

As of 5/27/2009

## 085 - Office of the Secretary of State

### A001 Address Confidentiality Program

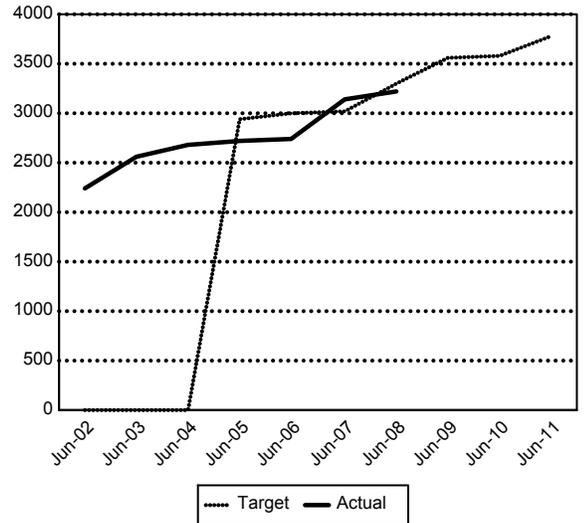
**Statewide Result Area:** Improve the safety of people and property

**Statewide Strategy:** Support crime response and recovery and administer justice

**Expected Results**

Number of active participants in the Address Confidentiality Program.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	3,566		
	4th Qtr	3,291	3,225	(66)
2005-07	8th Qtr	3,016	3,135	119
	4th Qtr	2,997	2,741	(256)
2003-05	8th Qtr	2,947	2,722	(225)
	4th Qtr	0	2,672	2,672

Date Measured: 7/1/2008



### A002 Administrative Activity

**Statewide Result Area:** Strengthen government's ability to achieve results efficiently and effectively

**Statewide Strategy:** Support democratic processes and government accountability

**Expected Results**

The leadership and supporting infrastructure that enables the agency to accomplish its wide range of statutory responsibilities, goals, and activities will be in place.

### A003 Agency Information Technology

**Statewide Result Area:** Strengthen government's ability to achieve results efficiently and effectively

**Statewide Strategy:** Improve decision support for government decision makers

**Expected Results**

As of 5/27/2009

The leadership and supporting infrastructure that enables the agency to accomplish its wide range of statutory responsibilities, goals, and activities will be in place.

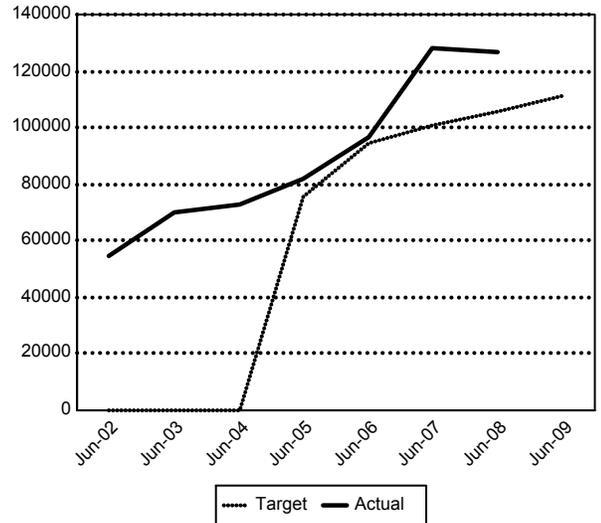
**A004 Apostilles Program**

**Statewide Result Area:** Improve the economic vitality of businesses and individuals  
**Statewide Strategy:** Regulate the economy to ensure fairness, security and efficiency

**Expected Results**

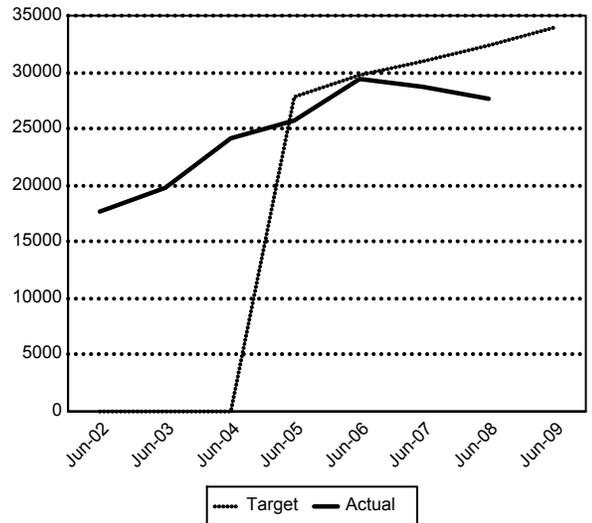
General Fund revenue generated per Apostille program staff.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	\$111,000		
	4th Qtr	\$106,000	\$126,859	\$20,859
2005-07	8th Qtr	\$101,000	\$128,429	\$27,429
	4th Qtr	\$94,398	\$96,520	\$2,122
2003-05	8th Qtr	\$75,685	\$82,085	\$6,400
	4th Qtr	\$0	\$72,774	\$72,774

Date Measured: 7/1/2008



Number of apostilles authentications processed.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	34,000		
	4th Qtr	32,400	27,730	(4,670)
2005-07	8th Qtr	30,900	28,615	(2,285)
	4th Qtr	29,673	29,407	(266)
2003-05	8th Qtr	27,862	25,803	(2,059)
	4th Qtr	0	24,228	24,228

Date Measured: 7/1/2008



**A005 Assistance to Local Libraries**

As of 5/27/2009

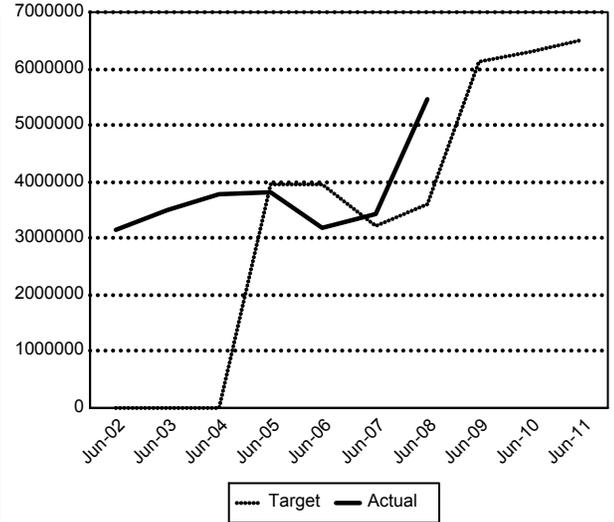
**Statewide Result Area:** Improve cultural and recreational opportunities throughout the state  
**Statewide Strategy:** Ensure access to cultural and recreational opportunities

**Expected Results**

Washington libraries will improve library service as a result of Library Services and Technology Act sub-grants.

Number of searches of statewide licensed digital resources.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	6,123,558		
	4th Qtr	3,602,609	5,464,266	1,861,657
2005-07	8th Qtr	3,235,702	3,431,056	195,354
	4th Qtr	3,968,000	3,195,124	(772,876)
2003-05	8th Qtr	3,968,000	3,808,285	(159,715)
	4th Qtr	0	3,779,083	3,779,083

*The state library facilitates group licensing of online periodical documents for libraries statewide; the majority of participants are K-12 schools.*



Date Measured: 7/1/2008

Comment: Estimates were calculated based on past actual data reported that was not accurate due to technical problems discovered with the statistical reporting system used to collect the data. Estimates for FY 2009 were revised based on actual FY 2008 data.

**A006 Certification and Training**

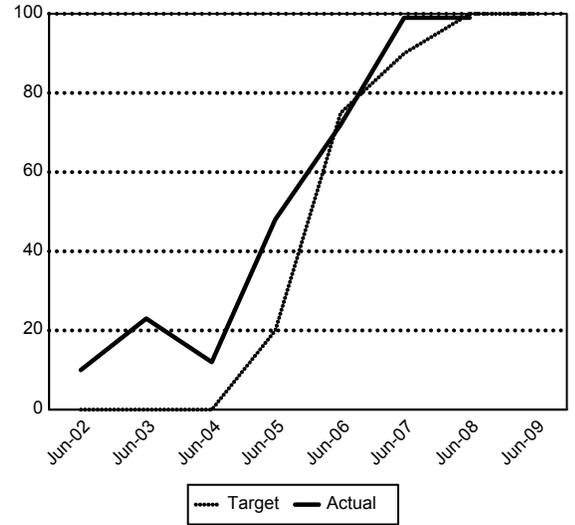
**Statewide Result Area:** Strengthen government's ability to achieve results efficiently and effectively  
**Statewide Strategy:** Improve decision support for government decision makers

**Expected Results**

As of 5/27/2009

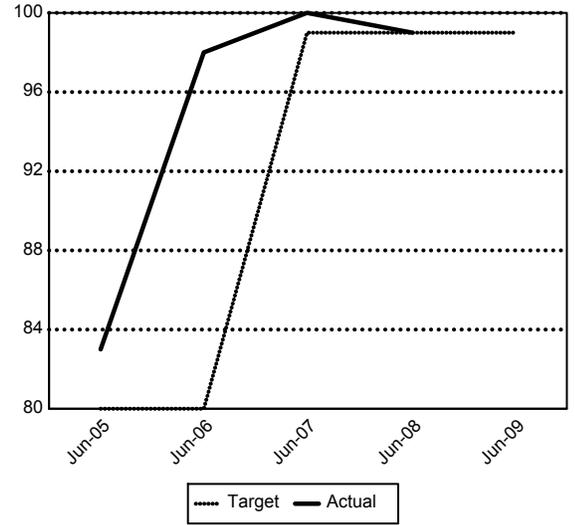
Percent of counties with an election review in the past 5 years.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	100%		
	4th Qtr	100%	99%	(1)%
2005-07	8th Qtr	90%	99%	9%
	4th Qtr	75%	72%	(3)%
2003-05	8th Qtr	20%	48%	28%
	4th Qtr	0%	12%	12%

Date Measured: 7/1/2008



Percent of elections training that participants rated satisfactory or above.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	99%		
	4th Qtr	99%	99%	0%
2005-07	8th Qtr	99%	100%	1%
	4th Qtr	80%	98%	18%
2003-05	8th Qtr	80%	83%	3%

Date Measured: 7/1/2008



**A007 Certification Authorities Registration**

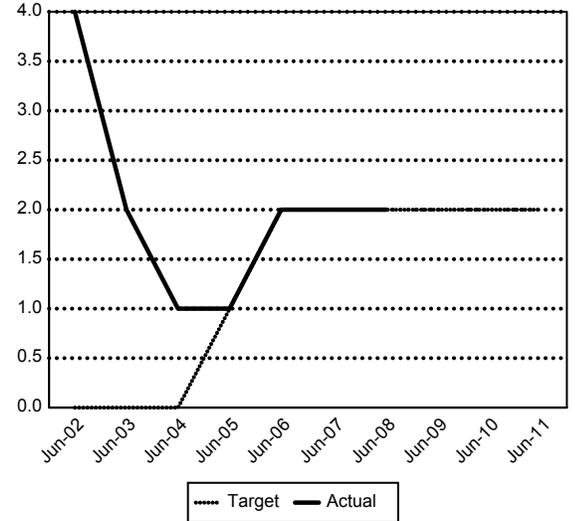
**Statewide Result Area:** Improve the economic vitality of businesses and individuals  
**Statewide Strategy:** Regulate the economy to ensure fairness, security and efficiency

**Expected Results**

As of 5/27/2009

Number of Certification Authorities registered.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	2		
	4th Qtr	2	2	0
2005-07	8th Qtr	2	2	0
	4th Qtr	2	2	0
2003-05	8th Qtr	1	1	0
	4th Qtr	0	1	1

Date Measured: 7/1/2008



### A008 Charitable Solicitation Program

Statewide Result Area: **Improve the economic vitality of businesses and individuals**  
 Statewide Strategy: **Provide consumer protection**

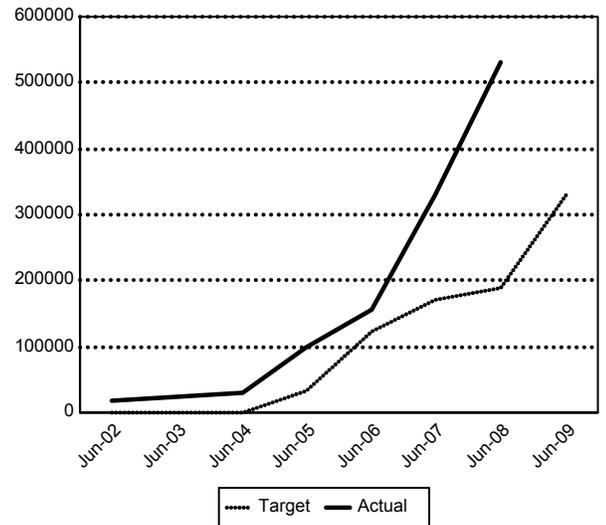
#### Expected Results

Number of responses to public information requests about charities.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	330,000		
	4th Qtr	188,172	531,021	342,849
2005-07	8th Qtr	171,065	330,250	159,185
	4th Qtr	123,000	156,065	33,065
2003-05	8th Qtr	33,160	99,599	66,439
	4th Qtr	0	29,874	29,874

Information is provided via web, phone and printed material.

Date Measured: 7/1/2008

Comment: Variance attributed to additional online information and additional outreach and education efforts.



### A009 Charitable Trusts Program

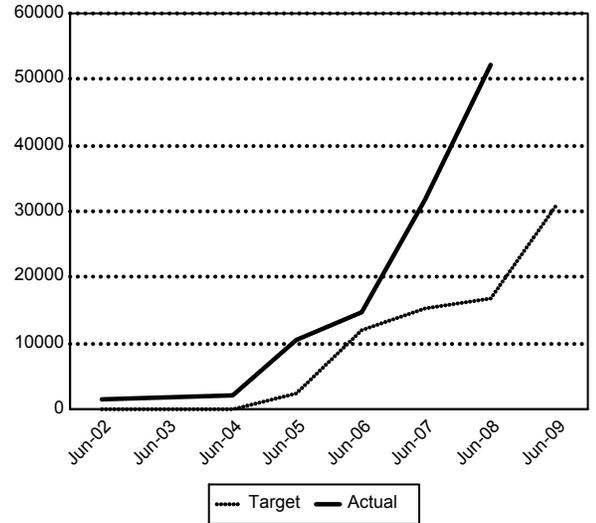
As of 5/27/2009

**Statewide Result Area:** Improve the economic vitality of businesses and individuals  
**Statewide Strategy:** Provide consumer protection

**Expected Results**

Number of responses to public information requests about charitable trusts.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	31,000		
	4th Qtr	16,864	52,209	35,345
2005-07	8th Qtr	15,366	31,747	16,381
	4th Qtr	12,000	14,633	2,633
2003-05	8th Qtr	2,276	10,602	8,326
	4th Qtr	0	2,069	2,069

*Information is provided via web, phone and printed material.*



Date Measured: 7/1/2008

Comment: Variance attributed to additional online information and additional outreach and education efforts.

**A011 Corporations and Partnerships Registration**

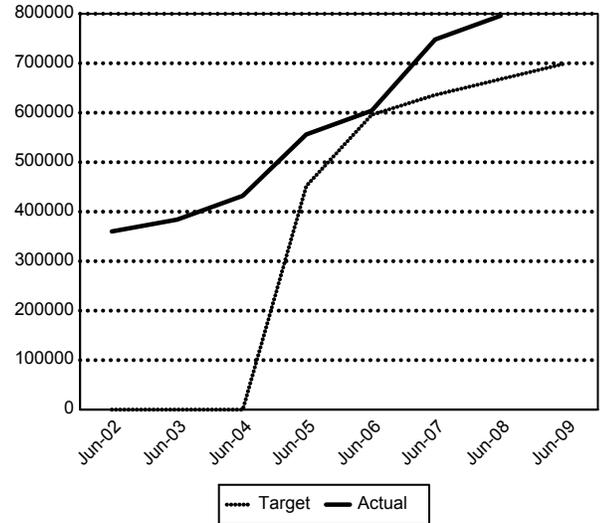
**Statewide Result Area:** Improve the economic vitality of businesses and individuals  
**Statewide Strategy:** Regulate the economy to ensure fairness, security and efficiency

**Expected Results**

As of 5/27/2009

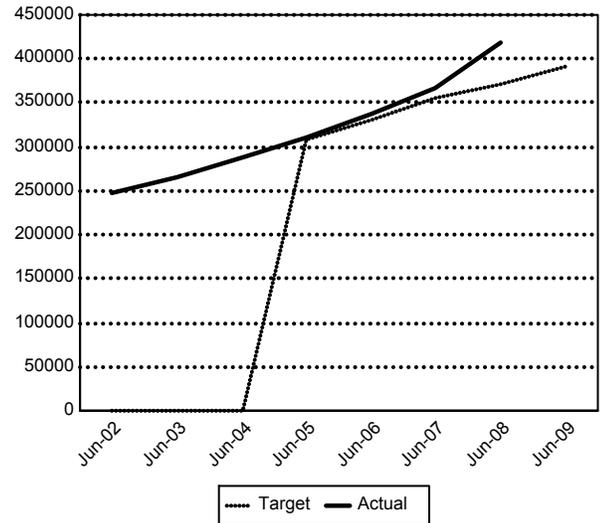
General Fund revenue generated per Corporation program staff.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	\$701,000		
	4th Qtr	\$668,000	\$794,483	\$126,483
2005-07	8th Qtr	\$636,000	\$747,438	\$111,438
	4th Qtr	\$594,715	\$605,840	\$11,125
2003-05	8th Qtr	\$450,290	\$555,808	\$105,518
	4th Qtr	\$0	\$432,971	\$432,971

Date Measured: 7/1/2008



Number of active business entities registered as Washington State corporations or partnerships.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	391,000		
	4th Qtr	372,300	419,257	46,957
2005-07	8th Qtr	354,600	366,008	11,408
	4th Qtr	331,390	337,702	6,312
2003-05	8th Qtr	307,580	309,710	2,130
	4th Qtr	0	287,458	287,458

Date Measured: 7/1/2008



## A012 Digital Archives

**Statewide Result Area:** Strengthen government's ability to achieve results efficiently and effectively

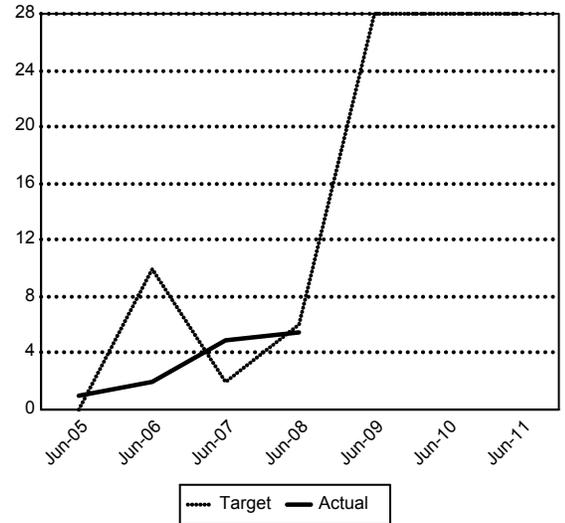
**Statewide Strategy:** Improve decision support for government decision makers

**Expected Results**

As of 5/27/2009

Volume of electronic records from local and state government agencies (in terabytes) received by the Digital Archives.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	28		
	4th Qtr	6	5.5	(0.5)
2005-07	8th Qtr	2	4.85	2.85
	4th Qtr	10	2	(8)
2003-05	8th Qtr	0	1	1

Date Measured: 7/1/2008



### A013 Digital Historical Collection

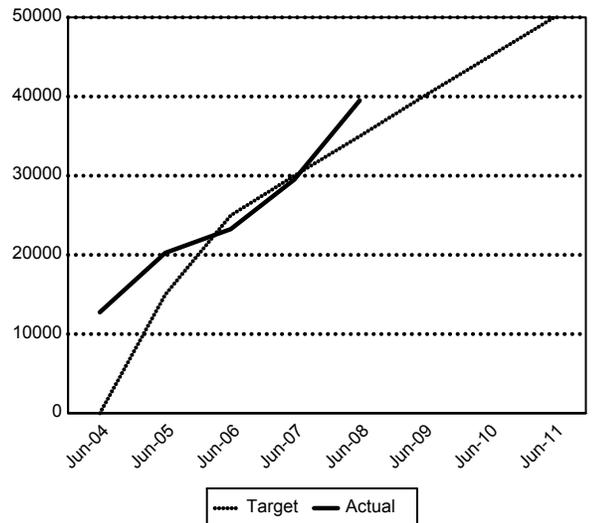
**Statewide Result Area:** Improve cultural and recreational opportunities throughout the state  
**Statewide Strategy:** Ensure access to cultural and recreational opportunities

#### Expected Results

Searchable, online, digital collections of rare, historical Washington related materials will be available to the people of Washington.

Number of digital images available in searchable, online state library historical collections.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	40,000		
	4th Qtr	35,000	39,411	4,411
2005-07	8th Qtr	30,000	29,596	(404)
	4th Qtr	25,000	23,253	(1,747)
2003-05	8th Qtr	15,000	20,290	5,290
	4th Qtr	0	12,768	12,768

Date Measured: 7/1/2008



### A014 Election Cost Reimbursement to Counties

As of 5/27/2009

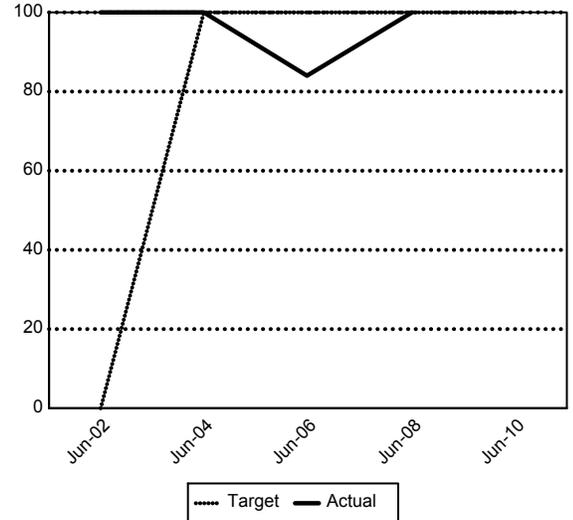
**Statewide Result Area:** Strengthen government's ability to achieve results efficiently and effectively

**Statewide Strategy:** Provide state financial services and resources

**Expected Results**

Percent of eligible counties reimbursed for election costs within the required time frame.				
Biennium	Period	Target	Actual	Variance
2007-09	4th Qtr	100%	100%	0%
2005-07	4th Qtr	100%	84%	(16)%
2003-05	4th Qtr	100%	100%	0%

Date Measured: 7/1/2008



**A015 Federal Information**

**Statewide Result Area:** Strengthen government's ability to achieve results efficiently and effectively

**Statewide Strategy:** Improve decision support for government decision makers

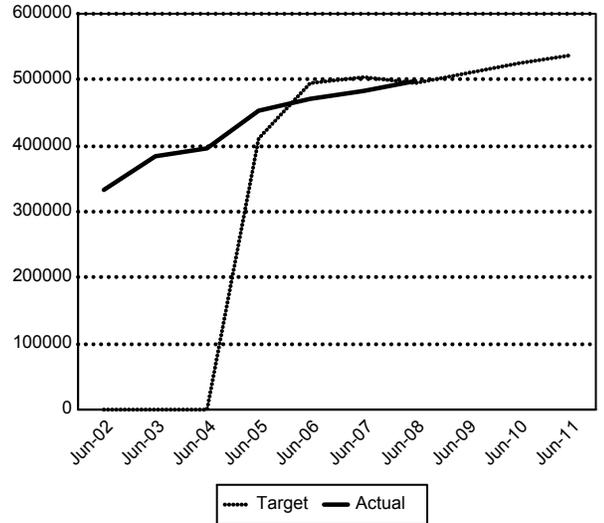
**Expected Results**

The people of Washington will have permanent access to a comprehensive, centralized collection of government publications in any format.

As of 5/27/2009

Number of federal publications (print or electronic) in the state library online catalog.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	509,760		
	4th Qtr	495,770	496,940	1,170
2005-07	8th Qtr	504,330	483,423	(20,907)
	4th Qtr	494,000	469,965	(24,035)
2003-05	8th Qtr	409,976	453,797	43,821
	4th Qtr	0	396,476	396,476

Date Measured: 7/1/2008



### A016 Government Information Locator Service (GILS)

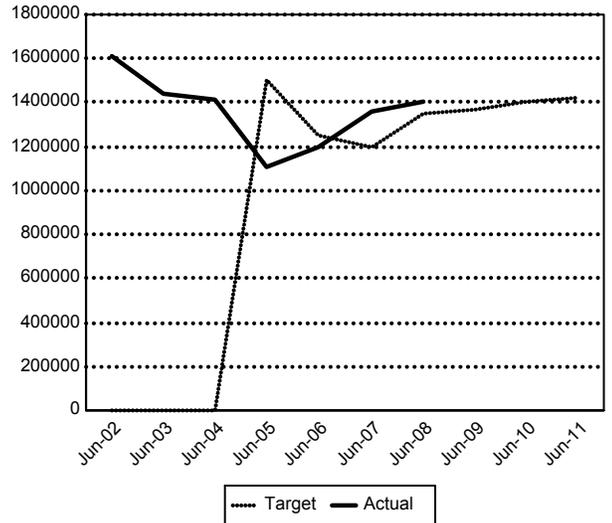
**Statewide Result Area:** Strengthen government's ability to achieve results efficiently and effectively

**Statewide Strategy:** Improve decision support for government decision makers

**Expected Results**

Number of visits to Find It Washington or Find It Consumer to access current government websites.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	1,370,000		
	4th Qtr	1,350,000	1,405,742	55,742
2005-07	8th Qtr	1,200,000	1,356,261	156,261
	4th Qtr	1,250,000	1,196,927	(53,073)
2003-05	8th Qtr	1,500,000	1,110,967	(389,033)
	4th Qtr	0	1,412,313	1,412,313

Date Measured: 7/1/2008



### A017 Help America Vote Act Local Grant Program

**Statewide Result Area:** Strengthen government's ability to achieve results efficiently and effectively

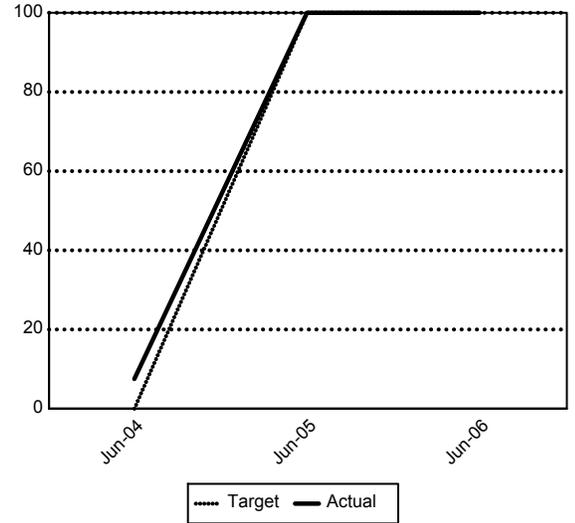
As of 5/27/2009

**Statewide Strategy:** Support democratic processes and government accountability

**Expected Results**

Percent of counties in compliance with all mandatory Help America Vote Act requirements.				
Biennium	Period	Target	Actual	Variance
2005-07	4th Qtr	100%	100%	0%
2003-05	8th Qtr	100%	100%	0%
	4th Qtr	0%	7.5%	7.5%

Date Measured: 6/30/2006



**A018 Historical Collection**

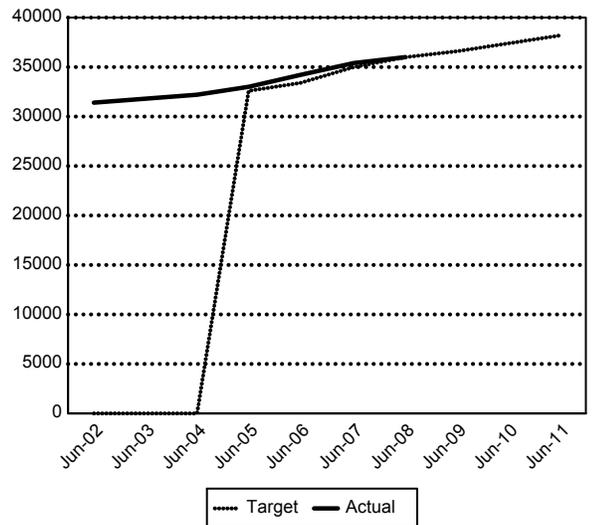
**Statewide Result Area:** Improve cultural and recreational opportunities throughout the state  
**Statewide Strategy:** Ensure access to cultural and recreational opportunities

**Expected Results**

Citizens will have access to a comprehensive collection of Washington newspapers.

Number of reels of preservation microfilm of Washington newspapers available through the State Library.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	36,700		
	4th Qtr	35,950	36,001	51
2005-07	8th Qtr	34,903	35,399	496
	4th Qtr	33,464	34,196	732
2003-05	8th Qtr	32,664	33,014	350
	4th Qtr	0	32,214	32,214

Date Measured: 7/1/2008



As of 5/27/2009

### A019 Imaging Services and Security Microfilm

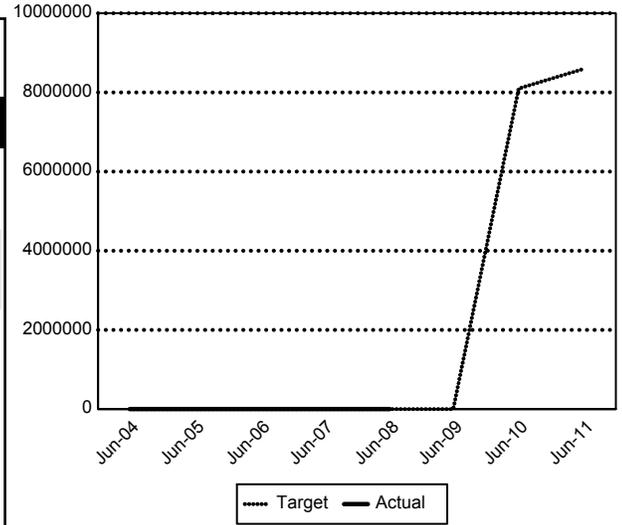
**Statewide Result Area:** Strengthen government's ability to achieve results efficiently and effectively

**Statewide Strategy:** Provide logistical support for government agencies

**Expected Results**

Number of digitized or microfilmed state and local agency documents (in thousands).				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	7,590		
	4th Qtr	7,090	7,785	695
2005-07	8th Qtr	11,000	14,300	3,300
	4th Qtr	19,000	10,979	(8,021)
2003-05	8th Qtr	0	10,541	10,541
	4th Qtr	0	8,185	8,185

*Measure excludes film or CD duplicating and jumbo scanned images.*



Date Measured: 7/1/2008

Comment: Decline from FY 07 is due to reduced orders for 16mm archive writer work and an enhanced page by page quality control process (less labor hours).

### A020 Library Services to State Institutions

**Statewide Result Area:** Strengthen government's ability to achieve results efficiently and effectively

**Statewide Strategy:** Provide logistical support for government agencies

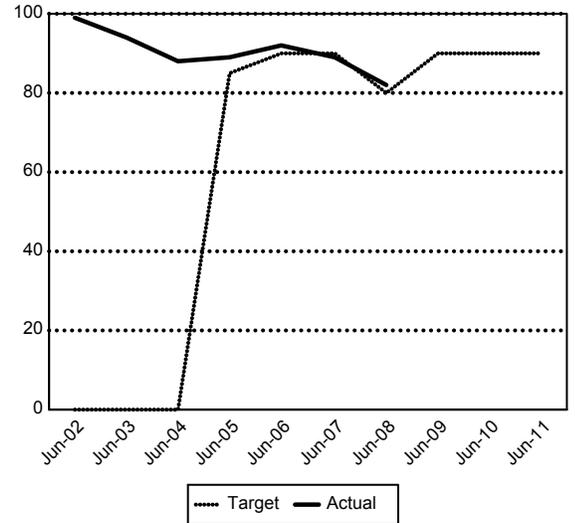
**Expected Results**

The Departments of Corrections and Social and Health Services will have a dependable level of service to support the education, treatment, and rehabilitation of patients and offenders.

As of 5/27/2009

Percent of scheduled hours that state institution libraries are open for service.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	90%		
	4th Qtr	80%	82%	2%
2005-07	8th Qtr	90%	89%	(1)%
	4th Qtr	90%	92%	2%
2003-05	8th Qtr	85%	89%	4%
	4th Qtr	0%	88%	88%

Date Measured: 7/1/2008



### A021 Oral History Program

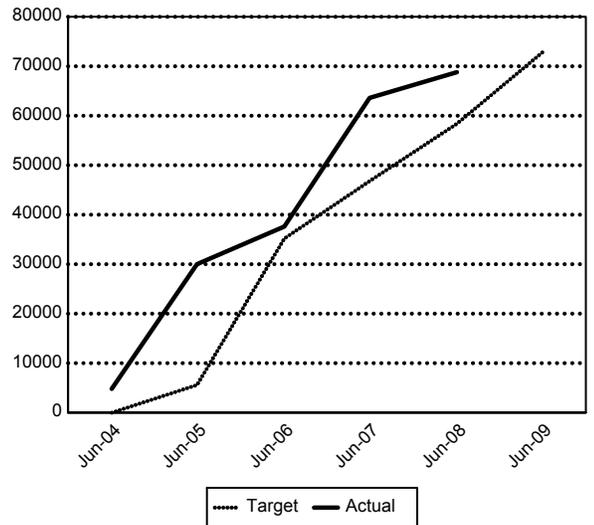
**Statewide Result Area:** Improve cultural and recreational opportunities throughout the state  
**Statewide Strategy:** Ensure access to cultural and recreational opportunities

#### Expected Results

Number of visits to Oral History internet resources.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	72,940		
	4th Qtr	58,290	68,624	10,334
2005-07	8th Qtr	46,840	63,452	16,612
	4th Qtr	35,180	37,457	2,277
2003-05	8th Qtr	5,617	30,180	24,563
	4th Qtr	0	4,681	4,681

Date Measured: 7/1/2008

Comment: Last time program includes Legislative Oral Histories. This part of the program transferred to the Legislature beginning July 1, 2008.



### A022 Productivity Board

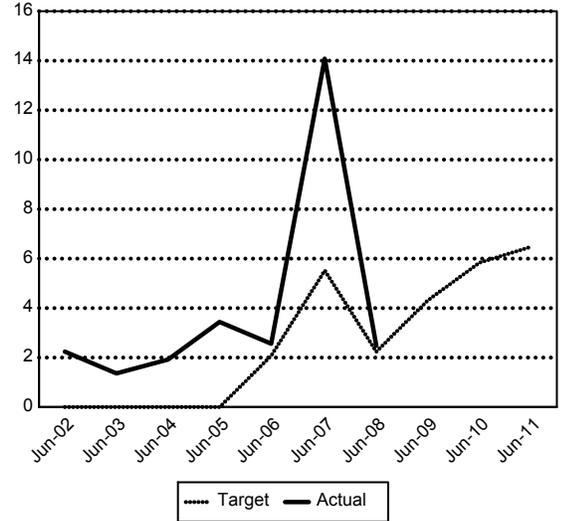
As of 5/27/2009

**Statewide Result Area:** Strengthen government's ability to achieve results efficiently and effectively  
**Statewide Strategy:** Improve decision support for government decision makers

**Expected Results**

Dollars saved, recovered, and generated during the first year an employee suggestion or teamwork incentive process improvement is implemented, per program budget dollar spent.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	\$4.36		
	4th Qtr	\$2.28	\$2.49	\$0.21
2005-07	8th Qtr	\$5.52	\$14.11	\$8.59
	4th Qtr	\$2.1	\$2.58	\$0.48
2003-05	8th Qtr	\$0	\$3.41	\$3.41
	4th Qtr	\$0	\$1.96	\$1.96

*The measure uses first-year savings from implemented suggestions because agencies only track savings during the first year of implementation, and it shows how efficiently the Productivity Board's direct spending is generating statewide savings from employee suggestions.*



Date Measured: 7/1/2008

Comment: FY 07 included a \$2.7 million TIP team suggestion.

**A023 Public Affairs Broadcasting**

**Statewide Result Area:** Strengthen government's ability to achieve results efficiently and effectively  
**Statewide Strategy:** Support democratic processes and government accountability

**Expected Results**

Pass through funds will be distributed each fiscal year to the contracted vendor.

**A024 Records Management**

**Statewide Result Area:** Strengthen government's ability to achieve results efficiently and effectively  
**Statewide Strategy:** Provide logistical support for government agencies

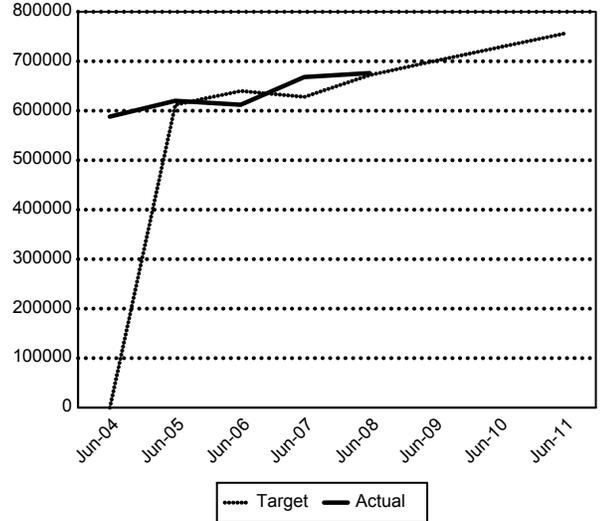
**Expected Results**

As of 5/27/2009

Number of public records stored and managed in the Secretary of State's Records Center.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	700,192		
	4th Qtr	671,477	675,185	3,708
2005-07	8th Qtr	628,897	668,422	39,525
	4th Qtr	640,532	610,580	(29,952)
2003-05	8th Qtr	611,728	620,532	8,804
	4th Qtr	0	588,200	588,200

Number in Thousands

Date Measured: 7/1/2008



**A026 State Archives**

**Statewide Result Area:** Strengthen government's ability to achieve results efficiently and effectively

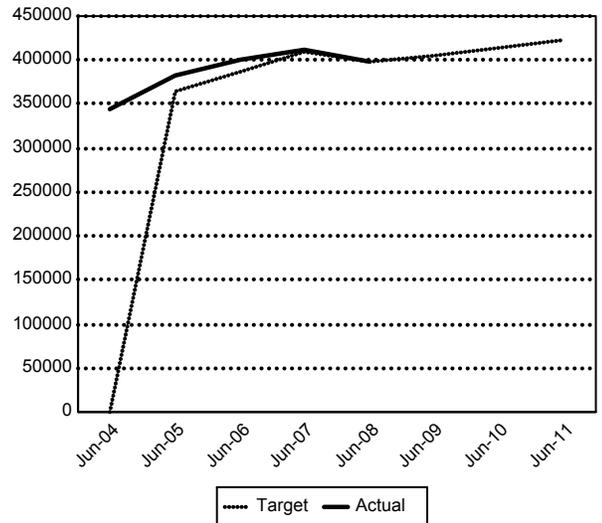
**Statewide Strategy:** Improve decision support for government decision makers

**Expected Results**

Number of public records preserved and made available to the public in the State Archives.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	405,988		
	4th Qtr	398,027	399,162	1,135
2005-07	8th Qtr	409,154	412,489	3,335
	4th Qtr	387,235	400,627	13,392
2003-05	8th Qtr	365,316	381,773	16,457
	4th Qtr	0	344,638	344,638

Number in Thousands

Date Measured: 7/1/2008



**A027 State Depository Collection**

As of 5/27/2009

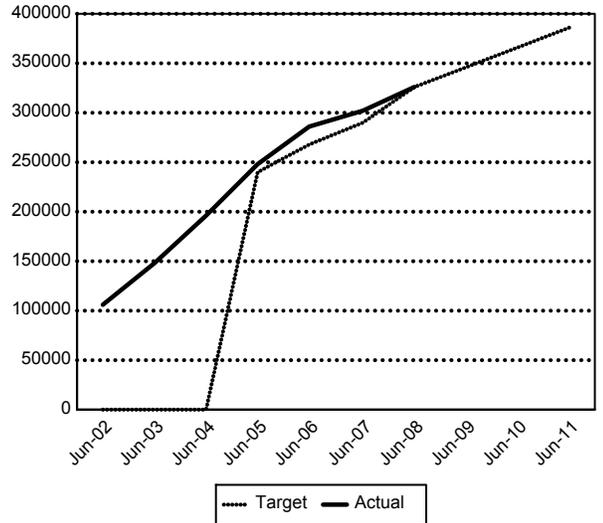
**Statewide Result Area:** Strengthen government's ability to achieve results efficiently and effectively

**Statewide Strategy:** Improve decision support for government decision makers

**Expected Results**

The people of Washington will have permanent access to a comprehensive, centralized collection of government publications in any format.

Number of State publications (print or electronic) in the state library collection online catalog.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	346,300		
	4th Qtr	326,090	326,910	820
2005-07	8th Qtr	290,696	302,975	12,279
	4th Qtr	267,500	285,696	18,196
2003-05	8th Qtr	240,745	247,686	6,941
	4th Qtr	0	195,745	195,745



Date Measured: 7/1/2008

**A029 Voter Registration and Initiative Services**

**Statewide Result Area:** Strengthen government's ability to achieve results efficiently and effectively

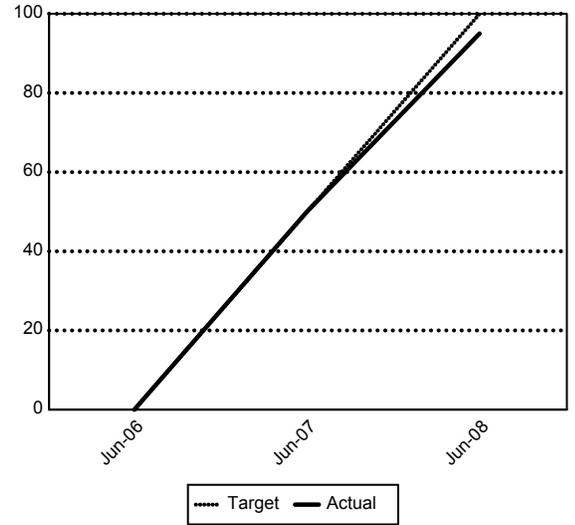
**Statewide Strategy:** Support democratic processes and government accountability

**Expected Results**

As of 5/27/2009

Percent of counties' voting systems reviewed.				
Biennium	Period	Target	Actual	Variance
2007-09	4th Qtr	100%	95%	(5)%
2005-07	8th Qtr	50%	50%	0%
	4th Qtr	0%	0%	0%

Date Measured: 7/1/2008

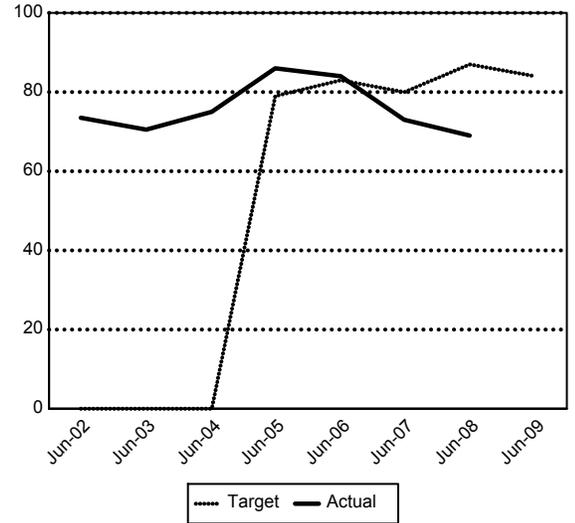


Percent of eligible voting age population who are registered to vote.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	84%		
	4th Qtr	87%	68.97%	(18.03)%
2005-07	8th Qtr	80%	73%	(7)%
	4th Qtr	83%	83.77%	0.77%
2003-05	8th Qtr	79%	85.78%	6.78%
	4th Qtr	0%	75%	75%

Voter turn-out is typically less in odd-year elections.

Date Measured: 7/1/2008

Comment: FY 2008 included the 2007 odd election year which typically has less voter turn-out.



### A030 Voter Registration Database

**Statewide Result Area:** Strengthen government's ability to achieve results efficiently and effectively

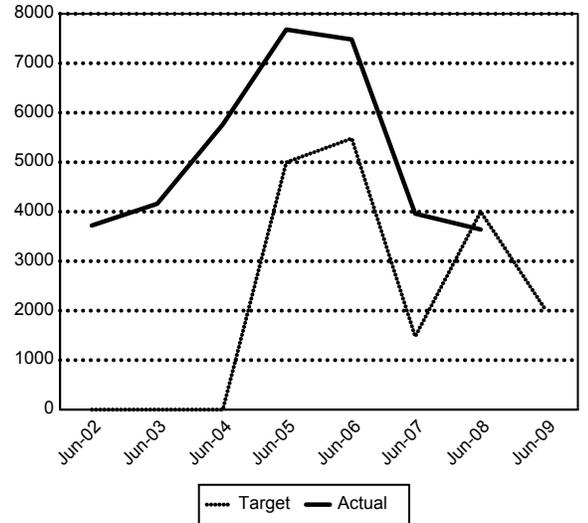
**Statewide Strategy:** Support democratic processes and government accountability

**Expected Results**

As of 5/27/2009

Average number of voter registration forms processed weekly.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	2,000		
	4th Qtr	4,000	3,634	(366)
2005-07	8th Qtr	1,500	3,941	2,441
	4th Qtr	5,500	7,500	2,000
2003-05	8th Qtr	5,000	7,669	2,669
	4th Qtr	0	5,757	5,757

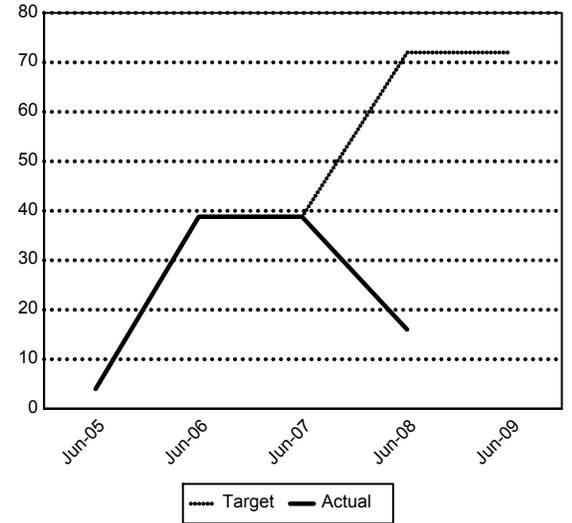
Date Measured: 7/1/2008



Number of hours the Statewide Voter Registration Database is down in a fiscal year.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	72		
	4th Qtr	72	16	(56)
2005-07	8th Qtr	39	39	0
	4th Qtr	39	39	0
2003-05	8th Qtr	4	4	0

Date Measured: 7/1/2008

Comment: Estimate based on maximum down time allowed.



### A031 Voters Pamphlet, Voter Outreach, and Legal Advertising

**Statewide Result Area:** Strengthen government's ability to achieve results efficiently and effectively

**Statewide Strategy:** Support democratic processes and government accountability

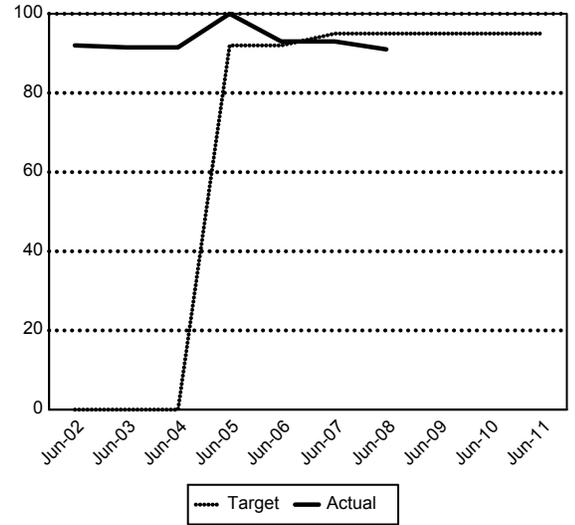
**Expected Results**

As of 5/27/2009

Percent of total printed voters pamphlets received directly by households.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	95%		
	4th Qtr	95%	91.08%	(3.92)%
2005-07	8th Qtr	95%	93%	(2)%
	4th Qtr	92%	93%	1%
2003-05	8th Qtr	92%	100%	8%
	4th Qtr	0%	91.54%	91.54%

*The above only measures those pamphlets distributed to households. The remaining pamphlets are distributed to libraries, retirement homes, and county election offices (who forward them to out-of-state absentee voters).*

Date Measured: 7/1/2008



**A032 Washington Talking Book and Braille Library**

**Statewide Result Area:** Improve cultural and recreational opportunities throughout the state  
**Statewide Strategy:** Ensure access to cultural and recreational opportunities

**Expected Results**

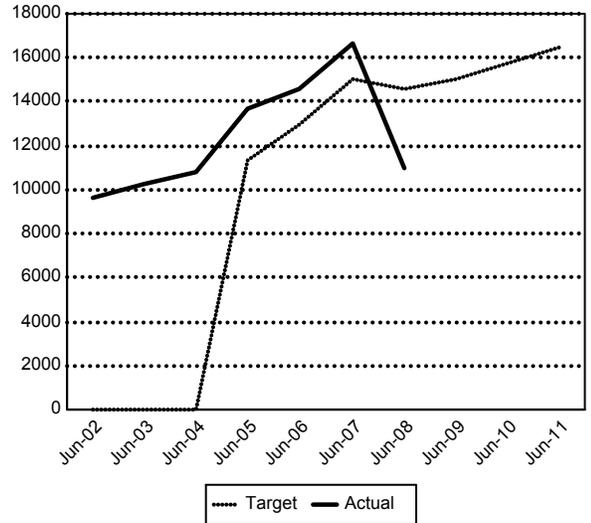
As of 5/27/2009

Number of active patrons of the Washington Talking Book and Braille Library.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	15,000		
	4th Qtr	14,600	11,005	(3,595)
2005-07	8th Qtr	15,000	16,682	1,682
	4th Qtr	13,000	14,588	1,588
2003-05	8th Qtr	11,372	13,709	2,337
	4th Qtr	0	10,830	10,830

Formula used for calculation of the number of active users revised fiscal year 2008.

Date Measured: 7/1/2008

Comment: Changed to counting more reliable statistics of only active users.



### A033 Census and Redistricting Project

**Statewide Result Area:** Strengthen government's ability to achieve results efficiently and effectively

**Statewide Strategy:** Support democratic processes and government accountability

**Expected Results**

The necessary data will be collected and provided to the U.S. Census Bureau for their population report to be used by the Washington State Redistricting Commission for revising legislative and congressional district boundaries.

### A034 Humanities Washington

**Statewide Result Area:** Strengthen government's ability to achieve results efficiently and effectively

**Statewide Strategy:** Support democratic processes and government accountability

**Expected Results**

Humanities Washington will be able to offer the "We The People" community conversation program to various communities throughout the state.

### A035 Legacy Project

**Statewide Result Area:** Improve cultural and recreational opportunities throughout the state

*As of 5/27/2009*

**Statewide Strategy:**            **Ensure access to cultural and recreational opportunities**

**Expected Results**

The Secretary of State’s office would publish Legacy Project oral histories and biographies on former U.S. Senators, Members of Congress, Governors, influential newsmakers, and people who’ve influenced the political history of the State of Washington.

**ZZZX      Other Statewide Adjustments**

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**Statewide Result Area:**    **Strengthen government's ability to achieve results efficiently and effectively**

**Statewide Strategy:**        **Support democratic processes and government accountability**