

As of 9/3/2013

## 110 - Office of Administrative Hearings

### A001 Administrative Hearings

**Statewide Result Area:** Strengthen government's ability to achieve results efficiently and effectively

**Statewide Strategy:** Support democratic processes and government accountability

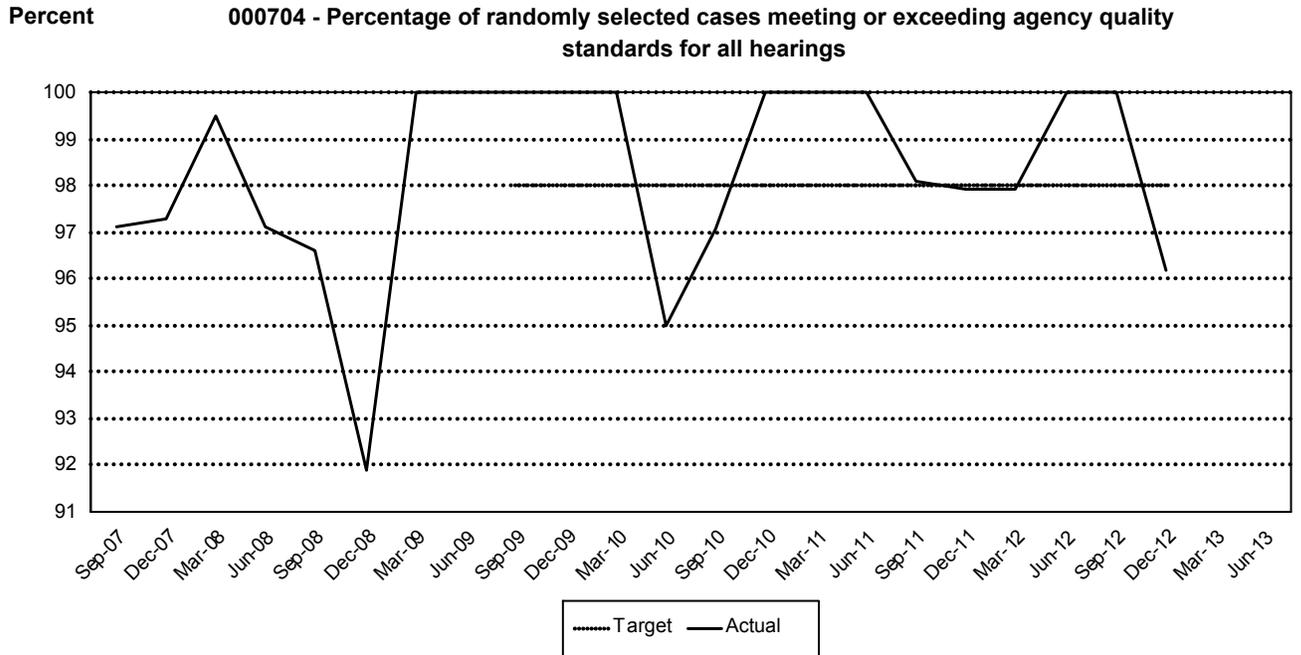
#### Expected Results

000704 - Percentage of randomly selected cases meeting or exceeding agency quality standards for all hearings and decisions			
Biennium	Period	Actual	Target
2011-13	Q6	96.2%	98%
2011-13	Q5	100%	98%
2011-13	Q4	100%	98%
2011-13	Q3	97.9%	98%
2011-13	Q2	97.9%	98%
2011-13	Q1	98.1%	98%
2009-11	Q8	100%	98%
2009-11	Q7	100%	98%
2009-11	Q6	100%	98%
2009-11	Q5	97.06%	98%
2009-11	Q4	95%	98%
2009-11	Q3	100%	98%
2009-11	Q2	100%	98%
2009-11	Q1	100%	98%
2007-09	Q8	100%	
2007-09	Q7	100%	
2007-09	Q6	91.9%	
2007-09	Q5	96.6%	
2007-09	Q4	97.1%	
2007-09	Q3	99.5%	
2007-09	Q2	97.3%	
2007-09	Q1	97.1%	

Date Measured: 6/30/2008

Comment: Corrected data

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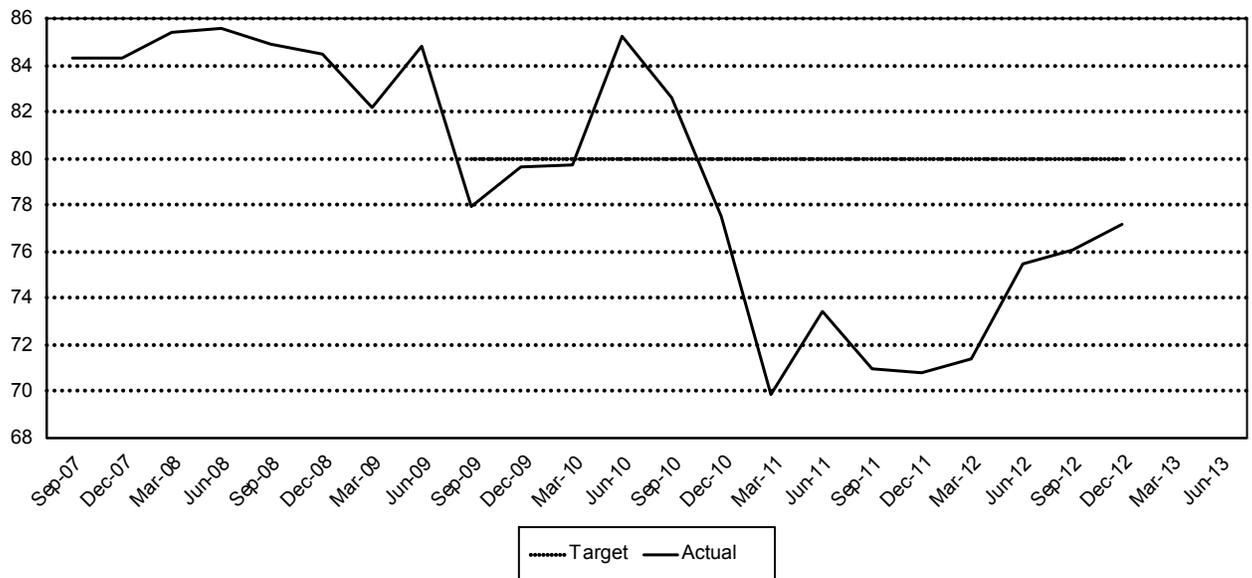
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000709 - Percentage of all cases completed within 90 days of filing the appeal			
Biennium	Period	Actual	Target
2011-13	Q6	77.2%	80%
2011-13	Q5	76.1%	80%
2011-13	Q4	75.5%	80%
2011-13	Q3	71.4%	80%
2011-13	Q2	70.8%	80%
2011-13	Q1	71%	80%
2009-11	Q8	73.4%	80%
2009-11	Q7	69.9%	80%
2009-11	Q6	77.5%	80%
2009-11	Q5	82.6%	80%
2009-11	Q4	85.2%	80%
2009-11	Q3	79.7%	80%
2009-11	Q2	79.6%	80%
2009-11	Q1	77.9%	80%
2007-09	Q8	84.8%	
2007-09	Q7	82.2%	
2007-09	Q6	84.5%	
2007-09	Q5	84.9%	
2007-09	Q4	85.6%	
2007-09	Q3	85.4%	
2007-09	Q2	84.3%	
2007-09	Q1	84.3%	

Date Measured: 12/31/2012

Comment: Actual

Percent 000709 - Percentage of all cases completed within 90 days of filing the appeal



*As of 9/3/2013*