

As of 5/27/2009

165 - State Board of Accountancy

A001 Regulation of Public Accountants

Statewide Result Area: Improve the economic vitality of businesses and individuals

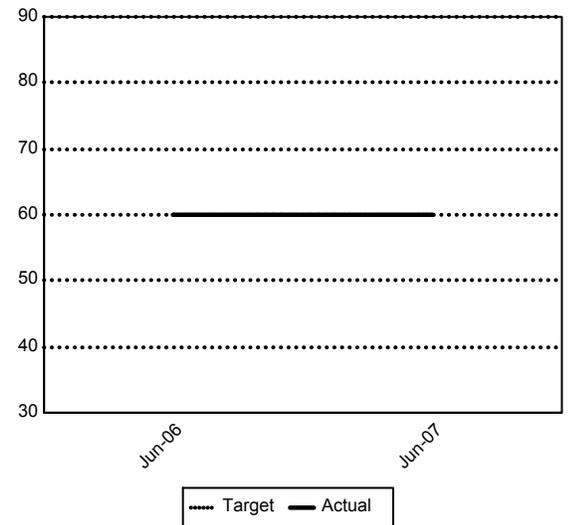
Statewide Strategy: Provide consumer protection

Expected Results

To undertake on-site field review of 60 percent of firms receiving an unacceptable review grade. To reach 60 percent of Washington's population with consumer awareness information.

Publish public accountant consumer awareness information reaching 60% of the population in Washington state.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	60%	60%	0%
	4th Qtr	60%	60%	0%

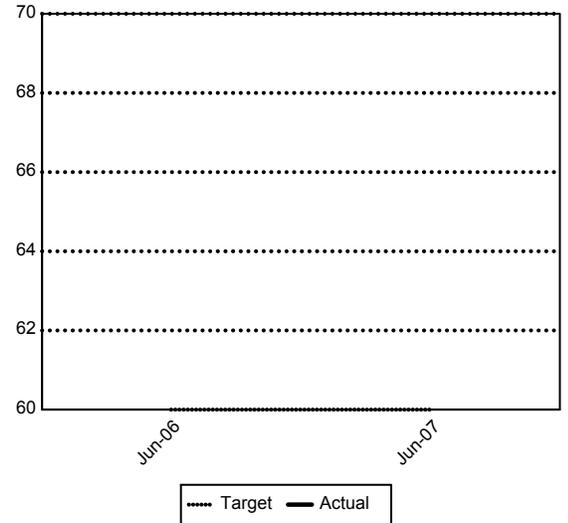
The goal was achieved by "Yellow Page" telephone directory advertising at an annual cost of approx. \$25K to reach the following geographic locations apparently deemed by the prior Exec to represent 60% of the state's population.



As of 5/27/2009

Undertake an on-site field review of 60% of CPA firms receiving an unacceptable Quality Assurance Review grade.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	60%	70%	10%
	4th Qtr	60%		

70% of unacceptable financial reporting performance was subject to direct monitoring by either Board staff investigators or Board appointed technical reviewers who conducted investigations and reviews.



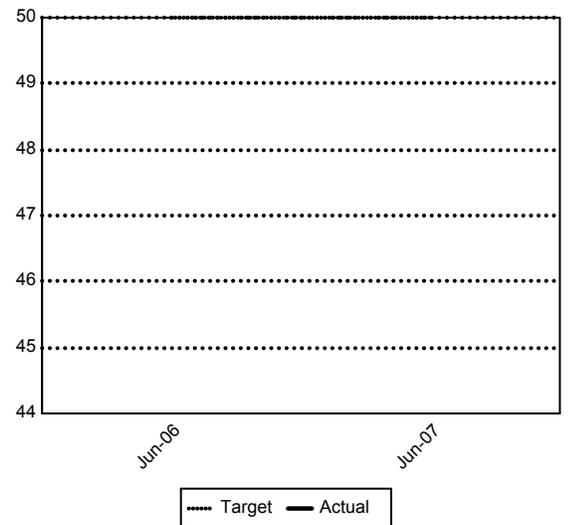
A002 Investigation of Public Accountants

Statewide Result Area: Improve the economic vitality of businesses and individuals
Statewide Strategy: Provide consumer protection

Expected Results

To maintain an average case load of 50 investigations.

The goal is to maintain a minimum level of open investigations to ensure that such matters are timely resolved.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	50	44	(6)
	4th Qtr	50		



A004 CPA Consumer Protection Information

As of 5/27/2009

Statewide Result Area: Improve the economic vitality of businesses and individuals
Statewide Strategy: Unknown Strategy

Expected Results

1. Minimum of 6 annual consumer forum presentations.
2. 75% consumer satisfaction with ease of access to, and usefulness of, Agency communications.
3. 75% consumer satisfaction with the timeliness of Agency response to complaints and the types and levels of Agency and Board imposed sanctions.

ZZZX Other Statewide Adjustments

Statewide Result Area: Improve the economic vitality of businesses and individuals
Statewide Strategy: Provide consumer protection

A005 Licensing and Monitoring of Compliance

Statewide Result Area: Improve the economic vitality of businesses and individuals
Statewide Strategy: Unknown Strategy

Expected Results

75% approval by the regulated of the thoroughness of Agency monitoring and investigative processes. 20% annual reduction in repeat rates for unacceptable attest services by firms subject to the Board's Quality Review Program.