

240 - Department of Licensing

A001 Providing Strategic Direction through Executive and Technology Administration

This activity provides leadership and administration of daily functions for an agency with 1,224 employees. It focuses on strategic direction and oversight, human resources, employee development and training, performance management, public affairs, administrative services, information technology, internal audit, and budget development and monitoring. This activity partners with the courts, law enforcement, and other state and federal transportation agencies, and also serves as liaison to the Legislature, the Governor's Office, state agencies, the media, and stakeholders.

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

Program OMN - Omnibus

Account	FY 2014	FY 2015	Biennial Total
FTE	9.5	9.4	9.5
003 Architects' License Account			
003-1 State	\$7,000	\$5,000	\$12,000
06L Business and Professions Account			
06L-1 State	\$78,000	\$72,000	\$150,000
15V Funeral and Cemetery Account			
15V-6 Non-Appropriated	\$1,000	\$2,000	\$3,000
001 General Fund			
001-1 State	\$46,000	\$59,000	\$105,000
298 Geologists' Account			
298-1 State	\$4,000	\$2,000	\$6,000
298-6 Non-Appropriated	\$1,000	\$0	\$1,000
298 Account Total	\$5,000	\$2,000	\$7,000
024 Professional Engineers' Account			
024-1 State	\$38,000	\$36,000	\$74,000
06G Real Estate Appraiser Commission Account			
06G-1 State	\$15,000	\$12,000	\$27,000
026 Real Estate Commission Account			
026-1 State	\$28,000	\$71,000	\$99,000
04E Uniform Commercial Code Account			
04E-1 State	\$44,000	\$44,000	\$88,000

Program TRN - Transportation Programs

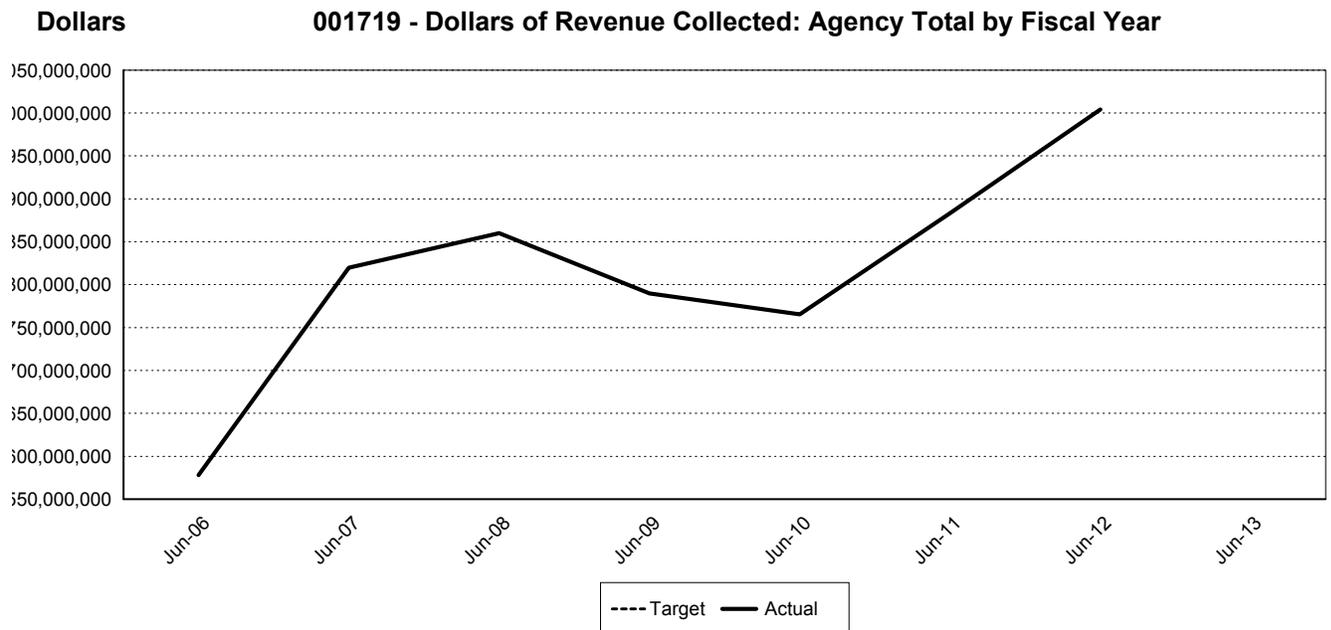
Account	FY 2014	FY 2015	Biennial Total
201 DOL Services Account			
201-1 State	\$85,000	\$95,000	\$180,000
106 Highway Safety Account			
106-1 State	\$1,574,000	\$1,497,000	\$3,071,000
048 Marine Fuel Tax Refund Account			
048-1 State	\$1,000	\$3,000	\$4,000
108 Motor Vehicle Account			
108-1 State	\$276,000	\$560,000	\$836,000
082 Motorcycle Safety Education Account			
082-1 State	\$7,000	\$4,000	\$11,000

Statewide Result Area: Improve the safety of people and property
Statewide Strategy: Enforce the law

Expected Results

Leadership, administration, and regulation of laws related to motor vehicles/vessels, driver licensing, and 27 businesses and professions. Human resource services for 1,224 employees, including 10,000 hours per year of employee development and training. Public communications regarding the Department's legislative and other activities. Strategic and financial planning for a \$225 million biennial budget, and collection of \$3 billion in transportation revenues each biennium. Accounting services for the collection, sourcing, and distribution of \$1.5 billion of state and local revenues annually. Facilities management of 75 leases for 68 field offices, seven local offices, and warehouses. Contract administration of 637 contracts. Management and administration of all forms and records (1,700 unique record series, 71 million records, 900 forms, and 3,223,819 impressions). Information technology (IT) policy development, implementation, security administration, privacy protection, and operational integrity of 152 IT applications linked to 122 databases with more than 25 million client and client related records with 238 electronic interfaces to individual citizen records. Auditing and advisory services supporting the Department's accountability and performance improvement.

001719 Dollars of Revenue Collected: Agency Total by Fiscal Year			
Biennium	Period	Actual	Target
2011-13	A3		
	A2	\$3,004,000,575	
2009-11	A3	\$2,883,264,652	
	A2	\$2,765,304,272	



A004 Driver License Suspensions and Reinstatements, and Maintenance of Driver Records

This activity maintains on-line driver records that provide vital information on the license history and status of Washington drivers. These records are relied upon by the Department, law enforcement, and the courts to ensure the safety of people and property. Other entities, such as the Department of Social and Health Services' Division of Child Support and insurance companies, require timely and accurate driver licenses or identification cards. Driving records are updated with actions ranging from Failure to Appear (in court) to Driving Under the Influence (DUI). In addition, this activity verifies the financial responsibility of drivers and ensures that drivers are legally operating vehicles by suspending and reinstating the driving privilege, through either administrative action or upon order of the court.

Program OMN - Omnibus

Account	FY 2014	FY 2015	Biennial Total
001 General Fund			
001-1 State	\$0	\$1,000	\$1,000

Program TRN - Transportation Programs

Account	FY 2014	FY 2015	Biennial Total
FTE	122.7	127.4	125.1
106 Highway Safety Account			
106-1 State	\$12,461,000	\$13,398,000	\$25,859,000
14V Ignition Interlock Device Revolving Account			
14V-1 State	\$1,324,000	\$1,332,000	\$2,656,000
108 Motor Vehicle Account			
108-1 State	\$190,000	\$148,000	\$338,000

Statewide Result Area: Improve the safety of people and property

Statewide Strategy: Enforce the law

Expected Results

Reduction of vehicle fatalities. Annual verification and update of driver records for 875,000 citations and 274,000 suspensions, which includes 78,000 for DUI arrests and convictions and 5,800 for uninsured accidents. Track medical certificates, vision certificates, alcohol and drug treatment requirements, and information on proof or cancellation of insurance. Suspension or reinstatement of driver records based on court action, administrative hearing, or as required by law. Respond to 4,000 telephone calls and 200 e-mails weekly from citizens inquiring about their driving records.

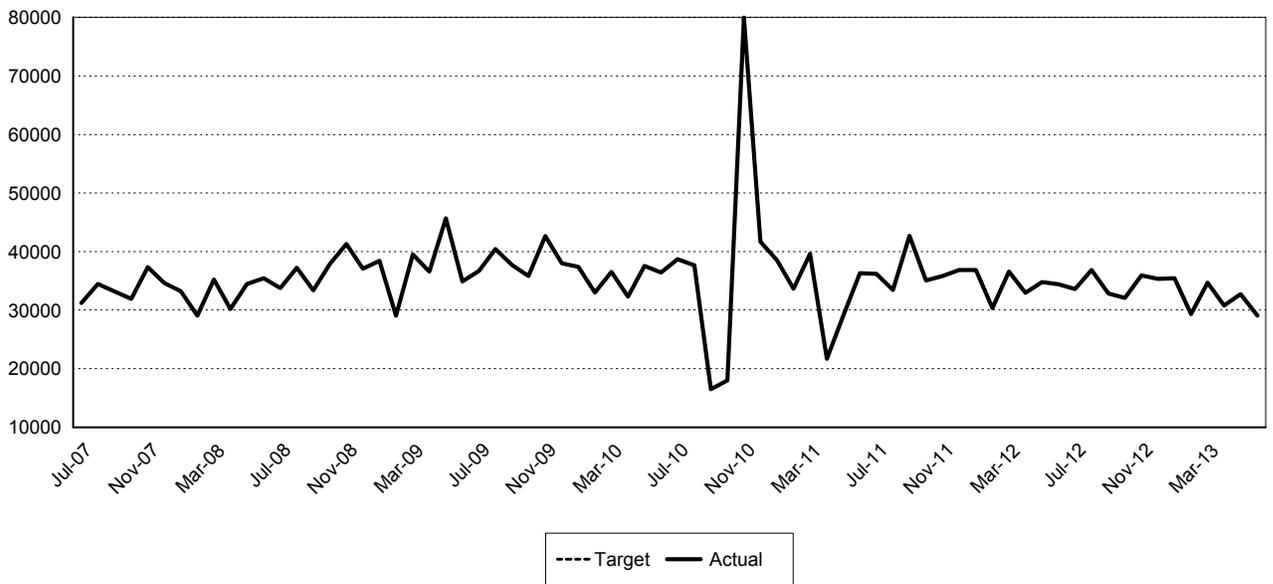
Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

001677 Number of Driver License Suspensions, Revocations, Cancellations, and Disqualifications by Month			
Biennium	Period	Actual	Target
2011-13	M24	29,069	
	M23	32,723	
	M22	30,796	
	M21	34,675	
	M20	29,322	
	M19	35,453	
	M18	35,317	
	M17	35,902	
	M16	32,100	
	M15	32,825	
	M14	36,863	
	M13	33,613	
	M12	34,414	
	M11	34,807	
	M10	32,941	
	M09	36,588	
	M08	30,341	
	M07	36,860	
	M06	36,844	
	M05	35,804	
	M04	35,063	
	M03	42,714	
	M02	33,458	
	M01	36,180	
2009-11	M24	36,329	
	M23	29,108	
	M22	21,683	
	M21	39,611	
	M20	33,660	
	M19	38,520	
	M18	41,653	
	M17	79,955	
	M16	17,999	
	M15	16,493	
	M14	37,680	
	M13	38,668	
M12	36,441		
M11	37,580		
M10	32,321		
M09	36,548		

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2009-11	M08	33,022
	M07	37,367
	M06	37,990
	M05	42,639
	M04	35,798
	M03	37,709
	M02	40,410
	M01	36,665

Number 001677 - Number of Driver License Suspensions, Revocations, Cancellations, and Disqualifications by Month



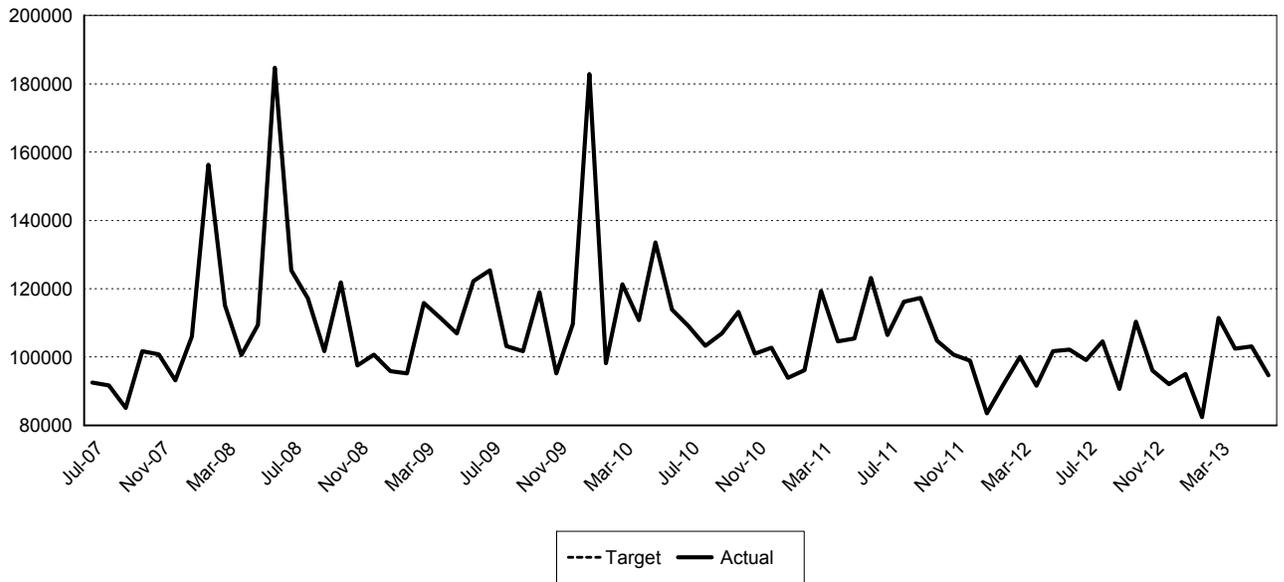
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001717 Number of Occurrences of Traffic Violations and Accidents			
Biennium	Period	Actual	Target
2011-13	M24	94,616	
	M23	103,081	
	M22	102,455	
	M21	111,470	
	M20	82,408	
	M19	95,055	
	M18	92,073	
	M17	96,032	
	M16	110,349	
	M15	90,641	
	M14	104,558	
	M13	99,084	
	M12	102,206	
	M11	101,656	
	M10	91,544	
	M09	100,053	
	M08	91,907	
	M07	83,508	
	M06	98,871	
	M05	100,709	
M04	104,801		
M03	117,338		
M02	116,155		
M01	106,437		
2009-11	M24	123,107	
	M23	105,374	
	M22	104,575	
	M21	119,295	
	M20	96,096	
	M19	93,854	
	M18	102,702	
	M17	100,953	
	M16	113,211	
	M15	106,883	
M14	103,302		
M13	109,074		
M12	113,898		
M11	133,552		
M10	110,803		
M09	121,250		

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2009-11	M08	98,211
	M07	182,895
	M06	109,658
	M05	95,168
	M04	118,956
	M03	101,731
	M02	103,208
	M01	125,347

Number 001717 - Number of Occurrences of Traffic Violations and Accidents



A008 Licensing Citizens to Operate Motor Vehicles

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

This activity ensures the physical capability and driving skills of millions of licensed drivers of cars, trucks, and motorcycles in Washington. The Department of Licensing (DOL) ensures that drivers have the physical capability, knowledge, and skills to operate a motor vehicle safely. Special examinations and re-examinations are conducted for persons who fail to meet requirements for full driving privileges. Complying with federal Homeland Security directives, this activity administers the licensing requirements of 192,000 commercial vehicle drivers operating trucks and trailers, tankers, commercial and school buses, and 44,000 vehicle operators who transport hazardous materials. This activity also registers citizens for the Organ Donor program, and in partnership with the Secretary of State, collects 81,000 voter registrations.

Program TRN - Transportation Programs

Account	FY 2014	FY 2015	Biennial Total
FTE	505.7	515.7	510.7
106 Highway Safety Account			
106-1 State	\$53,416,000	\$49,845,000	\$103,261,000
106-2 Federal	\$3,236,000	\$1,156,000	\$4,392,000
106 Account Total	\$56,652,000	\$51,001,000	\$107,653,000
108 Motor Vehicle Account			
108-1 State	\$319,000	\$645,000	\$964,000

Statewide Result Area: Improve the safety of people and property

Statewide Strategy: Enforce the law

Expected Results

Reduction of traffic fatalities by partnering with state and federal agencies, such as the National Highway Traffic Safety Administration (NHTSA), which tracks the fatality rate per 100 million vehicle miles traveled; the Target Zero campaign, spearheaded by the Washington State Traffic Safety Commission to reduce traffic-related fatalities to zero by 2030; and the federal Motor Carrier Safety Improvement Act (MCSIA) of 1999, which aims to reduce the number of truck-related fatalities by 41 percent by 2008. The collection of \$55 million in revenue annually from issuance of driver licenses and identification cards. Registration of 3.4 million voters in partnership with the Secretary of State's Office. Registration of 803,000 organ donors. A wait time for citizens seeking services in licensing offices of under 20 minutes.

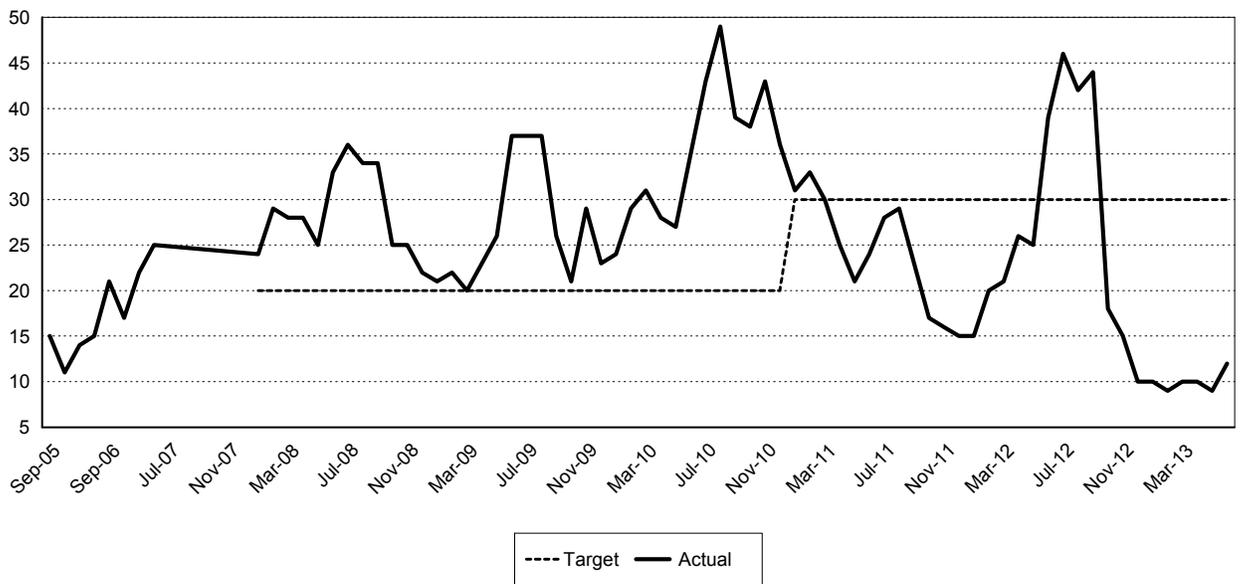
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000775 Average number of Minutes Customers Wait in Licensing Service Office Lobbies by Month			
Biennium	Period	Actual	Target
2011-13	M24	12	30
	M23	9	30
	M22	10	30
	M21	10	30
	M20	9	30
	M19	10	30
	M18	10	30
	M17	15	30
	M16	18	30
	M15	44	30
	M14	42	30
	M13	46	30
	M12	39	30
	M11	25	30
	M10	26	30
	M09	21	30
	M08	20	30
	M07	15	30
	M06	15	30
	M05	16	30
M04	17	30	
M03	23	30	
M02	29	30	
M01	28	30	
2009-11	M24	24	30
	M23	21	30
	M22	25	30
	M21	30	30
	M20	33	30
	M19	31	30
	M18	36	20
	M17	43	20
	M16	38	20
	M15	39	20
M14	49	20	
M13	43	20	
M12	35	20	
M11	27	20	
M10	28	20	
M09	31	20	

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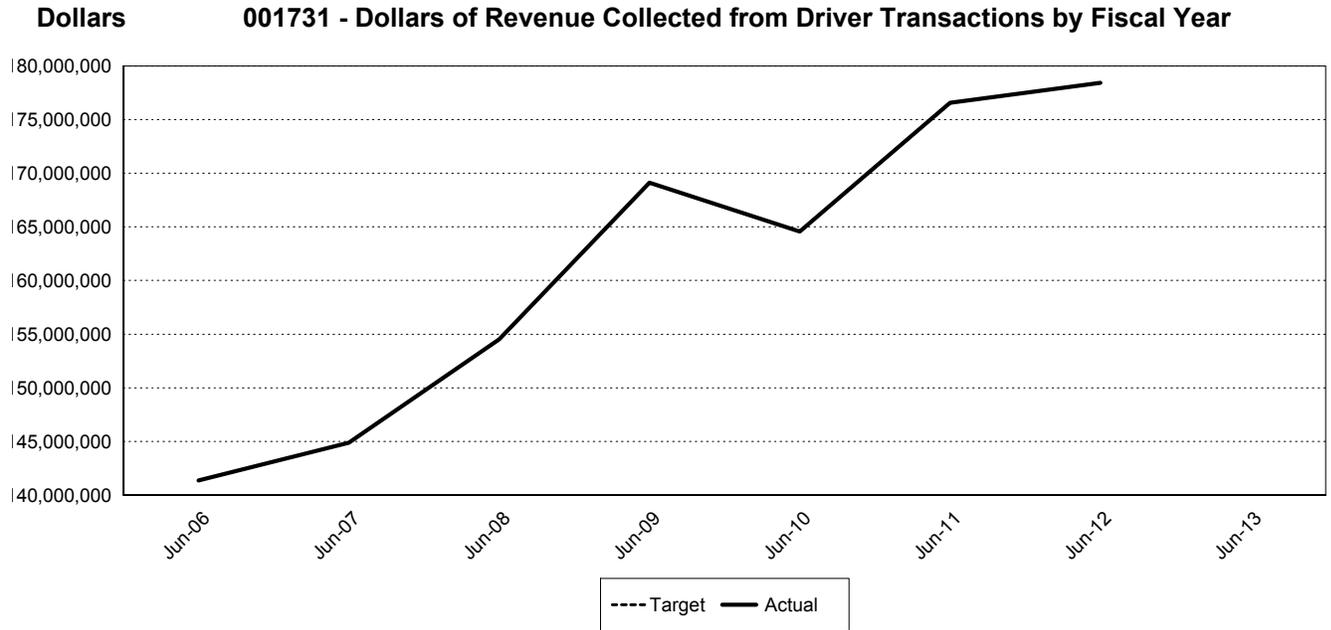
2009-11	M08	29	20
	M07	24	20
	M06	23	20
	M05	29	20
	M04	21	20
	M03	26	20
	M02	37	20
	M01	37	20

Number 000775 - Average number of Minutes Customers Wait in Licensing Service Office Lobbies by Month



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001731 Dollars of Revenue Collected from Driver Transactions by Fiscal Year			
Biennium	Period	Actual	Target
2011-13	A3		
	A2	\$178,419,500	
2009-11	A3	\$176,556,461	
	A2	\$164,572,520	



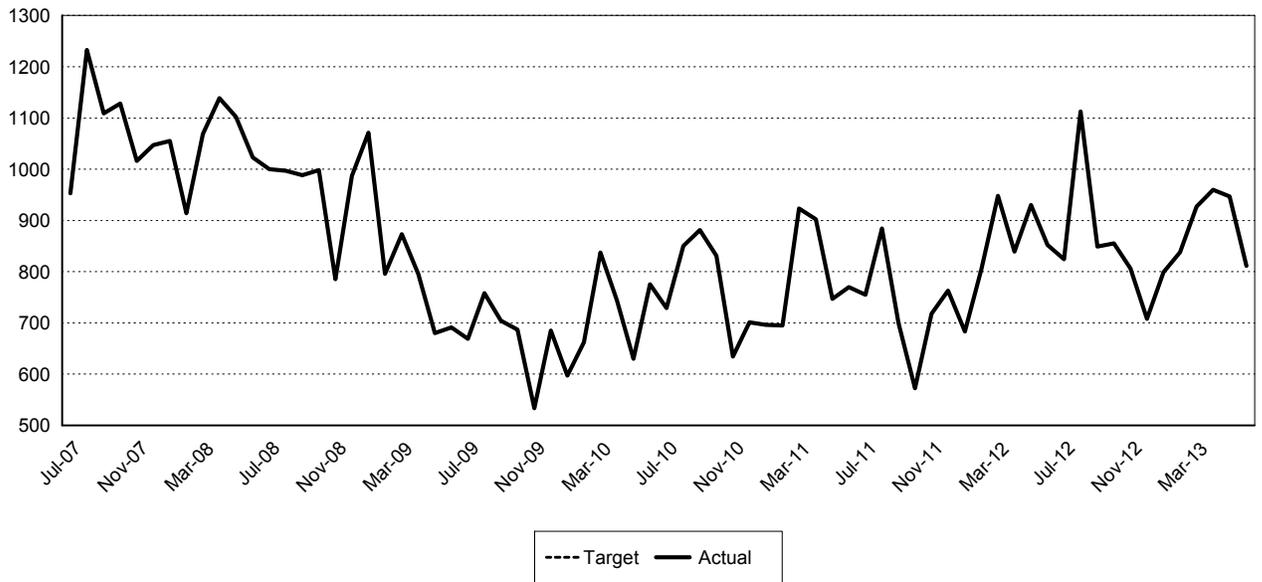
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001691 Number of Commercial Driver Licenses Issued by Month			
Biennium	Period	Actual	Target
2011-13	M24	811	
	M23	947	
	M22	960	
	M21	927	
	M20	838	
	M19	799	
	M18	708	
	M17	806	
	M16	855	
	M15	849	
	M14	1,113	
	M13	824	
	M12	852	
	M11	930	
	M10	839	
	M09	948	
	M08	805	
	M07	683	
	M06	763	
	M05	718	
	M04	572	
	M03	700	
	M02	884	
	M01	755	
2009-11	M24	770	
	M23	747	
	M22	902	
	M21	923	
	M20	695	
	M19	696	
	M18	701	
	M17	634	
	M16	831	
	M15	881	
	M14	850	
	M13	729	
M12	775		
M11	630		
M10	744		
M09	837		

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2009-11	M08	662
	M07	597
	M06	685
	M05	533
	M04	687
	M03	704
	M02	758
	M01	669

Number 001691 - Number of Commercial Driver Licenses Issued by Month



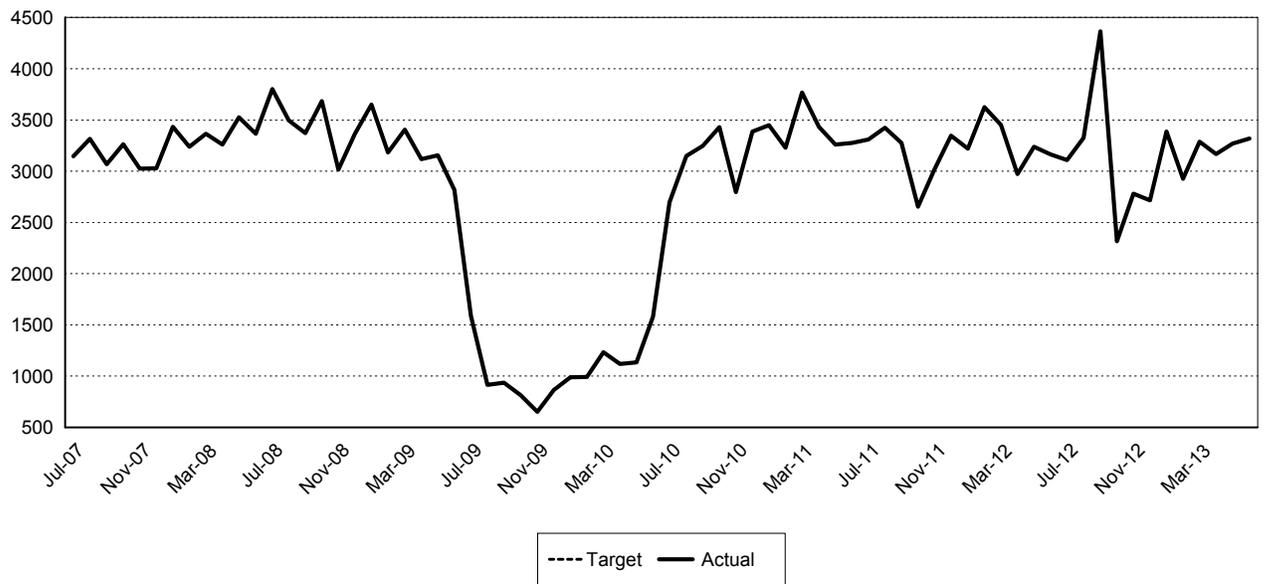
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001698 Number of Commercial Driver Licenses Renewed by Month			
Biennium	Period	Actual	Target
2011-13	M24	3,319	
	M23	3,269	
	M22	3,166	
	M21	3,288	
	M20	2,926	
	M19	3,386	
	M18	2,714	
	M17	2,780	
	M16	2,316	
	M15	4,364	
	M14	3,324	
	M13	3,109	
	M12	3,163	
	M11	3,239	
	M10	2,972	
	M09	3,452	
	M08	3,624	
	M07	3,220	
	M06	3,348	
	M05	3,020	
	M04	2,653	
	M03	3,277	
	M02	3,425	
	M01	3,309	
2009-11	M24	3,275	
	M23	3,259	
	M22	3,434	
	M21	3,768	
	M20	3,228	
	M19	3,449	
	M18	3,386	
	M17	2,796	
	M16	3,429	
	M15	3,248	
	M14	3,148	
	M13	2,697	
M12	1,579		
M11	1,135		
M10	1,117		
M09	1,234		

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2009-11	M08	991
	M07	989
	M06	864
	M05	651
	M04	814
	M03	934
	M02	914
	M01	1,590

Number 001698 - Number of Commercial Driver Licenses Renewed by Month



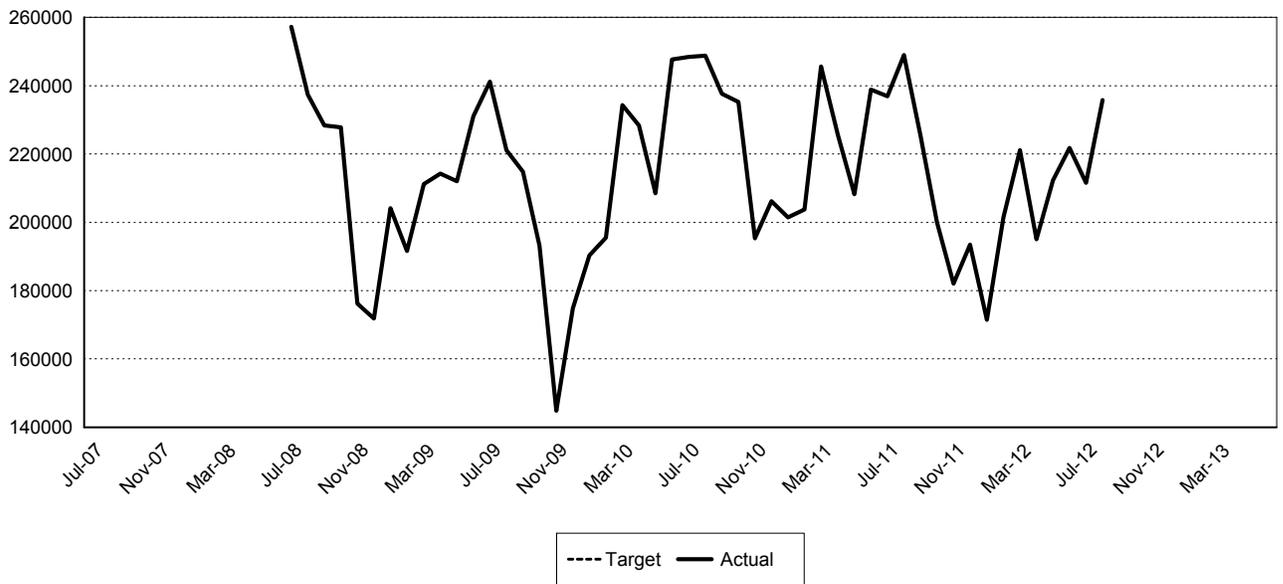
Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

001689 Number of Core Service Transactions Provided by Licensing Service Offices by Month			
Biennium	Period	Actual	Target
2011-13	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14	235,771	
	M13	211,526	
	M12	221,787	
	M11	212,320	
	M10	195,081	
	M09	221,175	
	M08	201,416	
	M07	171,480	
	M06	193,432	
	M05	182,026	
M04	199,974		
M03	225,371		
M02	249,004		
M01	236,909		
2009-11	M24	238,852	
	M23	208,240	
	M22	225,577	
	M21	245,661	
	M20	203,803	
	M19	201,419	
	M18	206,197	
	M17	195,292	
	M16	235,296	
	M15	237,658	
	M14	248,822	
	M13	248,471	
M12	247,730		
M11	208,491		
M10	228,398		
M09	234,339		

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2009-11	M08	195,472
	M07	190,283
	M06	174,761
	M05	144,773
	M04	193,178
	M03	214,834
	M02	221,159
	M01	241,233

Number 001689 - Number of Core Service Transactions Provided by Licensing Service Offices by Month



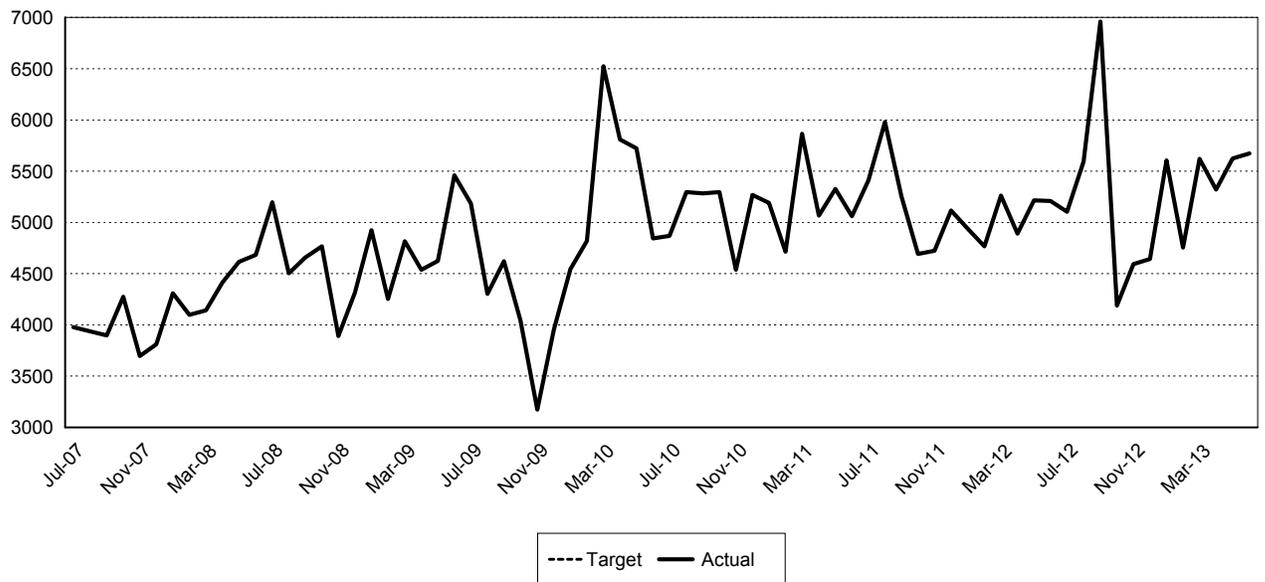
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001697 Number of Motorcycle Endorsements Renewed by Month			
Biennium	Period	Actual	Target
2011-13	M24	5,674	
	M23	5,624	
	M22	5,321	
	M21	5,621	
	M20	4,754	
	M19	5,604	
	M18	4,643	
	M17	4,592	
	M16	4,187	
	M15	6,962	
	M14	5,593	
	M13	5,105	
	M12	5,209	
	M11	5,216	
	M10	4,890	
	M09	5,261	
	M08	4,768	
	M07	4,938	
	M06	5,117	
	M05	4,723	
M04	4,691		
M03	5,251		
M02	5,980		
M01	5,409		
2009-11	M24	5,061	
	M23	5,327	
	M22	5,068	
	M21	5,865	
	M20	4,714	
	M19	5,191	
	M18	5,269	
	M17	4,537	
	M16	5,297	
	M15	5,283	
	M14	5,297	
	M13	4,869	
M12	4,845		
M11	5,722		
M10	5,811		
M09	6,526		

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2009-11	M08	4,819
	M07	4,545
	M06	3,951
	M05	3,173
	M04	4,041
	M03	4,621
	M02	4,302
	M01	5,183

Number 001697 - Number of Motorcycle Endorsements Renewed by Month



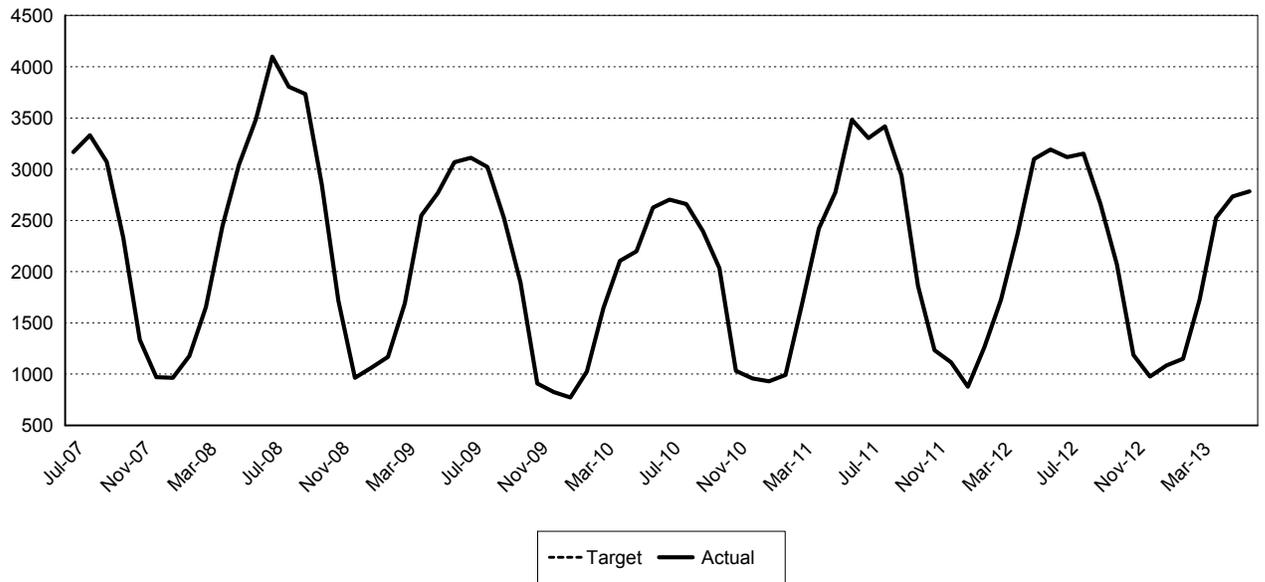
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001692 Number of New Motorcycle Endorsements Issued by Month			
Biennium	Period	Actual	Target
2011-13	M24	2,785	
	M23	2,734	
	M22	2,526	
	M21	1,726	
	M20	1,149	
	M19	1,084	
	M18	976	
	M17	1,186	
	M16	2,068	
	M15	2,662	
	M14	3,152	
	M13	3,119	
	M12	3,192	
	M11	3,098	
	M10	2,366	
	M09	1,725	
	M08	1,262	
	M07	877	
	M06	1,114	
	M05	1,233	
	M04	1,861	
	M03	2,939	
	M02	3,418	
	M01	3,304	
2009-11	M24	3,483	
	M23	2,775	
	M22	2,421	
	M21	1,685	
	M20	992	
	M19	928	
	M18	957	
	M17	1,030	
	M16	2,033	
	M15	2,397	
	M14	2,661	
	M13	2,702	
M12	2,627		
M11	2,198		
M10	2,106		
M09	1,644		

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2009-11	M08	1,025
	M07	771
	M06	825
	M05	908
	M04	1,895
	M03	2,524
	M02	3,022
	M01	3,110

Number 001692 - Number of New Motorcycle Endorsements Issued by Month



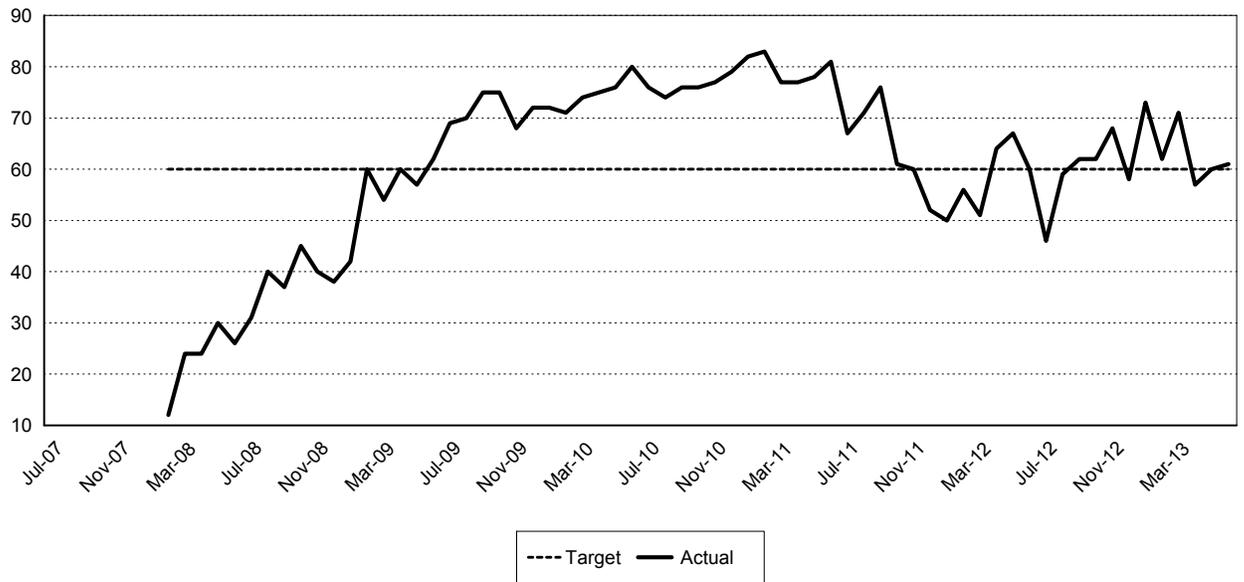
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001690 Percent of Commercial Driver License Applicants Tested by DOL by Month			
Biennium	Period	Actual	Target
2011-13	M24	61%	60%
	M23	60%	60%
	M22	57%	60%
	M21	71%	60%
	M20	62%	60%
	M19	73%	60%
	M18	58%	60%
	M17	68%	60%
	M16	62%	60%
	M15	62%	60%
	M14	59%	60%
	M13	46%	60%
	M12	60%	60%
	M11	67%	60%
	M10	64%	60%
	M09	51%	60%
	M08	56%	60%
	M07	50%	60%
	M06	52%	60%
	M05	60%	60%
M04	61%	60%	
M03	76%	60%	
M02	71%	60%	
M01	67%	60%	
2009-11	M24	81%	60%
	M23	78%	60%
	M22	77%	60%
	M21	77%	60%
	M20	83%	60%
	M19	82%	60%
	M18	79%	60%
	M17	77%	60%
	M16	76%	60%
	M15	76%	60%
M14	74%	60%	
M13	76%	60%	
M12	80%	60%	
M11	76%	60%	
M10	75%	60%	
M09	74%	60%	

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2009-11	M08	71%	60%
	M07	72%	60%
	M06	72%	60%
	M05	68%	60%
	M04	75%	60%
	M03	75%	60%
	M02	70%	60%
	M01	69%	60%

Percent 001690 - Percent of Commercial Driver License Applicants Tested by DOL by Month



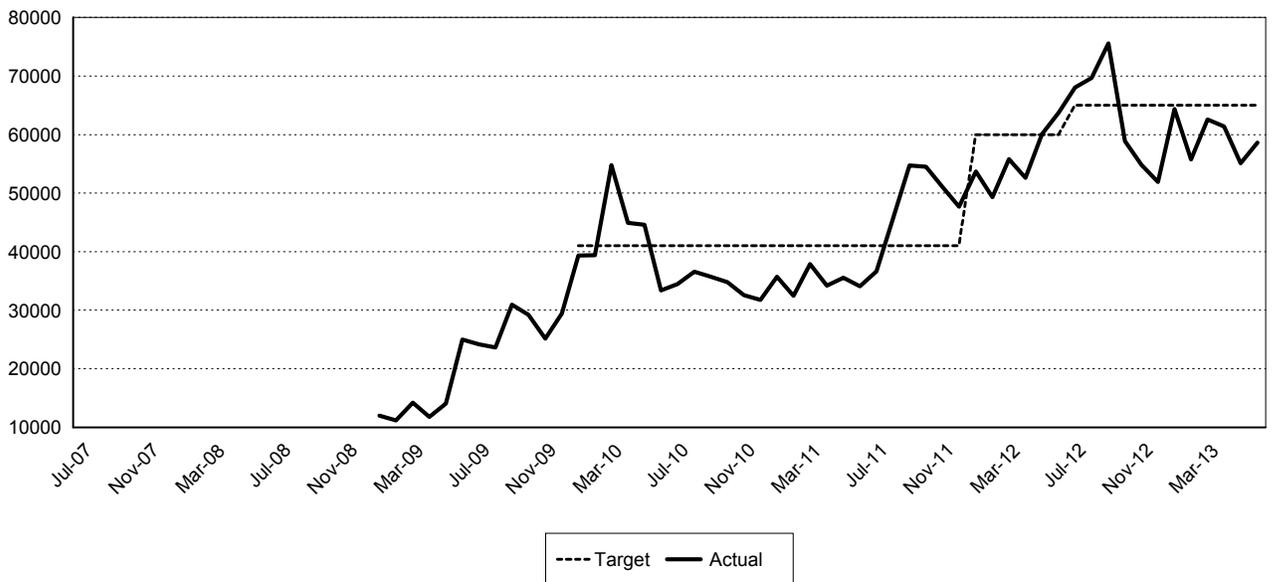
Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

001626 Results from New Strategies: Number of Self-Service Driver Transactions by Month			
Biennium	Period	Actual	Target
2011-13	M24	58,610	65,000
	M23	55,134	65,000
	M22	61,365	65,000
	M21	62,607	65,000
	M20	55,741	65,000
	M19	64,345	65,000
	M18	51,938	65,000
	M17	54,834	65,000
	M16	58,903	65,000
	M15	75,590	65,000
	M14	69,691	65,000
	M13	68,043	65,000
	M12	63,738	60,000
	M11	60,067	60,000
	M10	52,640	60,000
	M09	55,827	60,000
	M08	49,301	60,000
	M07	53,701	60,000
	M06	47,704	41,000
	M05	51,070	41,000
	M04	54,513	41,000
	M03	54,740	41,000
	M02	45,645	41,000
	M01	36,634	41,000
2009-11	M24	34,067	41,000
	M23	35,535	41,000
	M22	34,204	41,000
	M21	37,863	41,000
	M20	32,488	41,000
	M19	35,691	41,000
	M18	31,757	41,000
	M17	32,554	41,000
	M16	34,787	41,000
	M15	35,700	41,000
	M14	36,577	41,000
	M13	34,462	41,000
M12	33,397	41,000	
M11	44,616	41,000	
M10	44,910	41,000	
M09	54,759	41,000	

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

2009-11	M08	39,421	41,000
	M07	39,323	41,000
	M06	29,439	
	M05	25,144	
	M04	29,213	
	M03	30,957	
	M02	23,659	
	M01	24,178	

Number 001626 - Results from New Strategies: Number of Self-Service Driver Transactions by Month



A009 Providing License Integrity and Protection From Identity Theft

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

This activity supports the safety of people and property and the economic vitality of businesses and individuals by investigating fraudulent activity. It provides public outreach, education, and assistance in partnership with the Washington State Patrol, Attorney General's Office, Federal Trade Commission, and government agencies to reduce suspected identity theft, fraud and other criminal activity. More than 70 percent of the 2,000 annual fraud allegations received by this activity are associated with crime-related activities, such as methamphetamines, check washing, credit card and check theft, loan frauds, and customer impersonation schemes. The average impact to victims of these criminal actions is over \$5,000 per incident.

Program TRN - Transportation Programs

Account	FY 2014	FY 2015	Biennial Total
FTE	9.1	9.5	9.3
106 Highway Safety Account			
106-1 State	\$988,000	\$1,314,000	\$2,302,000
108 Motor Vehicle Account			
108-1 State	\$447,000	\$364,000	\$811,000

Statewide Result Area: Improve the economic vitality of businesses and individuals

Statewide Strategy: Provide consumer protection

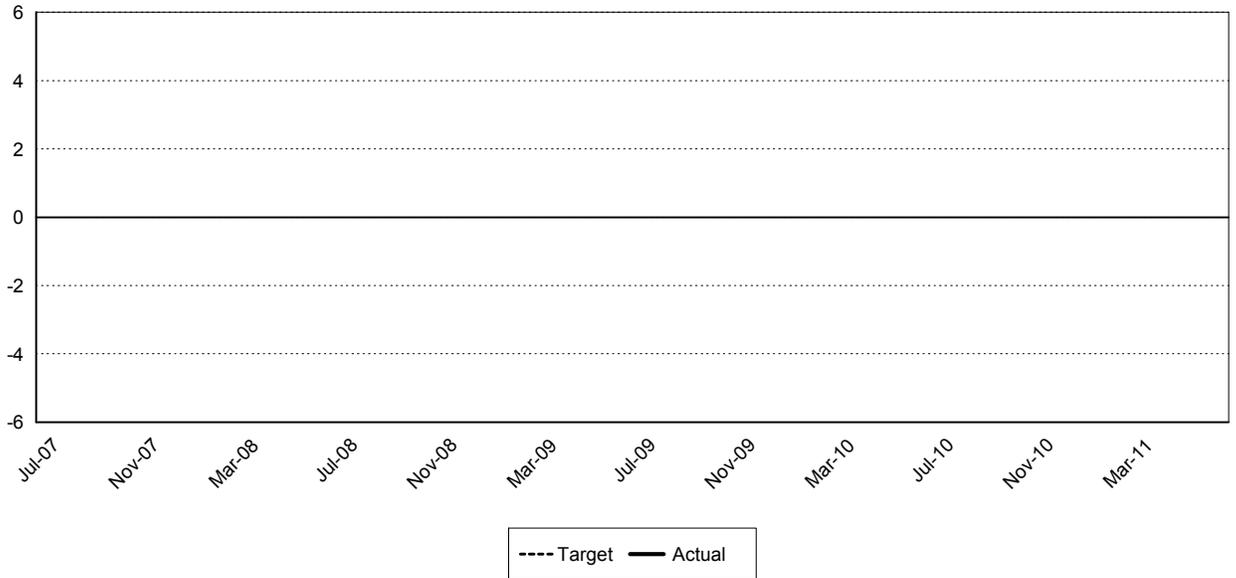
Expected Results

Reduce financial loss to small businesses and victims due to driver license fraud. Receive over 2,000 allegations of suspected fraud or identity theft annually. Increase the percentage of suspects apprehended for identity and other serious crimes. Provide one of the main sources for law enforcement to obtain pertinent information on suspected criminals, witnesses, and victims. Receive, research, and respond to over 70,000 photo and informational requests, and over 1,000 photomontage requests from law enforcement entities annually. Investigate and process suspected internal employee fraud cases.

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

001720 Number of Investigations of Potential License Fraud Based on Biometric Matching by Month			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14		
	M13		
	M12		
	M11		
	M10		
	M09		
	M08		
	M07		
	M06		
	M05		
	M04		
	M03		
	M02		
	M01		

Number 001720 - Number of Investigations of Potential License Fraud Based on Biometric Matching by Month



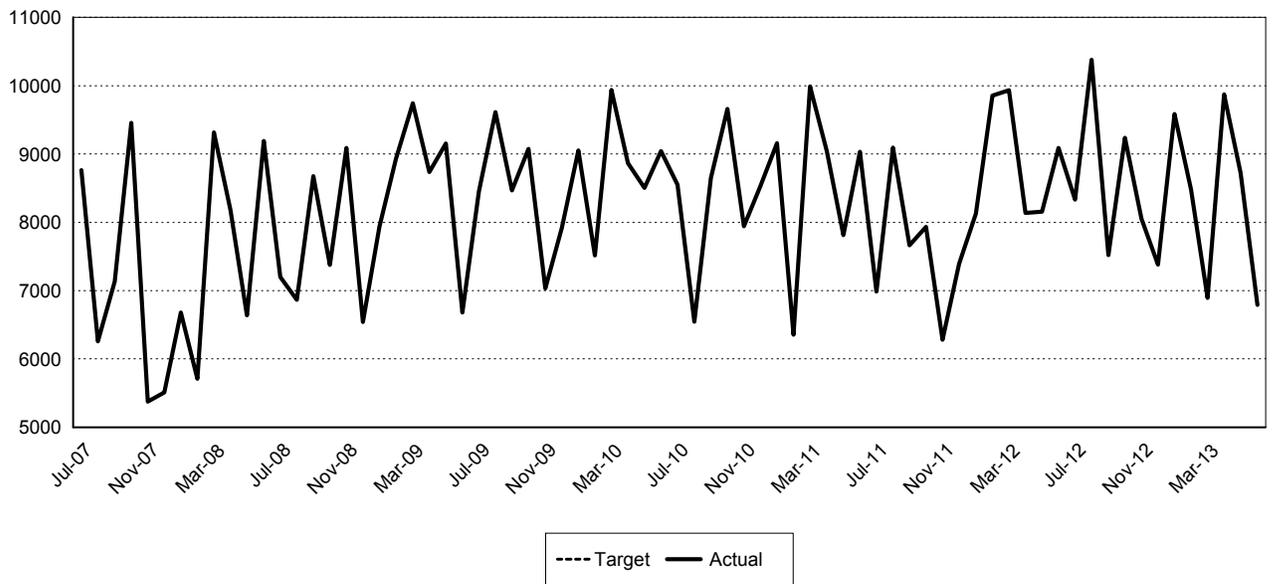
Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

001679 Number of Law Enforcement Requests for Information, Photo and Research Completed by Month			
Biennium	Period	Actual	Target
2011-13	M24	6,791	
	M23	8,724	
	M22	9,874	
	M21	6,894	
	M20	8,483	
	M19	9,585	
	M18	7,381	
	M17	8,052	
	M16	9,239	
	M15	7,520	
	M14	10,382	
	M13	8,332	
	M12	9,091	
	M11	8,158	
	M10	8,136	
	M09	9,933	
	M08	9,854	
	M07	8,129	
	M06	7,388	
	M05	6,280	
	M04	7,932	
	M03	7,665	
	M02	9,093	
	M01	6,986	
2009-11	M24	9,034	
	M23	7,813	
	M22	9,037	
	M21	9,991	
	M20	6,352	
	M19	9,161	
	M18	8,534	
	M17	7,942	
	M16	9,658	
	M15	8,650	
	M14	6,545	
	M13	8,551	
M12	9,043		
M11	8,503		
M10	8,866		
M09	9,939		

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

2009-11	M08	7,515
	M07	9,054
	M06	7,919
	M05	7,031
	M04	9,073
	M03	8,467
	M02	9,615
	M01	8,453

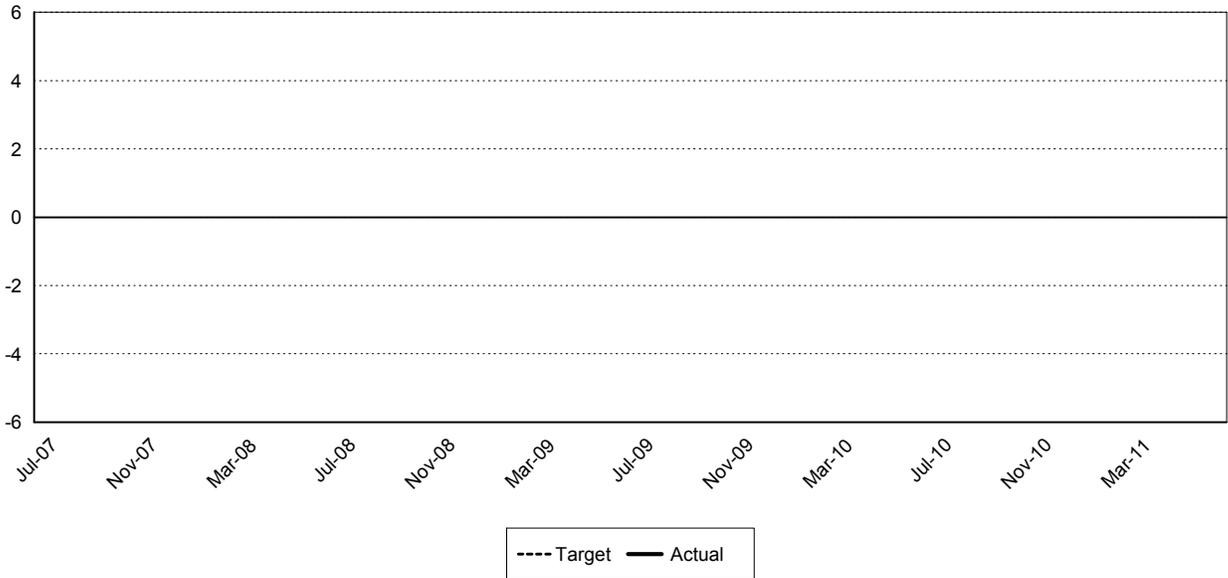
Number 001679 - Number of Law Enforcement Requests for Information, Photo and Research Completed by Month



Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

001680 Number of License Suspensions and Cancellations Resulting from Fraud Investigation by Month			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14		
	M13		
	M12		
	M11		
	M10		
	M09		
	M08		
	M07		
	M06		
	M05		
	M04		
	M03		
	M02		
	M01		

Number 001680 - Number of License Suspensions and Cancellations Resulting from Fraud Investigation by Month



A010 Providing Due Process for Drivers

In an effort to reduce preventable loss of life, injury or property due to accidents, this activity provides due process prior to the suspension of a citizen's driving privilege. Twenty-five hearing officers annually conduct: 16,500 driving under the influence (DUI) hearings which must be processed within 60 days; 1,200 hearings for habitual offenders who have accumulated multiple moving violations leading to increased civil penalties; 550 financial responsibility hearings for accidents without required insurance coverage; hearings to restrict the driving privileges of 170 drivers for medical reasons that impair their ability to safely operate a motor vehicle; and 60 fraud hearings.

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

Program TRN - Transportation Programs

Account	FY 2014	FY 2015	Biennial Total
FTE	85.9	78.6	82.3
106 Highway Safety Account			
106-1 State	\$5,940,000	\$6,211,000	\$12,151,000

Statewide Result Area: Improve the safety of people and property

Statewide Strategy: Administer Justice

Expected Results

Provide due process for drivers before their licenses are suspended. Protect public safety and reduce the risk of fatalities by removing potentially dangerous drivers from the roads. Conduct 18,000 hearings. Collect in excess of \$1.9 million in revenue. Conduct a DUI hearing within 60 days of the incident to more effectively remove impaired drivers from the roadways.

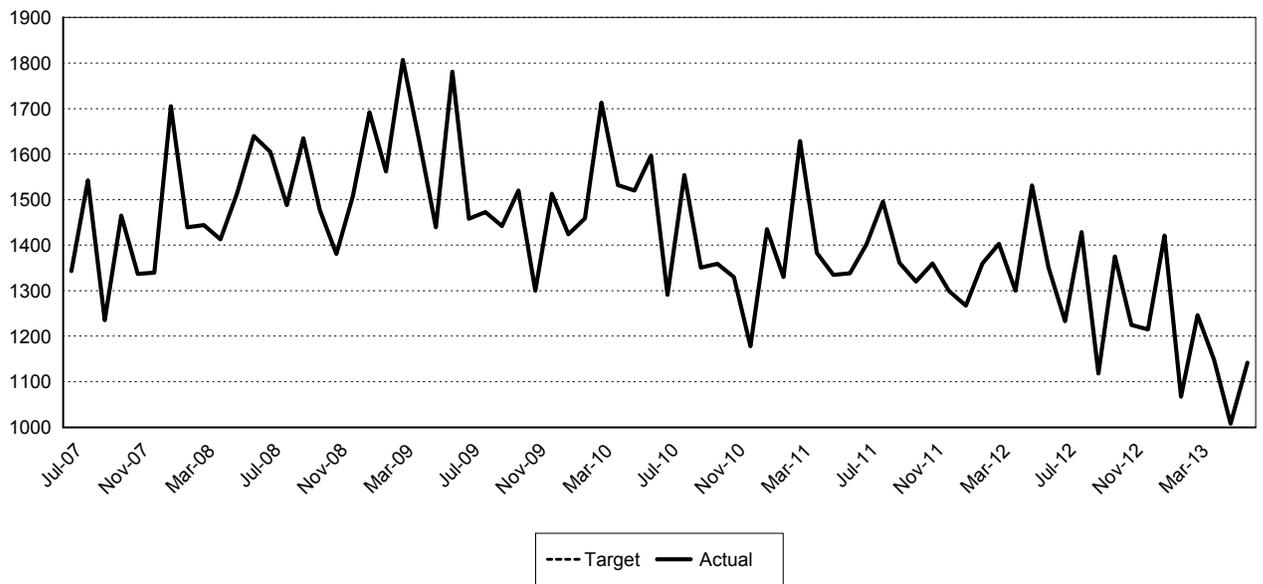
Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

001681 Number of Driver Hearings and Interviews Conducted by Month			
Biennium	Period	Actual	Target
2011-13	M24	1,142	
	M23	1,008	
	M22	1,148	
	M21	1,246	
	M20	1,067	
	M19	1,421	
	M18	1,215	
	M17	1,225	
	M16	1,375	
	M15	1,118	
	M14	1,429	
	M13	1,233	
	M12	1,351	
	M11	1,531	
	M10	1,300	
	M09	1,403	
	M08	1,360	
	M07	1,267	
	M06	1,299	
	M05	1,360	
	M04	1,320	
	M03	1,361	
	M02	1,496	
	M01	1,402	
2009-11	M24	1,338	
	M23	1,335	
	M22	1,383	
	M21	1,629	
	M20	1,330	
	M19	1,435	
	M18	1,178	
	M17	1,330	
	M16	1,359	
	M15	1,351	
	M14	1,554	
	M13	1,291	
M12	1,597		
M11	1,520		
M10	1,532		
M09	1,713		

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

2009-11	M08	1,459
	M07	1,424
	M06	1,513
	M05	1,300
	M04	1,520
	M03	1,442
	M02	1,473
	M01	1,458

Number 001681 - Number of Driver Hearings and Interviews Conducted by Month



A011 Regulate Driver Training Schools and Motorcycle Safety Education

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

This activity certifies, licenses and monitors the performance and compliance of instructors and operators of Driving Training School (DTS) and Motorcycle Safety Education (MSE) training courses. Successful administration of these training courses ensures that curriculum requirements are met to assist new drivers and motorcyclists to safely and properly operate their vehicles. Partnerships with the Washington Traffic Safety Commission, Driver Training School Advisory Board, and Motorcycle Safety Advisory Board assist in the administration of this activity.

Program TRN - Transportation Programs

Account	FY 2014	FY 2015	Biennial Total
FTE	11.1	7.2	9.2
106 Highway Safety Account			
106-1 State	\$1,755,000	\$1,719,000	\$3,474,000
082 Motorcycle Safety Education Account			
082-1 State	\$1,362,000	\$2,099,000	\$3,461,000

Statewide Result Area: Improve the safety of people and property

Statewide Strategy: Enforce the law

Expected Results

Licensing and performance monitoring of 700 driver training school instructors at 230 driving schools annually to ensure that minimum curriculum requirements are met to properly educate and develop the driving skills of 64,000 new automobile drivers.

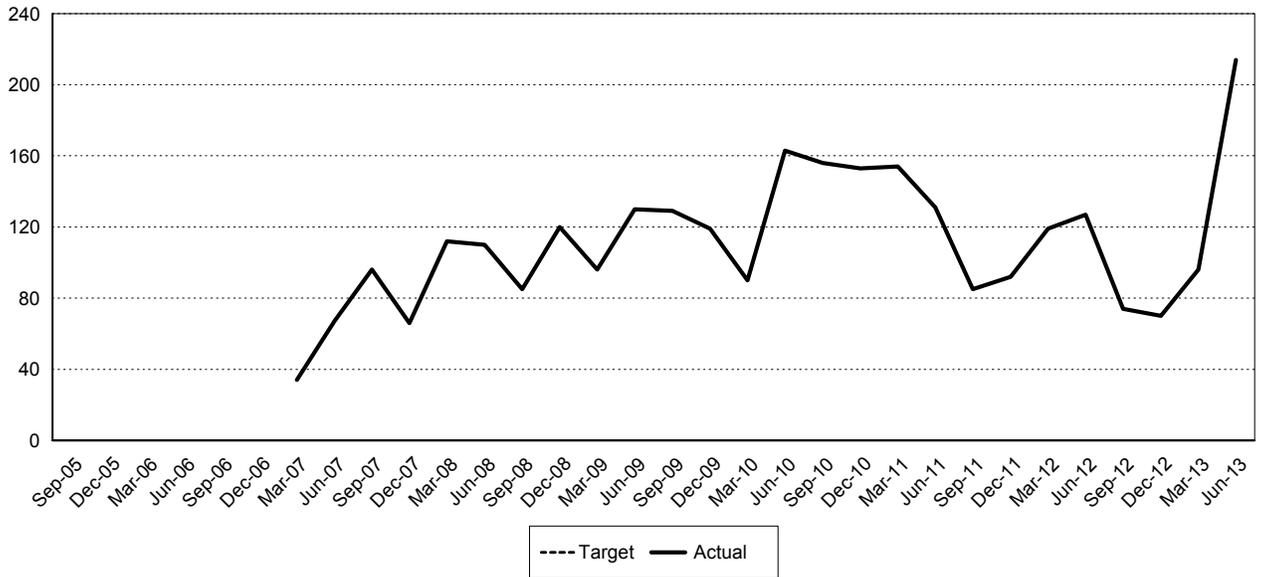
Certification of 230 motorcycle skills instructors, contracting with 13 rider-training sponsors, and monitoring of 29 training sites facilitating the training of 12,000 students, and the completion of 33,060 motorcycle knowledge tests and 6,500 motorcycle skill tests annually.

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

001709 Number of Audits of Drive Training Schools by Quarter			
Biennium	Period	Actual	Target
2011-13	Q8	214	
	Q7	96	
	Q6	70	
	Q5	74	
	Q4	127	
	Q3	119	
	Q2	92	
	Q1	85	
2009-11	Q8	131	
	Q7	154	
	Q6	153	
	Q5	156	
	Q4	163	
	Q3	90	
	Q2	119	
	Q1	129	

Number

001709 - Number of Audits of Drive Training Schools by Quarter



Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

001693 Number of Motorcycle Riders Completing Voluntary Motorcycle Safety Training by Calendar Year			
Biennium	Period	Actual	Target
2011-13	Q8		
	Q7		
	Q6	19,633	
	Q5		
	Q4		
	Q3		
	Q2	18,918	
	Q1		
2009-11	Q8		
	Q7		
	Q6	17,553	
	Q5		
	Q4		
	Q3		
	Q2	16,427	
	Q1		

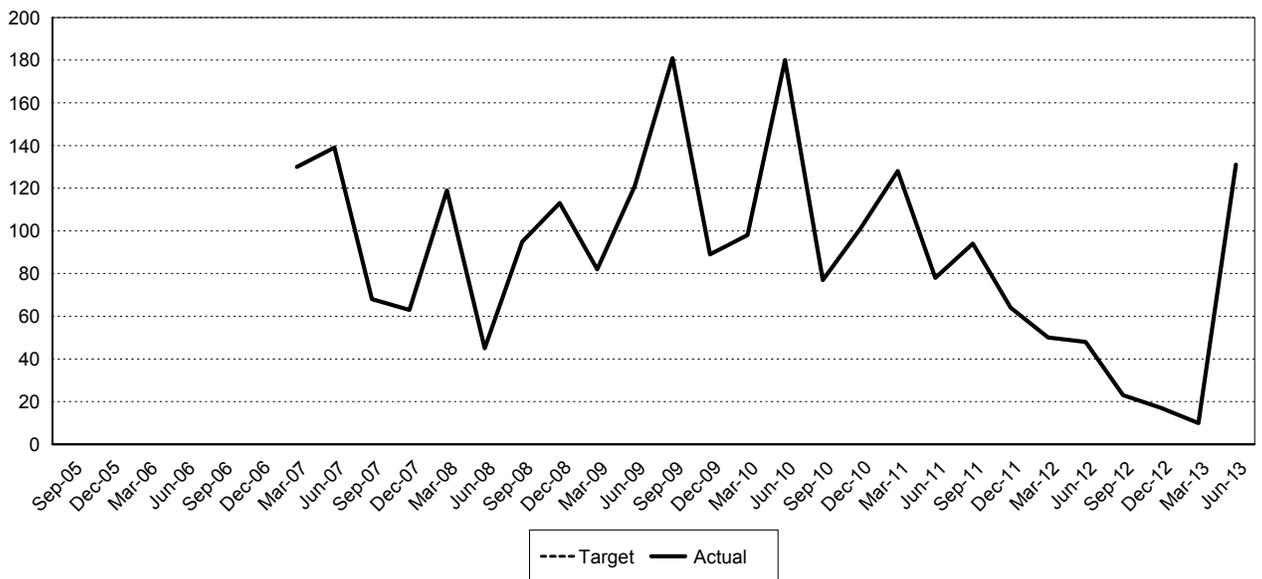
Number 001693 - Number of Motorcycle Riders Completing Voluntary Motorcycle Safety Training by Calendar Year



Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

001708 Number of RCW and WAC Violations Addressed through Audits of Drive Training Schools by Quarter			
Biennium	Period	Actual	Target
2011-13	Q8	131	
	Q7	10	
	Q6	17	
	Q5	23	
	Q4	48	
	Q3	50	
	Q2	64	
	Q1	94	
2009-11	Q8	78	
	Q7	128	
	Q6	101	
	Q5	77	
	Q4	180	
	Q3	98	
	Q2	89	
	Q1	181	

Number 001708 - Number of RCW and WAC Violations Addressed through Audits of Drive Training Schools by Quarter



A012 Firearms Records Clearinghouse

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

Law enforcement agencies are required to complete background checks and either approve or deny various firearms licenses. As the clearinghouse for firearms records, the DOL Firearms program provides law enforcement with information on firearms licenses to ensure that only eligible individuals can obtain licenses and purchase handguns. The program is also used to investigate criminal activity and to arrest and prosecute individuals who violate firearm laws. Annually, DOL processes over 65,000 concealed pistol licenses, 50,000 handgun transfers, approximately 200 alien firearm licenses, and 600 firearm dealer licenses. In addition, DOL processes over 35,000 court conviction notices each year where an individual's firearm possession rights have been removed, and verifies concealed pistol license and firearm possession with law enforcement. DOL provides firearm dealers with forms and information on procedures for transferring handgun ownership. The Department also acts as a resource to law enforcement by providing direction and training on the firearm laws and proper licensing procedures.

Program OMN - Omnibus

Account	FY 2014	FY 2015	Biennial Total
FTE	13.0	12.3	12.7
001 General Fund			
001-1 State	\$513,000	\$489,000	\$1,002,000

Statewide Result Area: Improve the safety of people and property

Statewide Strategy: Enforce the law

Expected Results

The Firearms Program measures its success by processing all concealed pistol, alien firearm and firearm dealer licenses within three business days after receipt of the document; processing court conviction notices within three to five business days after the receipt of a document; completing all certifications (verification of the accuracy of the information contained in the firearms database) within one business day; citizens receive their license or handgun within the time frame required, supporting their constitutional right to bear arms. Law enforcement is able to ensure that only those individuals who can lawfully possess a firearm receive licenses, contributing to public and officer safety. The Department trains over 300 law enforcement record specialists and law enforcement officers statewide each year on how to conduct criminal history background checks on license applicants and procedures to properly complete license documents. Over \$900,000 is collected each fiscal year that is deposited into the General Fund-State.

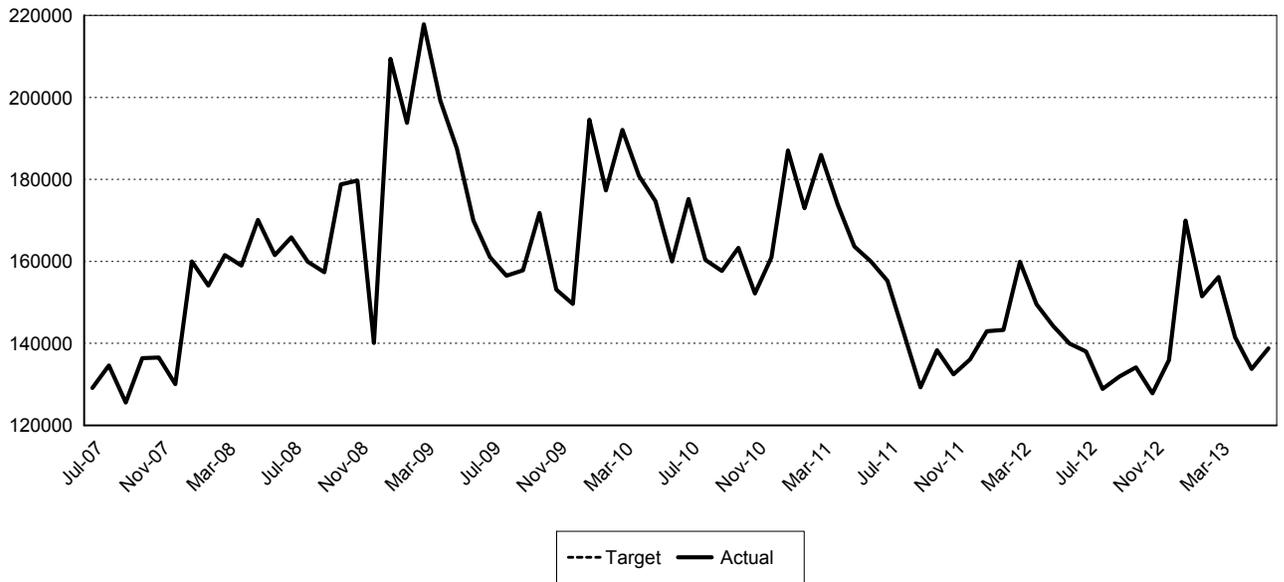
Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

001714 Number of Law Enforcement Inquiries to Firearms Database by Month			
Biennium	Period	Actual	Target
2011-13	M24	138,784	
	M23	133,781	
	M22	141,512	
	M21	156,164	
	M20	151,432	
	M19	170,003	
	M18	135,901	
	M17	127,781	
	M16	134,117	
	M15	131,904	
	M14	128,859	
	M13	137,997	
	M12	139,903	
	M11	144,261	
	M10	149,510	
	M09	159,910	
	M08	143,274	
	M07	142,970	
	M06	136,104	
	M05	132,461	
	M04	138,319	
	M03	129,223	
	M02	142,322	
	M01	155,234	
2009-11	M24	160,019	
	M23	163,624	
	M22	173,773	
	M21	185,976	
	M20	172,978	
	M19	187,099	
	M18	160,989	
	M17	152,134	
	M16	163,337	
	M15	157,633	
	M14	160,378	
	M13	175,194	
M12	159,953		
M11	174,677		
M10	180,902		
M09	192,130		

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

2009-11	M08	177,346
	M07	194,609
	M06	149,640
	M05	153,125
	M04	171,797
	M03	157,844
	M02	156,476
	M01	161,058

Number 001714 - Number of Law Enforcement Inquiries to Firearms Database by Month



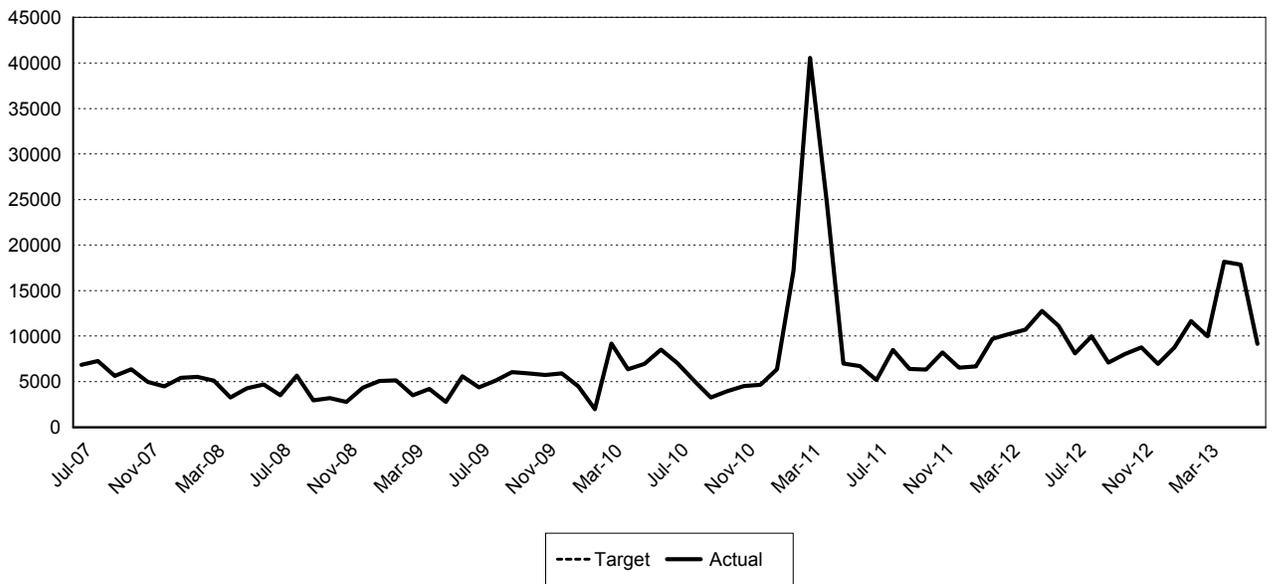
Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

001712 Number of Records Entered of Concealed Pistol Licenses Issued and Denied by Law Enforcement by Month			
Biennium	Period	Actual	Target
2011-13	M24	9,140	
	M23	17,838	
	M22	18,176	
	M21	9,997	
	M20	11,655	
	M19	8,746	
	M18	6,968	
	M17	8,760	
	M16	8,022	
	M15	7,094	
	M14	9,975	
	M13	8,102	
	M12	11,149	
	M11	12,778	
	M10	10,726	
	M09	10,233	
	M08	9,711	
	M07	6,690	
	M06	6,542	
	M05	8,221	
	M04	6,310	
	M03	6,387	
	M02	8,474	
	M01	5,185	
2009-11	M24	6,703	
	M23	6,977	
	M22	24,646	
	M21	40,568	
	M20	17,198	
	M19	6,345	
	M18	4,656	
	M17	4,512	
	M16	3,966	
	M15	3,274	
	M14	5,060	
	M13	7,024	
M12	8,522		
M11	6,965		
M10	6,351		
M09	9,171		

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

2009-11	M08	1,965
	M07	4,468
	M06	5,920
	M05	5,745
	M04	5,897
	M03	6,038
	M02	5,097
	M01	4,383

Number 001712 - Number of Records Entered of Concealed Pistol Licenses Issued and Denied by Law Enforcement by Month



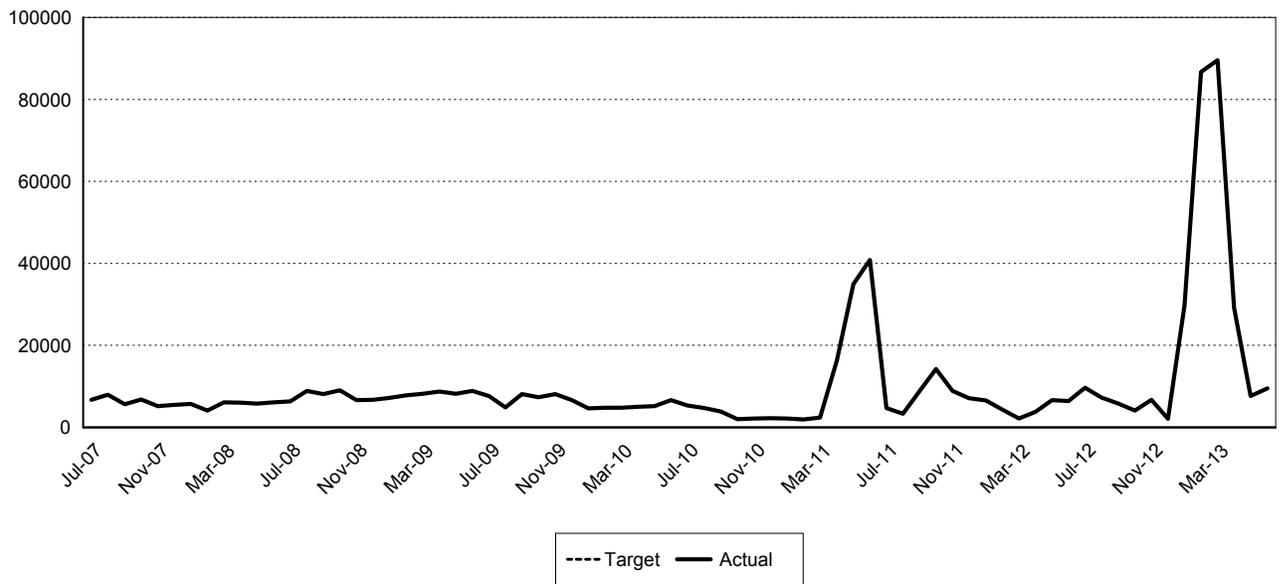
Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

001713 Number of Records Entered of Pistol Sales by Firearms Dealers by Month			
Biennium	Period	Actual	Target
2011-13	M24	9,512	
	M23	7,626	
	M22	29,160	
	M21	89,560	
	M20	86,724	
	M19	29,663	
	M18	2,045	
	M17	6,740	
	M16	4,048	
	M15	5,796	
	M14	7,254	
	M13	9,660	
	M12	6,428	
	M11	6,625	
	M10	3,739	
	M09	2,128	
	M08	4,274	
	M07	6,569	
	M06	7,068	
	M05	8,893	
M04	14,225		
M03	8,774		
M02	3,333		
M01	4,667		
2009-11	M24	40,870	
	M23	34,940	
	M22	16,275	
	M21	2,372	
	M20	1,927	
	M19	2,160	
	M18	2,195	
	M17	2,148	
	M16	2,007	
	M15	3,813	
	M14	4,691	
	M13	5,278	
M12	6,633		
M11	5,189		
M10	5,001		
M09	4,764		

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

2009-11	M08	4,762
	M07	4,638
	M06	6,602
	M05	8,108
	M04	7,321
	M03	8,128
	M02	4,861
	M01	7,600

Number 001713 - Number of Records Entered of Pistol Sales by Firearms Dealers by Month



A016 Administration of Fuel Tax Collection and Motor Carrier Services

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

This activity administers state motor vehicle fuel, special fuel, and aircraft fuel tax collection programs for the licensing fuel suppliers, exporters, importers, blenders, and distributors. This activity processes efficient fuel tax returns and associated payments; provides taxpayer education and training; and conducts audit and compliance investigations that reduce fuel tax evasion. It collects motor vehicle and special fuel taxes at the terminal rack and administers a dyed special fuel program for fuel used off-highway that is not subject to the state tax. DOL partners with tribal governments, providing revenue to the tribes through fuel tax refunds. The activity receives federal funds to implement cost-saving programs, including the Commercial Vehicle Information System and Network (CVISN) program (which enables trucks to electronically transmit information without stopping at ports of entry and weigh stations) and the Performance Registration Information Systems Management (PRISM) program (which ensures that interstate trucks meet current safety standards). This activity also enables Washington-based interstate carriers to apply for and receive their international registration plan (IRP) operating credentials and file their international fuel tax agreement (IFTA) fuel tax returns via the Internet.

Program TRN - Transportation Programs

Account	FY 2014	FY 2015	Biennial Total
FTE	102.2	104.0	103.1
201 DOL Services Account			
201-1 State	\$7,000	\$1,000	\$8,000
108 Motor Vehicle Account			
108-1 State	\$9,376,000	\$9,237,000	\$18,613,000
108-2 Federal	\$240,000	\$227,000	\$467,000
108 Account Total	\$9,616,000	\$9,464,000	\$19,080,000
082 Motorcycle Safety Education Account			
082-1 State	\$657,000	\$280,000	\$937,000

Statewide Result Area: Strengthen government's ability to achieve results efficiently and effectively

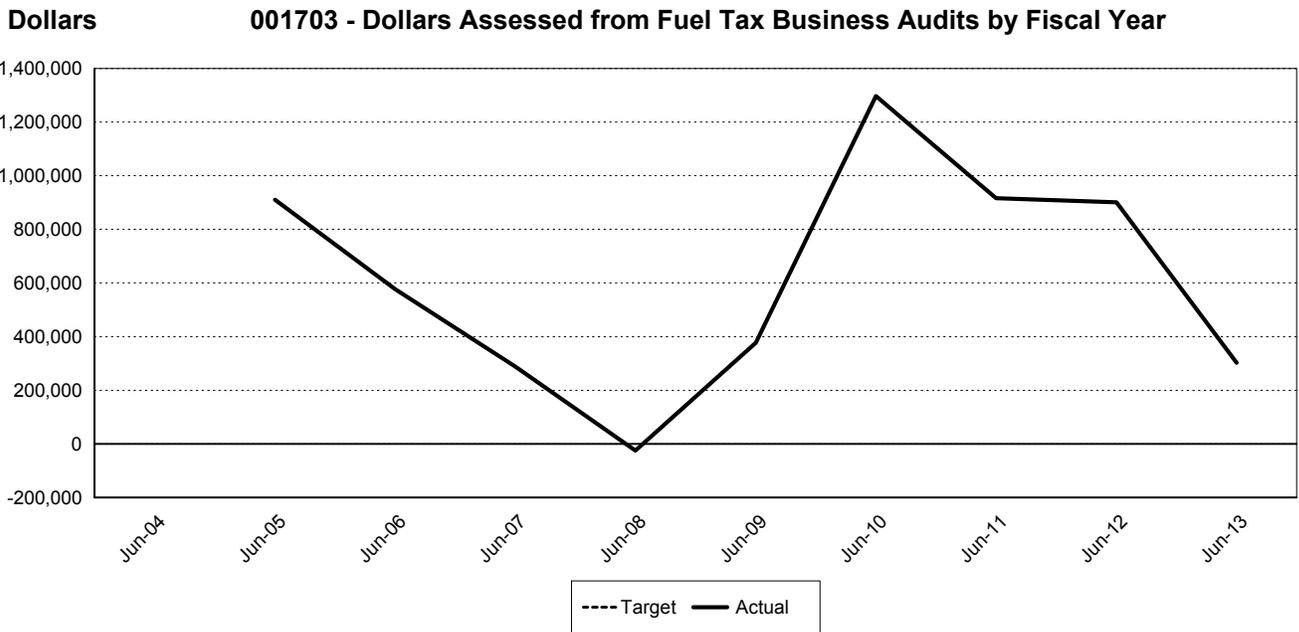
Statewide Strategy: Safeguard and manage public funds

Expected Results

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

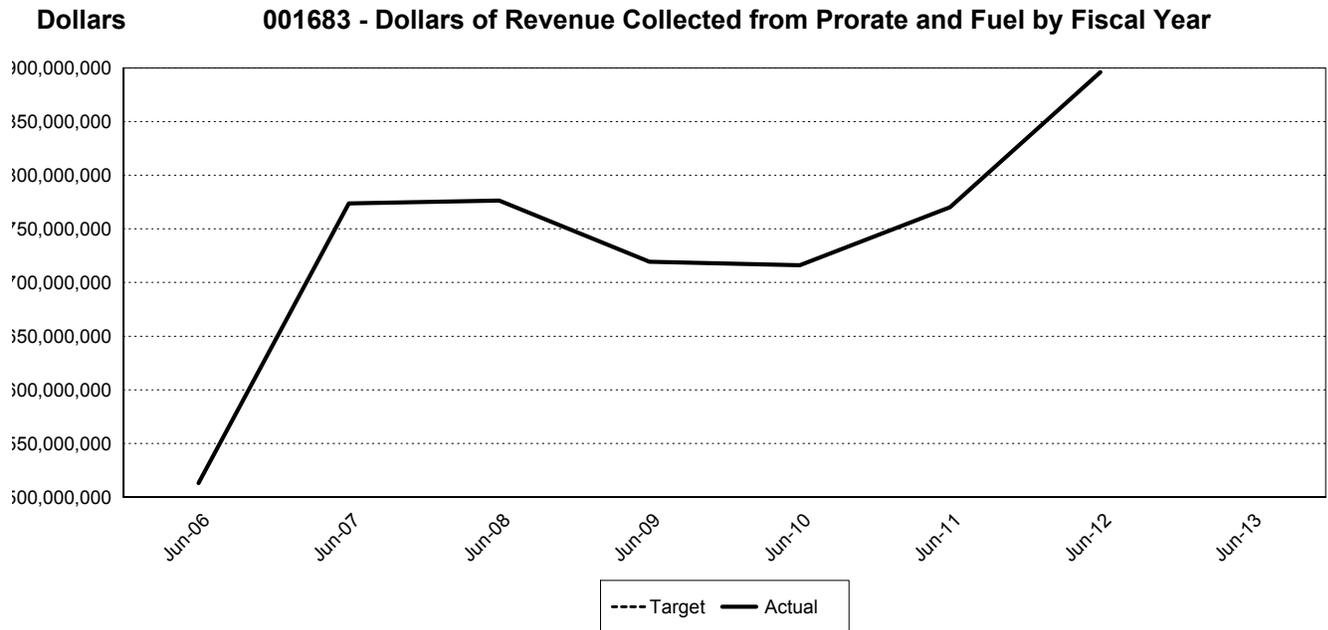
Provide one-stop vehicle licensing and fuel tax filing services for Washington-based interstate motor carriers. Significantly reduce paperwork and compliance burdens for fuel tax licensing, reporting, and payment of fuel taxes for interstate motor carriers by consolidating fuel tax license and vehicle registration issued by the base state into one process to operate in all states and Canadian provinces. Administration of the IRP and IFTA in Washington. Collect \$2.01.9 billion in fuel taxes per biennium. Issue 16 different types of fuel licenses that impact about 7,000 businesses. Annually process 20,000 business tax returns, and 52,000 licensing transactions. Collect \$43.8 million in Washington commercial vehicle registration fees. Collect and transmit \$12 million to other IRP jurisdictions. License 3,600 IFTA accounts. Annually conduct 400 field audits to ensure compliance and uniformity with prorate and fuel tax statutes. Conduct investigations of suspected fraudulent fuel transactions to ensure fuel taxes are paid to the state. Recover over \$4 million each biennium in unpaid taxes. Process and issue 20,000 prorate and fuel tax refunds annually (\$30 million each biennium). Provide assistance to tribal governments through the pursuit and procurement of 13 state/tribal fuel tax agreements for reimbursement of state fuel taxes. With the Washington State Patrol, Department of Transportation, and state trucking associations, administer the PRISM program (to determine the safety fitness of motor carriers prior to vehicle registration) and the CVISN program.

001703 Dollars Assessed from Fuel Tax Business Audits by Fiscal Year			
Biennium	Period	Actual	Target
2011-13	A3	\$302,110	
	A2	\$901,227	
2009-11	A3	\$916,600	
	A2	\$1,296,965	



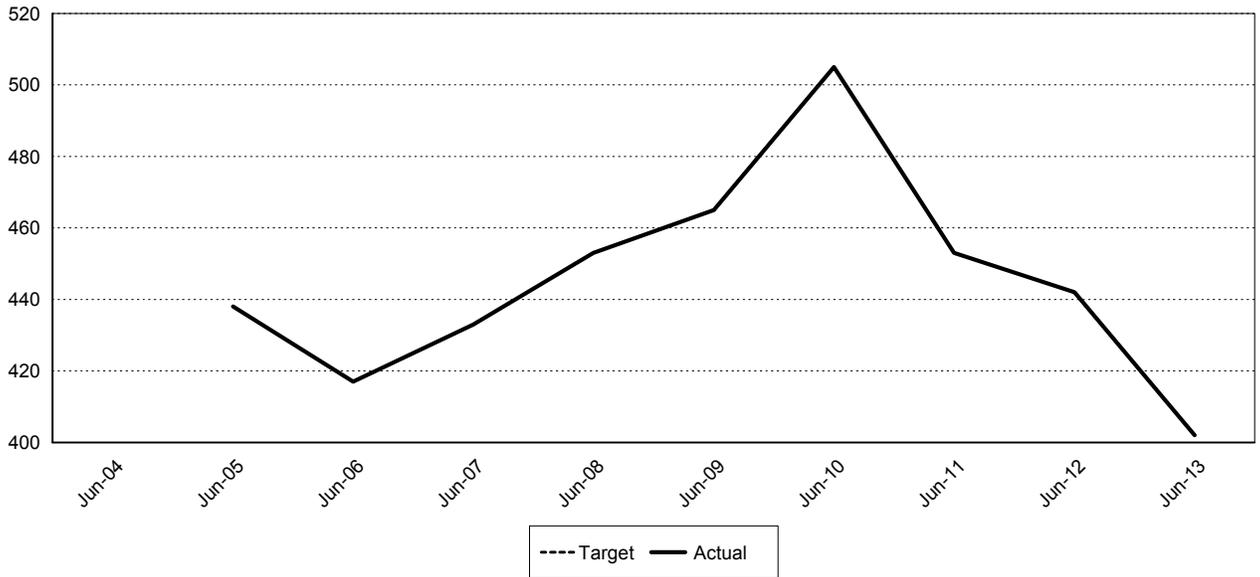
Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

001683 Dollars of Revenue Collected from Prorate and Fuel by Fiscal Year			
Biennium	Period	Actual	Target
2011-13	A3		
	A2	\$1,896,187,795	
2009-11	A3	\$1,770,124,909	
	A2	\$1,715,991,861	



001702 Number of Audits of Fuel Tax Businesses by Fiscal Year			
Biennium	Period	Actual	Target
2011-13	A3	402	
	A2	442	
2009-11	A3	453	
	A2	505	

Number 001702 - Number of Audits of Fuel Tax Businesses by Fiscal Year



A017 Professional Licensing and Regulation

There are approximately 225,000 individuals and businesses licensed to practice in 27 professions regulated by the Business and Professions Division. (RCW 18.118.010 (1)) DOL evaluates license applications, develops and administers valid professional licensing exams, and administers programs of continuing education, licensing renewals, and technical assistance. Through its regulatory, audit, investigation, and enforcement activities, DOL protects consumers from fraud, malpractice, negligence, deceptive advertising, and other potential violations associated with the delivery of services. Enforcement includes revoking or suspending a license, restricting or monitoring the licensee's practice, imposing monetary fines, or requiring completion of a remedial education program. DOL conducts approximately 6,150 audits or inspections each year to ensure compliance with regulations. Its online registry of licensed professionals alerts consumers to licensees who have been subject to disciplinary actions for unprofessional conduct. The 27 regulated professions include: appraisers, architects, auctioneers, bail bond agents, on-site wastewater inspectors and designers, cemeteries, collection agencies, commercial telephone solicitors, cosmetology, court reporters, employment agencies, engineers, funeral homes, geologists, land surveyors, landscape architects, limousine carriers, notaries, camping resorts, private investigators, professional athletics, real estate, security guards, sellers of travel, timeshare companies, vehicles for hire (taxi), and whitewater river outfitters.

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

Program OMN - Omnibus

Account	FY 2014	FY 2015	Biennial Total
FTE	204.3	203.3	203.8
16M Appraisal Management Company Account			
16M-1 State	\$2,000	\$2,000	\$4,000
16M-6 Non-Appropriated	\$82,000	\$82,000	\$164,000
16M Account Total	\$84,000	\$84,000	\$168,000
003 Architects' License Account			
003-1 State	\$385,000	\$490,000	\$875,000
06L Business and Professions Account			
06L-1 State	\$8,243,000	\$8,247,000	\$16,490,000
15V Funeral and Cemetery Account			
15V-1 State	\$2,000	\$3,000	\$5,000
15V-6 Non-Appropriated	\$681,000	\$680,000	\$1,361,000
15V Account Total	\$683,000	\$683,000	\$1,366,000
001 General Fund			
001-1 State	\$0	\$72,000	\$72,000
298 Geologists' Account			
298-1 State	\$19,000	\$27,000	\$46,000
298-6 Non-Appropriated	\$185,000	\$181,000	\$366,000
298 Account Total	\$204,000	\$208,000	\$412,000
16B Landscape Architects' License Account			
16B-1 State	\$2,000	\$2,000	\$4,000
16B-6 Non-Appropriated	\$234,000	\$90,000	\$324,000
16B Account Total	\$236,000	\$92,000	\$328,000
024 Professional Engineers' Account			
024-1 State	\$1,717,000	\$1,699,000	\$3,416,000
06G Real Estate Appraiser Commission Account			
06G-1 State	\$824,000	\$817,000	\$1,641,000
026 Real Estate Commission Account			
026-1 State	\$4,581,000	\$4,906,000	\$9,487,000
04F Real Estate Education Program Account			
04F-1 State	\$150,000	\$126,000	\$276,000
06R Real Estate Research Account			
06R-1 State	\$362,000	\$53,000	\$415,000
04E Uniform Commercial Code Account			
04E-1 State	\$0	\$1,000	\$1,000

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

Program TRN - Transportation Programs

Account	FY 2014	FY 2015	Biennial Total
106 Highway Safety Account			
106-1 State	\$590,000	\$487,000	\$1,077,000

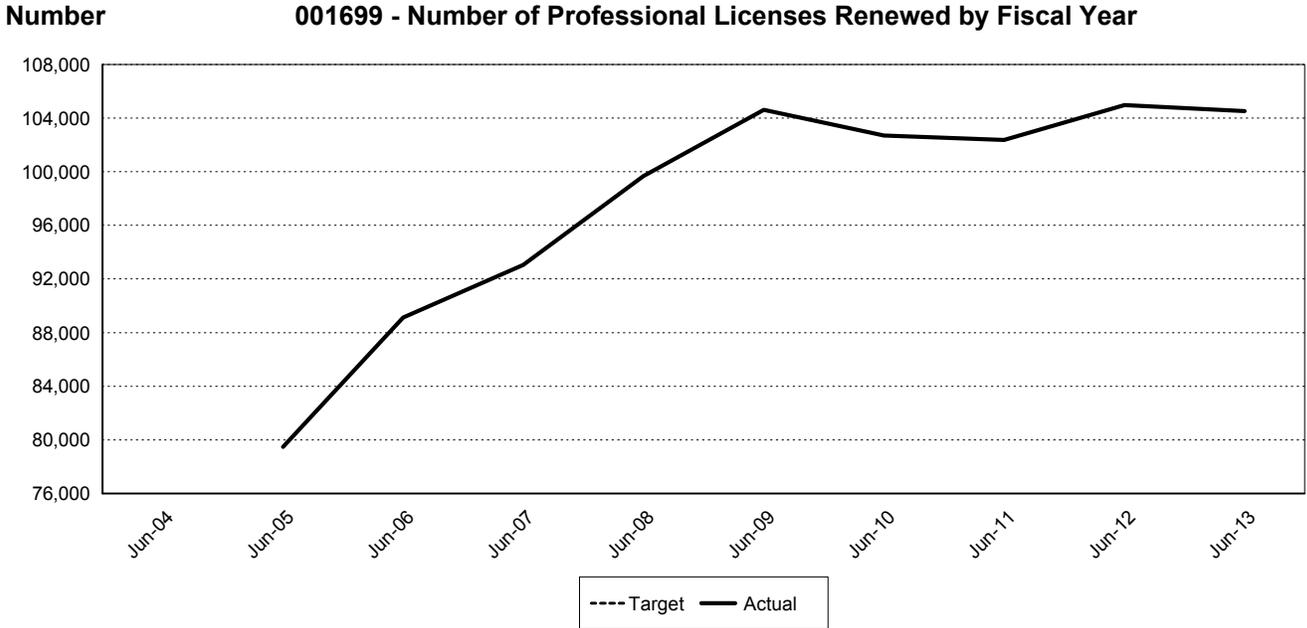
Statewide Result Area: Improve the economic vitality of businesses and individuals
Statewide Strategy: Provide consumer protection

Expected Results

This activity measures its success by ensuring that only applicants who meet minimum qualifications are licensed to practice; providing information on the Internet on licensed professionals and their standing to help consumers make informed choices; taking appropriate corrective action against any person or firm that violates the standards of practice and endangered public health, safety, welfare, or property; removing a license for failure to pay child support or repay student loans; and providing due process and consistent regulation and processes for professions. One hundred percent of real estate brokers, cosmetology salons, cosmetology schools, funeral homes, and cemeteries are audited or inspected over established one, two, or three-year cycles to ensure compliance with regulations. One hundred percent of all licensees required to have background checks are completed. Boxing, martial arts, and other professional athletic events are monitored to ensure the safety of participants and the viewing public. Individuals responsible for apprehending fugitive criminal defendants are screened to ensure that a minimum of training and testing in defensive tools and tactics has been achieved before issuing the licensee as a bail bond recovery agent.

001699 Number of Professional Licenses Renewed by Fiscal Year			
Biennium	Period	Actual	Target
2011-13	A3	104,530	
	A2	104,965	
2009-11	A3	102,373	
	A2	102,699	

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity



A018 Uniform Commercial Code Program

In accordance with RCW 62A.9A, the Uniform Commercial Code (UCC) program maintains the central repository of liens on personal property of residents and businesses in Washington and conducts certified searches of its records for the public. The UCC program's central repository is a key part of the larger Uniform Commercial Code system and laws. By filing a financing statement with the UCC program, the secured party (creditor) establishes its priority against the collateral, in case of default by the debtor.

Program OMN - Omnibus

Account	FY 2014	FY 2015	Biennial Total
FTE	12.0	12.0	12.0
04E Uniform Commercial Code Account			
04E-1 State	\$1,617,000	\$1,448,000	\$3,065,000

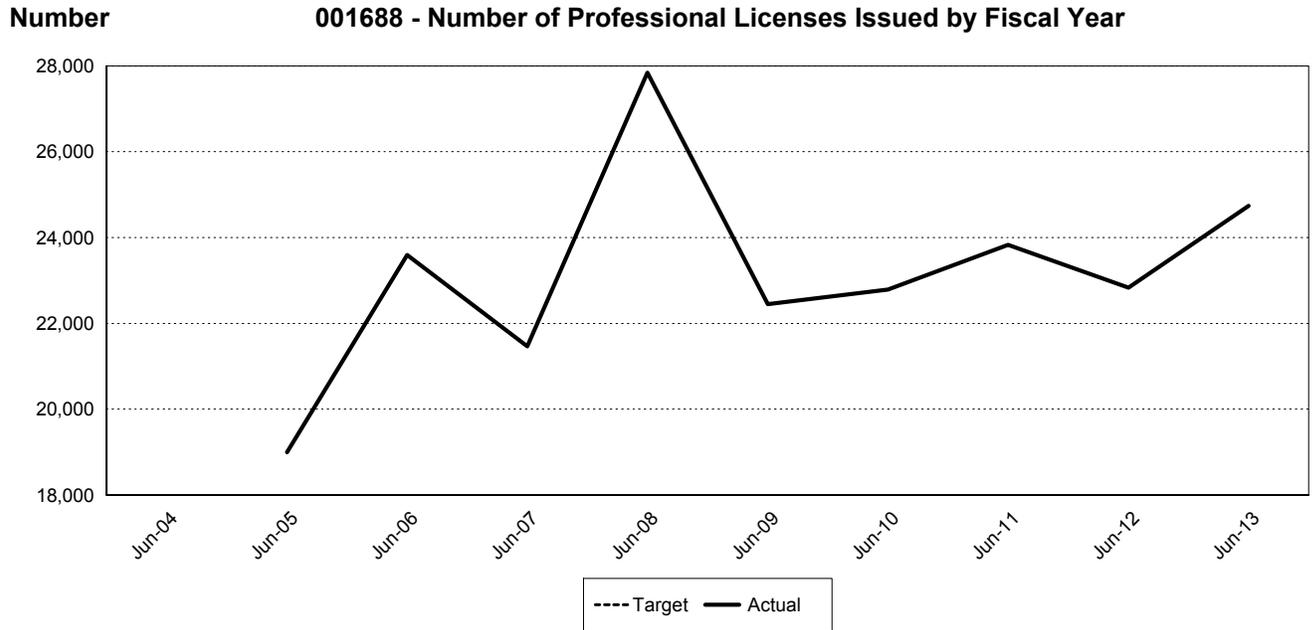
Statewide Result Area: Improve the economic vitality of businesses and individuals
Statewide Strategy: Regulate the economy to ensure fairness, security and efficiency

Expected Results

The UCC program measured its success in Fiscal Year 2003 by processing approximately 92,172 new filings, conducting 16,146 searches, and collecting approximately \$1.5 million in revenue; providing immediate, online access for the public to file and search at reduced fees; completing all filings and searches within two business days in compliance with federal and state requirements. Quick turnaround is vital to helping banks issue loans and helping businesses to obtain loans in a timely manner.

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

001688 Number of Professional Licenses Issued by Fiscal Year			
Biennium	Period	Actual	Target
2011-13	A3	24,739	
	A2	22,833	
2009-11	A3	23,832	
	A2	22,789	



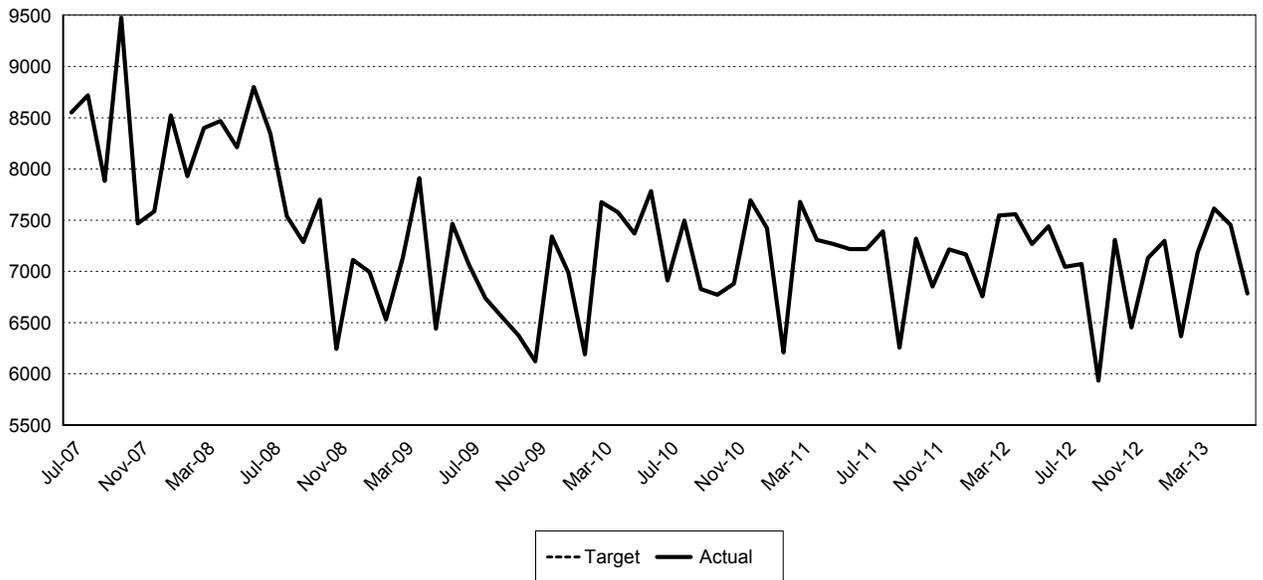
Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

001687 Number of UCC Filings Processed by Month			
Biennium	Period	Actual	Target
2011-13	M24	6,783	
	M23	7,452	
	M22	7,613	
	M21	7,182	
	M20	6,366	
	M19	7,296	
	M18	7,131	
	M17	6,451	
	M16	7,307	
	M15	5,933	
	M14	7,072	
	M13	7,044	
	M12	7,441	
	M11	7,265	
	M10	7,558	
	M09	7,545	
	M08	6,757	
	M07	7,165	
	M06	7,213	
	M05	6,853	
	M04	7,318	
	M03	6,255	
	M02	7,391	
	M01	7,218	
2009-11	M24	7,218	
	M23	7,267	
	M22	7,306	
	M21	7,679	
	M20	6,209	
	M19	7,422	
	M18	7,695	
	M17	6,880	
	M16	6,771	
	M15	6,826	
	M14	7,497	
	M13	6,912	
M12	7,784		
M11	7,368		
M10	7,576		
M09	7,676		
M08	6,190		

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

2009-11	M07	6,988
	M06	7,341
	M05	6,122
	M04	6,376
	M03	6,555
	M02	6,736
	M01	7,065

Number **001687 - Number of UCC Filings Processed by Month**



Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

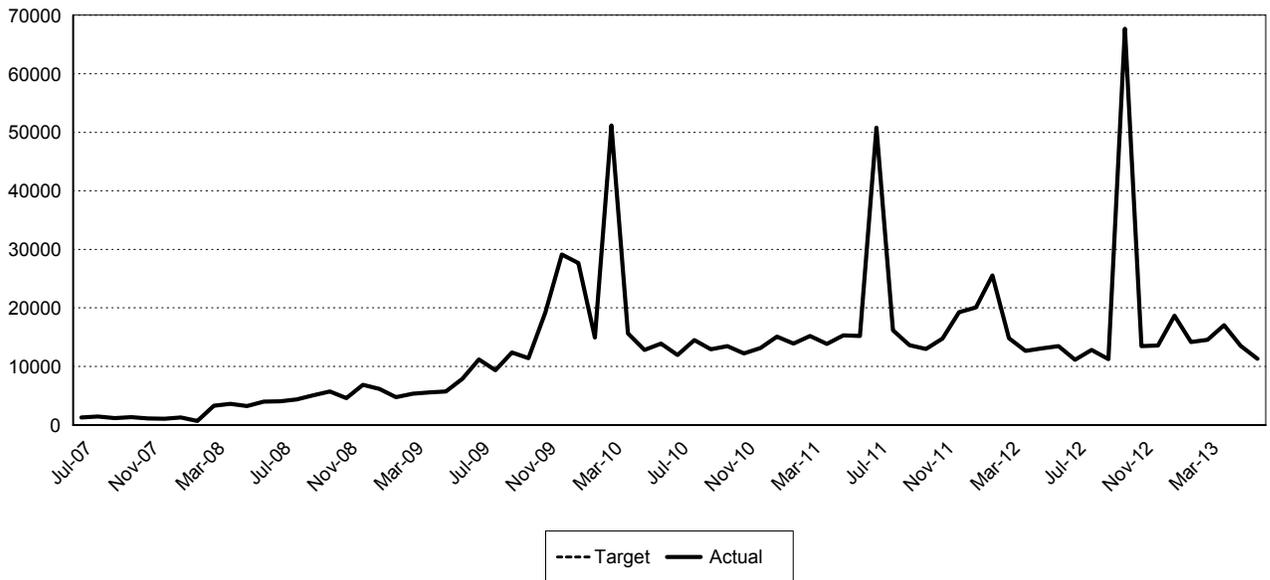
001711 Number of UCC Searches Completed by Month			
Biennium	Period	Actual	Target
2011-13	M24	11,327	
	M23	13,544	
	M22	17,044	
	M21	14,543	
	M20	14,175	
	M19	18,696	
	M18	13,603	
	M17	13,483	
	M16	67,699	
	M15	11,237	
	M14	12,841	
	M13	11,118	
	M12	13,482	
	M11	13,080	
	M10	12,635	
	M09	14,829	
	M08	25,553	
	M07	20,064	
	M06	19,281	
	M05	14,787	
	M04	12,971	
	M03	13,644	
	M02	16,181	
	M01	50,771	
2009-11	M24	15,208	
	M23	15,333	
	M22	13,832	
	M21	15,202	
	M20	13,905	
	M19	15,074	
	M18	13,149	
	M17	12,203	
	M16	13,457	
	M15	12,927	
	M14	14,509	
	M13	11,951	
	M12	13,893	
	M11	12,793	
	M10	15,663	
	M09	51,152	
M08	14,948		

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

2009-11	M07	27,656
	M06	29,149
	M05	19,194
	M04	11,393
	M03	12,379
	M02	9,358
	M01	11,190

Number

001711 - Number of UCC Searches Completed by Month



A020 Administration of Regulatory Functions Involving Vehicle and Vessel Dealers and Manufacturers

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

This activity ensures protection for vehicle and vessel dealers, manufacturers, and individuals through the administration and enforcement of laws that license and regulate approximately 6,900 vehicle manufacturers and dealers of motor vehicles, motorcycles, snowmobiles, off-road vehicles, motor homes, travel trailers, manufactured homes, and vessels. This activity also includes the administration of the licensing of wreckers, tow truck operators, hulk haulers, scrap processors, and motor vehicle transporters operating or doing business in Washington State.

Program OMN - Omnibus

Account	FY 2014	FY 2015	Biennial Total
003 Architects' License Account			
003-1 State	\$9,000	\$6,000	\$15,000
06L Business and Professions Account			
06L-1 State	\$661,000	\$153,000	\$814,000
001 General Fund			
001-1 State	\$0	\$52,000	\$52,000
298 Geologists' Account			
298-6 Non-Appropriated	\$7,000	\$159,000	\$166,000
024 Professional Engineers' Account			
024-1 State	\$40,000	\$28,000	\$68,000
06G Real Estate Appraiser Commission Account			
06G-1 State	\$20,000	\$15,000	\$35,000
026 Real Estate Commission Account			
026-1 State	\$343,000	\$0	\$343,000

Program TRN - Transportation Programs

Account	FY 2014	FY 2015	Biennial Total
FTE	43.1	44.3	43.7
048 Marine Fuel Tax Refund Account			
048-1 State	\$2,000	\$2,000	\$4,000
108 Motor Vehicle Account			
108-1 State	\$4,406,000	\$4,287,000	\$8,693,000

Statewide Result Area: Improve the economic vitality of businesses and individuals

Statewide Strategy: Provide consumer protection

Expected Results

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

Collect \$4.4 million in revenue from dealer license fees per biennium. Investigate over 2,000 consumer and business complaints annually. Conduct 1,300 investigations and over 2,300 inspections, certifications, and technical assistance visits to ensure compliance with the law. Conduct 359 audits of vehicle and vessel dealerships. Fraud and Complaint Investigations ensures that fair and reasonable transactions are available to consumers through the detection and correction of violations of advertising, sales, and services laws and rules. Provide online access and customer services 24 hours a day, offering 41 forms online. Generate \$9.2 million in a combination of revenue for the state and recovered/returned money to consumers. Collect statewide data regarding the value of goods and money recovered and returned to the consumer. Collect fines in excess of \$600,000 for violations. Administer and enforce laws relating to odometer tampering, auto theft deterrents, dealer advertising violations, manufactured/mobile housing regulations, unlicensed vehicle dealer activities, and motor vehicle dealer/manufacturer franchise disputes. Examine vehicle and vessel title documents submitted through county auditor offices and subagents for evidence of fraud, and provide evidence to field offices for investigation and agency administrative action or prosecution through cooperation with law enforcement. Examine all applications for financial integrity.

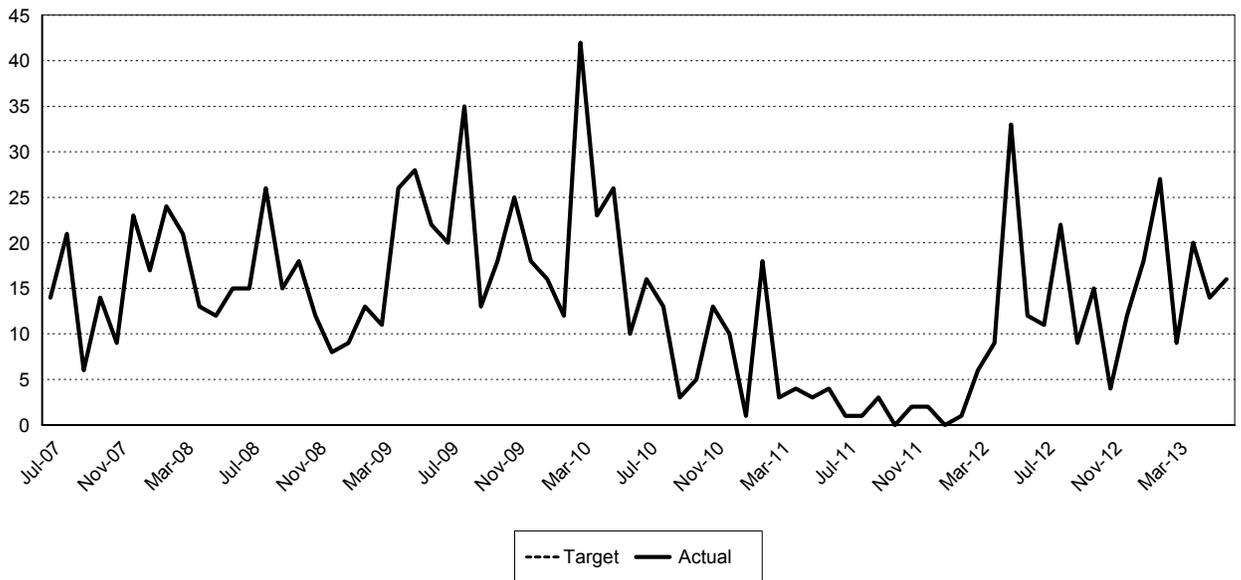
Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

001722 Number of Audits of Vehicle Dealers by Month			
Biennium	Period	Actual	Target
2011-13	M24	16	
	M23	14	
	M22	20	
	M21	9	
	M20	27	
	M19	18	
	M18	12	
	M17	4	
	M16	15	
	M15	9	
	M14	22	
	M13	11	
	M12	12	
	M11	33	
	M10	9	
	M09	6	
	M08	1	
	M07	0	
	M06	2	
	M05	2	
	M04	0	
	M03	3	
	M02	1	
	M01	1	
2009-11	M24	4	
	M23	3	
	M22	4	
	M21	3	
	M20	18	
	M19	1	
	M18	10	
	M17	13	
	M16	5	
	M15	3	
	M14	13	
	M13	16	
M12	10		
M11	26		
M10	23		
M09	42		
M08	12		

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

2009-11	M07	16
	M06	18
	M05	25
	M04	18
	M03	13
	M02	35
	M01	20

Number 001722 - Number of Audits of Vehicle Dealers Completed by Month



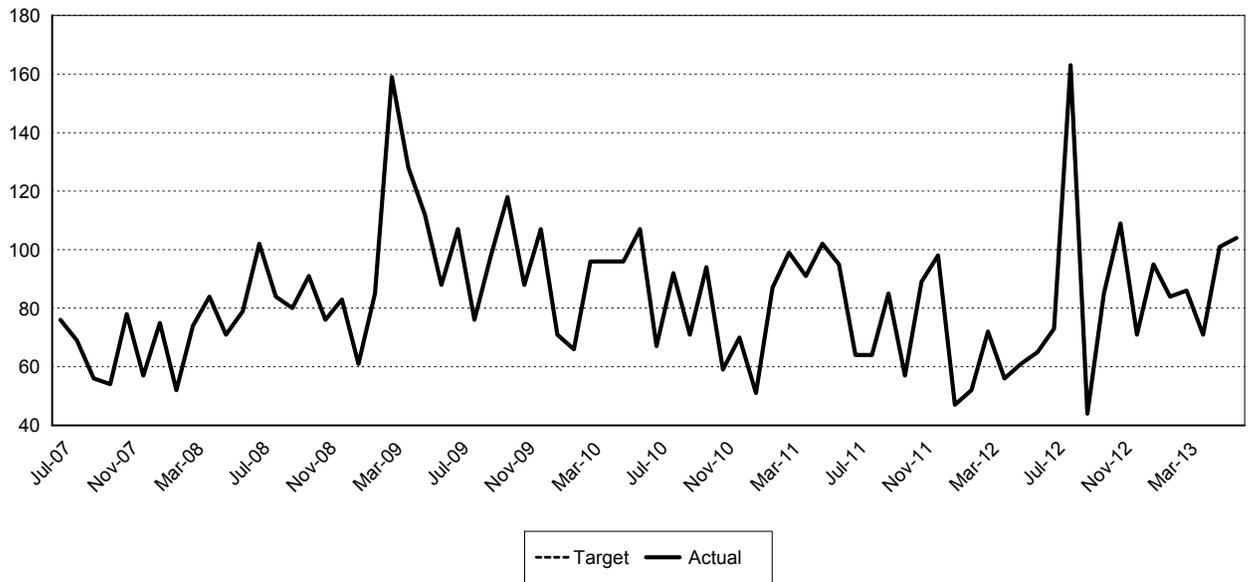
Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

001707 Number of Investigations of Vehicle Dealers Completed by Month			
Biennium	Period	Actual	Target
2011-13	M24	104	
	M23	101	
	M22	71	
	M21	86	
	M20	84	
	M19	95	
	M18	71	
	M17	109	
	M16	85	
	M15	44	
	M14	163	
	M13	73	
	M12	65	
	M11	61	
	M10	56	
	M09	72	
	M08	52	
	M07	47	
	M06	98	
	M05	89	
	M04	57	
	M03	85	
	M02	64	
	M01	64	
2009-11	M24	95	
	M23	102	
	M22	91	
	M21	99	
	M20	87	
	M19	51	
	M18	70	
	M17	59	
	M16	94	
	M15	71	
	M14	92	
	M13	67	
M12	107		
M11	96		
M10	96		
M09	96		

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

2009-11	M08	66
	M07	71
	M06	107
	M05	88
	M04	118
	M03	98
	M02	76
	M01	107

Number 001707 - Number of Investigations of Vehicle Dealers Completed by Month



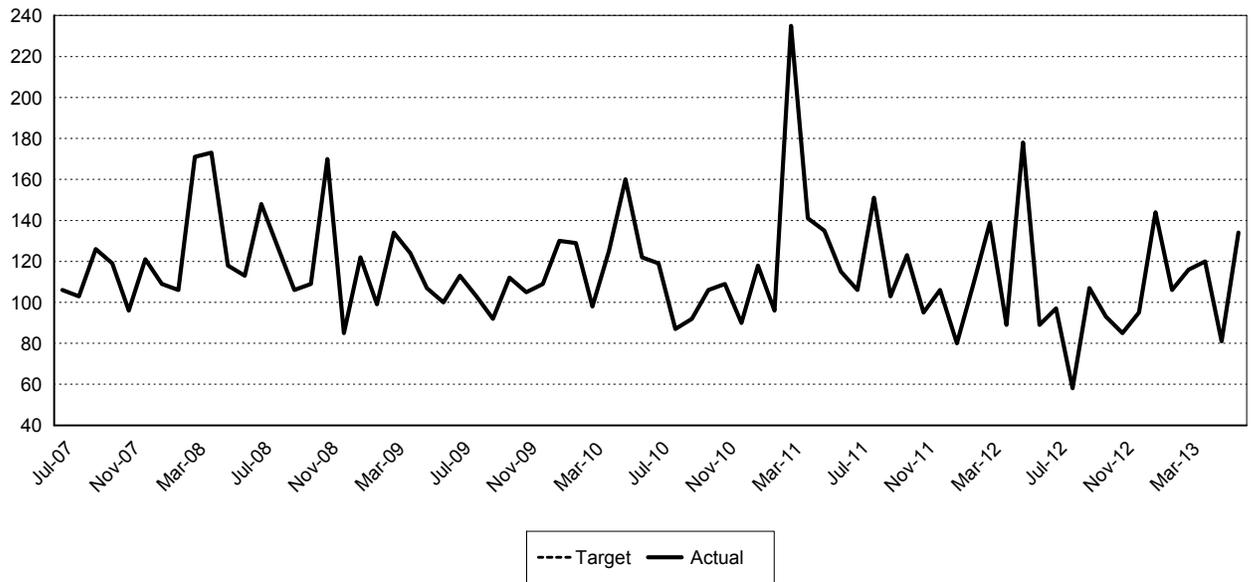
Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

001684 Number of Vehicle Dealer Licenses Issued by Month			
Biennium	Period	Actual	Target
2011-13	M24	134	
	M23	81	
	M22	120	
	M21	116	
	M20	106	
	M19	144	
	M18	95	
	M17	85	
	M16	93	
	M15	107	
	M14	58	
	M13	97	
	M12	89	
	M11	178	
	M10	89	
	M09	139	
	M08	109	
	M07	80	
	M06	106	
	M05	95	
	M04	123	
	M03	103	
	M02	151	
	M01	106	
2009-11	M24	115	
	M23	135	
	M22	141	
	M21	235	
	M20	96	
	M19	118	
	M18	90	
	M17	109	
	M16	106	
	M15	92	
	M14	87	
	M13	119	
M12	122		
M11	160		
M10	125		
M09	98		

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

2009-11	M08	129
	M07	130
	M06	109
	M05	105
	M04	112
	M03	92
	M02	103
	M01	113

Number 001684 - Number of Vehicle Dealer Licenses Issued by Month



A021 Administration of Vehicle and Vessel Title and Registration Services

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

This activity collects and administers vehicle and vessel fees and taxes to support state and local transportation projects, law enforcement, and the Washington State Patrol. It records ownership interest and issues a secure, negotiable title for some of our citizens' and businesses' most valuable assets, and indicates legal ownership of the vehicle or vessel to prospective buyers and lending institutions. This activity partners with community groups, state and local agencies, counties, and cities to efficiently collect vehicle and vessel-based fees.

Program OMN - Omnibus

Account	FY 2014	FY 2015	Biennial Total
513 Derelict Vessel Removal Account			
513-1 State	\$15,000	\$16,000	\$31,000
001 General Fund			
001-1 State	\$544,000	\$668,000	\$1,212,000
298 Geologists' Account			
298-6 Non-Appropriated	\$1,000	\$11,000	\$12,000
104 State Wildlife Account			
104-1 State	\$32,000	\$0	\$32,000

Program TRN - Transportation Programs

Account	FY 2014	FY 2015	Biennial Total
FTE	188.0	211.0	199.5
201 DOL Services Account			
201-1 State	\$3,274,000	\$2,497,000	\$5,771,000
106 Highway Safety Account			
106-1 State	\$827,000	\$779,000	\$1,606,000
048 Marine Fuel Tax Refund Account			
048-1 State	\$26,000	\$0	\$26,000
108 Motor Vehicle Account			
108-1 State	\$24,294,000	\$21,540,000	\$45,834,000
108-7 Private/Local	\$172,000	\$1,372,000	\$1,544,000
108 Account Total	\$24,466,000	\$22,912,000	\$47,378,000
104 State Wildlife Account			
104-1 State	\$407,000	\$478,000	\$885,000

Statewide Result Area: Strengthen government's ability to achieve results efficiently and effectively

Statewide Strategy: Safeguard and manage public funds

Expected Results

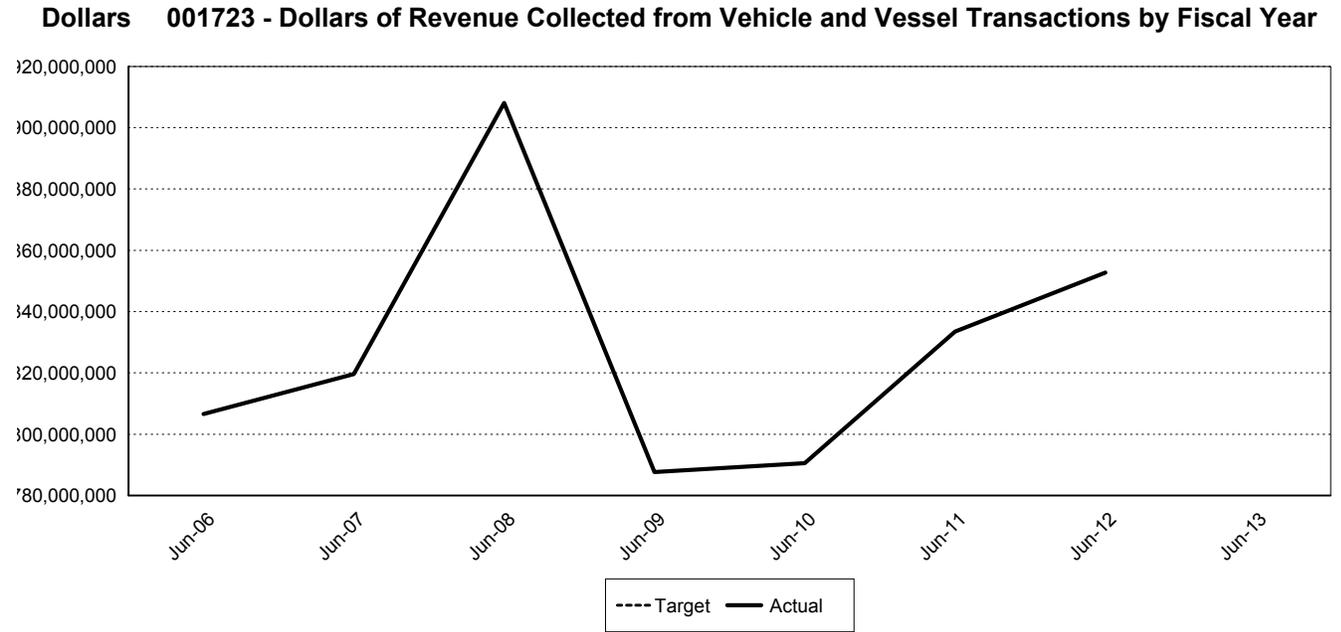
Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

Collect \$708 million for the Motor Vehicle Fund, \$33.4 million for the General Fund-State from vessel registration, which supports boating safety education and marine law enforcement programs, \$125.3 million in vehicle excise taxes for the Regional Transit Authority, and \$328 million for the Department of Revenue in use tax for the General Fund-State.

Sell personalized and special designation plates to raise funds for specified accounts and purposes. Document and record approximately 6 million registrations, including 600,000 mandatory license plate replacements, two million certificates of ownership (titles) for motor vehicles, and title and register over 2860,000 vessels annually. Provide the infrastructure, database, and processing system that calculates fees and reports revenue, inventory, and training and technical assistance functions so that these businesses and organizations can provide services. Collect a \$15 fee for the National Crime Information Center stolen vehicle check or and a \$50 Washington State Patrol (WSP) inspection fee. Sell 82,000 (original and renewal) personalized plates annually. Issue 108,000 license plates with special designations for universities, the Mariners, and others, collecting and depositing the funds for the identified organizations. Provide a wide variety of online services through Internet Payment Option services, enabling 24/7 customer convenience. Streamline the reporting process for insurance companies and tow truck operators by providing an online option to meet mandated reporting requirements. Enable 7,700 Internet users per month to access forms online. Notify vehicle owners when license plate replacement is required to ensure plate readability. Partner with the WSP to ensure that VIN (Vehicle Identification Number) inspection requirements are met when titling a vehicle that has been reported as a total loss or destroyed.

001723 Dollars of Revenue Collected from Vehicle and Vessel Transactions by Fiscal Year			
Biennium	Period	Actual	Target
2011-13	A3		
	A2	\$852,726,862	
2009-11	A3	\$833,466,548	
	A2	\$790,571,372	

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity



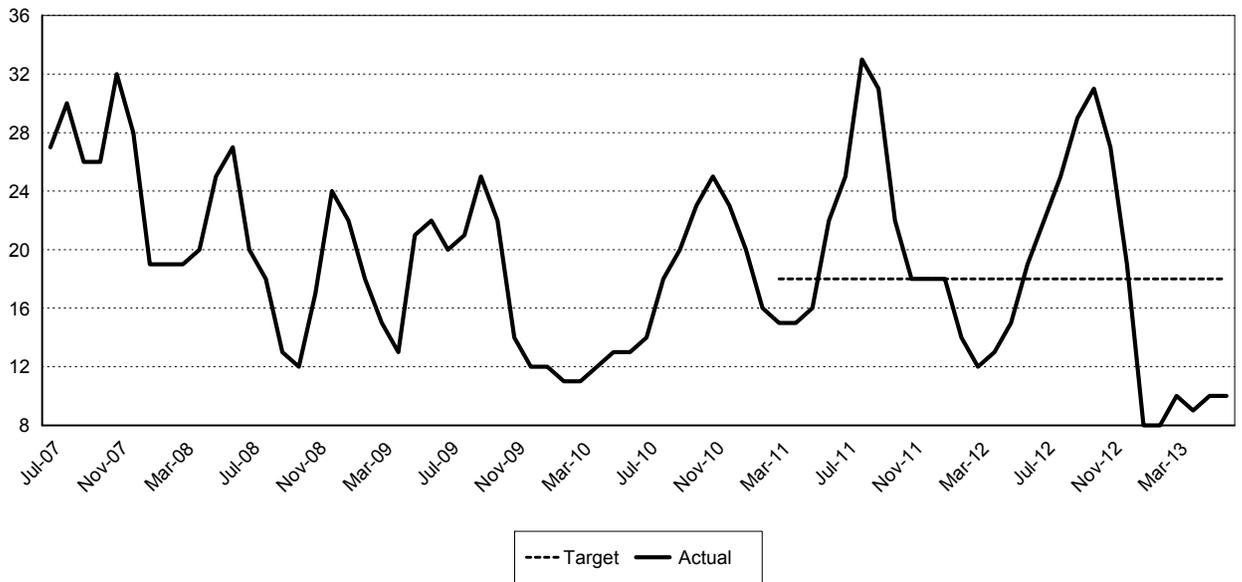
Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

001676 Number of Days to Process Vehicle Title Imaging by Month			
Biennium	Period	Actual	Target
2011-13	M24	10	18
	M23	10	18
	M22	9	18
	M21	10	18
	M20	8	18
	M19	8	18
	M18	19	18
	M17	27	18
	M16	31	18
	M15	29	18
	M14	25	18
	M13	22	18
	M12	19	18
	M11	15	18
	M10	13	18
	M09	12	18
	M08	14	18
	M07	18	18
	M06	18	18
	M05	18	18
	M04	22	18
	M03	31	18
	M02	33	18
	M01	25	18
2009-11	M24	22	18
	M23	16	18
	M22	15	18
	M21	15	18
	M20	16	
	M19	20	
	M18	23	
	M17	25	
	M16	23	
	M15	20	
	M14	18	
	M13	14	
M12	13		
M11	13		
M10	12		
M09	11		

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2009-11	M08	11
	M07	12
	M06	12
	M05	14
	M04	22
	M03	25
	M02	21
	M01	20

Number 001676 - Number of Days to Process Vehicle Title Imaging by Month



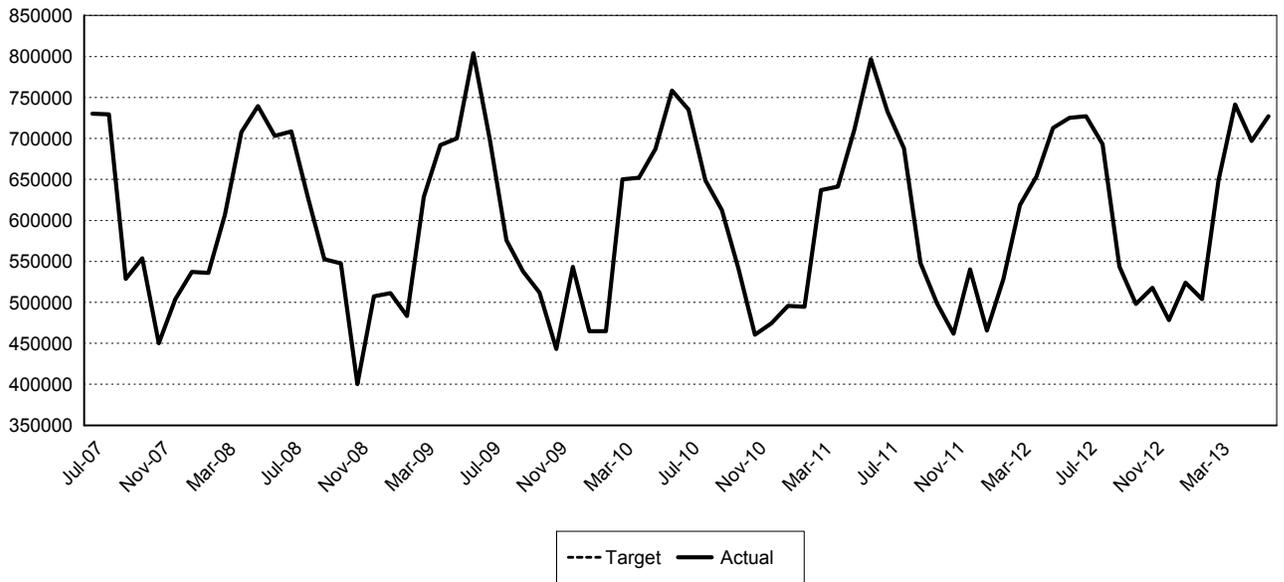
Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

001715 Number of Vehicle and Vessel Registration Transactions by Month (new, renewal tabs, and other)			
Biennium	Period	Actual	Target
2011-13	M24	727,151	
	M23	696,871	
	M22	741,326	
	M21	649,376	
	M20	503,819	
	M19	524,041	
	M18	478,225	
	M17	517,856	
	M16	497,900	
	M15	543,585	
	M14	693,160	
	M13	726,999	
	M12	725,023	
	M11	713,024	
	M10	653,459	
	M09	618,858	
	M08	528,774	
	M07	465,669	
	M06	540,067	
	M05	461,696	
M04	498,880		
M03	548,171		
M02	688,241		
M01	732,925		
2009-11	M24	796,793	
	M23	711,041	
	M22	641,425	
	M21	637,008	
	M20	494,545	
	M19	495,691	
	M18	474,331	
	M17	460,392	
	M16	541,595	
	M15	612,610	
	M14	649,036	
	M13	735,249	
M12	758,443		
M11	687,249		
M10	651,892		
M09	650,171		

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2009-11	M08	464,708
	M07	464,940
	M06	543,443
	M05	443,111
	M04	511,870
	M03	537,826
	M02	575,893
	M01	698,075

Number 001715 - Number of Vehicle and Vessel Registration Transactions by Month



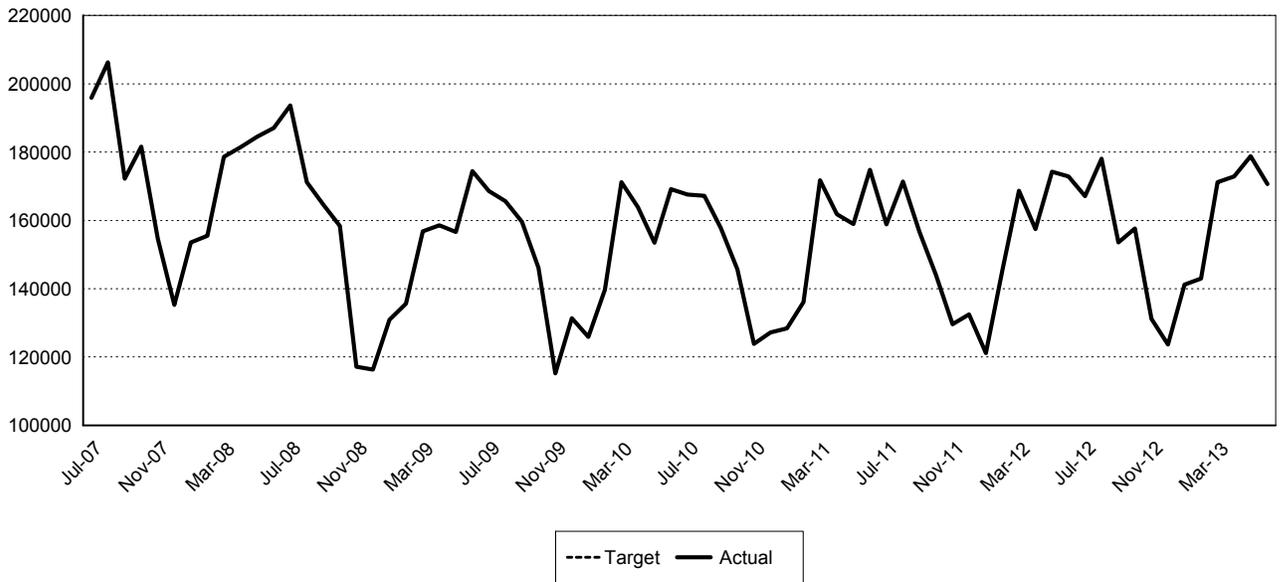
Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

001716 Number of Vehicle and Vessel Title Transactions by Month (new, transfers, and other)			
Biennium	Period	Actual	Target
2011-13	M24	170,675	
	M23	178,806	
	M22	172,828	
	M21	171,211	
	M20	142,921	
	M19	141,207	
	M18	123,664	
	M17	131,152	
	M16	157,614	
	M15	153,541	
	M14	178,053	
	M13	167,125	
	M12	172,857	
	M11	174,305	
	M10	157,463	
	M09	168,645	
	M08	145,480	
	M07	121,183	
	M06	132,441	
	M05	129,592	
M04	143,946		
M03	156,608		
M02	171,367		
M01	158,861		
2009-11	M24	174,775	
	M23	158,979	
	M22	161,861	
	M21	171,795	
	M20	136,122	
	M19	128,349	
	M18	127,195	
	M17	123,836	
	M16	145,632	
	M15	157,772	
	M14	167,212	
	M13	167,601	
M12	169,110		
M11	153,432		
M10	163,834		
M09	171,228		

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2009-11	M08	139,763
	M07	125,904
	M06	131,319
	M05	115,166
	M04	146,098
	M03	159,616
	M02	165,612
	M01	168,576

Number 001716 - Number of Vehicle and Vessel Title Transactions by Month



Grand Total

	FY 2014	FY 2015	Biennial Total
FTE's	1,306.6	1,334.7	1,320.7
GFS	\$1,103,000	\$1,341,000	\$2,444,000
Other	\$148,089,000	\$141,063,000	\$289,152,000
Total	\$149,192,000	\$142,404,000	\$291,596,000

Appropriation Period: 2013-15 Activity Version: 2C - Enacted Recast Sort By: Activity

<u>Parameter</u>	<u>Entered As</u>
Budget Period	2013-15
Agency	240
Version	2C - Enacted Recast
Result Area	All Result Areas
Activity	All Activities
Program	All Programs
Sub Program	All Sub Programs
Account	All Accounts
Expenditure Authority Type	All Expenditure Authority Types
Theme	All
Sort By	Activity
Display All Account Types	Yes
Include Policy Level	Yes
Include Activity Description	Yes
Include Statewide Result Area	Yes
Include Statewide Strategy	Yes
Include Expected Results Text	Yes
Include Charts	Yes
Chart Type	Line
Include Parameter Selections	Yes
Version Source	OFM