

As of 9/15/2011

## 220 - Board for Volunteer Firefighters

### A001 Benefits to Volunteer Firefighters and Reserve Law Enforcement Officers

**Statewide Result Area:** Strengthen government's ability to achieve results efficiently and effectively

**Statewide Strategy:** Safeguard and manage public funds

#### Expected Results

100 percent of the state's volunteer firefighters enrolled in the Volunteer Firefighter's Relief program and 67 percent enrolled in the pension plan.

000281 - Percentage of clients rating the Board of Volunteer Firefighters' service level above average to excellent on an annual random survey.			
Biennium	Period	Actual	Target
2009-11	A2		97%
2009-11	A1	98%	96%
2007-09	A2	96%	
2007-09	A1	96%	
2005-07	A2	97%	
2005-07	A1	99%	

Percent

000281 - 110 - Client survey results

