

As of 9/3/2013

085 - Office of the Secretary of State

A001 Address Confidentiality Program

Statewide Result Area: Improve the safety of people and property
Statewide Strategy: Support crime response and recovery and administer justice

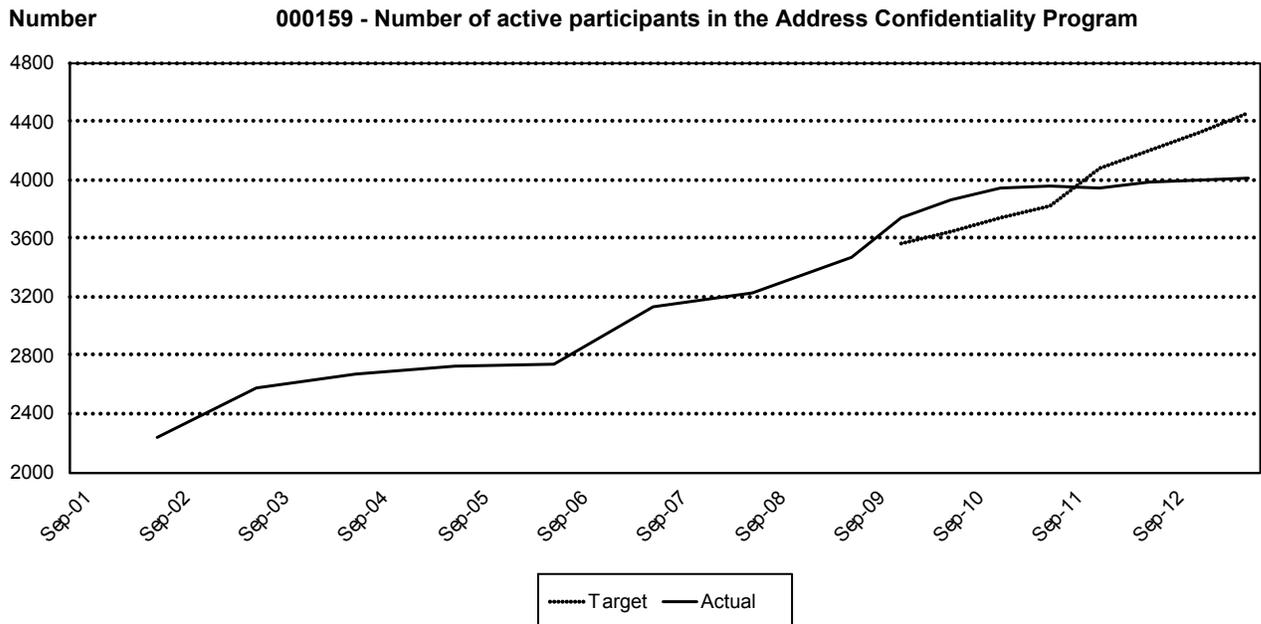
Expected Results

Crime victims locations will be kept confidential.

000159 - Number of active participants in the Address Confidentiality Program.			
Biennium	Period	Actual	Target
2011-13	Q8	4,012	4,457
2011-13	Q6	3,991	4,327
2011-13	Q4	3,980	4,201
2011-13	Q2	3,945	4,079
2009-11	Q8	3,960	3,823
2009-11	Q6	3,949	3,735
2009-11	Q4	3,865	3,647
2009-11	Q2	3,743	3,559
2007-09	Q8	3,471	
2007-09	Q4	3,225	

Date Measured: 6/30/2013

Comment: Actual is 445 less participants than estimated for January 1 through June 30, 2013



As of 9/3/2013

A012 Archives Collections and Services

Statewide Result Area: Strengthen government's ability to achieve results efficiently and effectively

Statewide Strategy: Provide data, information, and analysis to support decision-making

Expected Results

Legal and historical documents will be preserved and made accessible to the public.

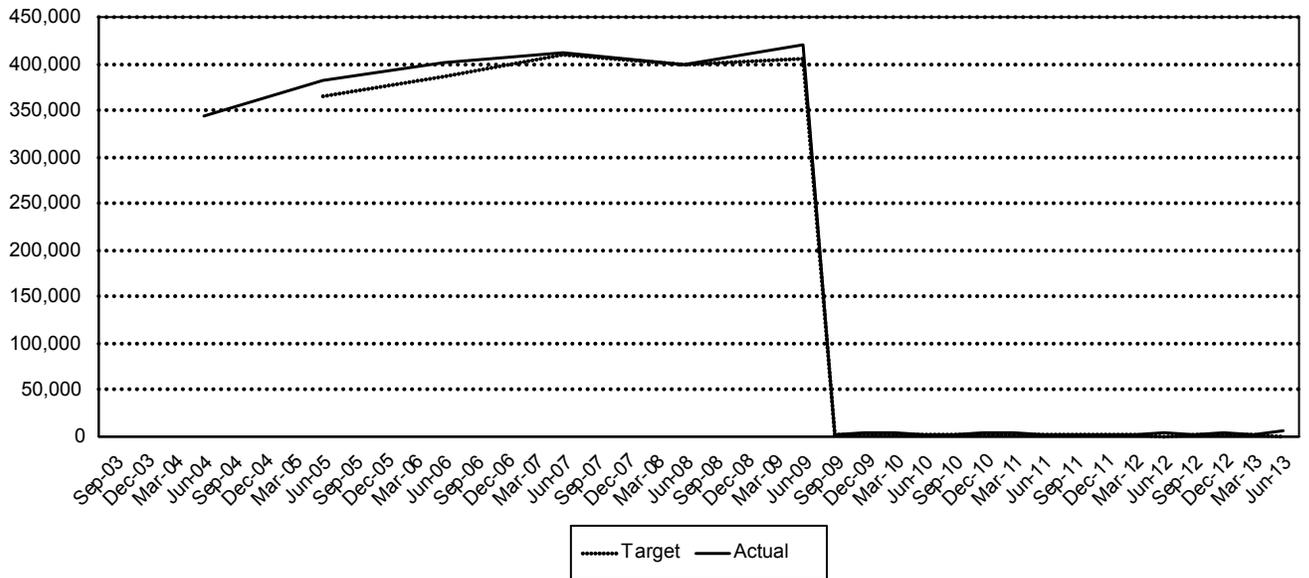
As of 9/3/2013

000143 - Number of pages preserved and made available to the public in the State Archives (in thousands).			
Biennium	Period	Actual	Target
2011-13	Q8	5,885	800
2011-13	Q7	3,057	1,700
2011-13	Q6	3,343	1,100
2011-13	Q5	3,072	1,450
2011-13	Q4	3,957	790
2011-13	Q3	1,572	1,650
2011-13	Q2	1,490	1,050
2011-13	Q1	1,607	1,400
2009-11	Q8	2,195	1,712
2009-11	Q7	3,693	1,380
2009-11	Q6	3,120	1,795
2009-11	Q5	1,658	2,177
2009-11	Q4	2,365	1,712
2009-11	Q3	4,958	1,380
2009-11	Q2	3,150	1,855
2009-11	Q1	2,960	2,477
2007-09	Q8	420,910	405,988
2007-09	Q4	399,162	398,027

Date Measured: 6/30/2013

Comment: 8th quarter actual exceeded target by 5,085,000 due to several large transfers from the Office of the Attorney General

Number 000143 - Number of pages preserved and made available to the public in the State Archives

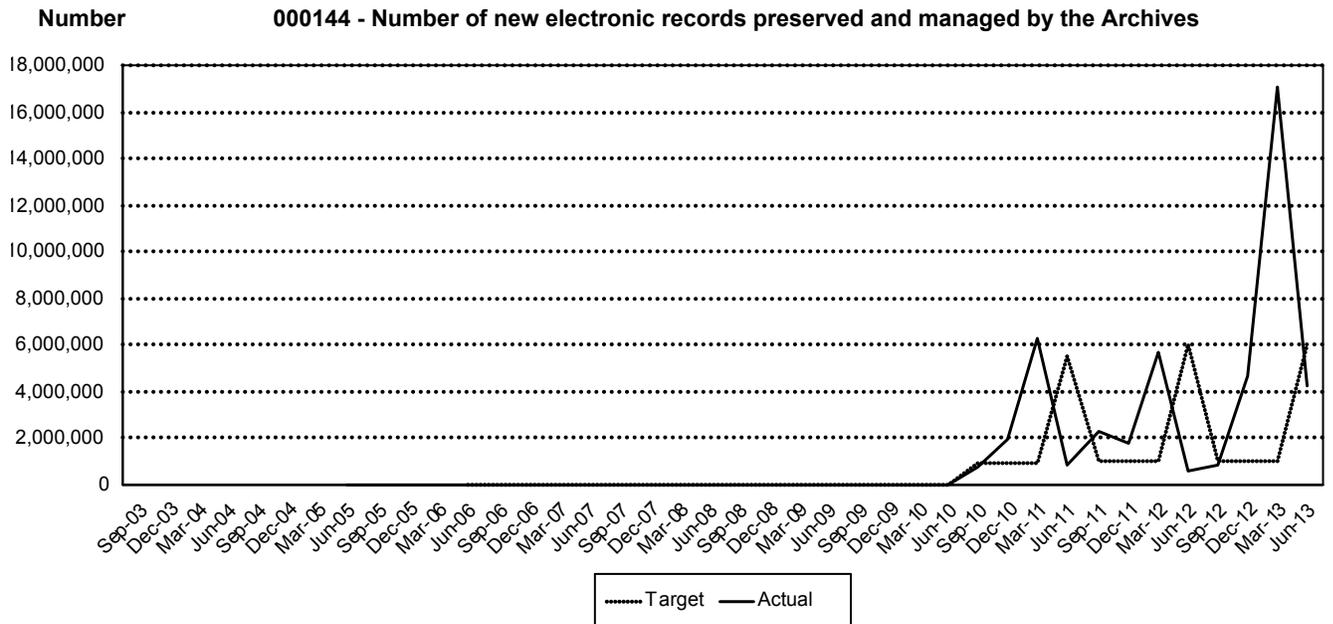


As of 9/3/2013

000144 - Number of new electronic records preserved and managed by the Archives.			
Biennium	Period	Actual	Target
2011-13	Q8	4,210,237	6,050,000
2011-13	Q7	17,105,451	990,000
2011-13	Q6	4,628,686	990,000
2011-13	Q5	822,215	990,000
2011-13	Q4	558,053	6,050,000
2011-13	Q3	5,686,772	990,000
2011-13	Q2	1,776,239	990,000
2011-13	Q1	2,284,332	990,000
2009-11	Q8	822,604	5,500,000
2009-11	Q7	6,264,139	900,000
2009-11	Q6	1,932,469	900,000
2009-11	Q5	729,842	900,000
2009-11	Q4	6	23
2009-11	Q3	5	33
2009-11	Q2	7	10
2009-11	Q1	9	9
2007-09	Q8	28	28
2007-09	Q4	6	6

Date Measured: 6/30/2013

Comment: 8th qtr actual was less than target by 1,839,763

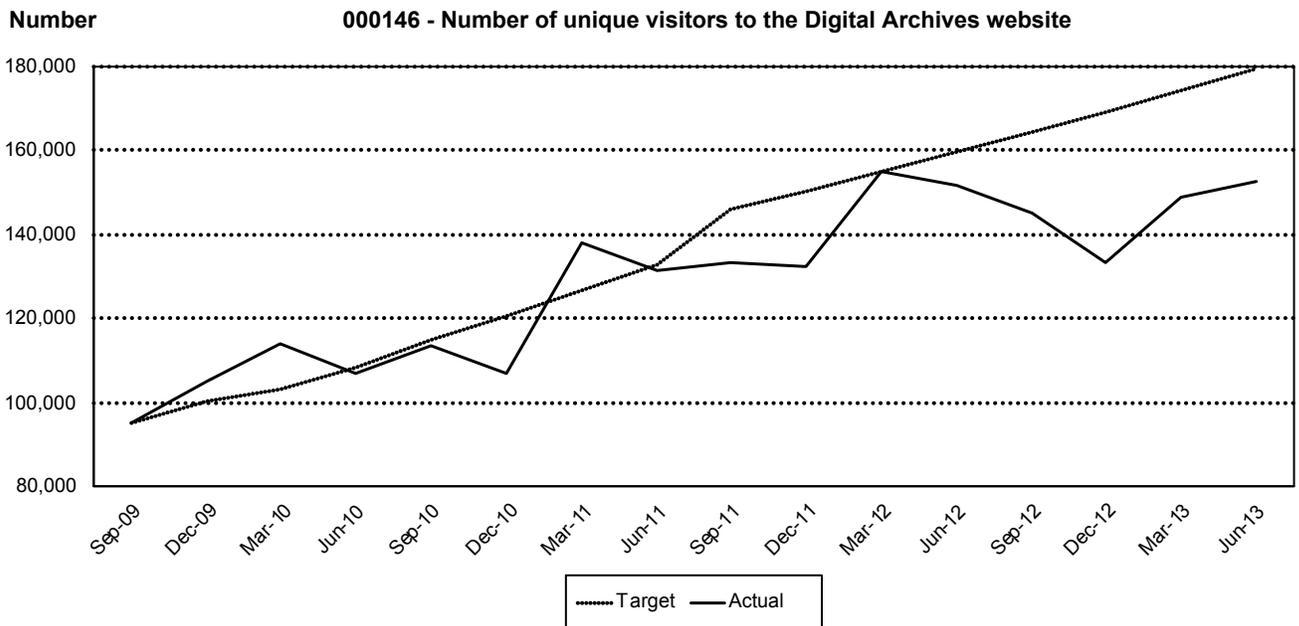


As of 9/3/2013

000146 - Number of unique visitors to the Digital Archives website.			
Biennium	Period	Actual	Target
2011-13	Q8	152,495	179,644
2011-13	Q7	148,829	174,412
2011-13	Q6	133,079	169,332
2011-13	Q5	144,997	164,400
2011-13	Q4	151,791	159,611
2011-13	Q3	154,766	154,962
2011-13	Q2	132,148	150,449
2011-13	Q1	133,356	146,067
2009-11	Q8	131,365	132,789
2009-11	Q7	137,947	126,466
2009-11	Q6	106,790	120,444
2009-11	Q5	113,546	114,709
2009-11	Q4	106,763	108,216
2009-11	Q3	113,801	103,063
2009-11	Q2	105,031	100,061
2009-11	Q1	95,296	95,296

Date Measured: 6/30/2013

Comment: 8th quarter actual was less than target by 27,149



A008 Charitable Solicitation and Trusts Program

Statewide Result Area: Improve the economic vitality of businesses and individuals
 Statewide Strategy: Provide consumer protection

As of 9/3/2013

Expected Results

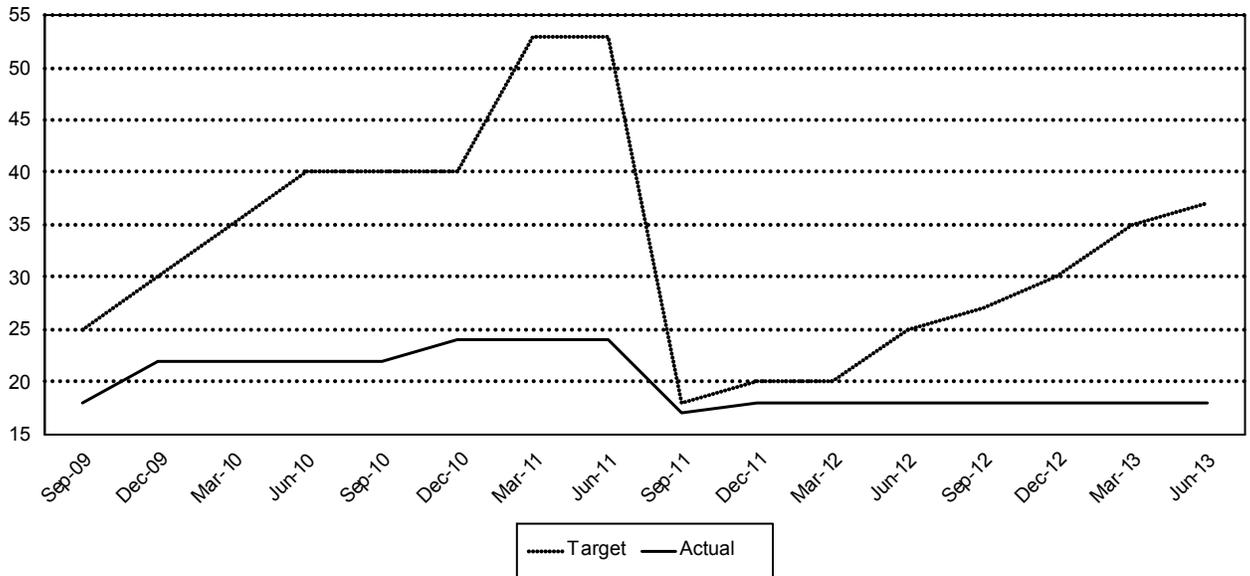
Promote public trust and increased knowledge about charitable organizations so the public is able to make informed decisions about charitable giving. Reduce barriers to successful establishment and operation of charitable entities by providing easy to use, customer friendly, service to filers.

001060 - On line business transactions available to Corporation and Charitable entities.				
Biennium	Period	Actual	Target	
2011-13	Q8	18	37	
2011-13	Q7	18	35	
2011-13	Q6	18	30	
2011-13	Q5	18	27	
2011-13	Q4	18	25	
2011-13	Q3	18	20	
2011-13	Q2	18	20	
2011-13	Q1	17	18	
2009-11	Q8	24	53	
2009-11	Q7	24	53	
2009-11	Q6	24	40	
2009-11	Q5	22	40	
2009-11	Q4	22	40	
2009-11	Q3	22	35	
2009-11	Q2	22	30	
2009-11	Q1	18	25	

Date Measured: 6/30/2013

Comment: 8th qtr actual reflects 19 less than target. We're focusing on developing a new system rather than enhancing our current system.

Number **001060 - On line business transactions available**



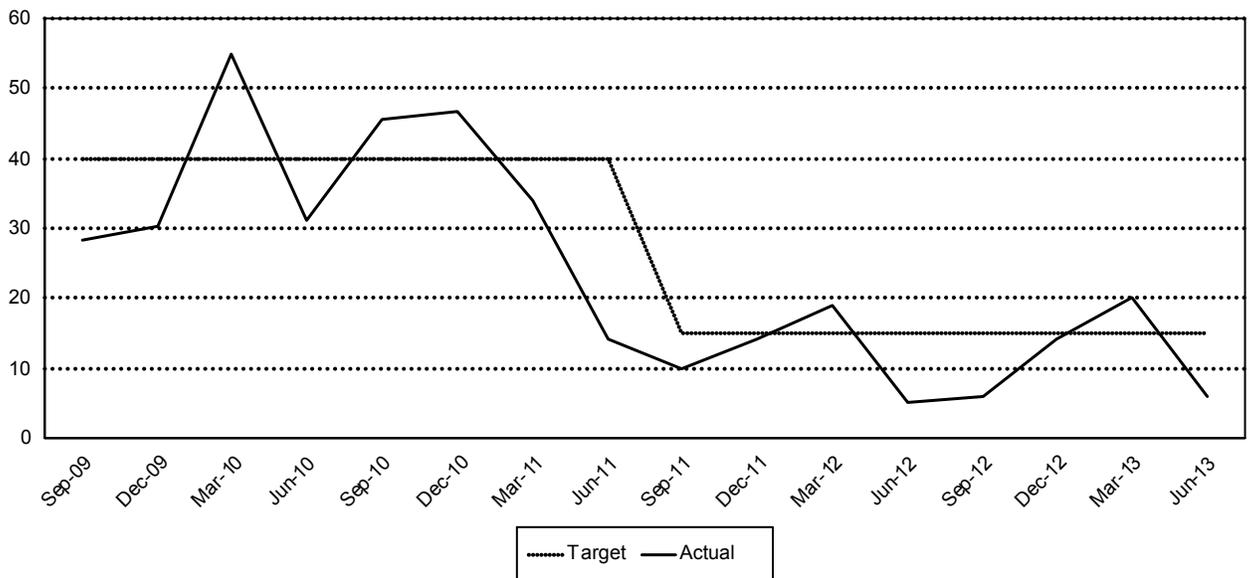
As of 9/3/2013

001063 - Average number of days to process Charities filings from receipt.			
Biennium	Period	Actual	Target
2011-13	Q8	6	15
2011-13	Q7	20	15
2011-13	Q6	14	15
2011-13	Q5	6	15
2011-13	Q4	5	15
2011-13	Q3	19	15
2011-13	Q2	14	15
2011-13	Q1	10	15
2009-11	Q8	14	40
2009-11	Q7	34	40
2009-11	Q6	46.7	40
2009-11	Q5	45.6	40
2009-11	Q4	31	40
2009-11	Q3	55	40
2009-11	Q2	30.3	40
2009-11	Q1	28.3	40

Date Measured: 6/30/2013

Comment: 8th qtr actual reflects it took an average of 9 days less than target to process filings.

Number 001063 - Average Number of days to process Charities filings from receipt



A011 Corporations, Partnerships, and Apostilles Services

Statewide Result Area: Improve the economic vitality of businesses and individuals
 Statewide Strategy: Regulate the economy to ensure fairness, security and efficiency

As of 9/3/2013

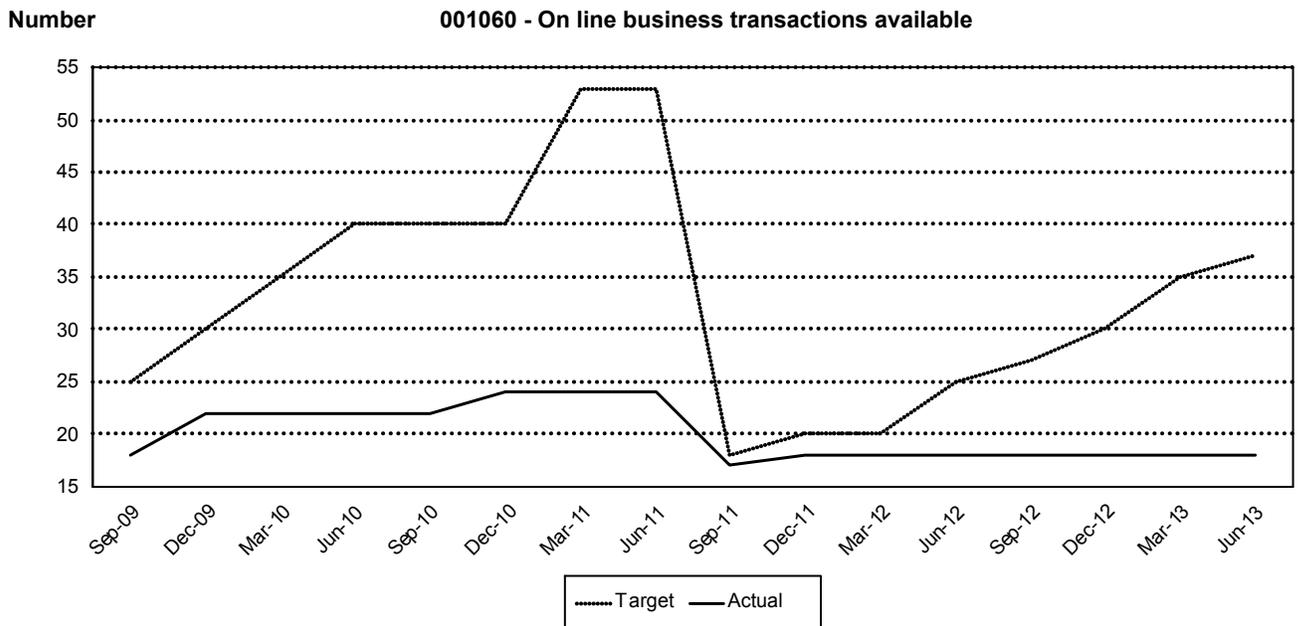
Expected Results

Promote public trust by increasing accessibility to corporate public records. Strengthen the state's economy through more efficient document processing and increased outreach to businesses on registration requirements.

001060 - On line business transactions available to Corporation and Charitable entities.				
Biennium	Period	Actual	Target	
2011-13	Q8	18	37	
2011-13	Q7	18	35	
2011-13	Q6	18	30	
2011-13	Q5	18	27	
2011-13	Q4	18	25	
2011-13	Q3	18	20	
2011-13	Q2	18	20	
2011-13	Q1	17	18	
2009-11	Q8	24	53	
2009-11	Q7	24	53	
2009-11	Q6	24	40	
2009-11	Q5	22	40	
2009-11	Q4	22	40	
2009-11	Q3	22	35	
2009-11	Q2	22	30	
2009-11	Q1	18	25	

Date Measured: 6/30/2013

Comment: 8th qtr actual reflects 19 less than target. We're focusing on developing a new system rather than enhancing our current system.

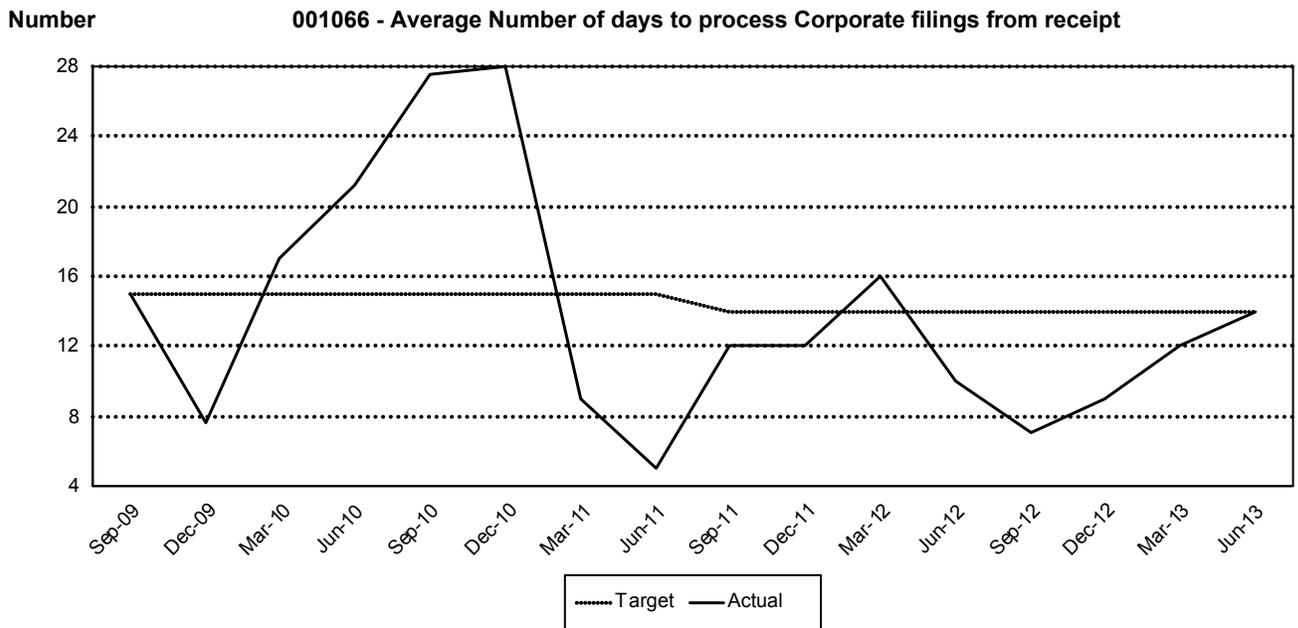


As of 9/3/2013

001066 - Average number of days to process Corporate filings from receipt.			
Biennium	Period	Actual	Target
2011-13	Q8	14	14
2011-13	Q7	12	14
2011-13	Q6	9	14
2011-13	Q5	7	14
2011-13	Q4	10	14
2011-13	Q3	16	14
2011-13	Q2	12	14
2011-13	Q1	12	14
2009-11	Q8	5	15
2009-11	Q7	9	15
2009-11	Q6	28	15
2009-11	Q5	27.5	15
2009-11	Q4	21.2	15
2009-11	Q3	17	15
2009-11	Q2	7.6	15
2009-11	Q1	15	15

Date Measured: 3/31/2013

Comment: 7th qtr actual reflects it took an average of 2 days less than target to process filings.



A019 Imaging Services

Statewide Result Area: **Strengthen government's ability to achieve results efficiently and effectively**

As of 9/3/2013

Statewide Strategy: Provide tools and resources to execute government functions

Expected Results

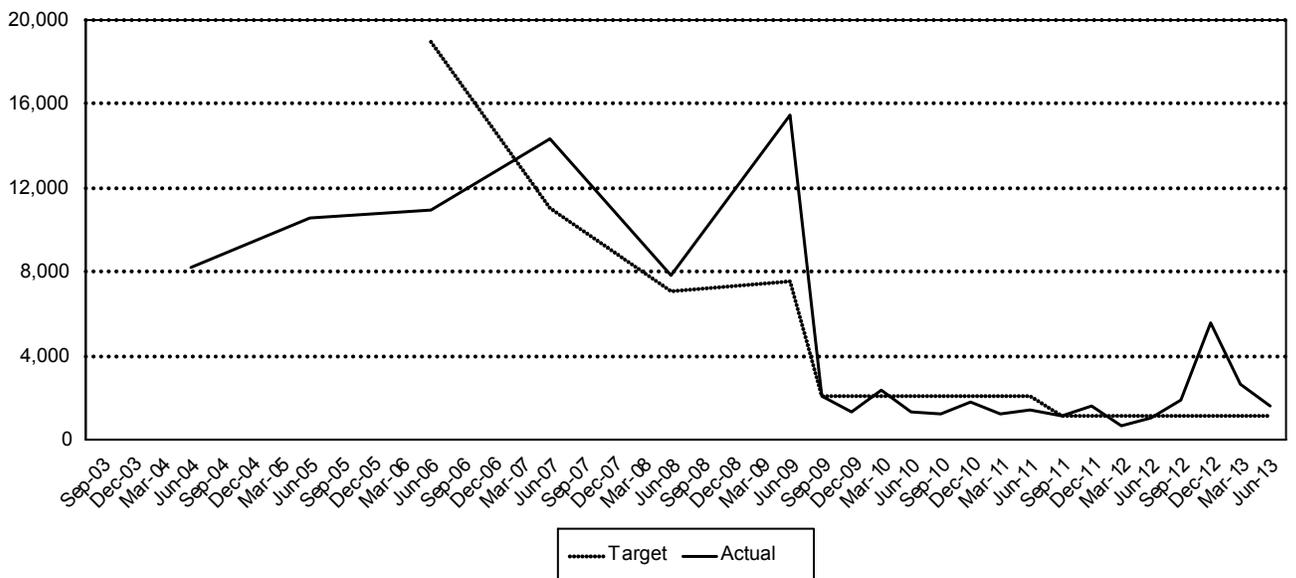
Legal and historical documents will be preserved and made accessible to the public.

000145 - Number of digitized or microfilmed state and local agency documents (in thousands).			
Biennium	Period	Actual	Target
2011-13	Q8	1,591	1,100
2011-13	Q7	2,673	1,100
2011-13	Q6	5,595	1,100
2011-13	Q5	1,845	1,100
2011-13	Q4	998	1,100
2011-13	Q3	690	1,100
2011-13	Q2	1,566	1,100
2011-13	Q1	1,155	1,100
2009-11	Q8	1,419	2,100
2009-11	Q7	1,243	2,100
2009-11	Q6	1,747	2,100
2009-11	Q5	1,243	2,100
2009-11	Q4	1,330	2,100
2009-11	Q3	2,339	2,100
2009-11	Q2	1,304	2,100
2009-11	Q1	2,117	2,100
2007-09	Q8	15,517	7,590
2007-09	Q4	7,785	7,090

Date Measured: 6/30/2013

Comment: 8th quarter actual exceeded target by 491,000

Number 000145 - Number of digitized or microfilmed state and local agency documents (in thousands)



As of 9/3/2013

A036 Building State Library collections of record for Washington's government and history

Statewide Result Area: Strengthen government's ability to achieve results efficiently and effectively

Statewide Strategy: Provide data, information, and analysis to support decision-making

Expected Results

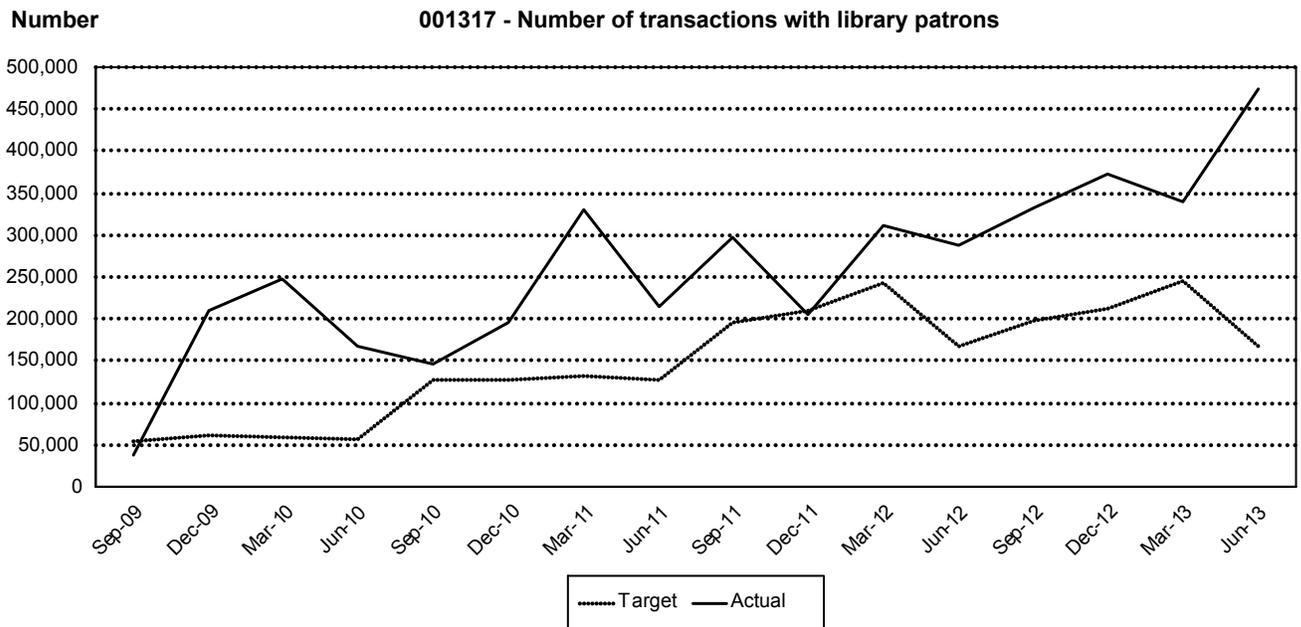
Washington residents are provided resources and services to meet their information needs. Special populations are provided library materials in a variety of formats to meet their information needs.

As of 9/3/2013

001317 - Number of transactions with library patrons.			
Biennium	Period	Actual	Target
2011-13	Q8	475,144	166,800
2011-13	Q7	338,939	244,800
2011-13	Q6	372,284	211,800
2011-13	Q5	333,317	198,800
2011-13	Q4	286,578	166,800
2011-13	Q3	311,592	241,800
2011-13	Q2	204,265	208,800
2011-13	Q1	297,486	196,800
2009-11	Q8	215,610	128,100
2009-11	Q7	329,206	131,100
2009-11	Q6	195,027	128,100
2009-11	Q5	145,822	126,100
2009-11	Q4	166,588	56,100
2009-11	Q3	247,028	58,100
2009-11	Q2	208,824	61,100
2009-11	Q1	38,468	54,100

Date Measured: 6/30/2013

Comment: 8th qtr exceeds target by 308,344 due to higher use of digital collections. However, reference and circulation continue to be delayed due to fewer staff.



A035 Preserving and Making Accessible Washington's Heritage

Statewide Result Area: Improve cultural and recreational opportunities throughout the state
 Statewide Strategy: Ensure access to cultural and recreational opportunities

As of 9/3/2013

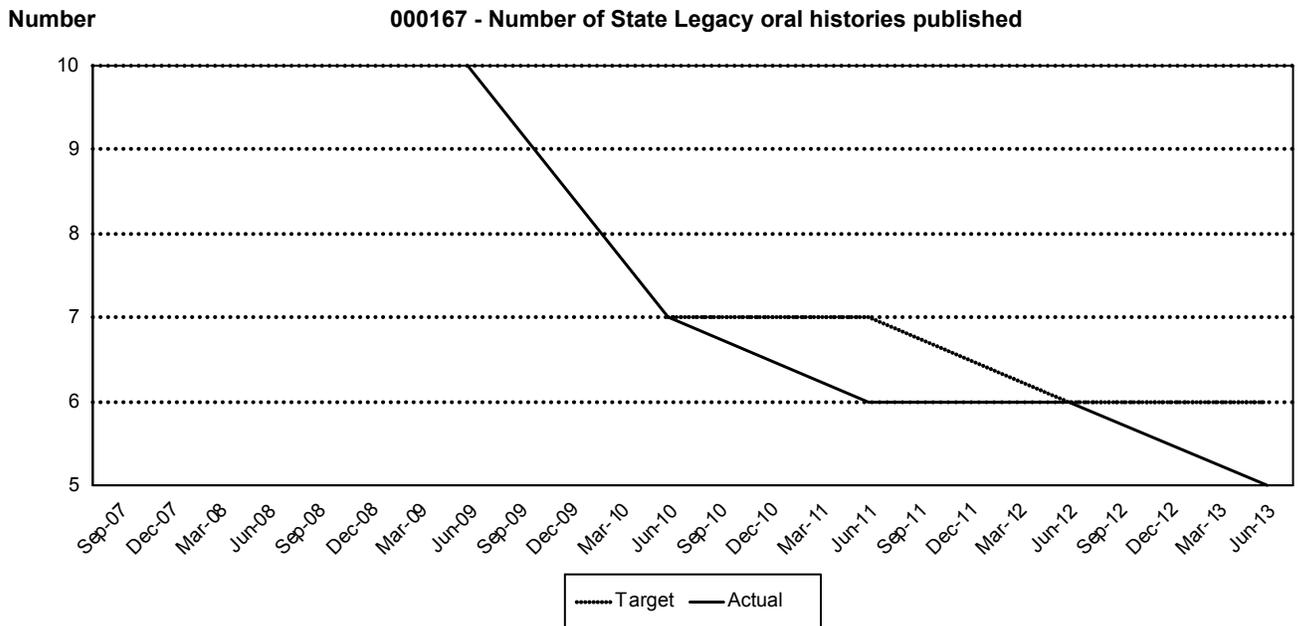
Expected Results

Oral histories and biographies on former U.S. Senators, Members of Congress, Governors, influential newsmakers, and people who have influenced the political history of the state of Washington will be published and available.

000167 - Number of oral histories published on influential political leaders and remarkable people.			
Biennium	Period	Actual	Target
2011-13	Q8	5	6
2011-13	Q4	6	6
2009-11	Q8	6	7
2009-11	Q4	7	7
2007-09	Q8	10	

Date Measured: 6/30/2013

Comment: John Spellman, Politics Never Broke His Heart; William D. Ruckelshaus Oral History; Washington's Pioneering Newspaper Families Oral History; Full Edit Sid Snyder Oral History & Biographic profile; Washington and the World panels



A024 Records Management

Statewide Result Area: Strengthen government's ability to achieve results efficiently and effectively

Statewide Strategy: Provide tools and resources to execute government functions

Expected Results

State records are cost effective and efficiently managed.

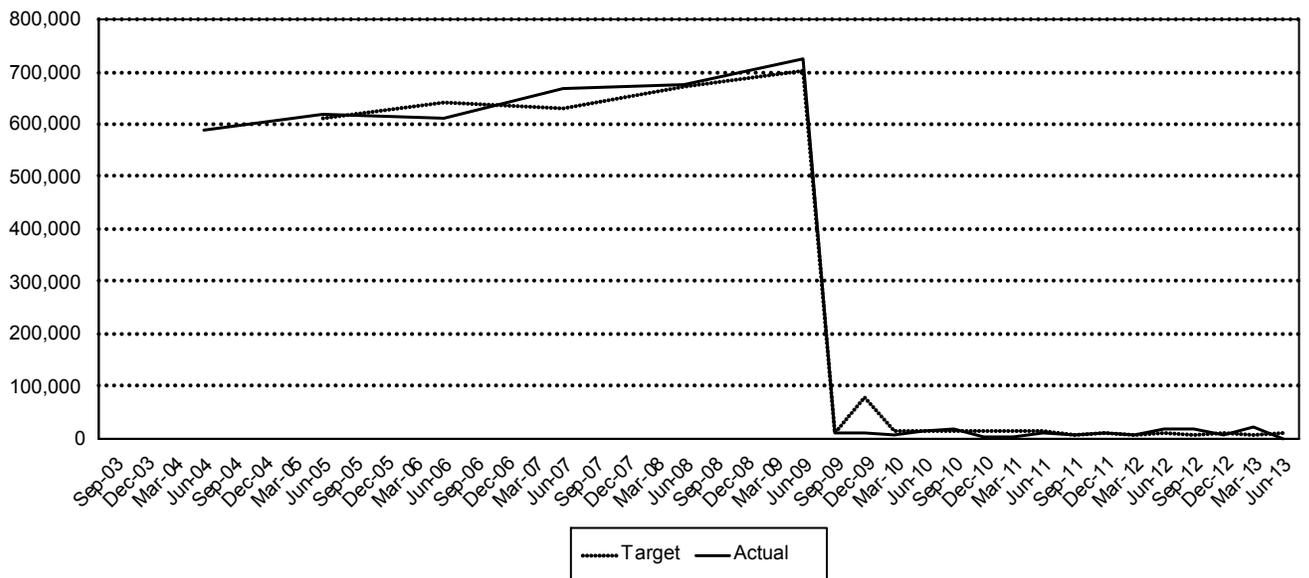
As of 9/3/2013

000142 - Number of public records stored and managed in the Washington State Archives Records Center (in thousands).			
Biennium	Period	Actual	Target
2011-13	Q8	1,332	10,312
2011-13	Q7	21,107	8,438
2011-13	Q6	7,688	10,312
2011-13	Q5	17,763	8,438
2011-13	Q4	17,890	10,312
2011-13	Q3	6,540	8,438
2011-13	Q2	12,321	10,312
2011-13	Q1	8,778	8,438
2009-11	Q8	11,297	16,375
2009-11	Q7	4,913	15,125
2009-11	Q6	2,747	16,375
2009-11	Q5	18,430	13,100
2009-11	Q4	13,687	13,100
2009-11	Q3	7,060	13,100
2009-11	Q2	11,513	78,875
2009-11	Q1	11,687	12,250
2007-09	Q8	724,727	700,192
2007-09	Q4	675,185	671,477

Date Measured: 6/30/2013

Comment: 8th quarter actual was less than target by 8,980,000 due to a large transfer from the ATG not received until July 2013.

Number **000142 - Number of public records stored and managed in the Washington State Archives Records Center**



As of 9/3/2013

A038 Voter Information, Voter Registration, and Elections Official Training

Statewide Result Area: Strengthen government's ability to achieve results efficiently and effectively

Statewide Strategy: Support democratic processes and government accountability

Expected Results

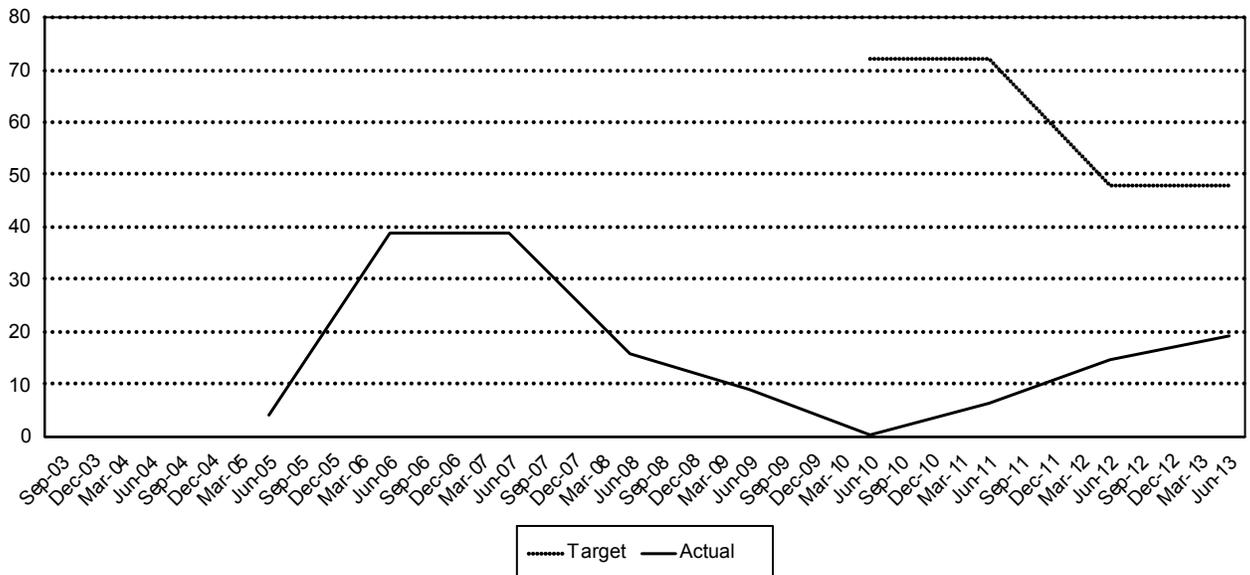
Eligible Washington citizens register to vote, and a high percentage of registered voters choose to participate in accessible, fair, and accurate elections.

000103 - Number of hours the Statewide Voter Registration Database is down in a fiscal year.			
Biennium	Period	Actual	Target
2011-13	Q8	19.3	48
2011-13	Q4	14.7	48
2009-11	Q8	6.5	72
2009-11	Q4	0.5	72
2007-09	Q8	9	
2007-09	Q4	16	

Date Measured: 6/30/2013

Comment: The target is the maximum number of hours the VRDB can be down without creating serious impacts on voter registration. The actual hours down is 29 less than the target which reflects that the VRDB was available for more hours.

Number 000103 - Number of hours the statewide voter registration database is down in a fiscal year

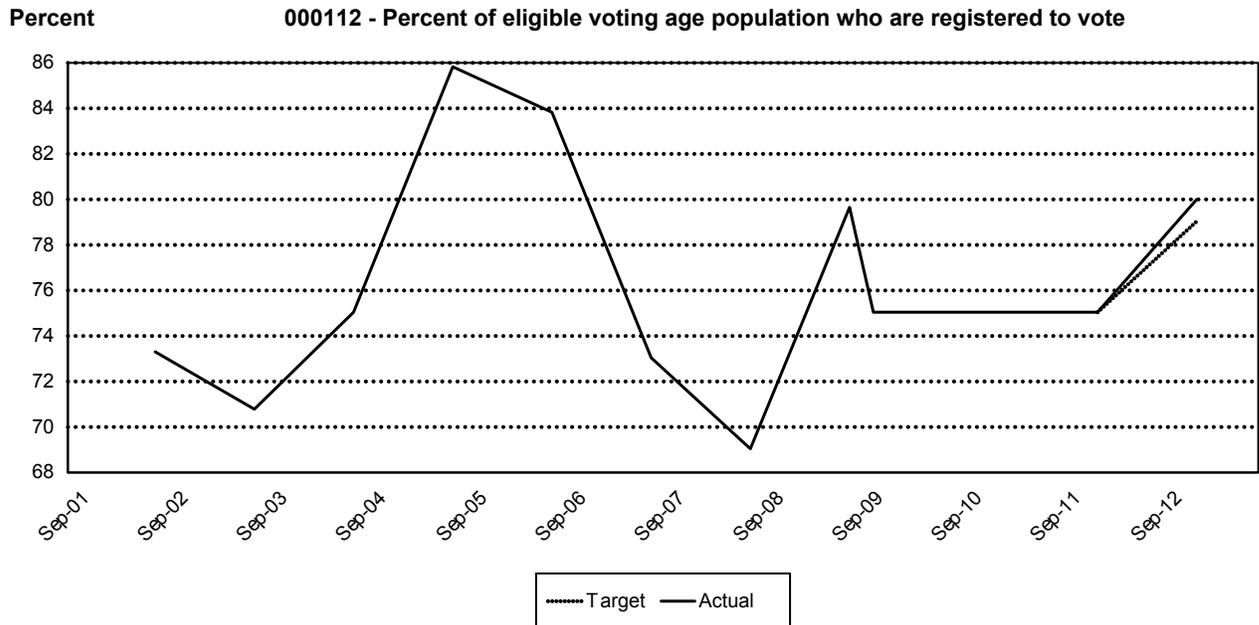


As of 9/3/2013

000112 - Percent of eligible voting age population who are registered to vote.			
Biennium	Period	Actual	Target
2011-13	Q6	80%	79%
2011-13	Q2	75%	75%
2009-11	Q1	75%	
2007-09	Q8	79.65%	
2007-09	Q4	68.97%	

Date Measured: 12/31/2012

Comment: Measured once a year - during the general election season. The measure is actually "Percent of Voting Eligible Population" registered to vote. Actual reflects the 2012 general election

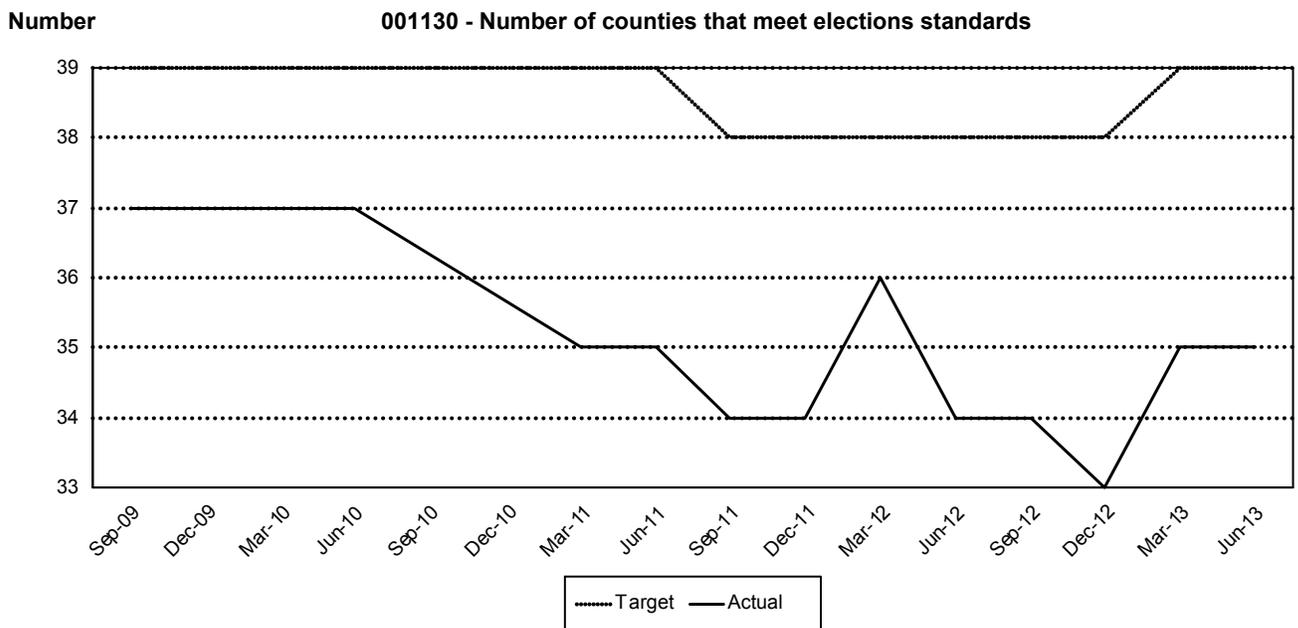


As of 9/3/2013

001130 - Number of counties that meet the Secretary of State's elections training and certification standards.			
Biennium	Period	Actual	Target
2011-13	Q8	35	39
2011-13	Q7	35	39
2011-13	Q6	33	38
2011-13	Q5	34	38
2011-13	Q4	34	38
2011-13	Q3	36	38
2011-13	Q2	34	38
2011-13	Q1	34	38
2009-11	Q8	35	39
2009-11	Q7	35	39
2009-11	Q4	37	39
2009-11	Q1	37	39

Date Measured: 6/30/2013

Comment: The actual is 4 less than target due to the smallest counties with limited resources are unable to send staff to training for certification. OSOS is developing online training/eLearning courses to help these counties meet requirements for certification.



A029 Voter Registration and Initiative Services

Statewide Result Area: Strengthen government's ability to achieve results efficiently and effectively

Statewide Strategy: Support democratic processes and government accountability

As of 9/3/2013

Expected Results

Inactive Activity.

000115 - Percent of counties voting system version numbers that match version numbers on published state certification.

A039 Library services to marginalized people

Statewide Result Area: Strengthen government's ability to achieve results efficiently and effectively

Statewide Strategy: Provide data, information, and analysis to support decision-making

Expected Results

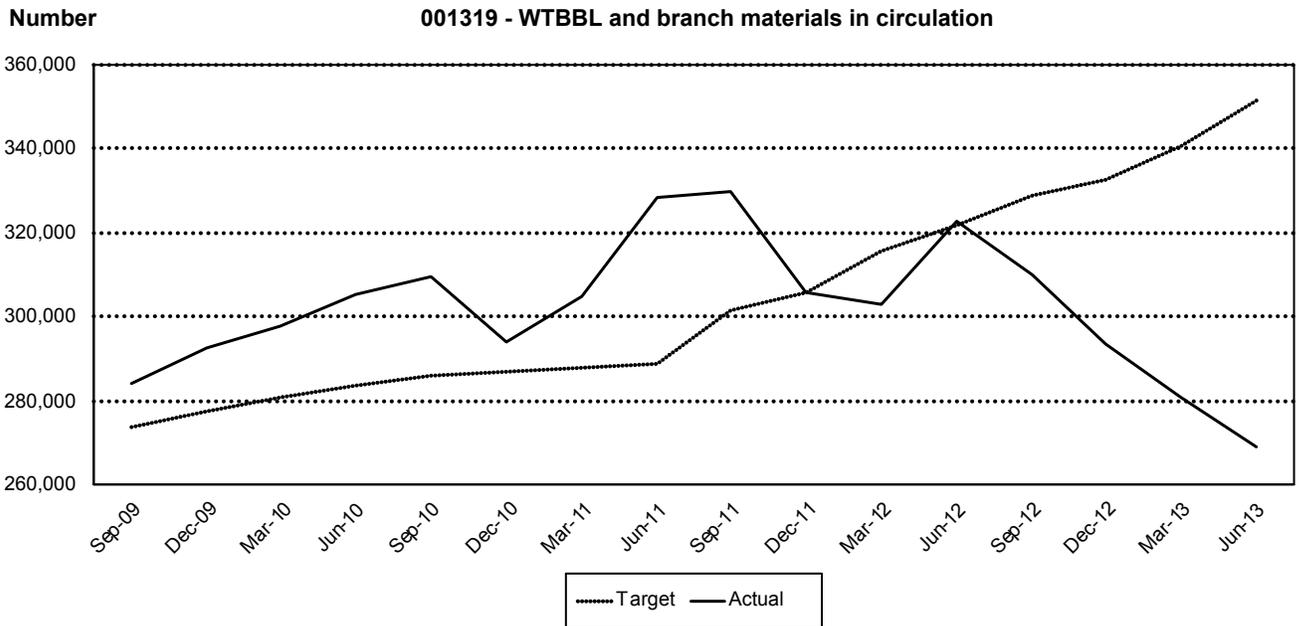
Marginalized populations are provided library materials in a variety of formats to meet their information needs.

As of 9/3/2013

001319 - Number of Washington Talking Book & Braille Library (WTBBL) and branch library materials in circulation.			
Biennium	Period	Actual	Target
2011-13	Q8	268,801	351,594
2011-13	Q7	280,853	340,484
2011-13	Q6	293,460	332,871
2011-13	Q5	310,097	328,744
2011-13	Q4	322,526	321,826
2011-13	Q3	303,137	315,638
2011-13	Q2	305,839	305,645
2011-13	Q1	329,690	301,362
2009-11	Q8	328,600	288,700
2009-11	Q7	304,689	287,700
2009-11	Q6	293,762	286,700
2009-11	Q5	309,708	285,700
2009-11	Q4	305,411	283,626
2009-11	Q3	297,955	280,520
2009-11	Q2	292,737	277,559
2009-11	Q1	284,015	273,699

Date Measured: 6/30/2013

Comment: 8th qtr less than target by 82,793. Circulation at Institutional Libraries was down due to closure at three branches for sick leave, internal moves and remodeling. WTBBL digital circulation and downloads were less than estimated.



As of 9/3/2013

Statewide Result Area: **Strengthen government's ability to achieve results efficiently and effectively**

Statewide Strategy: **Provide data, information, and analysis to support decision-making**

Expected Results

Staff of libraries throughout the state are provided training to meet their communities needs.

As of 9/3/2013

001321 - Number of staff from libraries across Washington receiving training from the Washington State Library.			
Biennium	Period	Actual	Target
2011-13	Q8	1,556	520
2011-13	Q7	890	520
2011-13	Q6	960	520
2011-13	Q5	731	520
2011-13	Q4	1,189	520
2011-13	Q3	1,592	520
2011-13	Q2	1,769	520
2011-13	Q1	843	520
2009-11	Q8	759	546
2009-11	Q7	901	671
2009-11	Q6	1,047	546
2009-11	Q5	1,272	671
2009-11	Q4	1,340	543
2009-11	Q3	1,531	669
2009-11	Q2	1,259	542
2009-11	Q1	1,360	663

Date Measured: 6/30/2013

Comment: 8th qtr exceeds target by 1,026 due to high demand of unlimited WebJunction training courses, higher attendance at conference presentations by library staff and WTBBL outreach.

