

2001-03 Performance Progress Report

For Quarter Ending 6/30/2003

Agency 110

Office of Administrative Hearings

Mission

To hold fair and independent hearings for the public and for government agencies and to issue sound and timely decisions

Goal To conduct high quality hearings and issue sound decisions

Performance Measure Percentage of randomly selected cases meeting or exceeding U.S. Department of Labor quality standards for unemployment insurance benefits hearings and decisions

Outcome	Fiscal Year 2002				Fiscal Year 2003			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	90%	90%	90%	90%	90%	90%	90%	90%
Actual	100%	100%	90%	90%	100%	100%	100%	100%

Date Measured

Quarter 1 Comment While these are reported as 1st quarter actuals, there is a lag on this measure and these are actually 4th quarter FY 01 results.

Quarter 2 Comment While these are reported in the second quarter, they are actually 1st quarter FY 02 results.

Quarter 3 Comment This is actually lagged quarter 2 data.