

102 - Dept of Financial Institutions

A001 Agency Management and Administrative Services

The Division of Administration provides administrative and advisory services for the Department of Financial Institutions. These services include policy and legal advice, human resources, financial and budgeting functions.

| Account | FY 2012 | FY 2013 | Biennial Total |
|--|-------------|-------------|----------------|
| FTE | 8.3 | 8.0 | 8.2 |
| 300 Financial Services Regulation Account | | | |
| 300-6 Non-Appropriated | \$1,097,000 | \$1,061,000 | \$2,158,000 |

Statewide Result Area: Improve the economic vitality of businesses and individuals
Statewide Strategy: Regulate the economy to ensure fairness, security and efficiency

Expected Results

Provide quality leadership and administrative services in support of the agency's mission.

A002 Chartering, Licensing and Registration

The Department of Financial Institutions evaluates and approves new applications, mergers, conversions, branches, and corporate governance changes for banks and credit unions. The department also conducts licensing, registration, and exemption activities for financial entities, such as broker dealers, investment advisers, securities issuers, escrow officers, mortgage brokers and loan originators, payday lenders, money transmitters, currency exchangers, and consumer loan companies.

| Account | FY 2012 | FY 2013 | Biennial Total |
|--|-------------|-------------|----------------|
| FTE | 31.1 | 31.1 | 31.1 |
| 300 Financial Services Regulation Account | | | |
| 300-6 Non-Appropriated | \$2,704,000 | \$2,760,000 | \$5,464,000 |

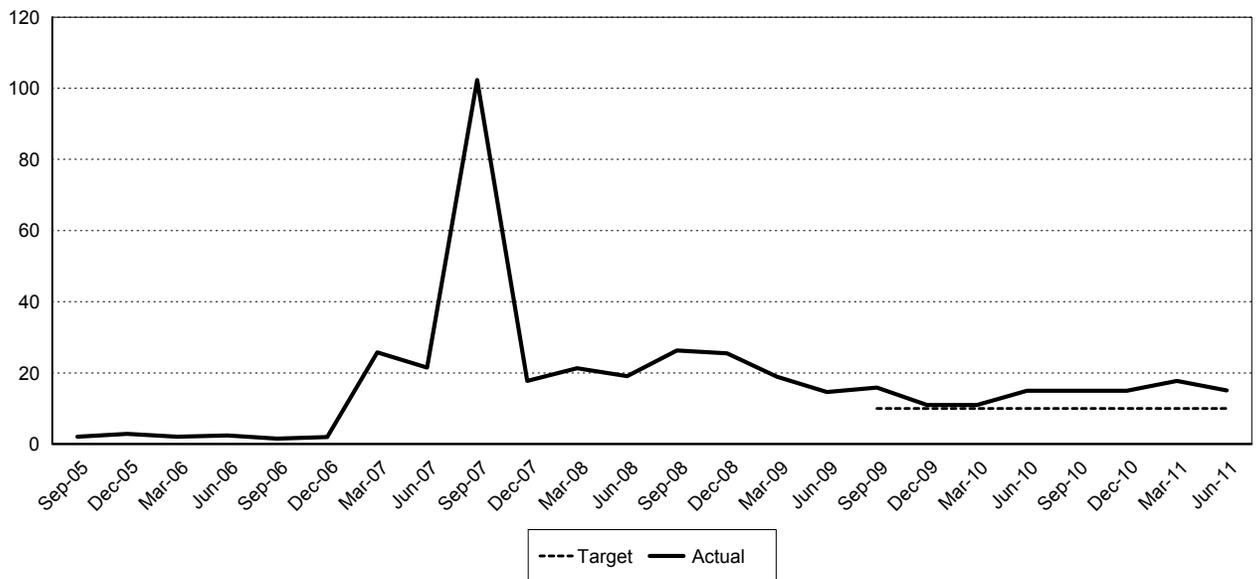
Statewide Result Area: Improve the economic vitality of businesses and individuals
Statewide Strategy: Regulate the economy to ensure fairness, security and efficiency

Expected Results

000752 Average number of business days to process and issue a license. Licenses are issued to mortgage brokers, loan originators, consumer loan companies, check cashers and sellers, payday lenders, money transmitters, and escrow agents and officers.

| Biennium | Period | Actual | Target |
|----------|--------|--------|--------|
| 2009-11 | Q8 | 15.1 | 10 |
| | Q7 | 17.7 | 10 |
| | Q6 | 15 | 10 |
| | Q5 | 15 | 10 |
| | Q4 | 15 | 10 |
| | Q3 | 11 | 10 |
| | Q2 | 11 | 10 |
| | Q1 | 15.9 | 10 |
| 2007-09 | Q8 | 14.6 | |
| | Q7 | 18.9 | |
| | Q6 | 25.5 | |
| | Q5 | 26.3 | |
| | Q4 | 19.1 | |
| | Q3 | 21.3 | |
| | Q2 | 17.7 | |
| | Q1 | 102.3 | |

Number 000752 - Number of Days to Process & Issue a License



Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

| 000760 Number of licenses. | | | |
|----------------------------|--------|---------|---------|
| Biennium | Period | Actual | Target |
| 2009-11 | Q8 | 189,443 | 167,706 |
| | Q7 | 185,473 | 167,706 |
| | Q6 | 176,700 | 167,706 |
| | Q5 | 184,702 | 167,706 |
| | Q4 | 178,438 | 167,706 |
| | Q3 | 189,377 | 167,706 |
| | Q2 | 185,008 | 167,706 |
| | Q1 | 190,043 | 169,356 |
| 2007-09 | Q8 | 188,635 | |
| | Q7 | 195,967 | |
| | Q6 | 192,360 | |
| | Q5 | 200,457 | |
| | Q4 | 196,981 | |
| | Q3 | 202,786 | |
| | Q2 | 206,904 | |
| | Q1 | 205,159 | |

Number

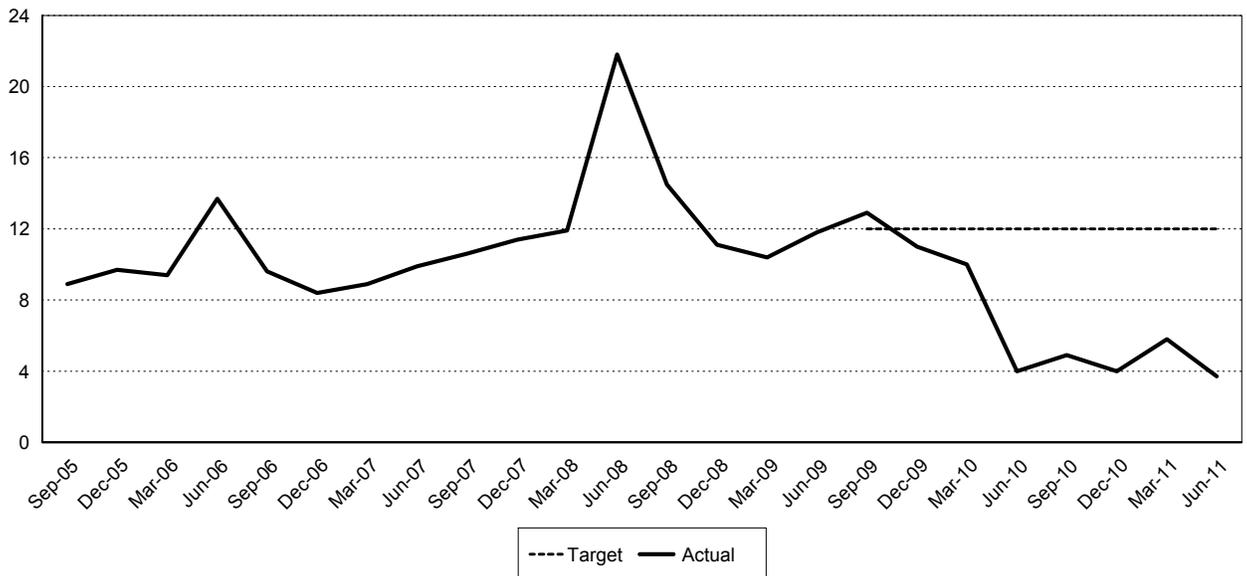
000760 - Number of Licenses



Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

| 000698 Turnaround time in business days for initial response to securities and franchise registration applicants. | | | |
|---|--------|--------|--------|
| Biennium | Period | Actual | Target |
| 2009-11 | Q8 | 3.7 | 12 |
| | Q7 | 5.8 | 12 |
| | Q6 | 4 | 12 |
| | Q5 | 4.9 | 12 |
| | Q4 | 4 | 12 |
| | Q3 | 10 | 12 |
| | Q2 | 11 | 12 |
| | Q1 | 12.9 | 12 |
| 2007-09 | Q8 | 11.8 | |
| | Q7 | 10.4 | |
| | Q6 | 11.1 | |
| | Q5 | 14.5 | |
| | Q4 | 21.8 | |
| | Q3 | 11.9 | |
| | Q2 | 11.4 | |
| | Q1 | 10.6 | |

Number 000698 - Turnaround Time For Registration Applicants



A003 Education and Public Outreach

The Department conducts education and outreach activities for consumers and stakeholders. Activities include presentations, town meetings, and press conferences addressing consumer and industry concerns; Internet-based information; and interactive programs.

Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

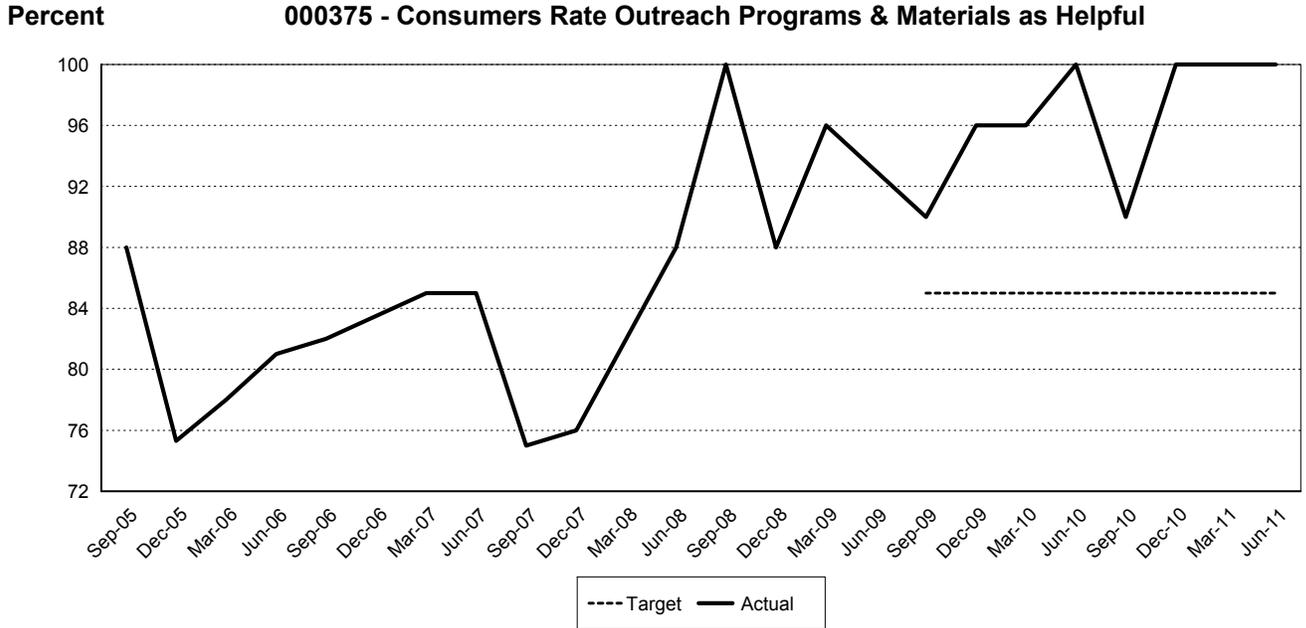
| Account | FY 2012 | FY 2013 | Biennial Total |
|--|----------------|----------------|-----------------------|
| FTE | 2.3 | 2.3 | 2.3 |
| 300 Financial Services Regulation Account | | | |
| 300-6 Non-Appropriated | \$916,000 | \$925,000 | \$1,841,000 |

Statewide Result Area: Improve the economic vitality of businesses and individuals
Statewide Strategy: Regulate the economy to ensure fairness, security and efficiency

Expected Results

| 000375 Percentage of consumers who rate Department of Financial Institutions outreach program and materials as helpful. | | | | |
|--|---------------|---------------|---------------|--|
| Biennium | Period | Actual | Target | |
| 2009-11 | Q8 | 100% | 85% | |
| | Q7 | 100% | 85% | |
| | Q6 | 100% | 85% | |
| | Q5 | 90% | 85% | |
| | Q4 | 100% | 85% | |
| | Q3 | 96% | 85% | |
| | Q2 | 96% | 85% | |
| | Q1 | 90% | 85% | |
| 2007-09 | Q8 | | | |
| | Q7 | 96% | | |
| | Q6 | 88% | | |
| | Q5 | 100% | | |
| | Q4 | 88% | | |
| | Q3 | | | |
| | Q2 | 76% | | |
| | Q1 | 75% | | |

Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity



A004 Enforcement

The Department conducts various types of supervisory, surveillance, and enforcement activities to detect and take corrective action for violations of the regulatory and anti-fraud statutes applicable to financial institutions. Activities include processing complaints, doing investigations, and taking appropriate actions against banks, credit unions, and other financial entities. Additional enforcement functions include coordination and assistance to other law enforcement agencies and prosecutors and providing testimony in courts of law.

| Account | FY 2012 | FY 2013 | Biennial Total |
|---|-------------|-------------|----------------|
| FTE | 46.4 | 46.4 | 46.4 |
| 300 Financial Services Regulation Account | | | |
| 300-6 Non-Appropriated | \$5,503,000 | \$5,599,000 | \$11,102,000 |
| 07A Mortgage Lending Fraud Prosecution Account | | | |
| 07A-6 Non-Appropriated | \$500,000 | \$500,000 | \$1,000,000 |
| 06J Securities Prosecution Account | | | |
| 06J-6 Non-Appropriated | \$106,000 | \$105,000 | \$211,000 |

Statewide Result Area: Improve the economic vitality of businesses and individuals
Statewide Strategy: Provide consumer protection

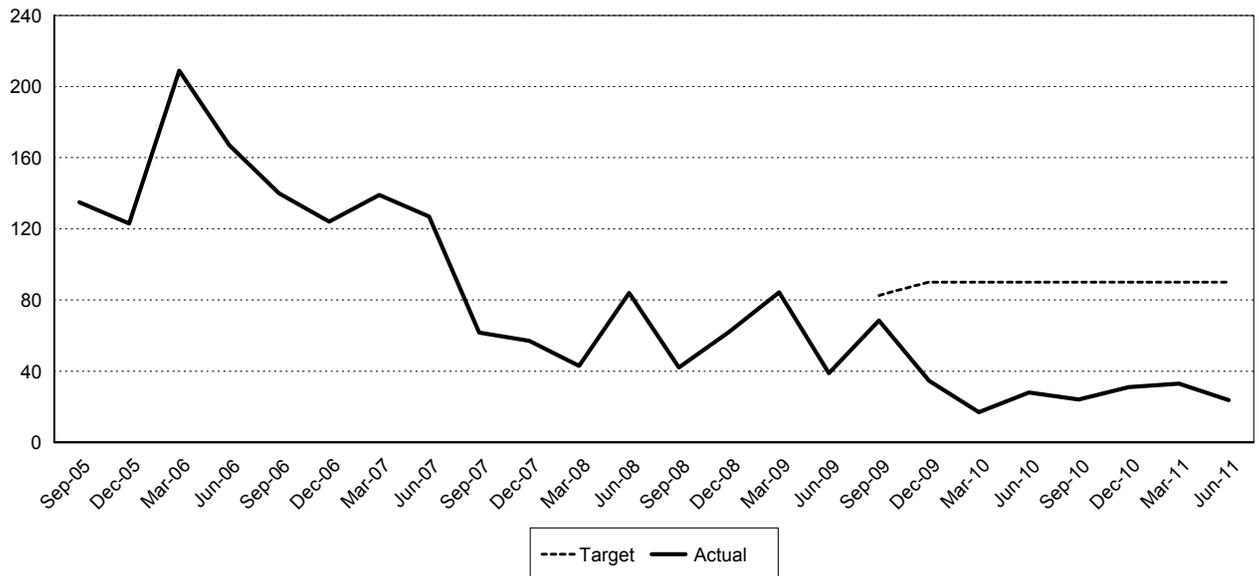
Expected Results

Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

| 000753 Average number of business days to review consumer complaints. Enhance protection for consumers engaging in investments and other financial transactions. | | | |
|---|---------------|---------------|---------------|
| Biennium | Period | Actual | Target |
| 2009-11 | Q8 | 23.7 | 90 |
| | Q7 | 32.9 | 90 |
| | Q6 | 31 | 90 |
| | Q5 | 24 | 90 |
| | Q4 | 28 | 90 |
| | Q3 | 17 | 90 |
| | Q2 | 34.5 | 90 |
| | Q1 | 68.5 | 82.5 |
| 2007-09 | Q8 | 38.8 | |
| | Q7 | 84.3 | |
| | Q6 | 62 | |
| | Q5 | 42 | |
| | Q4 | 84 | |
| | Q3 | 43 | |
| | Q2 | 57.1 | |
| | Q1 | 61.6 | |

Number

000753 - Days to Review Consumer Complaints

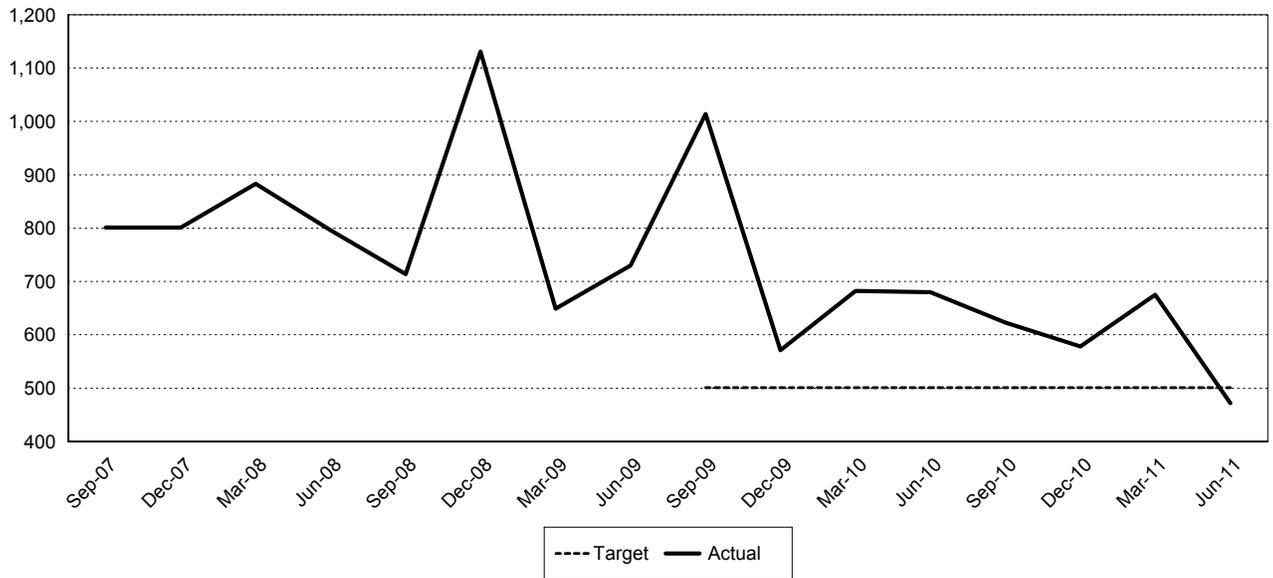


Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

| 000762 Number of Complaints Received Per Quarter. | | | |
|---|--------|--------|--------|
| Biennium | Period | Actual | Target |
| 2009-11 | Q8 | 472 | 501 |
| | Q7 | 675 | 501 |
| | Q6 | 578 | 501 |
| | Q5 | 623 | 501 |
| | Q4 | 680 | 501 |
| | Q3 | 682 | 501 |
| | Q2 | 571 | 501 |
| | Q1 | 1,014 | 501 |
| 2007-09 | Q8 | 730 | |
| | Q7 | 649 | |
| | Q6 | 1,131 | |
| | Q5 | 714 | |
| | Q4 | 796 | |
| | Q3 | 883 | |
| | Q2 | 801 | |
| | Q1 | 801 | |

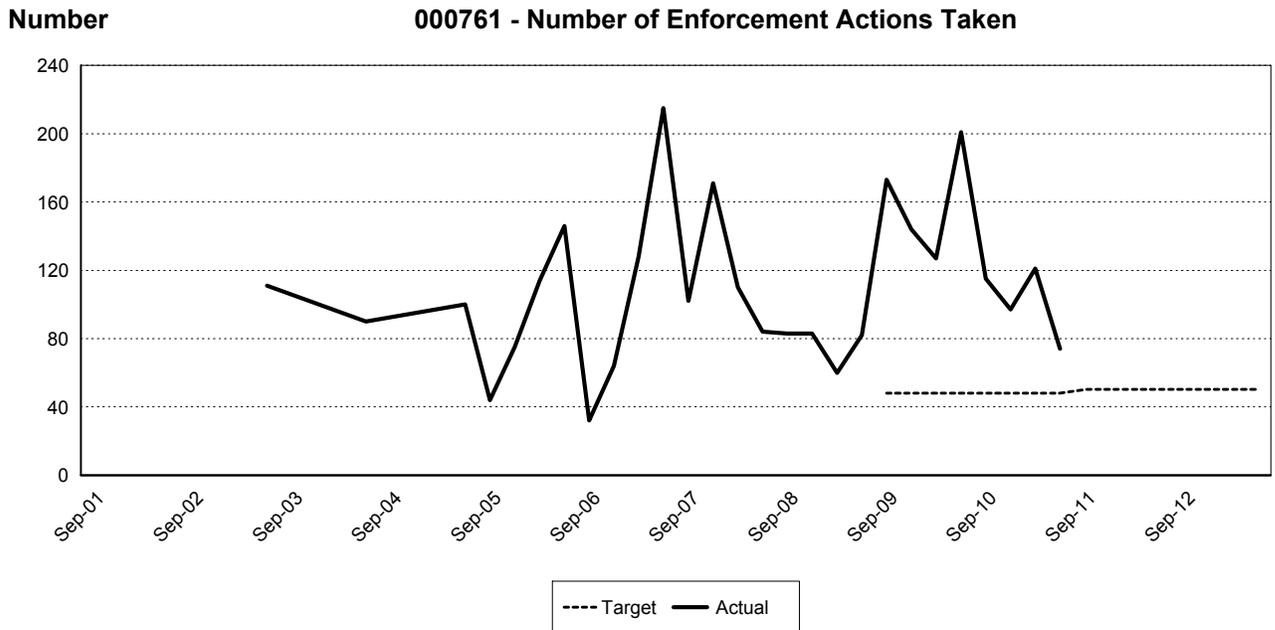
Number

000762 - Number of Complaints Received Per Quarter



Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

| 000761 Number of Enforcement Actions Taken Per Quarter. Enhance protection for consumers engaging in investments and other financial transactions. | | | |
|---|---------------|---------------|---------------|
| Biennium | Period | Actual | Target |
| 2011-13 | Q8 | | 50 |
| | Q7 | | 50 |
| | Q6 | | 50 |
| | Q5 | | 50 |
| | Q4 | | 50 |
| | Q3 | | 50 |
| | Q2 | | 50 |
| | Q1 | | 50 |
| 2009-11 | Q8 | 74 | 48 |
| | Q7 | 121 | 48 |
| | Q6 | 97 | 48 |
| | Q5 | 115 | 48 |
| | Q4 | 201 | 48 |
| | Q3 | 127 | 48 |
| | Q2 | 144 | 48 |
| | Q1 | 173 | 48 |
| 2007-09 | Q8 | 82 | |
| | Q7 | 60 | |
| | Q6 | 83 | |
| | Q5 | 83 | |
| | Q4 | 84 | |
| | Q3 | 110 | |
| | Q2 | 171 | |
| | Q1 | 102 | |



A005 Examinations

The department performs several types of examinations. The three primary examinations are compliance and for-cause examinations of financial entities; safety and soundness examinations of banks, credit unions, debenture companies, money transmitters, trust companies, Small Business Association (SBA) lenders, and industrial development corporations; and information system examinations of banks and credit unions.

| Account | FY 2012 | FY 2013 | Biennial Total |
|--|--------------|--------------|----------------|
| FTE | 100.3 | 100.3 | 100.3 |
| 300 Financial Services Regulation Account | | | |
| 300-6 Non-Appropriated | \$12,135,000 | \$12,534,000 | \$24,669,000 |

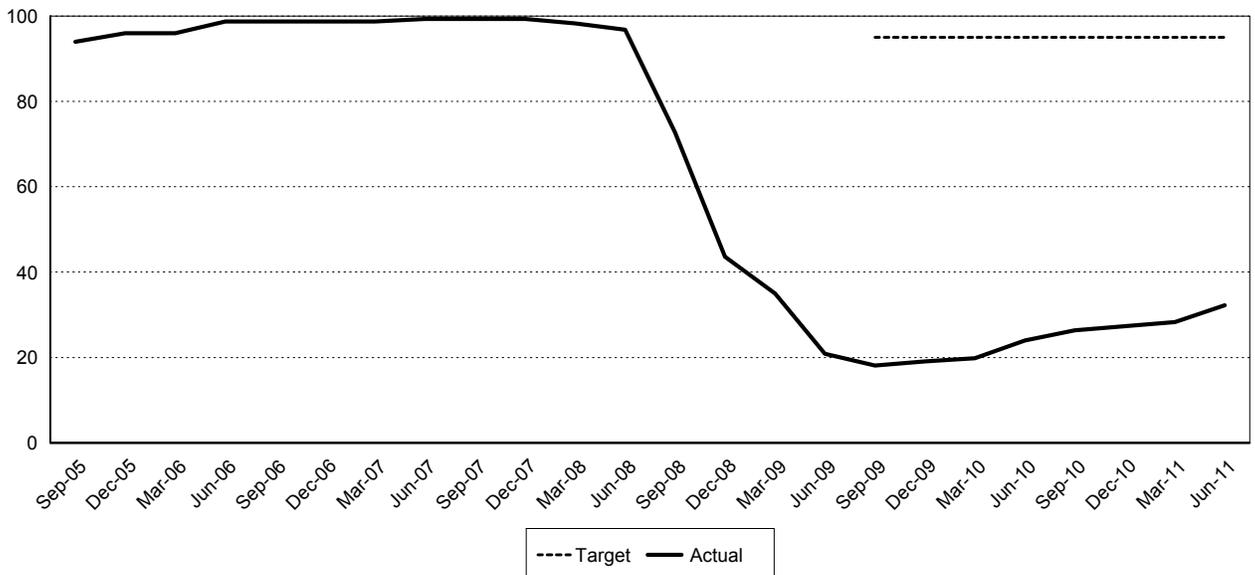
Statewide Result Area: Improve the economic vitality of businesses and individuals

Statewide Strategy: Regulate the economy to ensure fairness, security and efficiency

Expected Results

| 000523 Percentage of banking assets held at institutions with satisfactory ratings. | | | |
|---|--------|--------|--------|
| Biennium | Period | Actual | Target |
| 2009-11 | Q8 | 32.2% | 95% |
| | Q7 | 28.3% | 95% |
| | Q6 | 27.3% | 95% |
| | Q5 | 26.4% | 95% |
| | Q4 | 24% | 95% |
| | Q3 | 19.8% | 95% |
| | Q2 | 19.1% | 95% |
| | Q1 | 18.1% | 95% |
| 2007-09 | Q8 | 20.9% | |
| | Q7 | 35% | |
| | Q6 | 43.6% | |
| | Q5 | 72.8% | |
| | Q4 | 96.8% | |
| | Q3 | 98.3% | |
| | Q2 | 99.3% | |
| | Q1 | 99.3% | |

Percent 000523 - Banking Assets Held at Institutions with Satisfactory Ratings

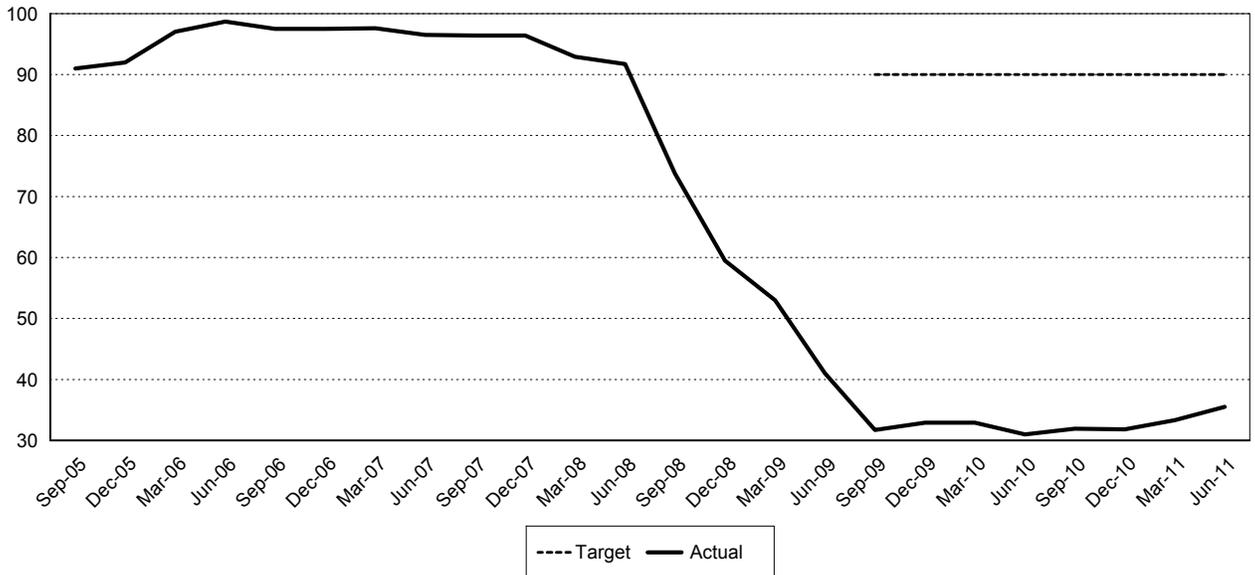


Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

| 000522 Percentage of banks with satisfactory examination ratings. | | | |
|---|--------|--------|--------|
| Biennium | Period | Actual | Target |
| 2009-11 | Q8 | 35.5% | 90% |
| | Q7 | 33.3% | 90% |
| | Q6 | 31.8% | 90% |
| | Q5 | 31.9% | 90% |
| | Q4 | 31% | 90% |
| | Q3 | 32.9% | 90% |
| | Q2 | 32.9% | 90% |
| | Q1 | 31.7% | 90% |
| 2007-09 | Q8 | 41% | |
| | Q7 | 53% | |
| | Q6 | 59.5% | |
| | Q5 | 73.8% | |
| | Q4 | 91.7% | |
| | Q3 | 92.9% | |
| | Q2 | 96.4% | |
| | Q1 | 96.4% | |

Percent

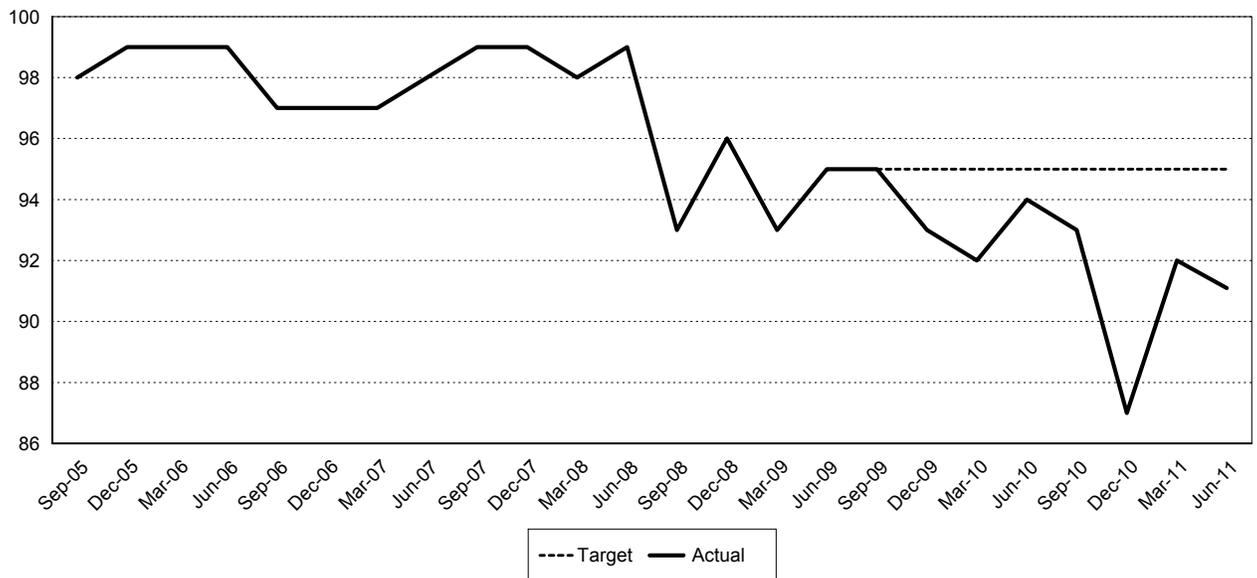
000522 - Banks with Satisfactory Examination Ratings



Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

| 000637 Percentage of credit union assets held at institutions with satisfactory ratings. | | | |
|--|--------|--------|--------|
| Biennium | Period | Actual | Target |
| 2009-11 | Q8 | 91.1% | 95% |
| | Q7 | 92% | 95% |
| | Q6 | 87% | 95% |
| | Q5 | 93% | 95% |
| | Q4 | 94% | 95% |
| | Q3 | 92% | 95% |
| | Q2 | 93% | 95% |
| | Q1 | 95% | 95% |
| 2007-09 | Q8 | 95% | |
| | Q7 | 93% | |
| | Q6 | 96% | |
| | Q5 | 93% | |
| | Q4 | 99% | |
| | Q3 | 98% | |
| | Q2 | 99% | |
| | Q1 | 99% | |

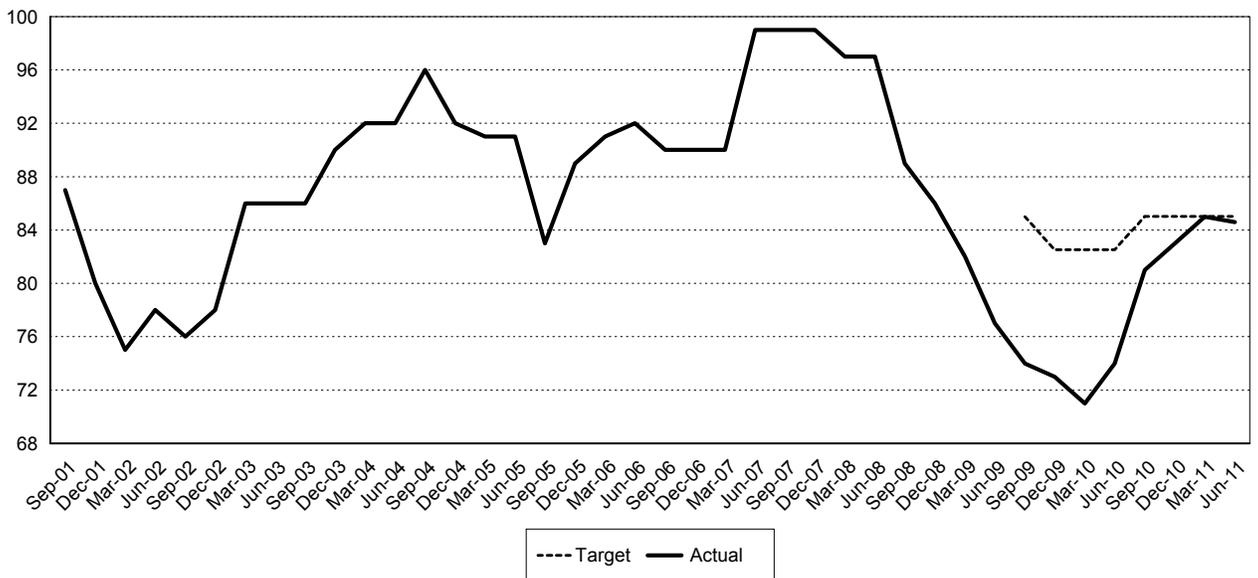
Percent 000637 - Credit Union Assets Held at Institutions with Satisfactory Ratings



Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

| 000636 Percentage of credit unions with satisfactory examination ratings. | | | |
|---|--------|--------|--------|
| Biennium | Period | Actual | Target |
| 2009-11 | Q8 | 84.6% | 85% |
| | Q7 | 85% | 85% |
| | Q6 | 83% | 85% |
| | Q5 | 81% | 85% |
| | Q4 | 74% | 82.5% |
| | Q3 | 71% | 82.5% |
| | Q2 | 73% | 82.5% |
| | Q1 | 74% | 85% |
| 2007-09 | Q8 | 77% | |
| | Q7 | 82% | |
| | Q6 | 86% | |
| | Q5 | 89% | |
| | Q4 | 97% | |
| | Q3 | 97% | |
| | Q2 | 99% | |
| | Q1 | 99% | |

Percent 000636 - Credit Unions with Satisfactory Examination Ratings

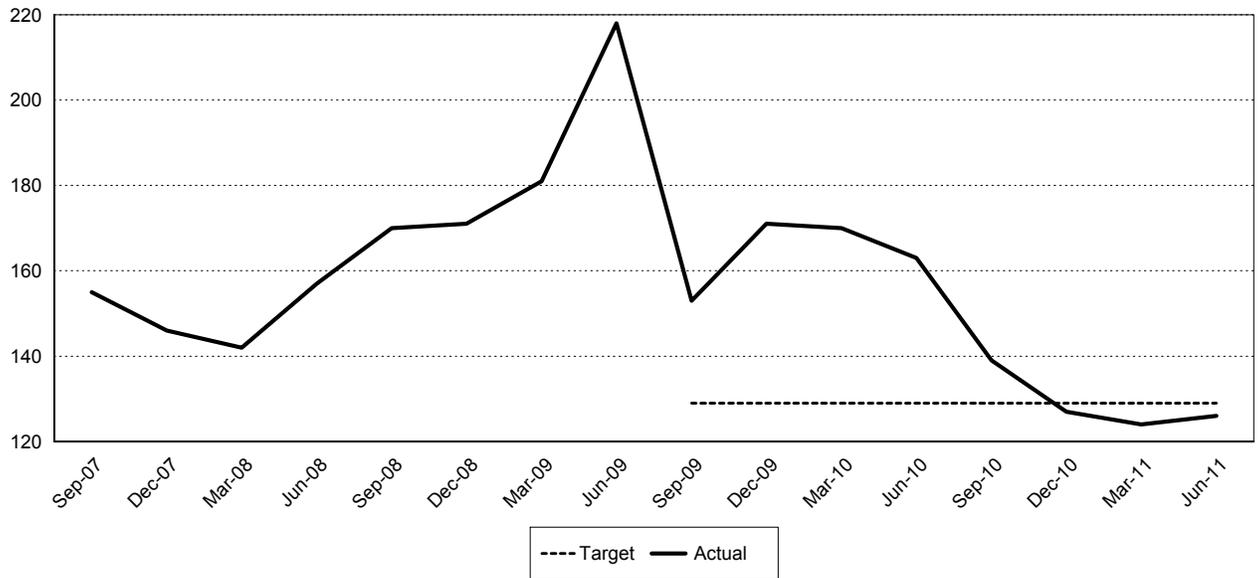


Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

| 000764 Number of examinations per quarter. | | | |
|--|--------|--------|--------|
| Biennium | Period | Actual | Target |
| 2009-11 | Q8 | 126 | 129 |
| | Q7 | 124 | 129 |
| | Q6 | 127 | 129 |
| | Q5 | 139 | 129 |
| | Q4 | 163 | 129 |
| | Q3 | 170 | 129 |
| | Q2 | 171 | 129 |
| | Q1 | 153 | 129 |
| 2007-09 | Q8 | 218 | |
| | Q7 | 181 | |
| | Q6 | 171 | |
| | Q5 | 170 | |
| | Q4 | 157 | |
| | Q3 | 142 | |
| | Q2 | 146 | |
| | Q1 | 155 | |

Number

000764 - Number of Examinations Per Quarter



Grand Total

| | FY 2012 | FY 2013 | Biennial Total |
|--------------|----------------|----------------|-----------------------|
| FTE's | 188.4 | 188.1 | 188.3 |
| GFS | \$0 | \$0 | \$0 |
| Other | \$22,961,000 | \$23,484,000 | \$46,445,000 |
| Total | \$22,961,000 | \$23,484,000 | \$46,445,000 |

Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

| <u>Parameter</u> | <u>Entered As</u> |
|-------------------------------|---------------------------------|
| Budget Period | 2011-13 |
| Agency | 102 |
| Version | 2C - Enacted Recast |
| Result Area | All Result Areas |
| Activity | All Activities |
| Program | All Programs |
| Sub Program | All Sub Programs |
| Account | All Accounts |
| Expenditure Authority Type | All Expenditure Authority Types |
| Theme | All |
| Sort By | Activity |
| Display All Account Types | Yes |
| Include Policy Level | Yes |
| Include Activity Description | Yes |
| Include Statewide Result Area | Yes |
| Include Statewide Strategy | Yes |
| Include Expected Results Text | Yes |
| Include Charts | Yes |
| Chart Type | Line |
| Include Parameter Selections | Yes |
| Version Source | OFM |