

*As of 9/15/2011***110 - Office of Administrative Hearings****A001 Administrative Hearings**

**Statewide Result Area:** Strengthen government's ability to achieve results efficiently and effectively

**Statewide Strategy:** Support democratic processes and government accountability

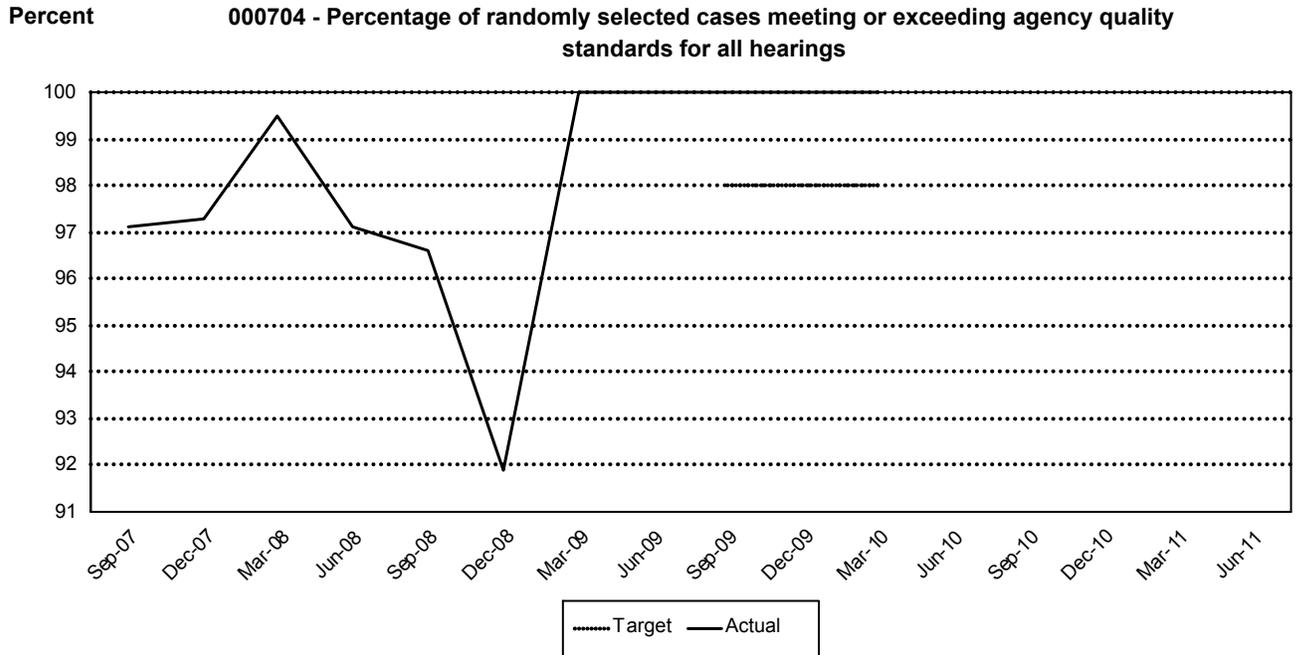
**Expected Results**

<b>000704 - Percentage of randomly selected cases meeting or exceeding agency quality standards for all hearings and decisions</b>			
<b>Biennium</b>	<b>Period</b>	<b>Actual</b>	<b>Target</b>
2009-11	Q3	100%	98%
2009-11	Q2	100%	98%
2009-11	Q1	100%	98%
2007-09	Q8	100%	
2007-09	Q7	100%	
2007-09	Q6	91.9%	
2007-09	Q5	96.6%	
2007-09	Q4	97.1%	
2007-09	Q3	99.5%	
2007-09	Q2	97.3%	
2007-09	Q1	97.1%	

*Date Measured: 6/30/2008*

*Comment: Corrected data*

As of 9/15/2011



As of 9/15/2011

000709 - Percentage of all cases completed within 90 days of filing the appeal			
Biennium	Period	Actual	Target
2009-11	Q3	80.2%	80%
2009-11	Q2	79.6%	80%
2009-11	Q1	77.9%	80%
2007-09	Q8	84.8%	
2007-09	Q7	82.2%	
2007-09	Q6	84.5%	
2007-09	Q5	84.9%	
2007-09	Q4	85.6%	
2007-09	Q3	85.4%	
2007-09	Q2	84.3%	
2007-09	Q1	84.3%	

Date Measured: 3/31/2010

Comment: Actual Data

Percent 000709 - Percentage of all cases completed within 90 days of filing the appeal

