

# 2003-05 Performance Progress Report

## For Quarter Ending 6/30/2005

Agency 354

### Work Force Training and Education Coordinating Board

#### Mission

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The Workforce Training and Education Coordinating Board's mission is to bring business, labor, and the public sector together to shape strategies to best meet the workforce training needs of all of Washington's students, workers, and employers in order to create and sustain a high-skill, high-wage economy.

**Goal** Policy Innovation: We will develop viable recommendations and innovations in workforce training and education policies.

**Performance Measure** Number of postsecondary vocational-technical students and apprentices prepared for work compared to the number of net jobs= openings at that education level.

Outcome	Fiscal Year 2004				Fiscal Year 2005			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				82.4%				84.6%
Actual				82%				94.0%
Date Measured				6/30/2004				6/30/2005

**Goal** We will increase the satisfaction of the customers who receive WTECB products and services

**Performance Measure** Percentage of customers who are satisfied that our products are useful, clear, and complete.

Outcome	Fiscal Year 2004				Fiscal Year 2005			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				90%				
Actual				90%				92%
Date Measured				6/30/2004				6/30/2005

**Performance Measure** Number of user sessions viewing program information on consumer report website.

Outcome	Fiscal Year 2004				Fiscal Year 2005			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				4,617				5,079
Actual				4,101				4,272
Date Measured				6/30/2004				6/30/2005

**Goal** Assessment of Progress

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**Performance Measure** Workforce system partners' assessment of progress in system building.

Outcome	Fiscal Year 2004				Fiscal Year 2005			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				2.9				3.0
Actual	2.7							N/A
Date Measured	6/30/2002			6/30/2004				