

As of 5/27/2009

110 - Office of Administrative Hearings

A001 Administrative Hearings

Statewide Result Area: Strengthen government's ability to achieve results efficiently and effectively

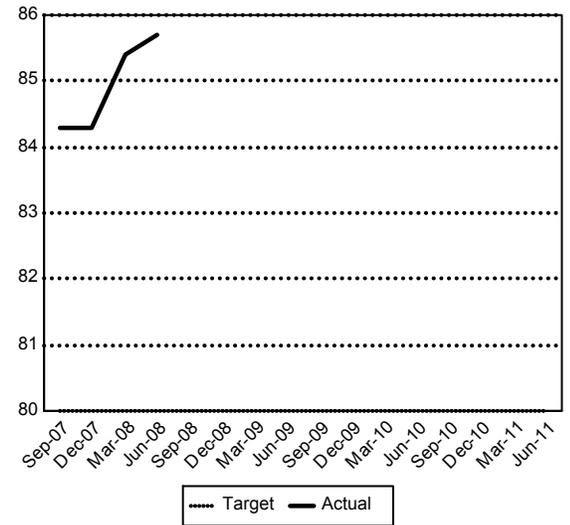
Statewide Strategy: Support democratic processes and government accountability

Expected Results

Percentage of all cases completed within 90 days of filing the appeal				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	80%		
	7th Qtr	80%		
	6th Qtr	80%		
	5th Qtr	80%		
	4th Qtr	80%	85.7%	5.7%
	3rd Qtr	80%	85.4%	5.4%
	2nd Qtr	80%	84.3%	4.3%
	1st Qtr	80%	84.3%	4.3%

Date Measured: 6/30/2008

Comment: estimated



Percentage of randomly selected cases meeting or exceeding agency quality standards for all hearings and decisions				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	98%		
	7th Qtr	98%		
	6th Qtr	98%		
	5th Qtr	98%	96.6%	(1.4)%
	4th Qtr	98%	97.1%	(0.9)%
	3rd Qtr	98%	99.5%	1.5%
	2nd Qtr	98%	97.3%	(0.7)%
	1st Qtr	98%	97.1%	(0.9)%

Date Measured: 9/30/2008

