Products and Services

Communications
Telephone services, voice mail, video/web conferencing, teleconferencing

Data Processing
Mainframe bulk data processing output

Networks
Connections to State Government Networks, the Enterprise Active Directory and, Server Hosting in the State Data Center

Remote Access
Connections to your data, applications and, networks over the internet via secure methods

Security
Solutions to keep your data, firewalls and, transactions safe from malicious attacks on-site or when connected to the public Internet

Storage & Backup
Space to store your data and protect it against loss

Web
URLs, Shared Webhosting and, several content management systems to create your organization’s presence for the Internet

Consolidated Technology Services
1500 Jefferson Street SE
Olympia, WA 98501

CTS Service Desk
available 24x7
Phone: (360) 753-2454
Toll Free: (888) 241-7597
E-mail: ServiceDesk@cts.wa.gov

Washington’s utility technology provider for state agencies and tribal and local governments. CTS has a goal of providing high quality technology services at the lowest possible prices for our customers

June 10, 2014
Rate Day

http://cts.wa.gov
### Communications

#### Conferencing (Audio)
- "Meet Me" Conference Call
- "Operator Assisted" "Mix"
- $0.09/min
- $0.09/min + LD
- $0.09/min + LD (operator assist and "meet me")

#### Conferencing (Web/Video)
- WebEx (meeting center/training center/event center 200 participants, VoIP)
- Toll free or public network audio
- $35.00/user/mo*
- $0.07/min/user

#### Messaging Services
- Shared Services Email includes Email, Secure Email, Active Sync, Virus Checking, SMTP, Vault, and Lync
- $5.80/mailbox/month
- $5.50/device/month
- $6.00-$35.00/list; depending on the number of lists

#### Mobile Device Management
- LISTSERV
- Identity Management
  - Enterprise Active Directory, Active Directory Federated Services, Forefront Identity Manager
  - $x.xx/FTE/mo

#### Interactive Voice Response (IVR)
- Standard Speech Recognition
  - $120.00/port/mo
  - $240.00/port/mo

#### Switched Long Distance
- Dedicated Connect Dialing
  - $0.035/min
- Switched Connect Dialing
  - $0.049/min

#### Telephony
- Centrex Service
  - Private Branch Exchange
  - $23-$36 per line
  - Contact for Quote

#### Telecommunications
- 1Gb Connection
  - 10Gb Connection
  - Management Interface SFP (2 per Segment)
  - Installation Fee (1 time)
  - Contact for Quote
- Contact Quote
- Computer Services
  - Server Monitoring
  - $125.00/server/mo
- Internet Access
  - High Speed, Secure, or Non-Secure
  - Based on FTE Count
  - $25.00-$4050.00/mo

#### Identity Management
- Enterprise Active Directory, Active Directory Federated Services, Forefront Identity Manager
- $x.xx/FTE/mo

#### Electronic Record Vault (Email Archiving)
- Data Storage
  - $2.27/Gb/mo

#### Enterprise Output Manager
- EOM Usage
- Local Desktop Printing
- High Speed Printing (Print rates thru Department of Enterprise Services)
- No Charge
- No Charge
- See DES print rates

#### Enterprise Output Services
- Document Management Thin Client
- Contact for Quote

#### Mainframe Platform
- System 390
- Unisys
- $333.41/CPU hour
- Contact for Quote

#### Storage & Backup
- Backups
  - Server Backup
  - $1.00/Gb/month

#### Business Continuity
- CTS Supplied Equipment
- Contact for Quote

#### Disk Archive & Storage
- Disk Archive—S/390
- Online Disk—S/390
- Disk Storage—Unisys
  - $0.0017/Gb/hr
  - $0.0019/Gb/hr
  - $0.36/Gb/mo

#### Storage Area Network (SAN)
- Ultra-High Performance
- High Performance
- Commodity
  - $1.48/Gb/mo
  - $0.36/Gb/mo
  - $0.17/Gb/mo

#### Electronic Record Vault
- Data Storage
  - $2.27/Gb/mo

#### Networks
- Colocation
  - Data Center Facility Rental
    - Base Full Enclosure
    - Base Half Enclosure
  - Contact for Quote
- Telecommunications
  - 1Gb Connection
  - 10Gb Connection
  - Management Interface SFP (2 per Segment)
  - Installation Fee (1 time)
  - Contact for Quote
- Contact Quote
- Contact Quote
- Internet Access
  - High Speed, Secure, or Non-Secure
  - Based on FTE Count
  - $25.00-$4050.00/ru

#### Network Services
- State Governmental Network
- Inter-Governmental Network
- Public Governmental Network
- Contact for Quote

#### Server Hosting
- Physical Server Hosting, shared or dedicated
- Virtual Server Hosting, shared or dedicated
- Contact for Quote

#### Server Website Hosting
- Basic (0-20 MB Web storage)
- Standard (21-100 MB)
- Intermediate (101-500 MB)
- Advance (501 MB–2GB)
- Additional over 2GB
- Redirect
  - $20/website/month
  - $60/website/month
  - $200/website/month
  - $400/website/month
  - $1,000/month
  - $25.00/URL/month

#### Sharepoint
- Site Collection
  - Setup Fee
  - External access via SecureAccess Washington
  - Storage costs over 1Gb
- Web Application
  - Setup Fee
  - External access via SecureAccess Washington
  - Storage costs over 20Gb
  - $100/month
  - $50/month
  - $15/Gb/month
  - $1,500/month
  - $500 (one time)
  - $250/month
  - $15/Gb/month

*Does not include per minute charges