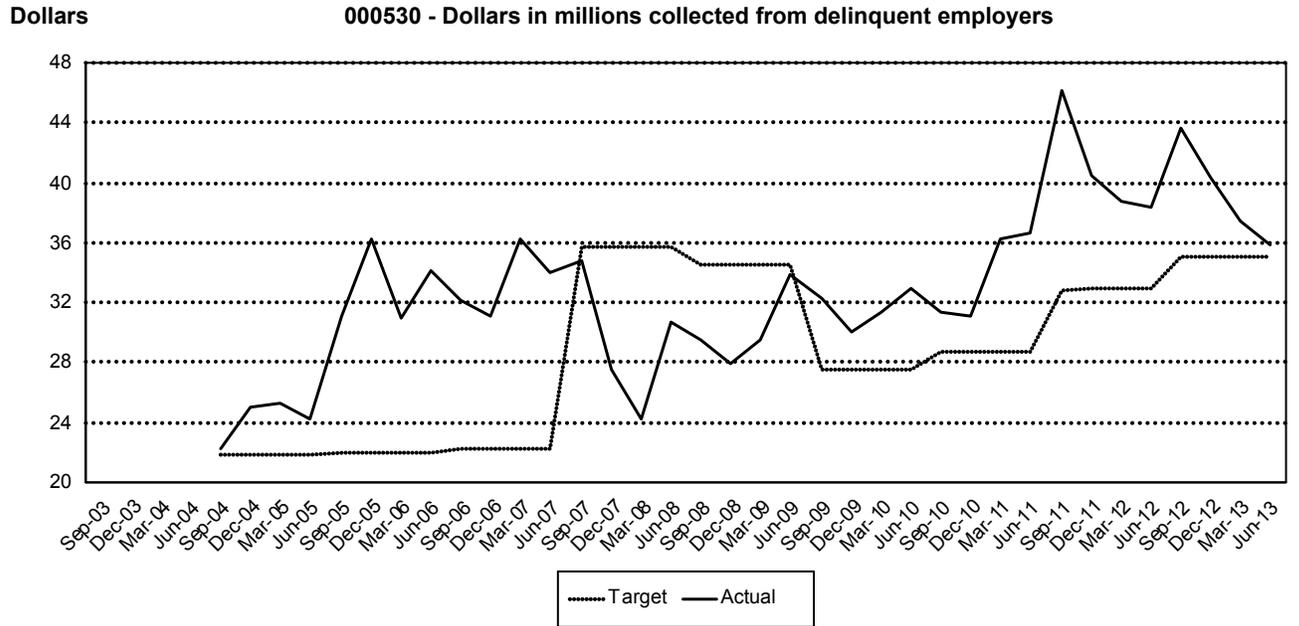


As of 9/3/2013

000530 - Dollars in millions collected from employers as a result of delinquent premiums and audits.			
Biennium	Period	Actual	Target
2011-13	Q8	\$35.8	\$35
2011-13	Q7	\$37.4	\$35
2011-13	Q6	\$40.3	\$35
2011-13	Q5	\$43.7	\$35
2011-13	Q4	\$38.4	\$32.9
2011-13	Q3	\$38.7	\$32.9
2011-13	Q2	\$40.5	\$32.9
2011-13	Q1	\$46.2	\$32.8
2009-11	Q8	\$36.6	\$28.75
2009-11	Q7	\$36.3	\$28.75
2009-11	Q6	\$31.1	\$28.75
2009-11	Q5	\$31.3	\$28.75
2009-11	Q4	\$33	\$27.5
2009-11	Q3	\$31.3	\$27.5
2009-11	Q2	\$30	\$27.5
2009-11	Q1	\$32.3	\$27.5
2007-09	Q8	\$33.9	\$34.5
2007-09	Q7	\$29.5	\$34.5
2007-09	Q6	\$27.9	\$34.5
2007-09	Q5	\$29.5	\$34.5
2007-09	Q4	\$30.64	\$35.7
2007-09	Q3	\$24.21	\$35.7
2007-09	Q2	\$27.5	\$35.7
2007-09	Q1	\$34.8	\$35.7

*Date Measured: 9/30/2012**Comment: Targets are set annually.*

As of 9/3/2013

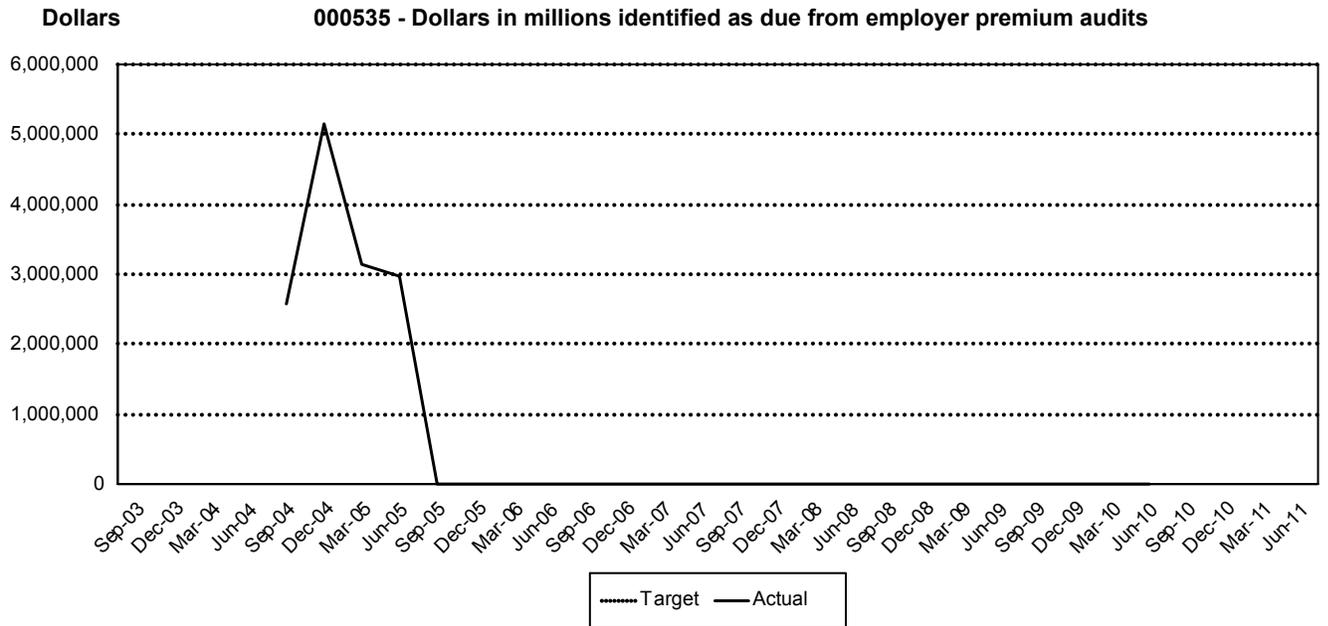


As of 9/3/2013

000535 - Dollars in millions identified as due from employer premium audits.			
Biennium	Period	Actual	Target
2009-11	Q4	\$5	
2009-11	Q3	\$7.2	
2009-11	Q2	\$5.5	
2009-11	Q1	\$7.8	
2007-09	Q8	\$5.88	
2007-09	Q7	\$5.84	
2007-09	Q6	\$5.88	
2007-09	Q5	\$7.92	
2007-09	Q4	\$5	
2007-09	Q3	\$6.2	
2007-09	Q2	\$5.5	
2007-09	Q1	\$8.2	

Date Measured: 6/30/2009

Comment: Annual total: \$22.5 million



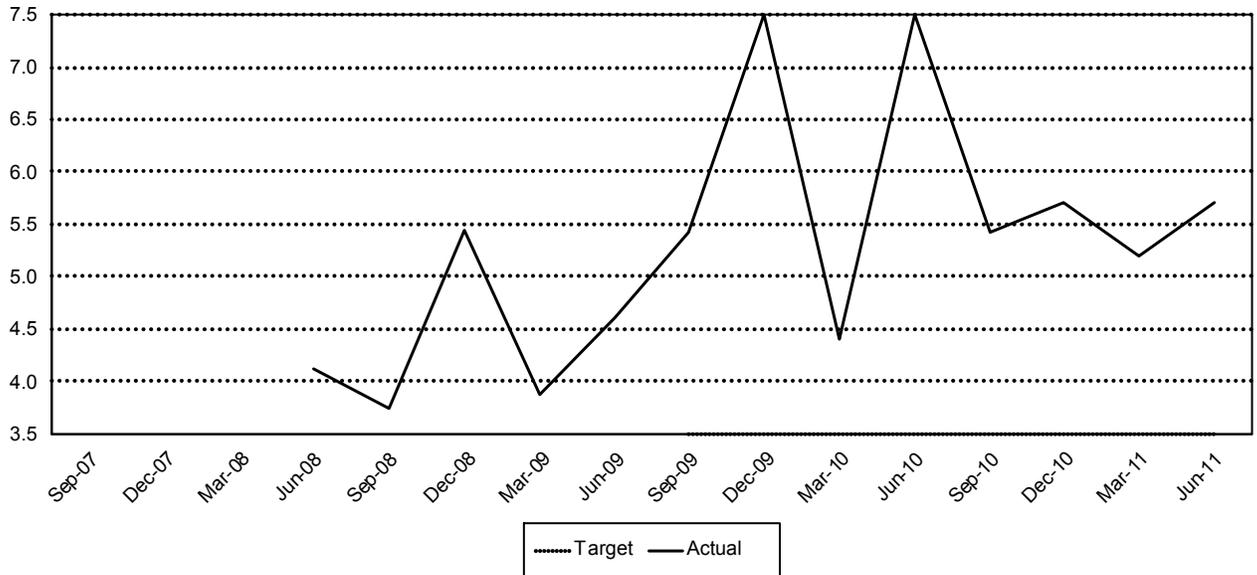
As of 9/3/2013

000643 - Average number of years between compliance audits of self-insured employers.			
Biennium	Period	Actual	Target
2009-11	Q8	5.71	3.5
2009-11	Q7	5.2	3.5
2009-11	Q6	5.7	3.5
2009-11	Q5	5.43	3.5
2009-11	Q4	7.5	3.5
2009-11	Q3	4.4	3.5
2009-11	Q2	7.5	3.5
2009-11	Q1	5.43	3.5
2007-09	Q8	4.61	3.5
2007-09	Q7	3.87	3.5
2007-09	Q6	5.45	3.5
2007-09	Q5	3.75	3.5
2007-09	Q4	4.13	3.5

Date Measured: 6/30/2011

Comment: Increased cycle times due to SILAS project resourcing and addition of FileNet system.

Number **000643 - Average time between compliance audits of self insured employers**

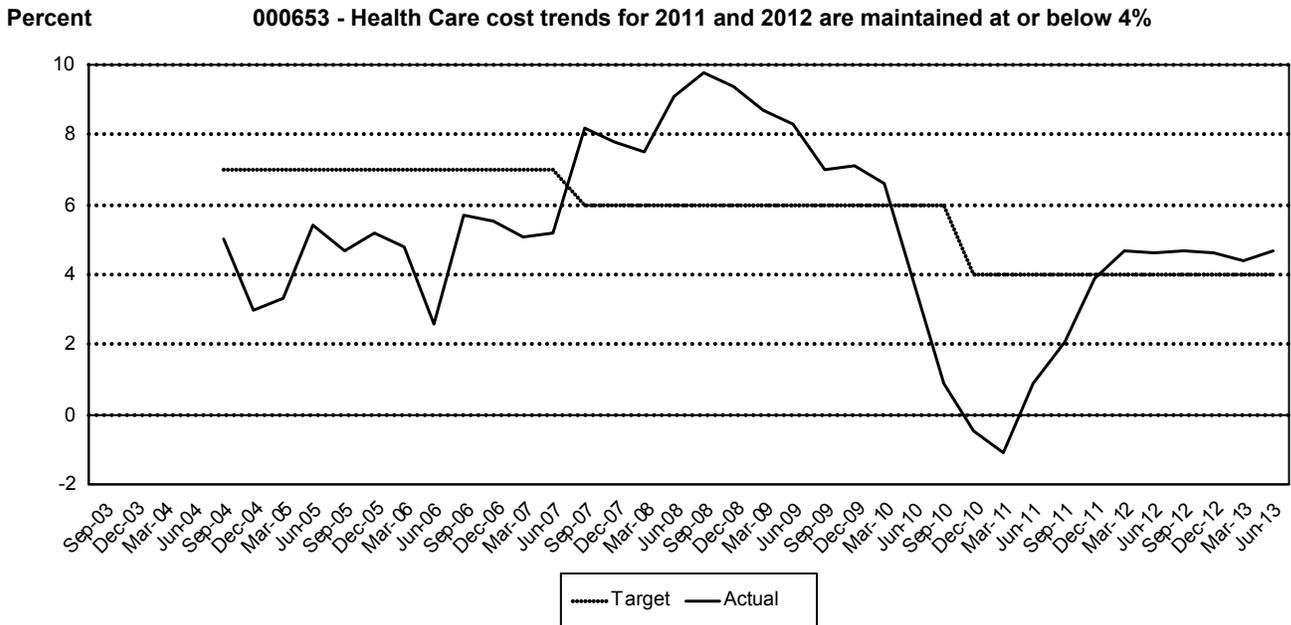


As of 9/3/2013

000653 - Health care cost trends for 2011 and 2012 are maintained at or below 4%.			
Biennium	Period	Actual	Target
2011-13	Q8	4.7%	4%
2011-13	Q7	4.4%	4%
2011-13	Q6	4.6%	4%
2011-13	Q5	4.7%	4%
2011-13	Q4	4.6%	4%
2011-13	Q3	4.7%	4%
2011-13	Q2	3.9%	4%
2011-13	Q1	2.1%	4%
2009-11	Q8	0.9%	4%
2009-11	Q7	(1.1)%	4%
2009-11	Q6	(0.5)%	4%
2009-11	Q5	0.9%	6%
2009-11	Q4		6%
2009-11	Q3	6.6%	6%
2009-11	Q2	7.1%	6%
2009-11	Q1	7%	6%
2007-09	Q8	8.3%	6%
2007-09	Q7	8.7%	6%
2007-09	Q6	9.4%	6%
2007-09	Q5	9.8%	6%
2007-09	Q4	9.1%	6%
2007-09	Q3	7.5%	6%
2007-09	Q2	7.8%	6%
2007-09	Q1	8.2%	6%

*Date Measured: 12/31/2010**Comment: Target changed*

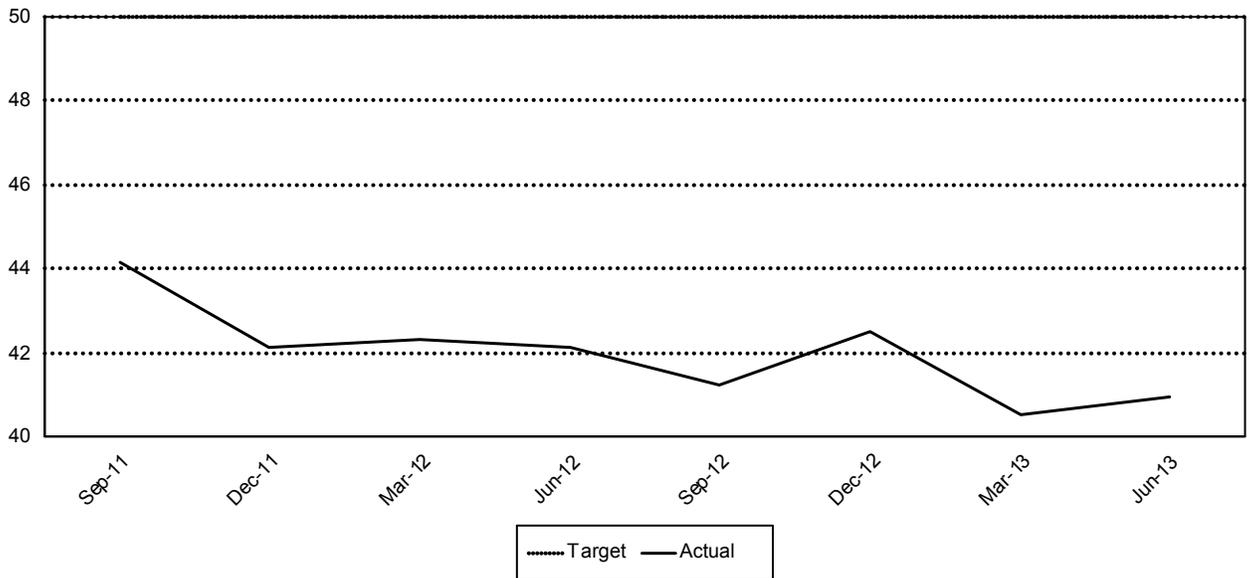
As of 9/3/2013



As of 9/3/2013

002048 - Percent of worker compensation claims resolve in six months.			
Biennium	Period	Actual	Target
2011-13	Q8	40.95%	50%
2011-13	Q7	40.54%	50%
2011-13	Q6	42.48%	50%
2011-13	Q5	41.22%	50%
2011-13	Q4	42.12%	50%
2011-13	Q3	42.31%	50%
2011-13	Q2	42.1%	50%
2011-13	Q1	44.16%	50%

Percent 002048 - Percent of Worker compensation time loss claims resolved in 6 months.



002369 - After first time loss payment, percent of paper check benefit payments converted to direct deposit or prepaid debit card. (Excludes direct deposit payments for Workers' Comp pension already in place today.)
Performance Measure Status: Draft

A022 Protecting Worker Safety

Statewide Result Area: Improve the economic vitality of businesses and individuals
Statewide Strategy: Improve workplace safety and fairness

Expected Results

Keep Washington workers safe by increasing the number of serious hazards corrected as a result of education, consultation, and compliance activity, especially in high-hazard industries.

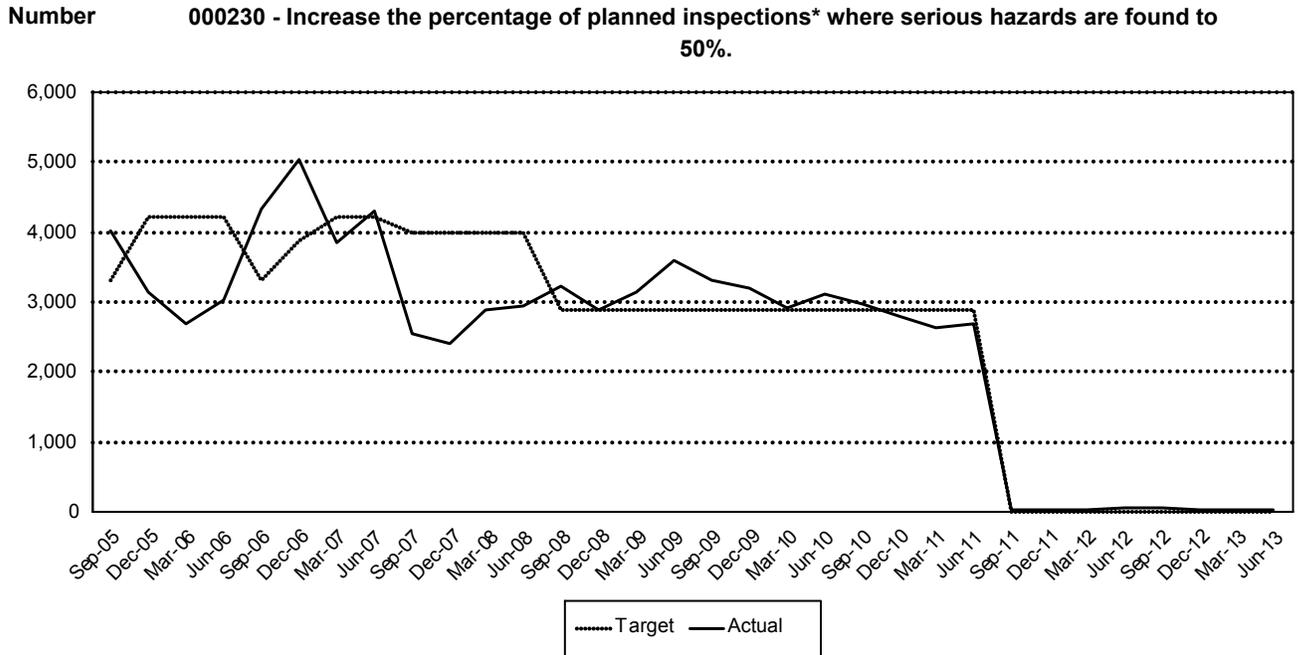
As of 9/3/2013

000230 - Increase the percentage of planned inspections* where serious hazards are found by 5% per quarter to at least 50% by June 2012.			
Biennium	Period	Actual	Target
2011-13	Q8	35	2.5
2011-13	Q7	37	2.5
2011-13	Q6	29	2.5
2011-13	Q5	43	2.5
2011-13	Q4	41	2.5
2011-13	Q3	36	2.5
2011-13	Q2	37	2.5
2011-13	Q1	34	2.5
2009-11	Q8	2,676	2,875
2009-11	Q7	2,638	2,875
2009-11	Q6	2,809	2,875
2009-11	Q5	2,981	2,875
2009-11	Q4	3,111	2,875
2009-11	Q3	2,904	2,875
2009-11	Q2	3,205	2,875
2009-11	Q1	3,312	2,875
2007-09	Q8	3,605	2,875
2007-09	Q7	3,136	2,875
2007-09	Q6	2,890	2,875
2007-09	Q5	3,239	2,875
2007-09	Q4	2,931	4,000
2007-09	Q3	2,897	4,000
2007-09	Q2	2,391	4,000
2007-09	Q1	2,535	4,000

Date Measured: 6/30/2011

Comment: Completed 96% of the annual goal.

As of 9/3/2013



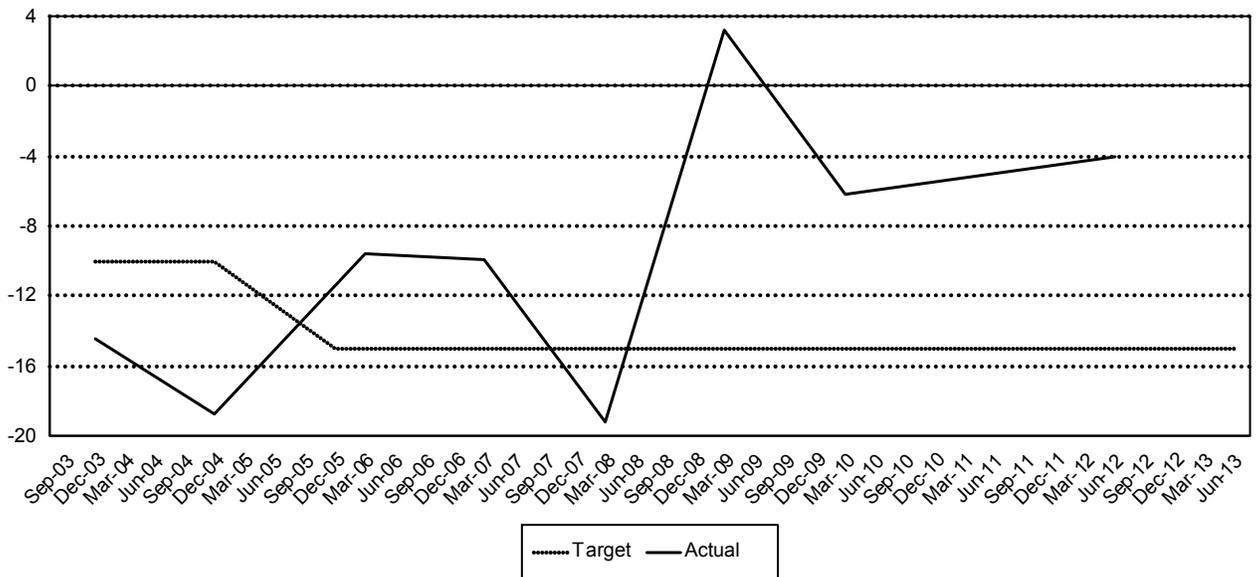
As of 9/3/2013

000234 - DOSH enforcement effectiveness measures the decrease in claims rates for employers visited by DOSH enforcement compared to the employers claims rates without any DOSH enforcement.			
Biennium	Period	Actual	Target
2011-13	A2		(15)%
2011-13	A1	(4)%	(15)%
2009-11	A2		(15)%
2009-11	A1	(6.2)%	(15)%
2007-09	A2		(15)%
	A2	3.2%	
2007-09	A1		(15)%
	A1	(19.2)%	

Date Measured: 3/31/2011

Comment: Data not available until 2012

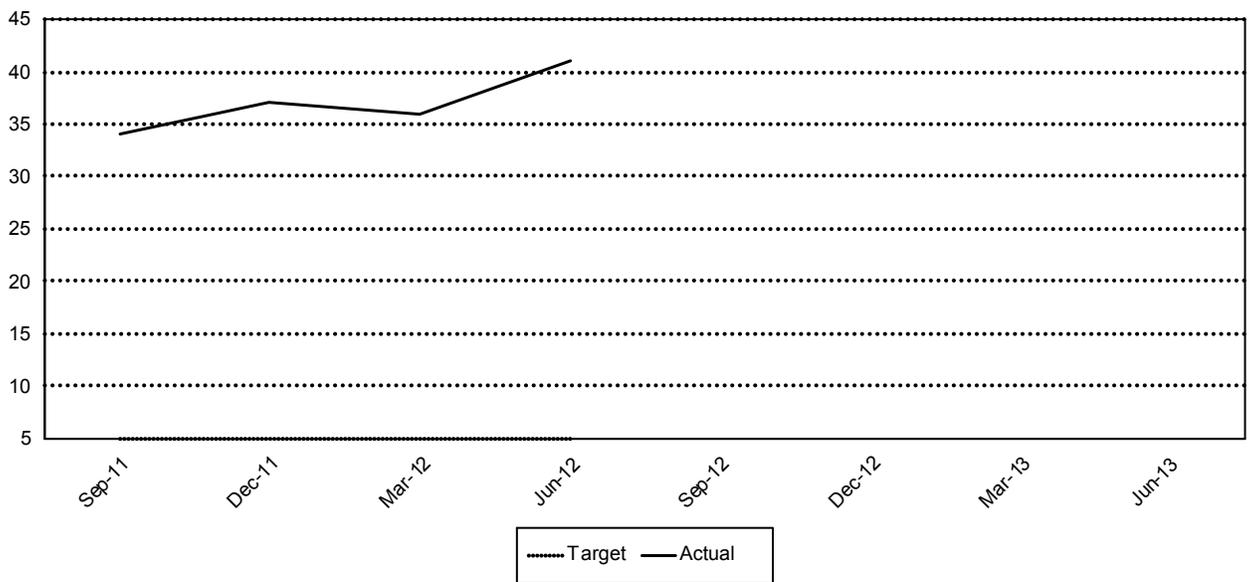
Percent **000234 - Decrease in claims rates for employers visited by DOSH Enforcement compared to those not visited**



As of 9/3/2013

001999 - Increase the percentage of planned safety inspections where serious hazards are found. Planned inspections are inspections assigned and conducted as a result of an employer/site being on a scheduled list.			
Biennium	Period	Actual	Target
2011-13	Q4	41%	5%
2011-13	Q3	36%	5%
2011-13	Q2	37%	5%
2011-13	Q1	34%	5%

Percent **001999 - Increase the percent of planned safety inspections where serious hazards are found**



A023 Licensing and Regulation of Construction Professionals and Installations

Statewide Result Area: Improve the economic vitality of businesses and individuals
Statewide Strategy: Regulate the economy to ensure fairness, security and efficiency

Expected Results

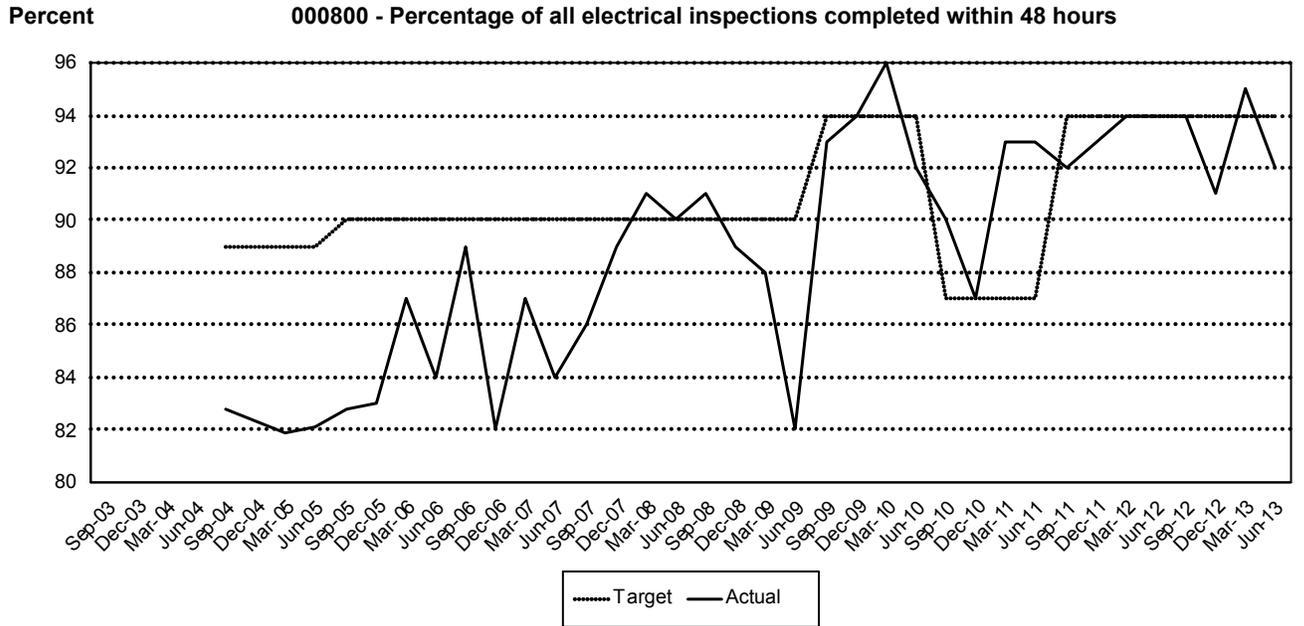
Protect public safety and property by ensuring licensing requirements are met and reduce safety hazards through industry education and compliance inspections.

As of 9/3/2013

000800 - Percentage of all electrical inspections completed within a 48 hour period.			
Biennium	Period	Actual	Target
2011-13	Q8	92%	94%
2011-13	Q7	95%	94%
2011-13	Q6	91%	94%
2011-13	Q5	94%	94%
2011-13	Q4	94%	94%
2011-13	Q3	94%	94%
2011-13	Q2	93%	94%
2011-13	Q1	92%	94%
2009-11	Q8	93%	87%
2009-11	Q7	93%	87%
2009-11	Q6	87%	87%
2009-11	Q5	90%	87%
2009-11	Q4	92%	94%
2009-11	Q3	96%	94%
2009-11	Q2	94%	94%
2009-11	Q1	93%	94%
2007-09	Q8	82%	90%
2007-09	Q7	88%	90%
2007-09	Q6	89%	90%
2007-09	Q5	91%	90%
2007-09	Q4	90%	90%
2007-09	Q3	91%	90%
2007-09	Q2	89%	90%
2007-09	Q1	86%	90%

*Date Measured: 6/30/2010**Comment: Layoffs due to budget are impacting performance.*

As of 9/3/2013



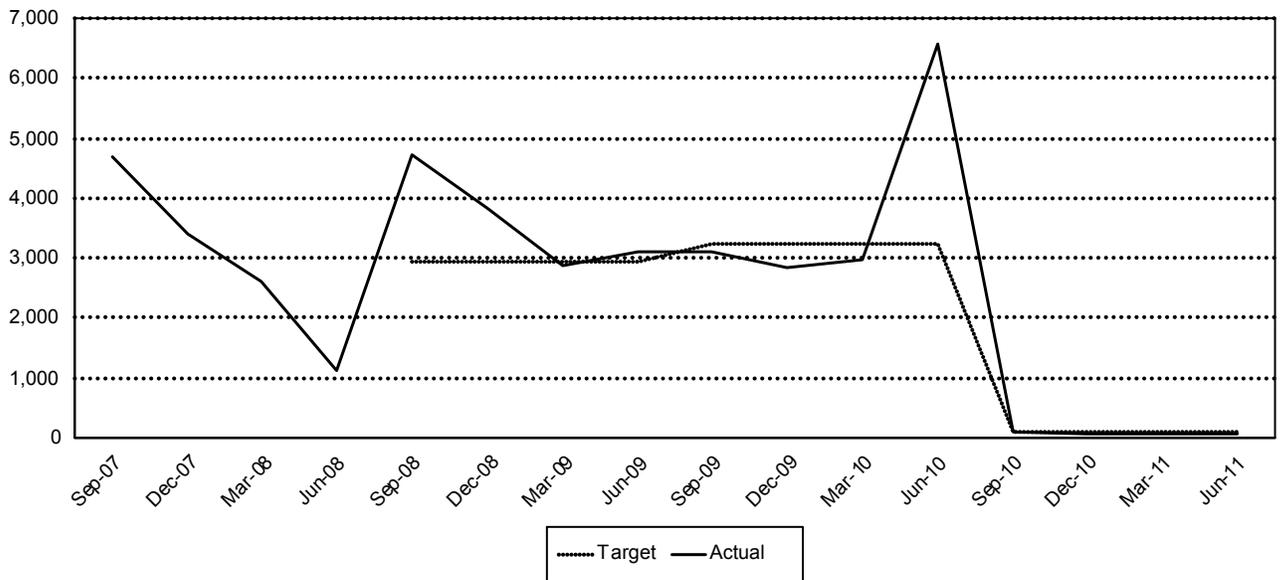
As of 9/3/2013

000808 - Percentage of correction found and fixed on factory assembled structures alterations and new factory assembled structures.			
Biennium	Period	Actual	Target
2009-11	Q8	76	100
2009-11	Q7	77	100
2009-11	Q6	69	100
2009-11	Q5	93	100
2009-11	Q4	6,555	3,249
2009-11	Q3	2,987	3,249
2009-11	Q2	2,842	3,249
2009-11	Q1	3,115	3,249
2007-09	Q8	3,105	2,954
2007-09	Q7	2,886	2,954
2007-09	Q6	3,833	2,954
2007-09	Q5	4,723	2,954
2007-09	Q4	1,106	2,954
2007-09	Q3	2,618	2,954
2007-09	Q2	3,392	2,954
2007-09	Q1	4,702	2,954

Date Measured: 9/30/2010

Comment: Measure changed to percentage of factory assembled structure corrections abated.

Number 000808 - Corrections on factory assembled structures that are found and fixed



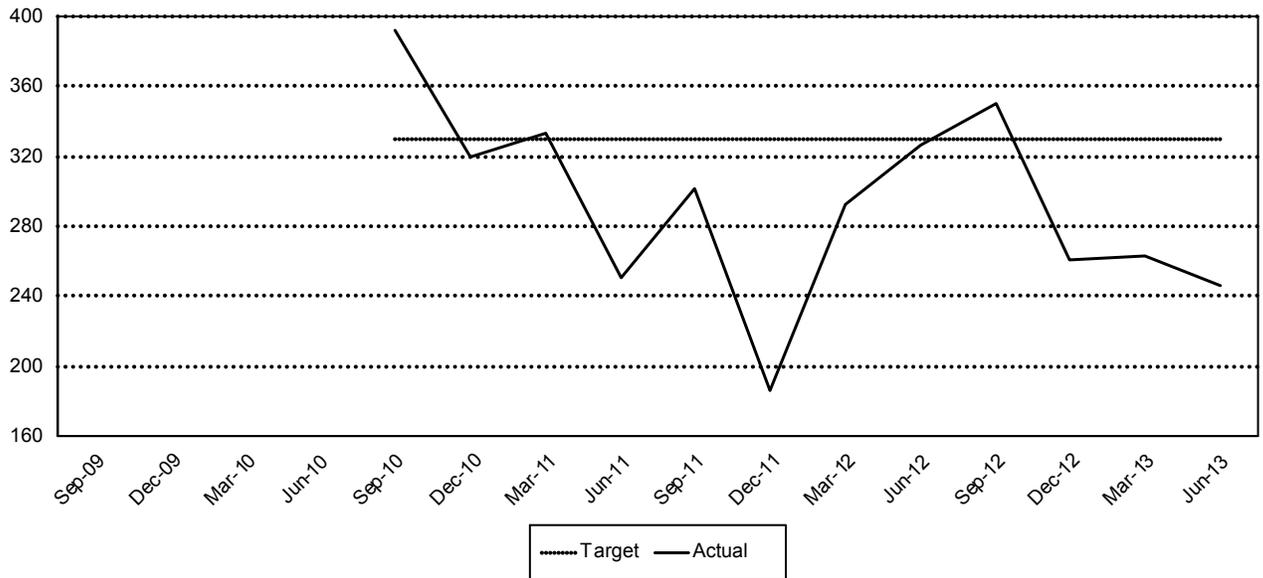
As of 9/3/2013

001833 - Identify and inspect 1,320 new locations with pressure vessels not previously inspected.			
Biennium	Period	Actual	Target
2011-13	Q8	246	330
2011-13	Q7	263	330
2011-13	Q6	261	330
2011-13	Q5	350	330
2011-13	Q4	326	330
2011-13	Q3	292	330
2011-13	Q2	186	330
2011-13	Q1	301	330
2009-11	Q8	250	330
2009-11	Q7	333	330
2009-11	Q6	320	330
2009-11	Q5	392	330

Date Measured: 6/30/2011

Comment: Cumulative total 1,000

Number **001833 - Identify and inspect 1,320 new locations with pressure vessels not previously inspected**

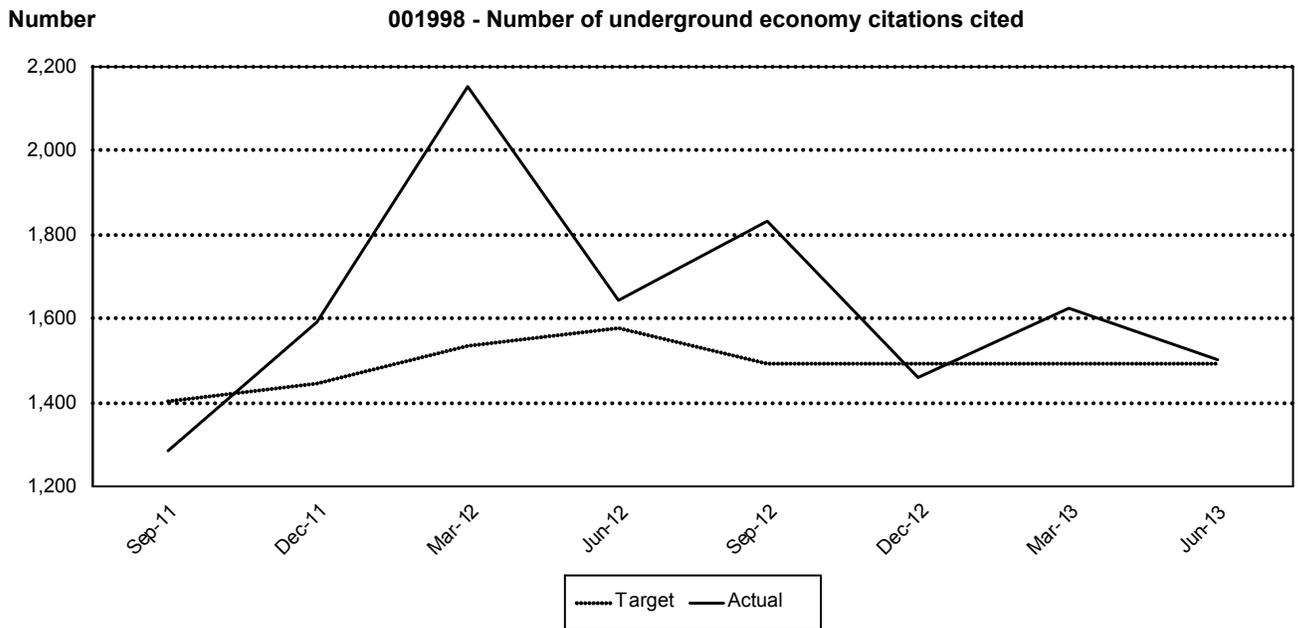


As of 9/3/2013

001998 - Number of underground economy citations cited. This would include citing unregistered contractors, unlicensed electricians, and failing to buy permits.			
Biennium	Period	Actual	Target
2011-13	Q8	1,504	1,491
2011-13	Q7	1,626	1,491
2011-13	Q6	1,457	1,491
2011-13	Q5	1,834	1,491
2011-13	Q4	1,643	1,578
2011-13	Q3	2,152	1,533
2011-13	Q2	1,592	1,443
2011-13	Q1	1,285	1,401

Date Measured: 9/30/2012

Comment: New targets will be established annually.



A024 Enforcing Fair Labor Standards

Statewide Result Area: Improve the economic vitality of businesses and individuals

Statewide Strategy: Regulate the economy to ensure fairness, security and efficiency

Expected Results

Provide employers with clear standards for meeting prevailing wage and wage-and-hour requirements and ensure payment of unpaid wages to workers.

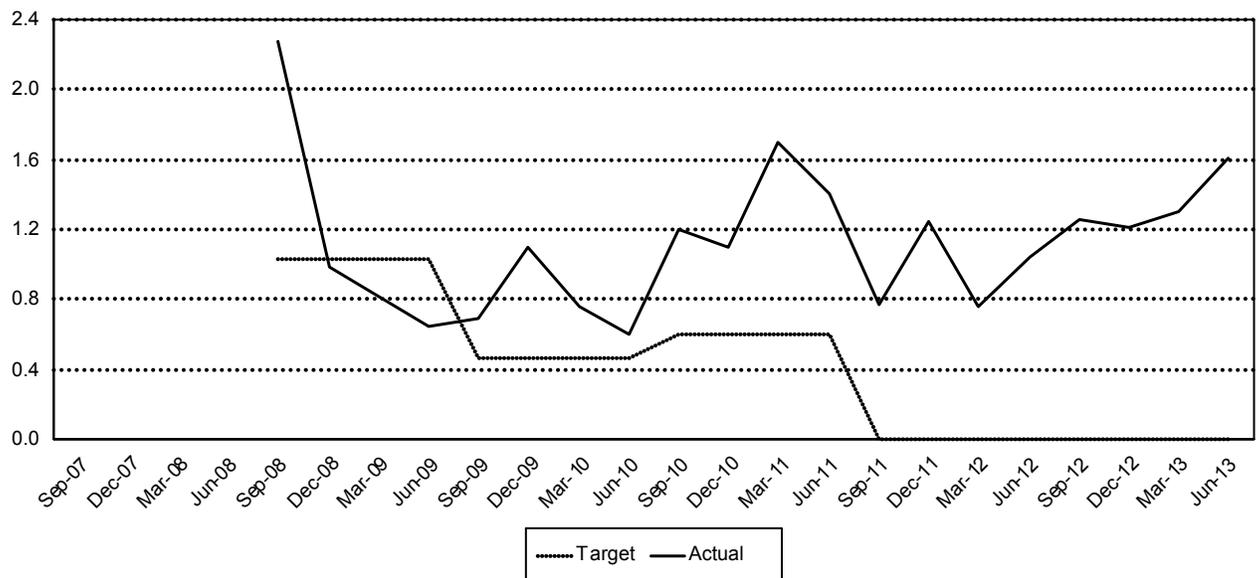
As of 9/3/2013

000740 - Total wage complaint/ claims dollars in millions collected for workers as a result of employment standards and prevailing wage complaints.				
Biennium	Period	Actual	Target	
2011-13	Q8	\$1.61	\$0	
2011-13	Q7	\$1.3	\$0	
2011-13	Q6	\$1.21	\$0	
2011-13	Q5	\$1.26	\$0	
2011-13	Q4	\$1.04	\$0	
2011-13	Q3	\$0.76	\$0	
2011-13	Q2	\$1.24	\$0	
2011-13	Q1	\$0.77	\$0	
2009-11	Q8	\$1.4	\$0.6	
2009-11	Q7	\$1.7	\$0.6	
2009-11	Q6	\$1.1	\$0.6	
2009-11	Q5	\$1.2	\$0.6	
2009-11	Q4	\$0.6	\$0.46	
2009-11	Q3	\$0.76	\$0.46	
2009-11	Q2	\$1.1	\$0.46	
2009-11	Q1	\$0.69	\$0.46	
2007-09	Q8	\$0.64	\$1.03	
2007-09	Q7	\$0.82	\$1.03	
2007-09	Q6	\$0.99	\$1.03	
2007-09	Q5	\$2.27	\$1.03	

Date Measured: 9/30/2012

Comment: No targets are set for this measure.

Dollars 000740 - Total wage complaint/claims dollars in millions collected for workers



As of 9/3/2013

A025 Preparing a Qualified Workforce with Apprenticeship Programs

Statewide Result Area: **Improve the value of postsecondary learning**

Statewide Strategy: **Support career preparation beyond high school**

Expected Results

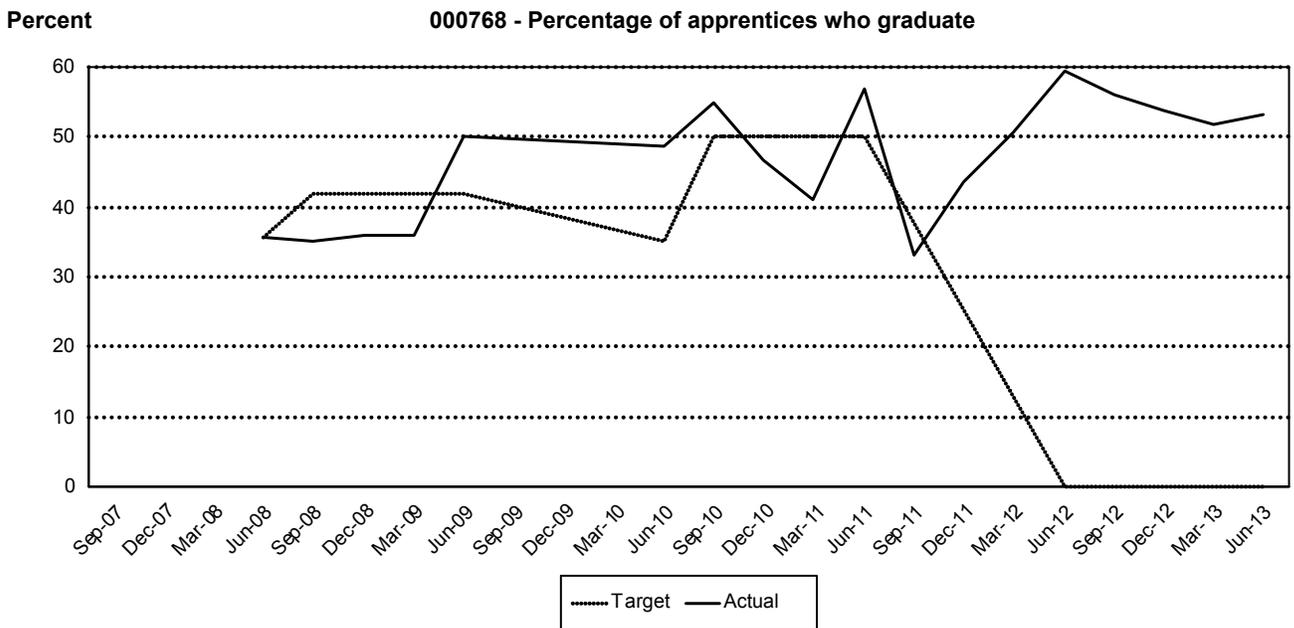
Apprenticeship training will prepare a qualified workforce for key occupations Washington's employers need.

As of 9/3/2013

000768 - Percentage of apprentices who graduate from their apprenticeship program.			
Biennium	Period	Actual	Target
2011-13	Q8	53.13%	0%
2011-13	Q7	51.7%	
2011-13	Q6	53.86%	
2011-13	Q5	56.02%	
2011-13	Q4	59.44%	0%
2011-13	Q3	50.79%	
2011-13	Q2	43.7%	
2011-13	Q1	33%	
2009-11	Q8	56.93%	50%
2009-11	Q7	40.94%	50%
2009-11	Q6	46.7%	50%
2009-11	Q5	54.99%	50%
2009-11	Q4	48.7%	35%
2007-09	Q8	50%	42%
2007-09	Q7	36%	42%
2007-09	Q6	36%	42%
2007-09	Q5	35%	42%
2007-09	Q4	35.7%	35.7%

Date Measured: 6/30/2013

Comment: No targets are set for this measure. Results will be reported at quarter end.



A026 Providing Financial and Medical Assistance to Victims of Crime

As of 9/3/2013

Statewide Result Area: Improve the safety of people and property

Statewide Strategy: Support crime response and recovery and administer justice

Expected Results

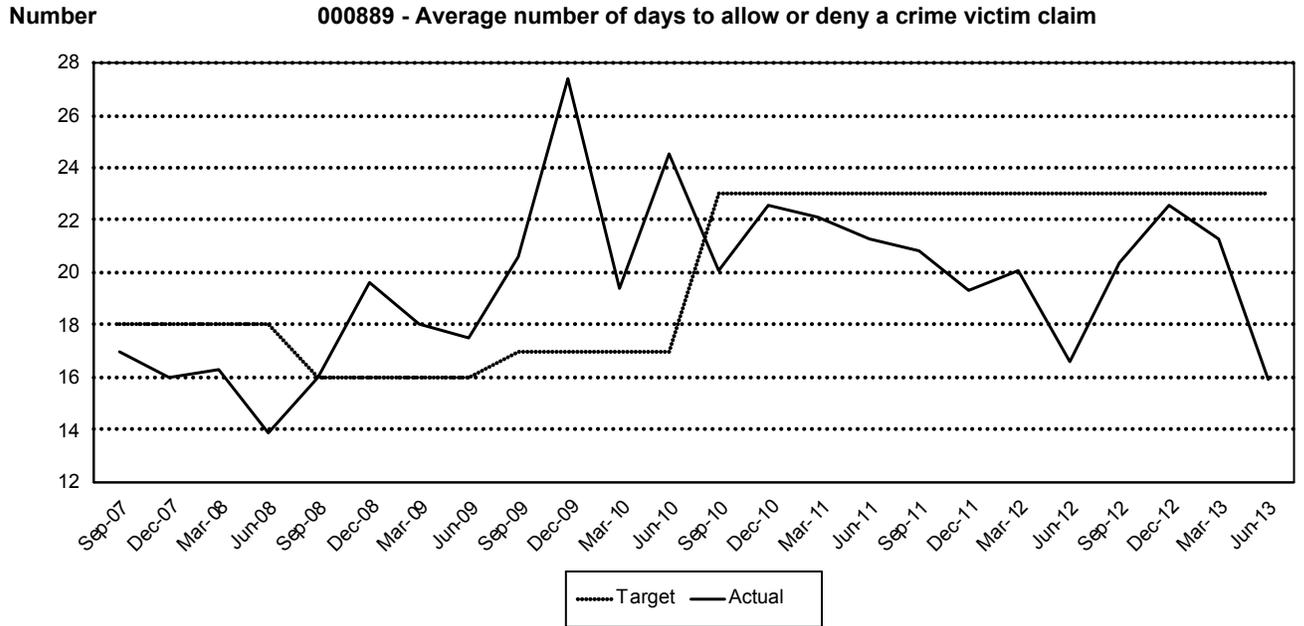
Provide accurate, appropriate, and timely benefits to victims of crime.

As of 9/3/2013

000889 - Average number of days to allow or deny a crime victim claim.			
Biennium	Period	Actual	Target
2011-13	Q8	15.9	23
2011-13	Q7	21.3	23
2011-13	Q6	22.6	23
2011-13	Q5	20.4	23
2011-13	Q4	16.6	23
2011-13	Q3	20.1	23
2011-13	Q2	19.3	23
2011-13	Q1	20.8	23
2009-11	Q8	21.3	23
2009-11	Q7	22.1	23
2009-11	Q6	22.6	23
2009-11	Q5	20.1	23
2009-11	Q4	24.5	17
2009-11	Q3	19.4	17
2009-11	Q2	27.4	17
2009-11	Q1	20.6	17
2007-09	Q8	17.5	16
2007-09	Q7	18	16
2007-09	Q6	19.6	16
2007-09	Q5	16	16
2007-09	Q4	13.9	18
2007-09	Q3	16.3	18
2007-09	Q2	16	18
2007-09	Q1	17	18

*Date Measured: 9/30/2010**Comment: Change in program and staffing is reducing capacity.*

As of 9/3/2013



As of 9/3/2013

000893 - Average number of days to pay crime victims' provider bills.			
Biennium	Period	Actual	Target
2011-13	Q8	23.8	25
2011-13	Q7	29.9	25
2011-13	Q6	25	25
2011-13	Q5	25.9	25
2011-13	Q4	21.1	25
2011-13	Q3	21.3	25
2011-13	Q2	21.8	25
2011-13	Q1	20.3	25
2009-11	Q8	17.8	25
2009-11	Q7	22	25
2009-11	Q6	26.4	25
2009-11	Q5	25.1	25
2009-11	Q4	18.7	24
2009-11	Q3	21.4	24
2009-11	Q2	29.3	24
2009-11	Q1	27.7	24
2007-09	Q8	18.7	21
2007-09	Q7	23.1	21
2007-09	Q6	25.5	21
2007-09	Q5	22.5	21
2007-09	Q4	21.4	21
2007-09	Q3	26.8	21
2007-09	Q2	29.5	21
2007-09	Q1	27	21

*Date Measured: 9/30/2010**Comment: Changes in program and staffing are impacting capacity.*

As of 9/3/2013

