

# 2001-03 Performance Progress Report

## For Quarter Ending 6/30/2003

Agency 275

### Public Employment Relations Commission

#### Mission

The mission of the Public Employment Relations Commission (PERC) is to prevent or minimize disruptions to public services, by the "uniform and impartial...efficient and expert" resolution of labor-management disputes. RCW 41.58.005(1).

**Goal** Provide timely and effective intervention to resolve impasses occurring in the negotiation of collective bargaining agreements, through mediation, fact-finding, and interest arbitration.

**Performance Measure** Percentage of contract negotiation impasses resolved without work stoppages.

| Outcome       | Fiscal Year 2002 |                  |                  |                  | Fiscal Year 2003 |                  |                  |                  |
|---------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|
|               | <u>Quarter 1</u> | <u>Quarter 2</u> | <u>Quarter 3</u> | <u>Quarter 4</u> | <u>Quarter 5</u> | <u>Quarter 6</u> | <u>Quarter 7</u> | <u>Quarter 8</u> |
| Estimate      |                  |                  |                  | 100%             |                  |                  |                  | 100%             |
| Actual        |                  |                  |                  | 99.5%            |                  |                  |                  | 100%             |
| Date Measured |                  |                  |                  |                  |                  |                  |                  | 6/30/2003        |

**Performance Measure** Number of mediation cases closed.

| Output        | Fiscal Year 2002 |                  |                  |                  | Fiscal Year 2003 |                  |                  |                  |
|---------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|
|               | <u>Quarter 1</u> | <u>Quarter 2</u> | <u>Quarter 3</u> | <u>Quarter 4</u> | <u>Quarter 5</u> | <u>Quarter 6</u> | <u>Quarter 7</u> | <u>Quarter 8</u> |
| Estimate      |                  |                  |                  | 197              |                  |                  |                  | 190              |
| Actual        |                  |                  |                  | 197              |                  |                  |                  | 166              |
| Date Measured |                  |                  |                  |                  |                  |                  |                  | 6/30/2003        |

**Performance Measure** Number of interest arbitration cases closed.

| Output        | Fiscal Year 2002 |                  |                  |                  | Fiscal Year 2003 |                  |                  |                  |
|---------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|
|               | <u>Quarter 1</u> | <u>Quarter 2</u> | <u>Quarter 3</u> | <u>Quarter 4</u> | <u>Quarter 5</u> | <u>Quarter 6</u> | <u>Quarter 7</u> | <u>Quarter 8</u> |
| Estimate      |                  |                  |                  | 15               |                  |                  |                  | 22               |
| Actual        |                  |                  |                  | 13               |                  |                  |                  | 18               |
| Date Measured |                  |                  |                  |                  |                  |                  |                  | 6/30/2003        |