

# 2003-05 Performance Progress Report

## For Quarter Ending 6/30/2005

Agency 100

### Office of Attorney General

#### Mission

It is the mission of the Attorney General's Office to provide professional, ethical, and independent legal services to the state of Washington and its citizens, promoting respect for and access to the justice system ensuring the fair and open exercise of government, and advancing the public interest.

**Goal** To provide legal services in a manner that effectively manages workload and aids in the administration of the justice system.

**Performance Measure** Consumer dollars recovered per Attorney General's Office dollar spent.

\* SW11 - Improve the ability of state government to achieve its results. Consumer dollars recovered through Consumer Protection Program divided by total cost to run Consumer Protection Program.

	Fiscal Year 2004				Fiscal Year 2005			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
<b>Efficiency</b>								
Estimate				1.95				1.90
Actual				2.43				2.28

Date Measured

**Quarter 4 Comment** Assumed program 020 CP expenditures with recoveries added back in \$3,270,355 plus 885,578 total of \$4,155,933 in expenditures. Program reports, CRC brought in \$5,564,025

Change from 7/28/04 submittal. Included Lemon Law expenditures and did not have Lemon Law arbitration awards and settlements amounts of \$4,550,193 (7/1/03 -6/30/04)  
Results change calculation substantially.

**Goal** Exercise leadership on major legal and policy issues affecting government, the judicial system, the interest of the public, and the legal profession.

**Performance Measure** Number of processing days per formal opinion.\*

\* SW11 - Improve the ability of state government to achieve its results. Days to process formal opinion requests divided by number of formal opinions issued.

	Fiscal Year 2004				Fiscal Year 2005			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
<b>Outcome</b>								
Estimate				141				136
Actual				134				127

Date Measured

**Quarter 4 Comment** No assumption change

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**Performance Measure**      Number of processing days per informal opinion.\*

\* SW11 - Improve the ability of state government to achieve its results. Days to process informal opinion requests divided by number of informal opinions issued.

Outcome	Fiscal Year 2004				Fiscal Year 2005			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				70				66
Actual				88				80
Date Measured								

**Performance Measure**      Tort (claim against the State in which the State is named as a defendant) appeal litigation success rate.

\* SW11 - Improve the ability of state government to achieve its results. Number of tort appeal cases closed in State's favor divided by number of tort appeal cases closed.

Outcome	Fiscal Year 2004				Fiscal Year 2005			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				85%				85%
Actual				96%				85%
Date Measured								