

As of 9/15/2011

190 - Board of Indust Insurance Appeals

A002 Hearings

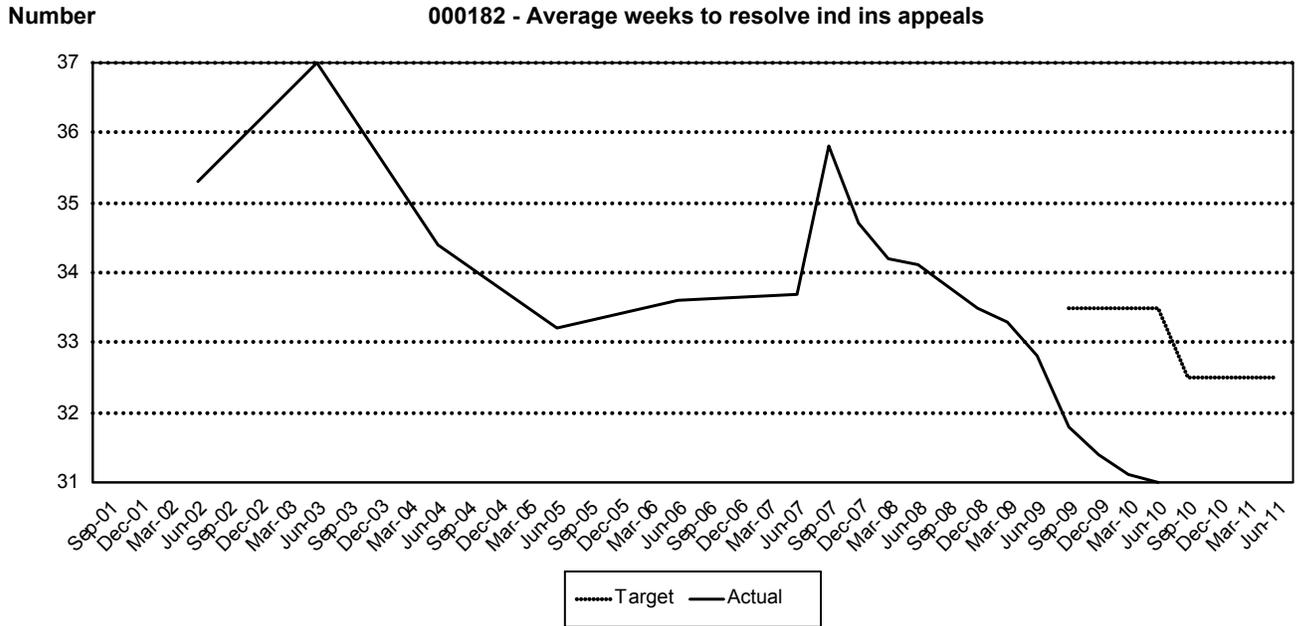
Statewide Result Area: Improve the economic vitality of businesses and individuals
Statewide Strategy: Return unemployed, underemployed or injured workers to work

Expected Results

Hearings judges will average 10 or fewer cases that have not been resolved within six months of assignment to the judge. At least 90 percent of the proposed decisions and orders will be issued no later than 60 days after the close of the record and receipt of all transcripts and dispositions. Review judges will perform complete file reviews and provide a memo with recommendations to board members within ten days of receipt of a petition for review. They will also provide drafts of decision and order to board members within 40 days of an order granting the petition for review.

000182 - Average number of weeks to resolve industrial insurance appeals.			
Biennium	Period	Actual	Target
2009-11	Q8		32.5
2009-11	Q7		32.5
2009-11	Q6		32.5
2009-11	Q5		32.5
2009-11	Q4	31	33.5
2009-11	Q3	31.1	33.5
2009-11	Q2	31.4	33.5
2009-11	Q1	31.8	33.5
2007-09	Q8	32.8	
2007-09	Q7	33.3	
2007-09	Q6	33.5	
2007-09	Q5	33.8	
2007-09	Q4	34.1	
2007-09	Q3	34.2	
2007-09	Q2	34.7	
2007-09	Q1	35.8	
2005-07	Q8	33.7	
2005-07	Q4	33.6	

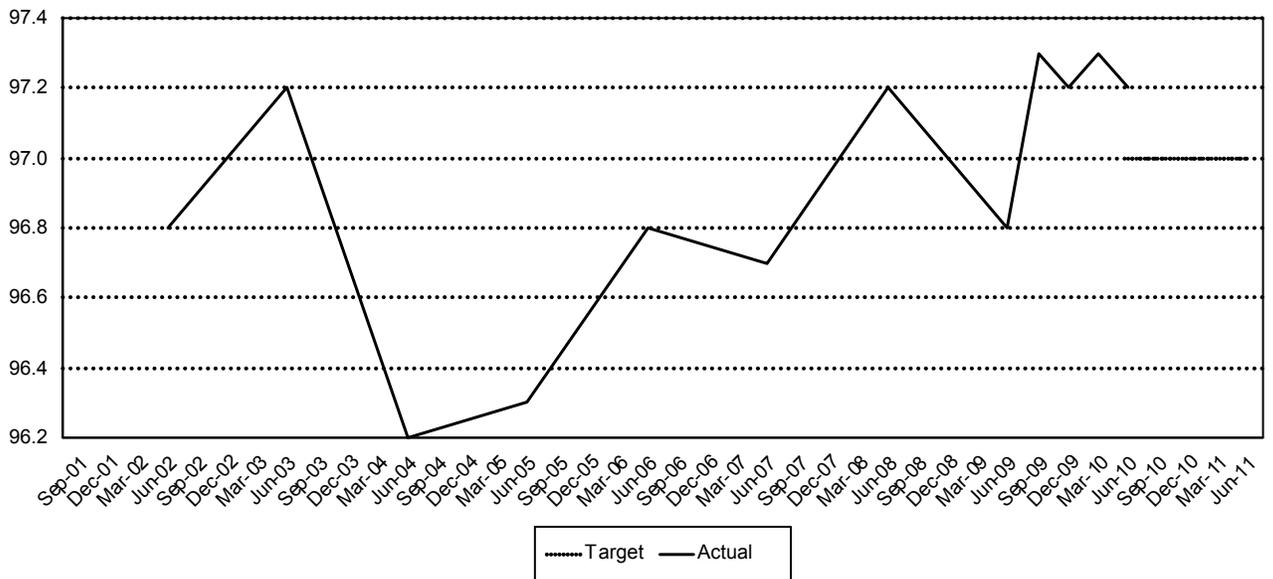
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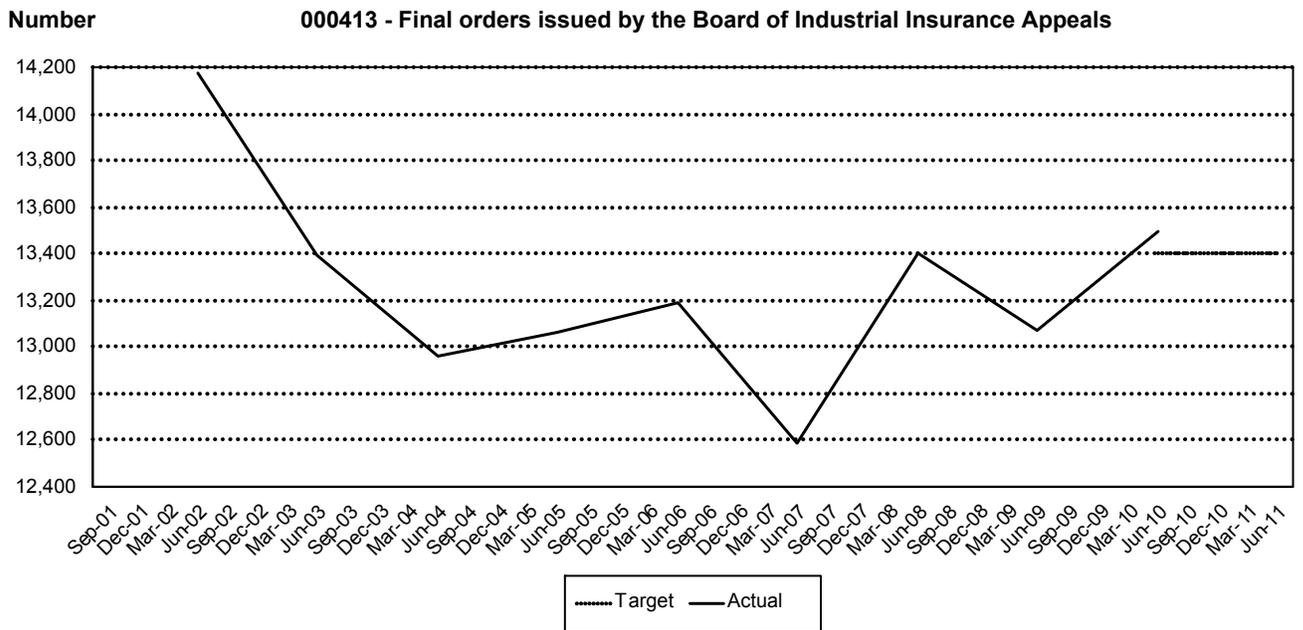
000331 - Percentage of cases successfully resolved without appeal to Superior Court			
Biennium	Period	Actual	Target
2009-11	Q8		97%
2009-11	Q7		97%
2009-11	Q6		97%
2009-11	Q5		97%
2009-11	Q4	97.2%	97%
2009-11	Q3	97.3%	
2009-11	Q2	97.2%	
2009-11	Q1	97.3%	
2007-09	Q8	96.8%	
2007-09	Q4	97.2%	
2005-07	Q8	96.7%	
2005-07	Q4	96.8%	

Percent 000331 - Percentage of Cases Successfully Resolved Without Appeal to Superior Court



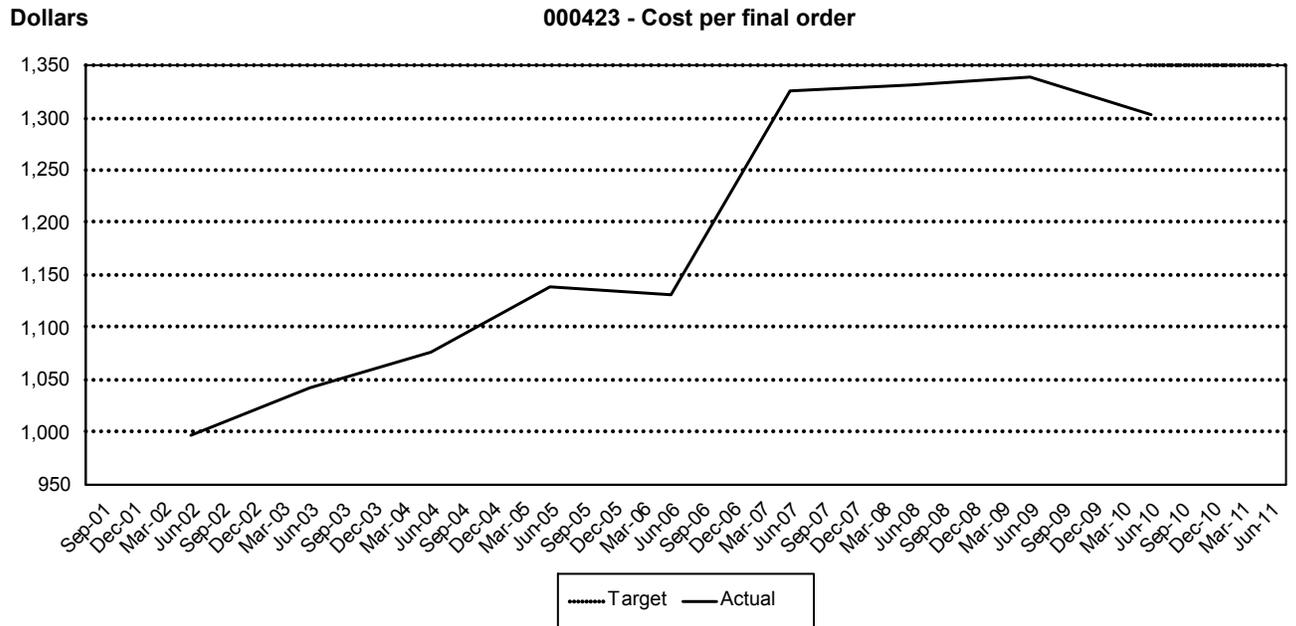
As of 9/15/2011

000413 - Total number of final orders issued.			
Biennium	Period	Actual	Target
2009-11	Q8		13,400
2009-11	Q4	13,496	13,400
2007-09	Q8	13,074	
2007-09	Q4	13,403	
2005-07	Q8	12,587	
2005-07	Q4	13,186	



As of 9/15/2011

000423 - Average cost per final order			
Biennium	Period	Actual	Target
2009-11	Q8		\$1,350
2009-11	Q4	\$1,303	\$1,350
2007-09	Q8	\$1,339	
2007-09	Q4	\$1,332	
2005-07	Q8	\$1,325	
2005-07	Q4	\$1,131	



A003 Mediation

Statewide Result Area: Improve the economic vitality of businesses and individuals
Statewide Strategy: Return unemployed, underemployed or injured workers to work

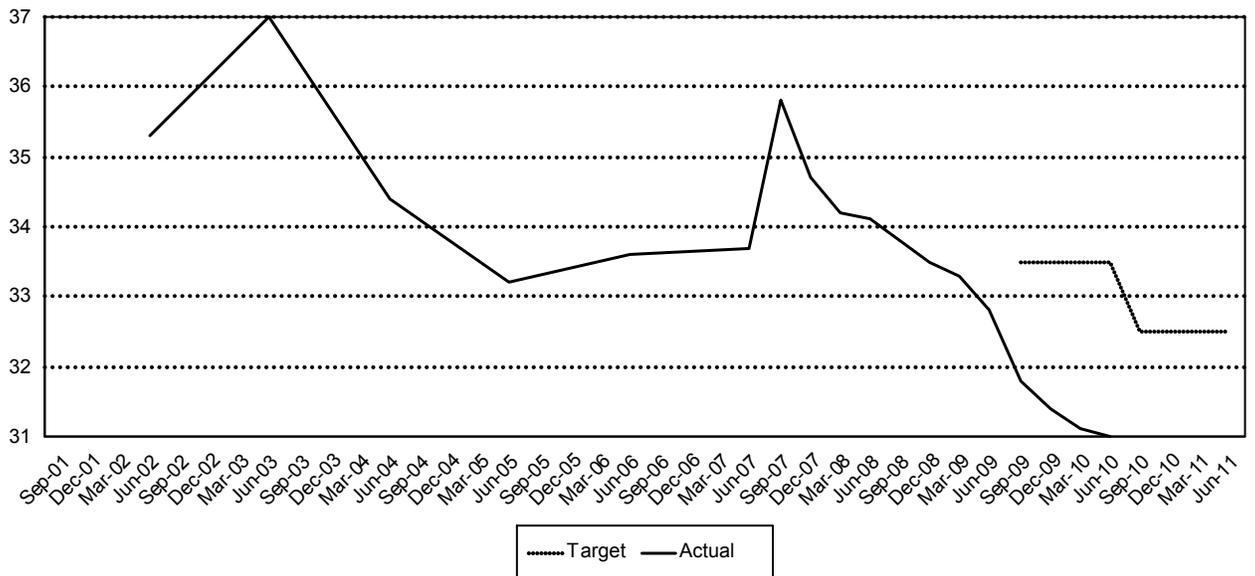
Expected Results

Schedule and hold the first mediation event within six and one-half weeks of assignment to the judge. Resolve appeal by agreement of the parties or send on to hearings within 100 days of assignment to the judge. Orders on agreement of the parties will be issued within three business days.

As of 9/15/2011

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2007-09	Q2	34.7	
2007-09	Q1	35.8	
2005-07	Q8	33.7	
2005-07	Q4	33.6	

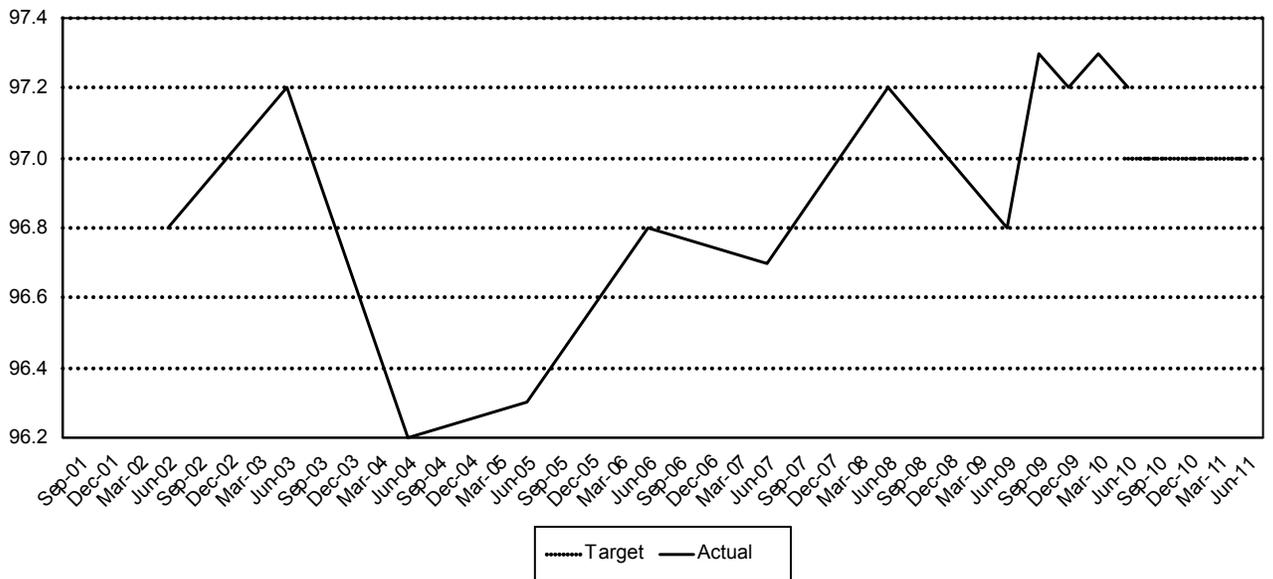
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As of 9/15/2011

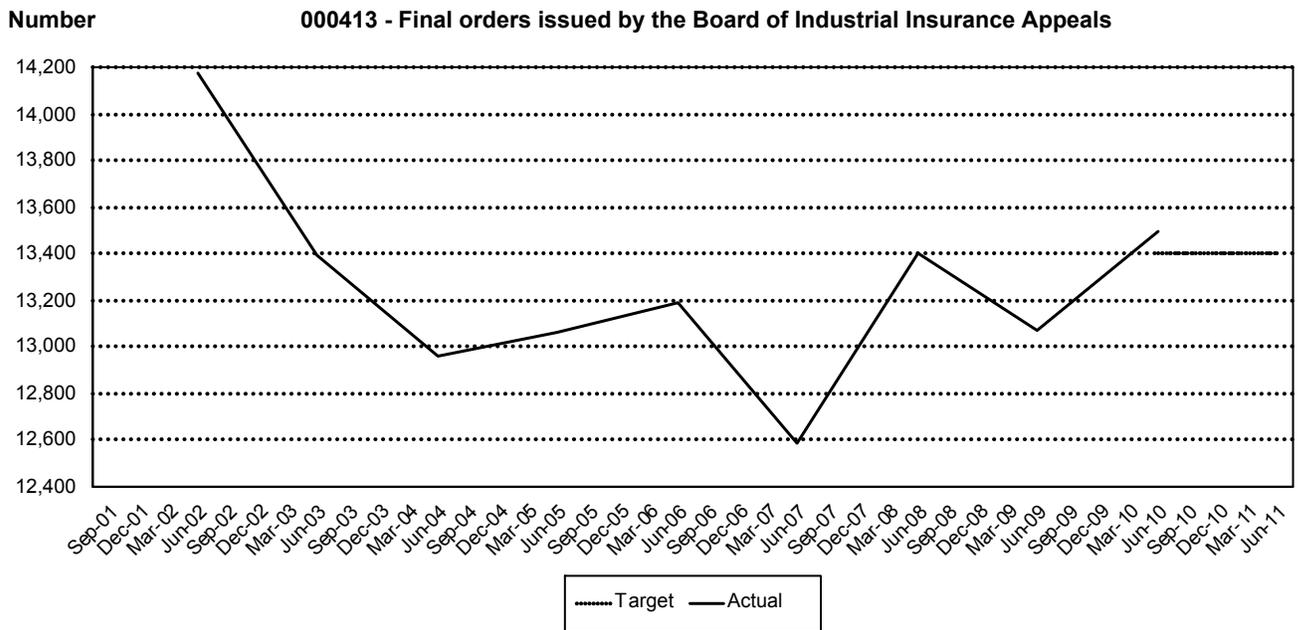
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Dollars

000423 - Cost per final order

