

2001-03 Performance Progress Report

For Quarter Ending 6/30/2003

Agency 408

Marine Employees' Commission

Mission

The Marine Employees' Commission promotes bilateral collective bargaining negotiations between and among Washington State ferry system management, state ferry employees, and their exclusive bargaining representatives.

Goal To efficiently manage cases filed to promote peaceful labor relations and avoid costly adjudicatory proceedings.

Performance Measure Average time elapsed between case filing and final disposition by the Commission (in months).

Outcome	Fiscal Year 2002				Fiscal Year 2003			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				4.5				4.2
Actual				6.0				4.7
Date Measured				6/30/2002				6/30/2003

Performance Measure Percentage of disputes which settle prior to hearing.

Outcome	Fiscal Year 2002				Fiscal Year 2003			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				72%				75%
Actual				86%				86%
Date Measured				6/30/2002				6/30/2003

Performance Measure Average cost of commissioner compensation per case filed.

Efficiency	Fiscal Year 2002				Fiscal Year 2003			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				\$375				\$318
Actual				\$187				\$122
Date Measured				6/30/2002				6/30/2003