

2001-03 Performance Progress Report

For Quarter Ending 6/30/2003

Agency 468

Environmental Hearings Office

Mission

The mission of the Environmental Hearings Office is to support the independent boards which compose it. The mission of each board is to hear appeals and to reach a just decision.

Goal To provide timely hearing and disposition of appeals.

Performance Measure Number of months from appeal to final resolution of contested cases.

Outcome	Fiscal Year 2002				Fiscal Year 2003			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	6	6	6	6	6	6	6	6
Actual	5 3/4	5 1/2	6 1/3	6	4 1/3	5 1/4	5 1/3	6
Date Measured	9/30/2001	12/31/2001	3/31/2002	6/30/2002	9/30/2002	12/31/2002	3/31/2003	6/30/2003

Performance Measure Number of appeal dispositions by the Pollution Control Hearings Board, the Shorelines Hearings Board, the Forest Practices Appeals Board, and the Hydraulics Appeals Board.

Output	Fiscal Year 2002				Fiscal Year 2003			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	75	75	75	75	80	80	80	80
Actual	62	59	71	59	58	70	88	57
Date Measured	9/30/2001	12/31/2001	3/31/2002	6/30/2002	9/30/2002	12/31/2002	3/31/2003	6/30/2003

Performance Measure Percentage of appeals that settle before hearing.

Output	Fiscal Year 2002				Fiscal Year 2003			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	80%	80%	80%	80%	80%	80%	80%	80%
Actual	84%	92%	94%	92%	89%	96%	88%	86%
Date Measured	9/30/2001	12/31/2001	3/31/2002	6/30/2002	9/30/2002	12/31/2002	3/31/2003	6/30/2003