

240 - Department of Licensing

A009 Providing Consumer Education & Protection From Identity Theft

This activity supports the safety of people and property and the economic vitality of businesses and individuals by investigating fraudulent activity. It provides public outreach, education, and assistance in partnership with the Washington State Patrol, Attorney General's Office, Federal Trade Commission, and government agencies to reduce suspected identity theft, fraud and other criminal activity. More than 70 percent of the 2,000 annual fraud allegations received by this activity are associated with crime-related activities, such as methamphetamines, check washing, credit card and check theft, loan frauds, and customer impersonation schemes. The average impact to victims of these criminal actions is over \$5,000 per incident.

Account	FY 2010	FY 2011	Biennial Total
FTE			
996-1 State	9.6	13.5	11.6
201 DOL Services Account			
201-1 State	\$(466,000)	\$(288,000)	\$(754,000)
001 General Fund			
001-1 State	\$4,000	\$(24,000)	\$(20,000)
106 Highway Safety Account			
106-1 State	\$1,034,000	\$1,423,000	\$2,457,000
108 Motor Vehicle Account			
108-1 State	\$438,000	\$363,000	\$801,000
082 Motorcycle Safety Education Account			
082-1 State	\$0	\$(1,000)	\$(1,000)
104 State Wildlife Account			
104-1 State	\$11,000	\$6,000	\$17,000

Statewide Result Area: Improve the economic vitality of businesses and individuals

Statewide Strategy: Provide consumer protection

Expected Results

Reduce financial loss to small businesses and victims due to driver license fraud. Receive over 2,000 allegations of suspected fraud or identity theft annually. Increase the percentage of suspects apprehended for identity and other serious crimes. Provide one of the main sources for law enforcement to obtain pertinent information on suspected criminals, witnesses, and victims. Receive, research, and respond to over 70,000 photo and informational requests, and over 1,000 photomontage requests from law enforcement entities annually. Investigate and process suspected internal employee fraud cases.

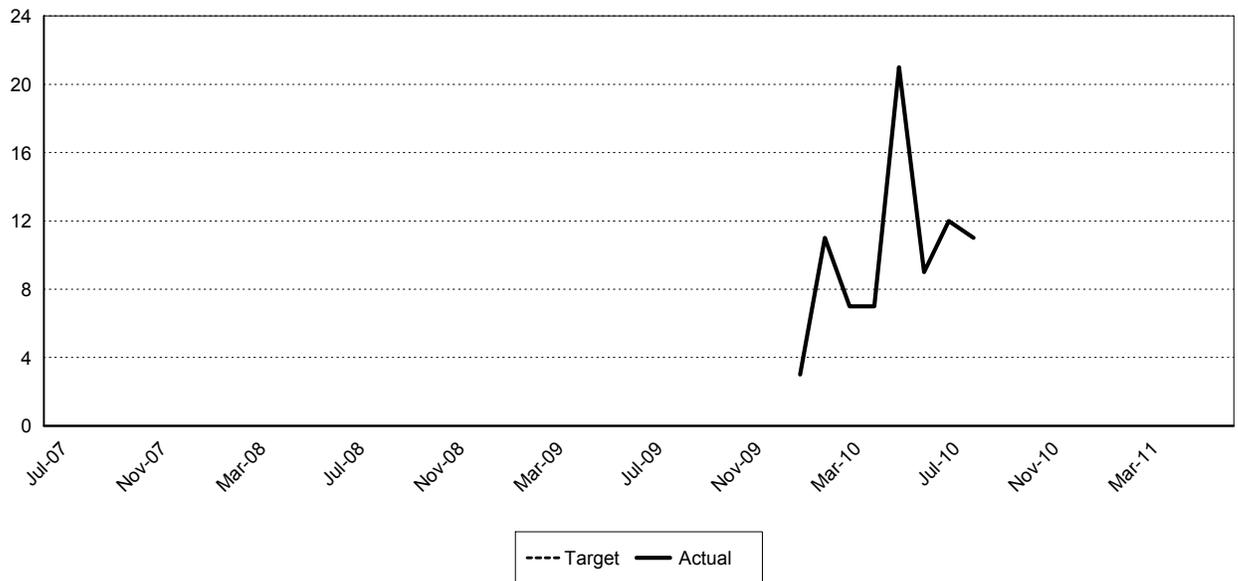
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001720 Number of Investigations of Potential License Fraud Based on Biometric Matching by Month				
Biennium	Period	Actual	Target	
2009-11	M24			
	M23			
	M22			
	M21			
	M20			
	M19			
	M18			
	M17			
	M16			
	M15			
	M14		11	
	M13		12	
	M12		9	
	M11		21	
	M10		7	
	M09		7	
	M08		11	
	M07		3	
	M06			
	M05			
	M04			
	M03			
	M02			
	M01			
2007-09	M24			
	M23			
	M22			
	M21			
	M20			
	M19			
	M18			
	M17			
	M16			
	M15			
	M14			
	M13			

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2007-09	M08
	M07
	M06
	M05
	M04
	M03
	M02
	M01
Performance Measure Status: Approved	

Number **001720 - Number of Investigations of Potential License Fraud Based on Biometric Matching by Month**



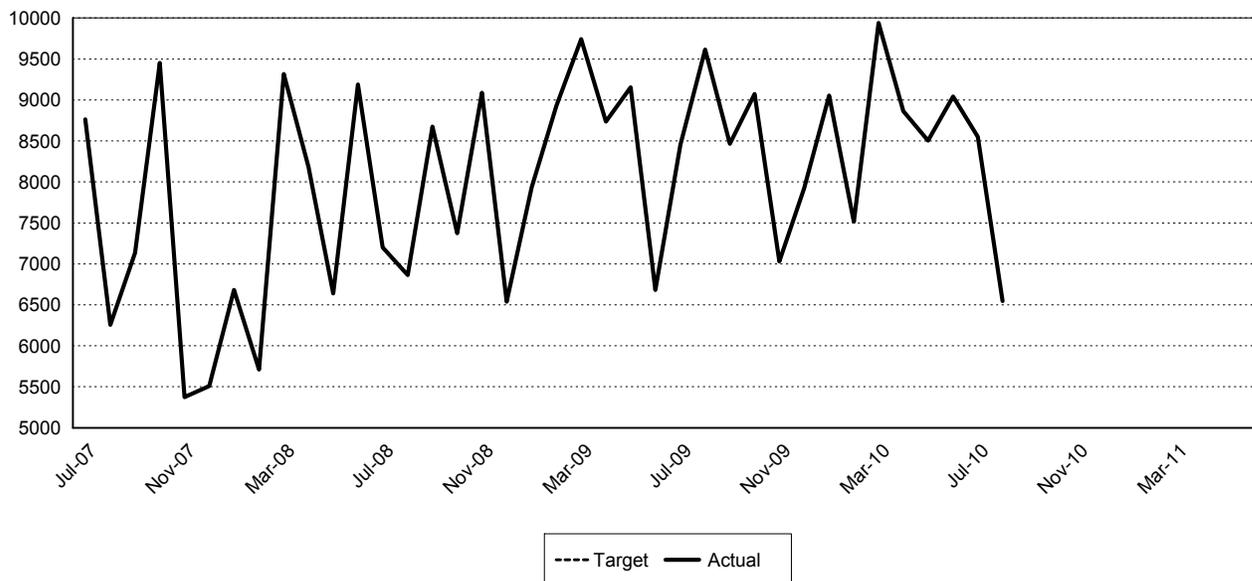
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001679 Number of Law Enforcement Requests for Information, Photo and Research Completed by Month			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14	6,545	
	M13	8,551	
	M12	9,043	
	M11	8,503	
	M10	8,866	
	M09	9,939	
	M08	7,515	
	M07	9,054	
	M06	7,919	
	M05	7,031	
	M04	9,073	
	M03	8,467	
	M02	9,615	
	M01	8,453	
2007-09	M24	6,680	
	M23	9,156	
	M22	8,735	
	M21	9,743	
	M20	8,932	
	M19	7,937	
	M18	6,539	
	M17	9,090	
	M16	7,376	
	M15	8,674	
	M14	6,864	
	M13	7,200	
M12	9,190		
M11	6,639		
M10	8,183		
M09	9,316		

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2007-09	M08	5,710
	M07	6,681
	M06	5,508
	M05	5,374
	M04	9,454
	M03	7,136
	M02	6,256
	M01	8,764
Performance Measure Status: Approved		

Number **001679 - Number of Law Enforcement Requests for Information, Photo and Research Completed by Month**



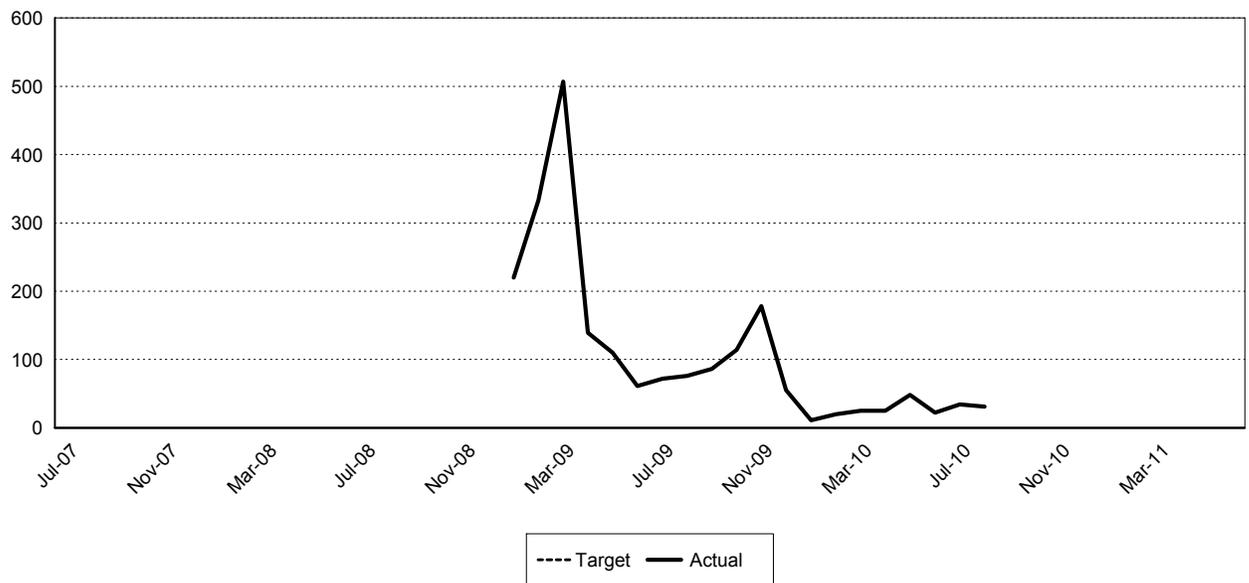
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001680 Number of License Suspensions and Cancellations Resulting from Fraud Investigation by Month			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14	31	
	M13	34	
	M12	22	
	M11	48	
	M10	25	
	M09	25	
	M08	20	
	M07	11	
	M06	55	
	M05	178	
M04	114		
M03	86		
M02	76		
M01	72		
2007-09	M24	61	
	M23	110	
	M22	139	
	M21	507	
	M20	333	
	M19	220	
	M18		
	M17		
	M16		
	M15		
	M14		
	M13		
	M12		
	M11		
M10			
M09			

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

2007-09	M08
	M07
	M06
	M05
	M04
	M03
	M02
	M01
Performance Measure Status: Approved	

Number **001680 - Number of License Suspensions and Cancellations Resulting from Fraud Investigation by Month**



A001 Providing Strategic Direction through Executive and Technology Administration

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

This activity provides leadership and administration of daily functions for an agency with 1,224 employees. It focuses on strategic direction and oversight, human resources, employee development and training, performance management, public affairs, administrative services, information technology, internal audit, and budget development and monitoring. This activity partners with the courts, law enforcement, and other state and federal transportation agencies, and also serves as liaison to the Legislature, the Governor's Office, state agencies, the media, and stakeholders.

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

Account	FY 2010	FY 2011	Biennial Total
FTE			
996-1 State	14.5	14.1	14.3
996-Z Other	(1.7)	(1.7)	(1.7)
001-1 State	0.5	1.0	0.8
FTE Total	13.3	13.4	13.4
003 Architects' License Account			
003-1 State	\$5,000	\$3,000	\$8,000
06L Business and Professions Account			
06L-1 State	\$60,000	\$52,000	\$112,000
004 Cemetery Account			
004-1 State	\$1,000	\$1,000	\$2,000
419 Data Processing Revolving Account			
419-1 State	\$3,000	\$0	\$3,000
201 DOL Services Account			
201-1 State	\$105,000	\$94,000	\$199,000
227 Funeral Directors And Embalmers Account			
227-1 State	\$2,000	\$2,000	\$4,000
001 General Fund			
001-1 State	\$57,000	\$108,000	\$165,000
298 Geologists' Account			
298-1 State	\$1,000	\$1,000	\$2,000
106 Highway Safety Account			
106-1 State	\$883,000	\$855,000	\$1,738,000
106-7 Private/Local	\$68,000	\$23,000	\$91,000
106 Account Total	\$951,000	\$878,000	\$1,829,000
048 Marine Fuel Tax Refund Account			
048-1 State	\$0	\$2,000	\$2,000
03N Master License Account			
03N-1 State	\$132,000	\$129,000	\$261,000
108 Motor Vehicle Account			
108-1 State	\$525,000	\$494,000	\$1,019,000
082 Motorcycle Safety Education Account			
082-1 State	\$5,000	\$1,000	\$6,000
024 Professional Engineers' Account			
024-1 State	\$17,000	\$17,001	\$34,001

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

Account	FY 2010	FY 2011	Biennial Total
06G Real Estate Appraiser Commission Account			
06G-1 State	\$7,000	\$5,000	\$12,000
026 Real Estate Commission Account			
026-1 State	\$135,000	\$76,000	\$211,000
104 State Wildlife Account			
104-1 State	\$4,000	\$3,000	\$7,000
04E Uniform Commercial Code Account			
04E-1 State	\$25,000	\$23,000	\$48,000

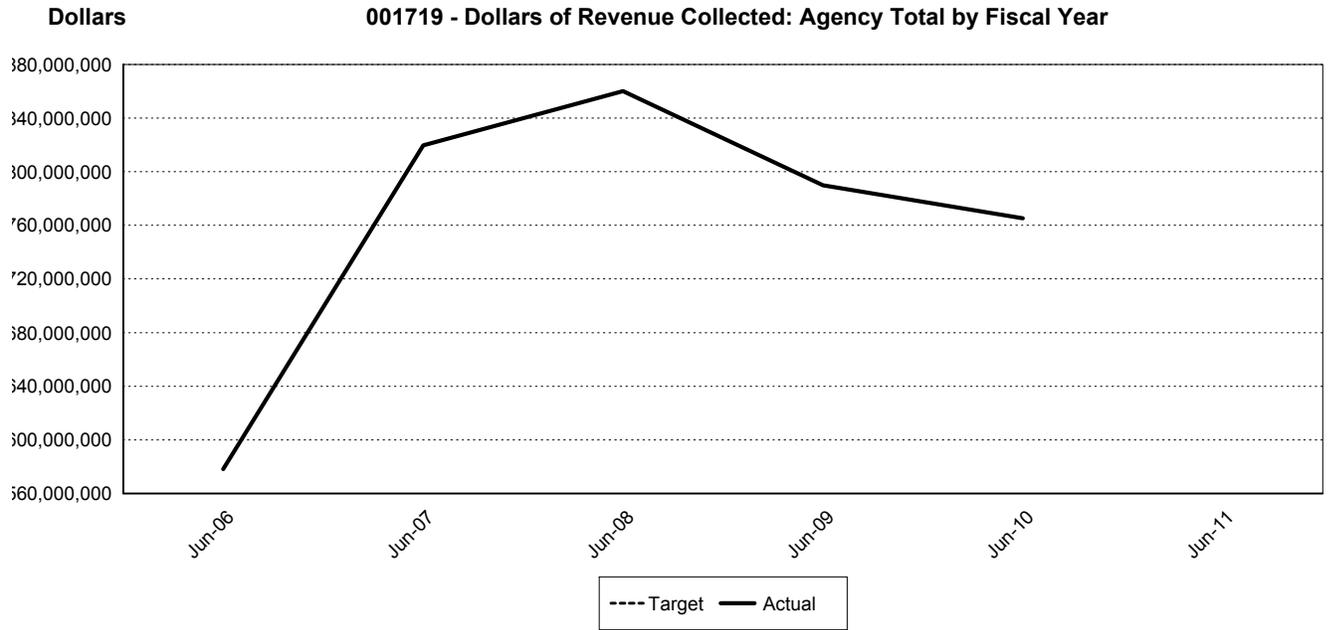
Statewide Result Area: Improve the safety of people and property
Statewide Strategy: Support and enhance highway safety

Expected Results

Leadership, administration, and regulation of laws related to motor vehicles/vessels, driver licensing, and 27 businesses and professions. Human resource services for 1,224 employees, including 10,000 hours per year of employee development and training. Public communications regarding the Department's legislative and other activities. Strategic and financial planning for a \$225 million biennial budget, and collection of \$3 billion in transportation revenues each biennium. Accounting services for the collection, sourcing, and distribution of \$1.5 billion of state and local revenues annually. Facilities management of 75 leases for 68 field offices, seven local offices, and warehouses. Contract administration of 637 contracts. Management and administration of all forms and records (1,700 unique record series, 71 million records, 900 forms, and 3,223,819 impressions). Information technology (IT) policy development, implementation, security administration, privacy protection, and operational integrity of 152 IT applications linked to 122 databases with more than 25 million client and client related records with 238 electronic interfaces to individual citizen records. Auditing and advisory services supporting the Department's accountability and performance improvement.

001719 Dollars of Revenue Collected: Agency Total by Fiscal Year			
Biennium	Period	Actual	Target
2009-11	A3		
	A2	\$2,765,304,272	
2007-09	A3	\$2,789,823,206	
	A2	\$2,859,981,430	
2005-07	A3	\$2,819,683,737	
	A2	\$2,578,096,733	
Performance Measure Status: Approved			

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity



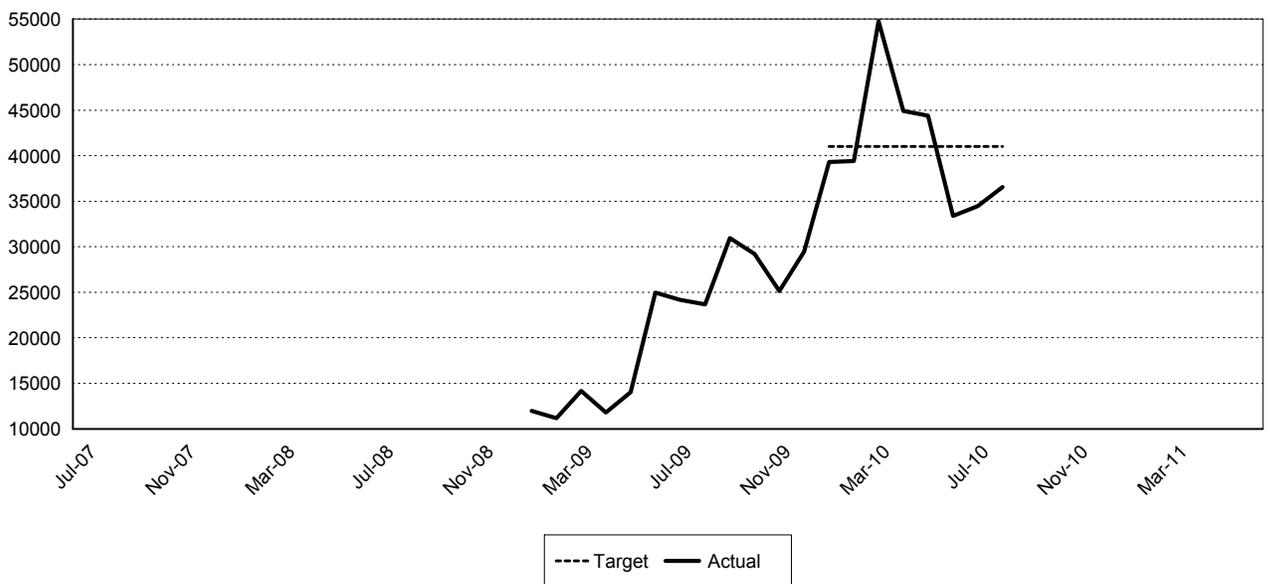
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001626 Results from New Strategies: Number of Self-Service Driver Transactions by Month			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14	36,562	41,000
	M13	34,462	41,000
	M12	33,397	41,000
	M11	44,393	41,000
	M10	44,910	41,000
	M09	54,759	41,000
	M08	39,421	41,000
	M07	39,323	41,000
	M06	29,439	
	M05	25,144	
	M04	29,213	
	M03	30,957	
	M02	23,659	
	M01	24,178	
2007-09	M24	24,971	
	M23	14,042	
	M22	11,789	
	M21	14,182	
	M20	11,185	
	M19	11,989	
	M18		
	M17		
	M16		
	M15		
	M14		
	M13		
	M12		
	M11		
	M10		
	M09		

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

2007-09	M08
	M07
	M06
	M05
	M04
	M03
	M02
	M01
Performance Measure Status: Approved	

Number 001626 - Results from New Strategies: Number of Self-Service Driver Transactions by Month



A004 Driver License Suspensions and Reinstatements, and Maintenance of Driver Records

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

This activity maintains on-line driver records that provide vital information on the license history and status of Washington drivers. These records are relied upon by the Department, law enforcement, and the courts to ensure the safety of people and property. Other entities, such as the Department of Social and Health Services' Division of Child Support and insurance companies, require timely and accurate driver licenses or identification cards. Driving records are updated with actions ranging from Failure to Appear (in court) to Driving Under the Influence (DUI). In addition, this activity verifies the financial responsibility of drivers and ensures that drivers are legally operating vehicles by suspending and reinstating the driving privilege, through either administrative action or upon order of the court.

Account	FY 2010	FY 2011	Biennial Total
FTE			
996-1 State	114.8	123.5	119.2
001-1 State	1.0	1.1	1.1
FTE Total	115.8	124.6	120.2
06L Business and Professions Account			
06L-1 State	\$24,000	\$24,000	\$48,000
001 General Fund			
001-1 State	\$104,000	\$113,000	\$217,000
106 Highway Safety Account			
106-1 State	\$12,271,000	\$12,859,000	\$25,130,000
108 Motor Vehicle Account			
108-1 State	\$193,000	\$154,000	\$347,000
082 Motorcycle Safety Education Account			
082-1 State	\$(3,000)	\$(3,000)	\$(6,000)

Statewide Result Area: Improve the safety of people and property

Statewide Strategy: Support and enhance highway safety

Expected Results

Reduction of vehicle fatalities. Annual verification and update of driver records for 875,000 citations and 274,000 suspensions, which includes 78,000 for DUI arrests and convictions and 5,800 for uninsured accidents. Track medical certificates, vision certificates, alcohol and drug treatment requirements, and information on proof or cancellation of insurance. Suspension or reinstatement of driver records based on court action, administrative hearing, or as required by law. Respond to 4,000 telephone calls and 200 e-mails weekly from citizens inquiring about their driving records.

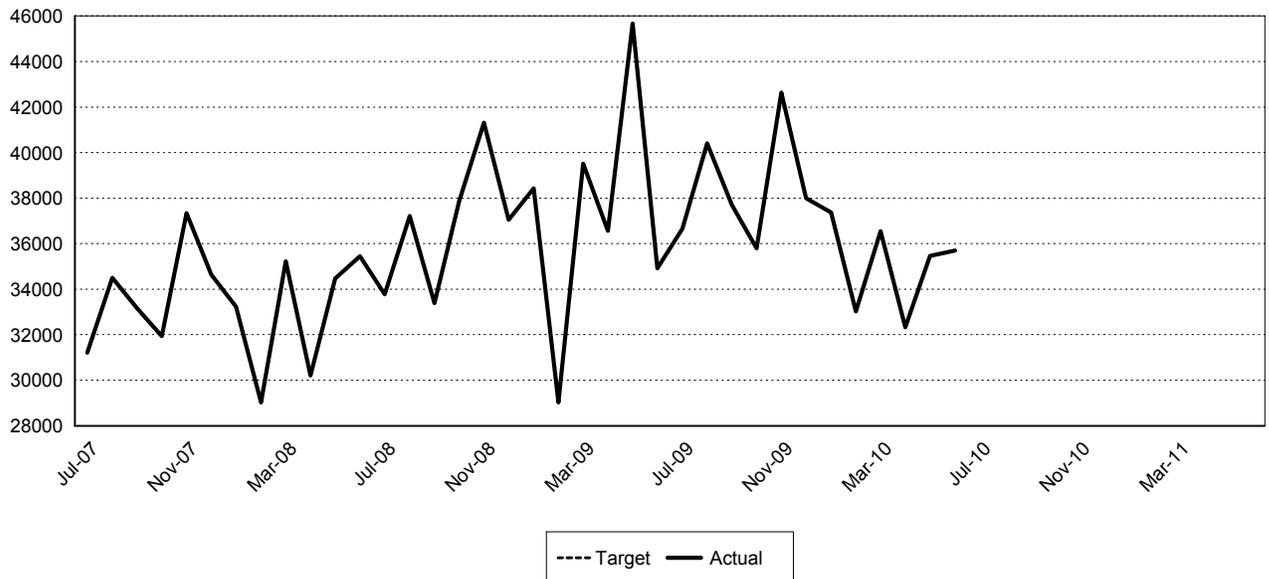
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001677 Number of Driver License Suspensions, Revocations, Cancellations, and Disqualifications by Month			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14		
	M13		
	M12	35,693	
	M11	35,461	
	M10	32,321	
	M09	36,548	
	M08	33,022	
	M07	37,367	
	M06	37,990	
	M05	42,639	
	M04	35,798	
	M03	37,709	
	M02	40,410	
	M01	36,665	
2007-09	M24	34,914	
	M23	45,678	
	M22	36,564	
	M21	39,520	
	M20	29,028	
	M19	38,422	
	M18	37,056	
	M17	41,312	
	M16	37,869	
	M15	33,384	
	M14	37,212	
	M13	33,771	

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

2007-09	M08	29,026
	M07	33,236
	M06	34,636
	M05	37,346
	M04	31,934
	M03	33,169
	M02	34,494
	M01	31,216
Performance Measure Status: Approved		

Number **001677 - Number of Driver License Suspensions, Revocations, Cancellations, and Disqualifications by Month**

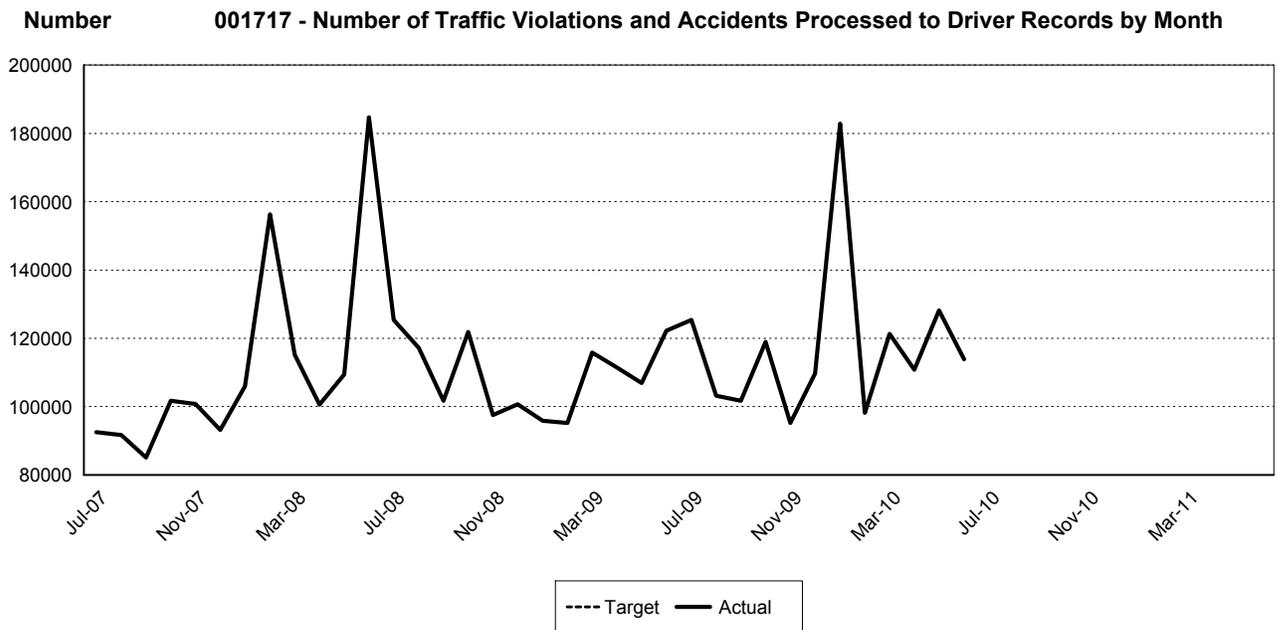


Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001717 Number of Traffic Violations and Accidents Processed to Driver Records by Month			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14		
	M13		
	M12	113,869	
	M11	128,164	
	M10	110,803	
	M09	121,250	
	M08	98,211	
	M07	182,895	
	M06	109,658	
	M05	95,168	
M04	118,956		
M03	101,731		
M02	103,208		
M01	125,347		
2007-09	M24	122,182	
	M23	106,923	
	M22	111,485	
	M21	115,812	
	M20	95,234	
	M19	95,892	
	M18	100,635	
	M17	97,530	
	M16	121,885	
	M15	101,653	
	M14	117,169	
	M13	125,371	
	M12	184,756	
M11	109,373		
M10	100,555		
M09	115,194		

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

2007-09	M08	156,299
	M07	105,965
	M06	93,142
	M05	100,742
	M04	101,689
	M03	85,116
	M02	91,697
	M01	92,506
Performance Measure Status: Approved		



A008 Examining and Licensing Citizens to Operate Motor Vehicles

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

This activity ensures the physical capability and driving skills of millions of licensed drivers of cars, trucks, and motorcycles in Washington. The Department of Licensing (DOL) ensures that drivers have the physical capability, knowledge, and skills to operate a motor vehicle safely. Special examinations and re-examinations are conducted for persons who fail to meet requirements for full driving privileges. Complying with federal Homeland Security directives, this activity administers the licensing requirements of 192,000 commercial vehicle drivers operating trucks and trailers, tankers, commercial and school buses, and 44,000 vehicle operators who transport hazardous materials. This activity also registers citizens for the Organ Donor program, and in partnership with the Secretary of State, collects 81,000 voter registrations.

Account	FY 2010	FY 2011	Biennial Total
FTE			
996-1 State	468.9	476.9	472.9
996-Z Other	(4.0)	(4.0)	(4.0)
001 General Fund			
001-1 State	\$(4,000)	\$(3,000)	\$(7,000)
106 Highway Safety Account			
106-1 State	\$53,117,000	\$53,129,000	\$106,246,000
106-2 Federal	\$116,000	\$117,000	\$233,000
106 Account Total	\$53,233,000	\$53,246,000	\$106,479,000
108 Motor Vehicle Account			
108-1 State	\$91,000	\$74,000	\$165,000
082 Motorcycle Safety Education Account			
082-1 State	\$(13,000)	\$(11,000)	\$(24,000)

Statewide Result Area: Improve the safety of people and property
Statewide Strategy: Support and enhance highway safety

Expected Results

Reduction of traffic fatalities by partnering with state and federal agencies, such as the National Highway Traffic Safety Administration (NHTSA), which tracks the fatality rate per 100 million vehicle miles traveled; the Target Zero campaign, spearheaded by the Washington State Traffic Safety Commission to reduce traffic-related fatalities to zero by 2030; and the federal Motor Carrier Safety Improvement Act (MCSIA) of 1999, which aims to reduce the number of truck-related fatalities by 41 percent by 2008. The collection of \$55 million in revenue annually from issuance of driver licenses and identification cards. Registration of 3.4 million voters in partnership with the Secretary of State's Office. Registration of 803,000 organ donors. A wait time for citizens seeking services in licensing offices of under 20 minutes.

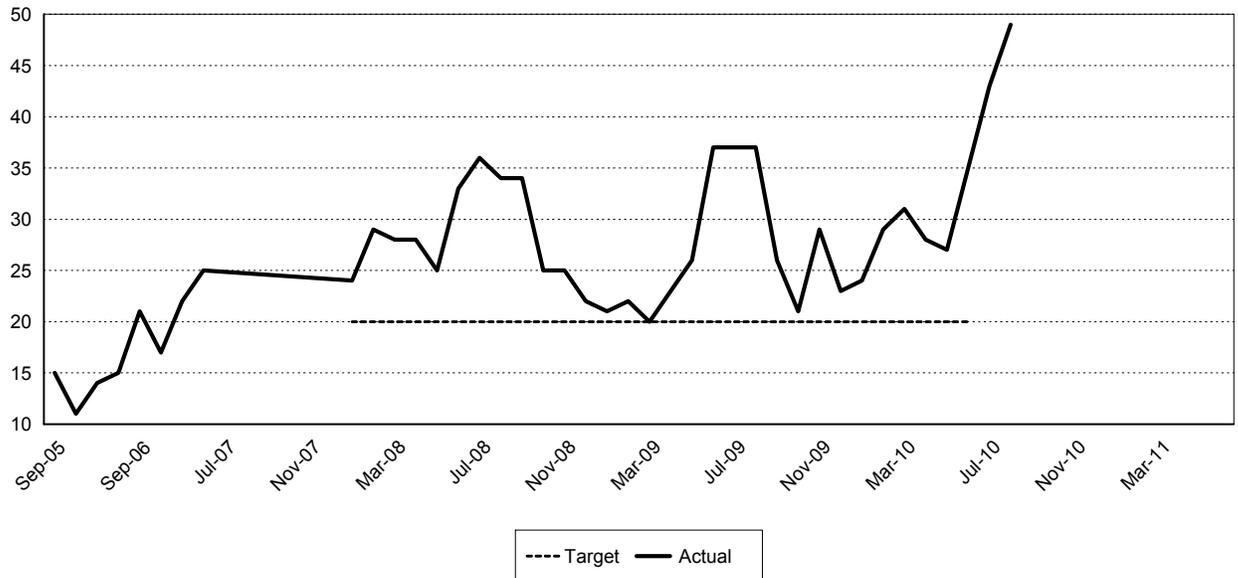
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

000775 Average number of Minutes Customers Wait in Licensing Service Office Lobbies by Month			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14	49	
	M13	43	
	M12	35	20
	M11	27	20
	M10	28	20
	M09	31	20
	M08	29	20
	M07	24	20
	M06	23	20
	M05	29	20
M04	21	20	
M03	26	20	
M02	37	20	
M01	37	20	
2007-09	M24	37	20
	M23	26	20
	M22	23	20
	M21	20	20
	M20	22	20
	M19	21	20
	M18	22	20
	M17	25	20
	M16	25	20
	M15	34	20
	M14	34	20
	M13	36	20
M12	33	20	
M11	25	20	
M10	28	20	
M09	28	20	

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

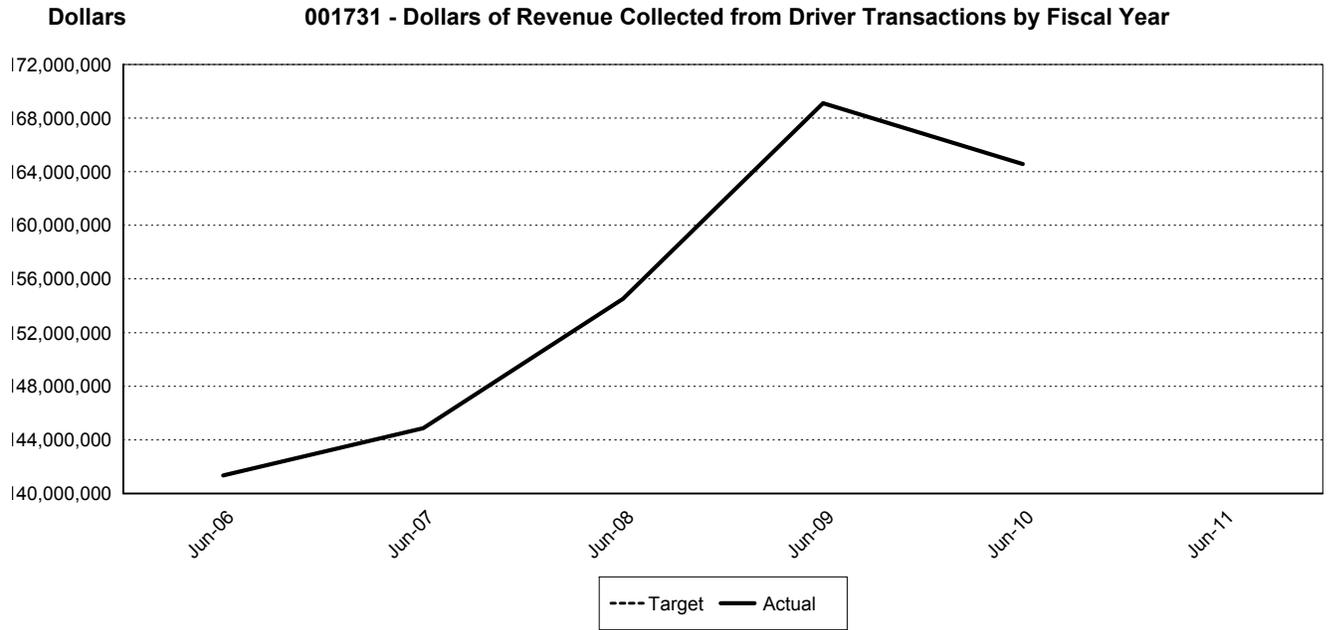
2007-09	M08	29	20
	M07	24	20
	M06		
	M05		
	M04		
	M03		
	M02		
	M01		
2005-07	M24	25	
	M21	22	
	M18	17	
	M15	21	
	M12	15	
	M09	14	
	M06	11	
	M03	15	
Performance Measure Status: Approved			

Number **000775 - Average number of Minutes Customers Wait in Licensing Service Office Lobbies by Month**



001731 Dollars of Revenue Collected from Driver Transactions by Fiscal Year			
Biennium	Period	Actual	Target
2009-11	A3		
	A2	\$164,572,520	
2007-09	A3	\$169,102,345	
	A2	\$154,522,853	
2005-07	A3	\$144,874,705	
	A2	\$141,351,530	
Performance Measure Status: Approved			

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity



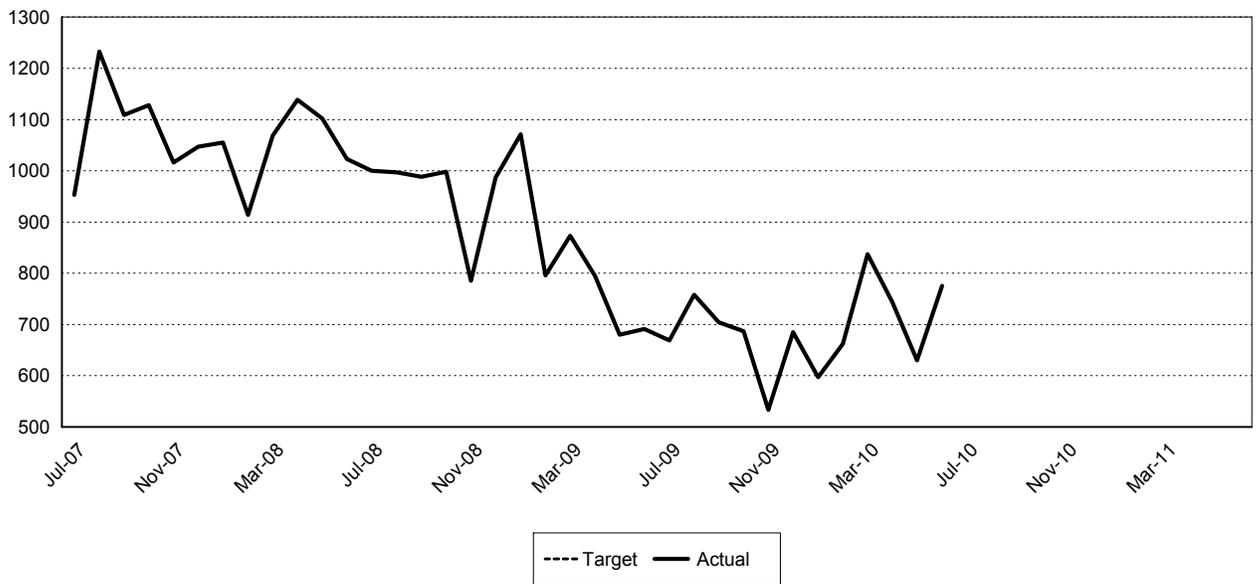
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001691 Number of Commercial Driver Licenses Issued by Month				
Biennium	Period	Actual	Target	
2009-11	M24			
	M23			
	M22			
	M21			
	M20			
	M19			
	M18			
	M17			
	M16			
	M15			
	M14			
	M13			
	M12		775	
	M11		630	
	M10		744	
	M09		837	
	M08		662	
	M07		597	
	M06		685	
	M05		533	
	M04		687	
	M03		704	
	M02		758	
	M01		669	
2007-09	M24	691		
	M23	680		
	M22	795		
	M21	873		
	M20	796		
	M19	1,071		
	M18	987		
	M17	785		
	M16	998		
	M15	988		
	M14	997		
	M13	1,000		

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

2007-09	M08	914
	M07	1,055
	M06	1,047
	M05	1,016
	M04	1,128
	M03	1,109
	M02	1,233
	M01	953
Performance Measure Status: Approved		

Number **001691 - Number of Commercial Driver Licenses Issued by Month**



Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001698 Number of Commercial Driver Licenses Renewed by Month			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14		
	M13		
	M12	1,579	
	M11	1,135	
	M10	1,117	
	M09	1,234	
	M08	991	
	M07	989	
	M06	864	
	M05	651	
M04	814		
M03	934		
M02	914		
M01	1,590		
2007-09	M24	2,817	
	M23	3,155	
	M22	3,118	
	M21	3,405	
	M20	3,182	
	M19	3,649	
	M18	3,364	
	M17	3,015	
	M16	3,684	
	M15	3,371	
	M14	3,494	
	M13	3,803	
M12	3,366		
M11	3,526		
M10	3,260		
M09	3,366		

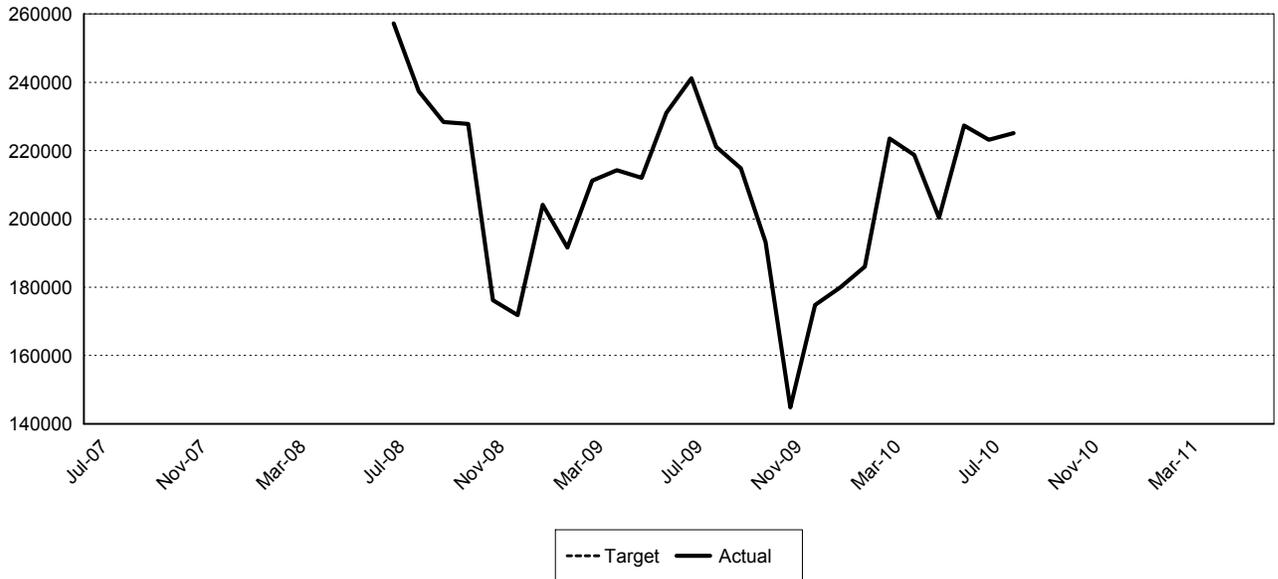
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001689 Number of Core Service Transactions Provided by Licensing Service Offices by Month			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14	225,081	
	M13	223,153	
	M12	227,384	
	M11	200,312	
	M10	218,729	
	M09	223,538	
	M08	186,058	
	M07	179,937	
	M06	174,761	
	M05	144,773	
	M04	193,178	
	M03	214,834	
	M02	221,159	
	M01	241,233	
2007-09	M24	231,070	
	M23	211,997	
	M22	214,247	
	M21	211,187	
	M20	191,596	
	M19	204,143	
	M18	171,794	
	M17	176,225	
	M16	227,836	
	M15	228,348	
	M14	237,379	
	M13	257,252	
	M12		
	M11		
M10			
M09			

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

2007-09	M08
	M07
	M06
	M05
	M04
	M03
	M02
	M01
Performance Measure Status: Approved	

Number **001689 - Number of Core Service Transactions Provided by Licensing Service Offices by Month**



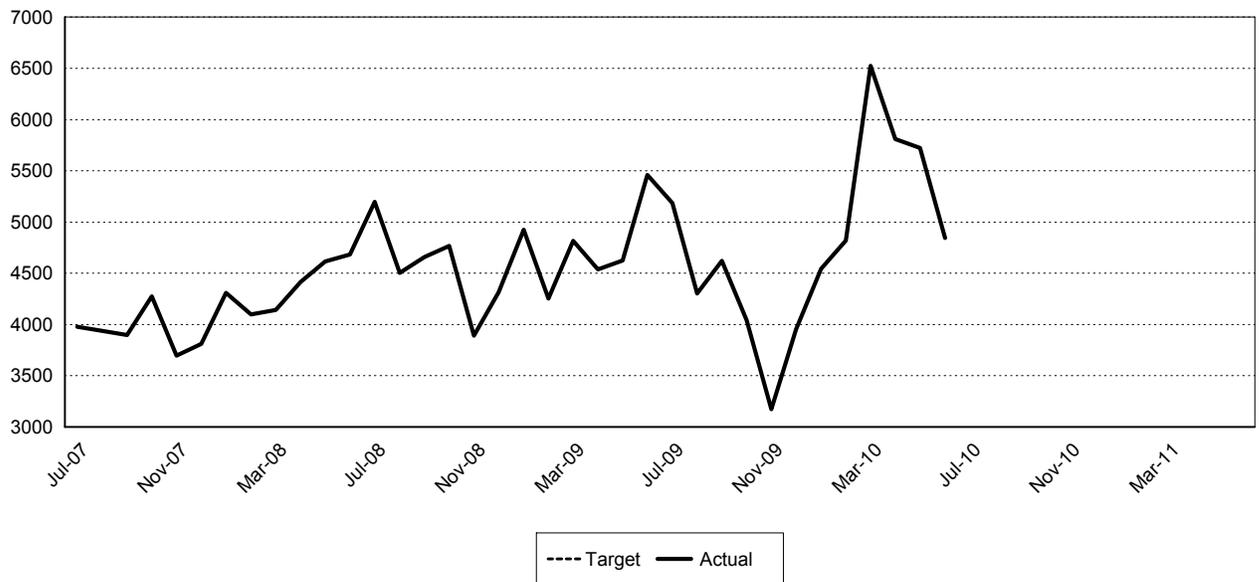
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001697 Number of Motorcycle Endorsements Renewed by Month			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14		
	M13		
	M12	4,845	
	M11	5,722	
	M10	5,811	
	M09	6,526	
	M08	4,819	
	M07	4,545	
	M06	3,951	
	M05	3,173	
M04	4,041		
M03	4,621		
M02	4,302		
M01	5,183		
2007-09	M24	5,460	
	M23	4,624	
	M22	4,538	
	M21	4,815	
	M20	4,253	
	M19	4,925	
	M18	4,314	
	M17	3,889	
	M16	4,768	
	M15	4,659	
	M14	4,502	
	M13	5,198	

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

2007-09	M08	4,099
	M07	4,309
	M06	3,810
	M05	3,696
	M04	4,275
	M03	3,897
	M02	3,938
	M01	3,976
Performance Measure Status: Approved		

Number **001697 - Number of Motorcycle Endorsements Renewed by Month**



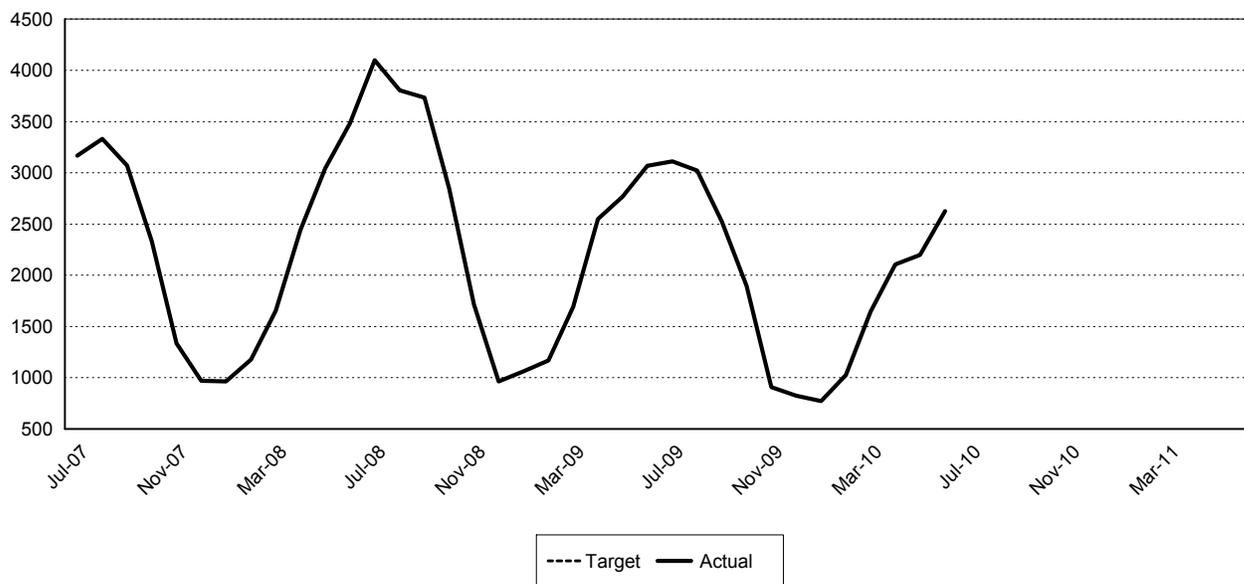
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001692 Number of New Motorcycle Endorsements Issued by Month			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14		
	M13		
	M12	2,627	
	M11	2,198	
	M10	2,106	
	M09	1,644	
	M08	1,025	
	M07	771	
	M06	825	
	M05	908	
	M04	1,895	
	M03	2,524	
	M02	3,022	
	M01	3,110	
2007-09	M24	3,068	
	M23	2,769	
	M22	2,547	
	M21	1,692	
	M20	1,167	
	M19	1,061	
	M18	962	
	M17	1,716	
	M16	2,844	
	M15	3,734	
	M14	3,806	
	M13	4,100	

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

2007-09	M08	1,176
	M07	964
	M06	968
	M05	1,334
	M04	2,331
	M03	3,071
	M02	3,331
	M01	3,168
Performance Measure Status: Approved		

Number **001692 - Number of New Motorcycle Endorsements Issued by Month**



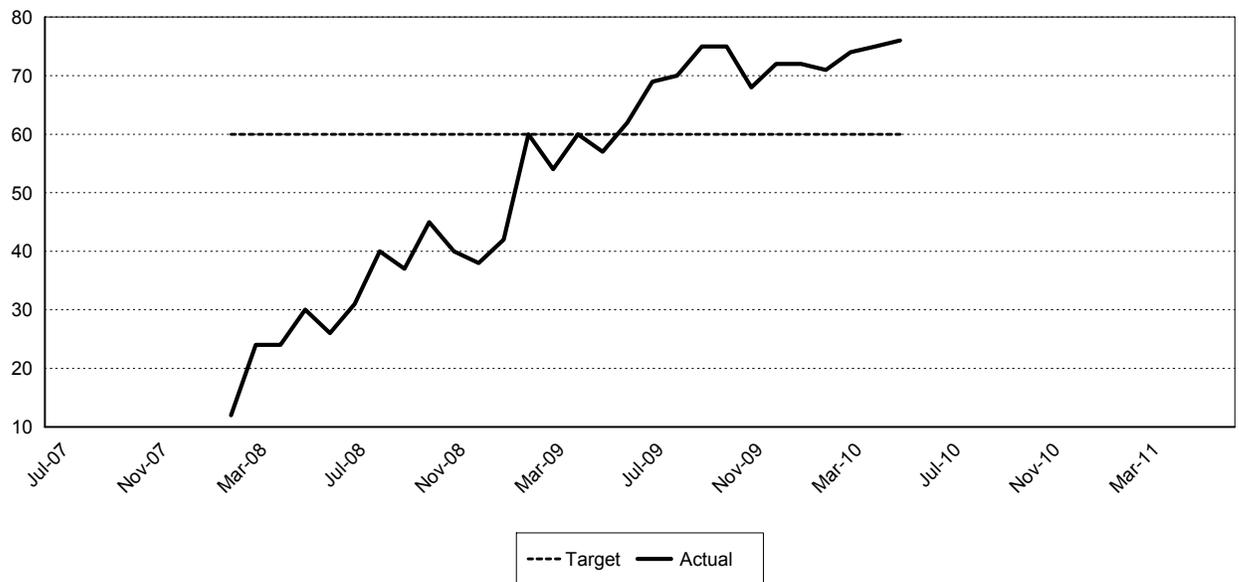
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001690 Percent of Commercial Driver License Applicants Tested by DOL by Month			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14		
	M13		
	M12		
	M11	76%	60%
	M10	75%	60%
	M09	74%	60%
	M08	71%	60%
	M07	72%	60%
	M06	72%	60%
	M05	68%	60%
M04	75%	60%	
M03	75%	60%	
M02	70%	60%	
M01	69%	60%	
2007-09	M24	62%	60%
	M23	57%	60%
	M22	60%	60%
	M21	54%	60%
	M20	60%	60%
	M19	42%	60%
	M18	38%	60%
	M17	40%	60%
	M16	45%	60%
	M15	37%	60%
	M14	40%	60%
	M13	31%	60%
	M12	26%	60%
	M11	30%	60%
M10	24%	60%	
M09	24%	60%	

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

2007-09	M08	12%	60%
	M07		
	M06		
	M05		
	M04		
	M03		
	M02		
	M01		
Performance Measure Status: Approved			

Percent 001690 - Percent of Commercial Driver License Applicants Tested by DOL by Month



A010 Providing Due Process for Drivers

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

In an effort to reduce preventable loss of life, injury or property due to accidents, this activity provides due process prior to the suspension of a citizen's driving privilege. Twenty-five hearing officers annually conduct: 16,500 driving under the influence (DUI) hearings which must be processed within 60 days; 1,200 hearings for habitual offenders who have accumulated multiple moving violations leading to increased civil penalties; 550 financial responsibility hearings for accidents without required insurance coverage; hearings to restrict the driving privileges of 170 drivers for medical reasons that impair their ability to safely operate a motor vehicle; and 60 fraud hearings.

Account	FY 2010	FY 2011	Biennial Total
FTE			
996-1 State	57.8	62.8	60.3
996-Z Other	15.6	5.4	10.5
001 General Fund			
001-1 State	\$1,000	\$(3,000)	\$(2,000)
106 Highway Safety Account			
106-1 State	\$6,481,000	\$6,824,000	\$13,305,000
082 Motorcycle Safety Education Account			
082-1 State	\$(1,000)	\$(2,000)	\$(3,000)

Statewide Result Area: Improve the safety of people and property
Statewide Strategy: Support and enhance highway safety

Expected Results

Provide due process for drivers before their licenses are suspended. Protect public safety and reduce the risk of fatalities by removing potentially dangerous drivers from the roads. Conduct 18,000 hearings. Collect in excess of \$1.9 million in revenue. Conduct a DUI hearing within 60 days of the incident to more effectively remove impaired drivers from the roadways.

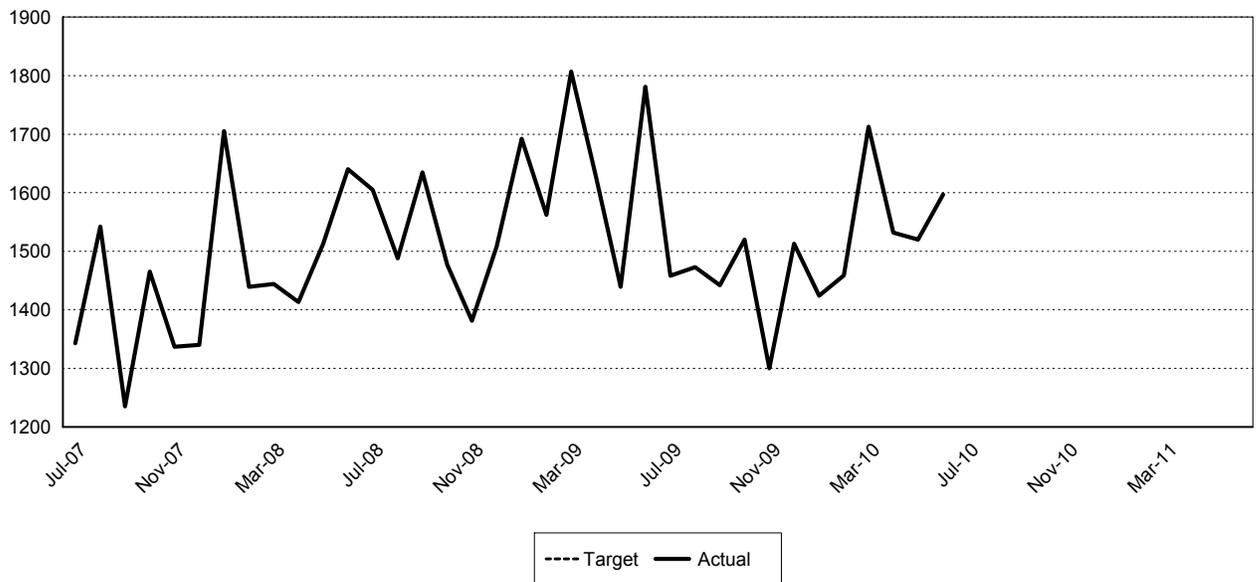
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001681 Number of Driver Hearings and Interviews Conducted by Month			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14		
	M13		
	M12	1,597	
	M11	1,520	
	M10	1,532	
	M09	1,713	
	M08	1,459	
	M07	1,424	
	M06	1,513	
	M05	1,300	
M04	1,520		
M03	1,442		
M02	1,473		
M01	1,458		
2007-09	M24	1,781	
	M23	1,439	
	M22	1,628	
	M21	1,807	
	M20	1,562	
	M19	1,692	
	M18	1,508	
	M17	1,381	
	M16	1,477	
	M15	1,635	
	M14	1,488	
	M13	1,605	

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

2007-09	M08	1,439
	M07	1,705
	M06	1,340
	M05	1,337
	M04	1,465
	M03	1,235
	M02	1,542
	M01	1,343
Performance Measure Status: Approved		

Number **001681 - Number of Driver Hearings and Interviews Conducted by Month**



A011 Preparing Citizens to Operate Motor Vehicles Safely

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

This activity certifies, licenses and monitors the performance and compliance of instructors and operators of Driving Training School (DTS) and Motorcycle Safety Education (MSE) training courses. Successful administration of these training courses ensures that curriculum requirements are met to assist new drivers and motorcyclists to safely and properly operate their vehicles. Partnerships with the Washington Traffic Safety Commission, Driver Training School Advisory Board, and Motorcycle Safety Advisory Board assist in the administration of this activity.

Account	FY 2010	FY 2011	Biennial Total
FTE			
996-1 State	21.7	29.0	25.4
996-Z Other	4.5	0.4	2.5
106 Highway Safety Account			
106-1 State	\$1,849,000	\$1,819,000	\$3,668,000
106-2 Federal	\$(112,000)	\$(113,000)	\$(225,000)
106 Account Total	\$1,737,000	\$1,706,000	\$3,443,000
082 Motorcycle Safety Education Account			
082-1 State	\$1,676,000	\$2,220,000	\$3,896,000

Statewide Result Area: Improve the safety of people and property
Statewide Strategy: Support and enhance highway safety

Expected Results

Licensing and performance monitoring of 700 driver training school instructors at 230 driving schools annually to ensure that minimum curriculum requirements are met to properly educate and develop the driving skills of 64,000 new automobile drivers.
Certification of 230 motorcycle skills instructors, contracting with 13 rider-training sponsors, and monitoring of 29 training sites facilitating the training of 12,000 students, and the completion of 33,060 motorcycle knowledge tests and 6,500 motorcycle skill tests annually.

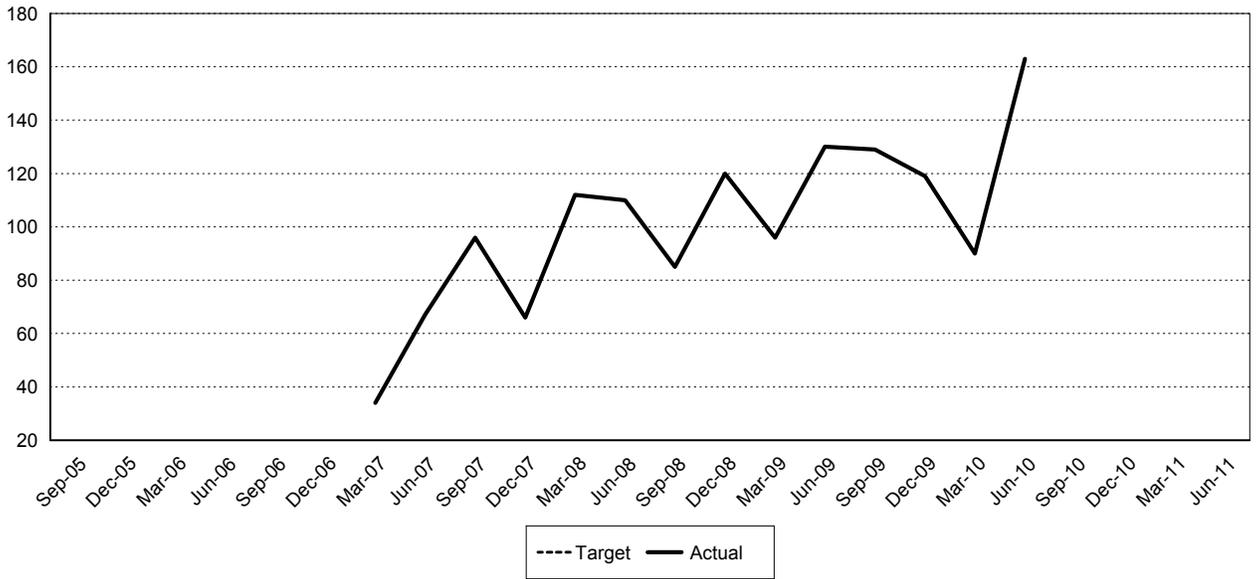
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001709 Number of Audits of Drive Training Schools by Quarter			
Biennium	Period	Actual	Target
2009-11	Q8		
	Q7		
	Q6		
	Q5		
	Q4	163	
	Q3	90	
	Q2	119	
	Q1	129	
2007-09	Q8	130	
	Q7	96	
	Q6	120	
	Q5	85	
	Q4	110	
	Q3	112	
	Q2	66	
	Q1	96	
2005-07	Q8	67	
	Q7	34	
	Q6		
	Q5		
	Q4		
	Q3		
	Q2		
	Q1		
Performance Measure Status: Approved			

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

Number

001709 - Number of Audits of Drive Training Schools by Quarter

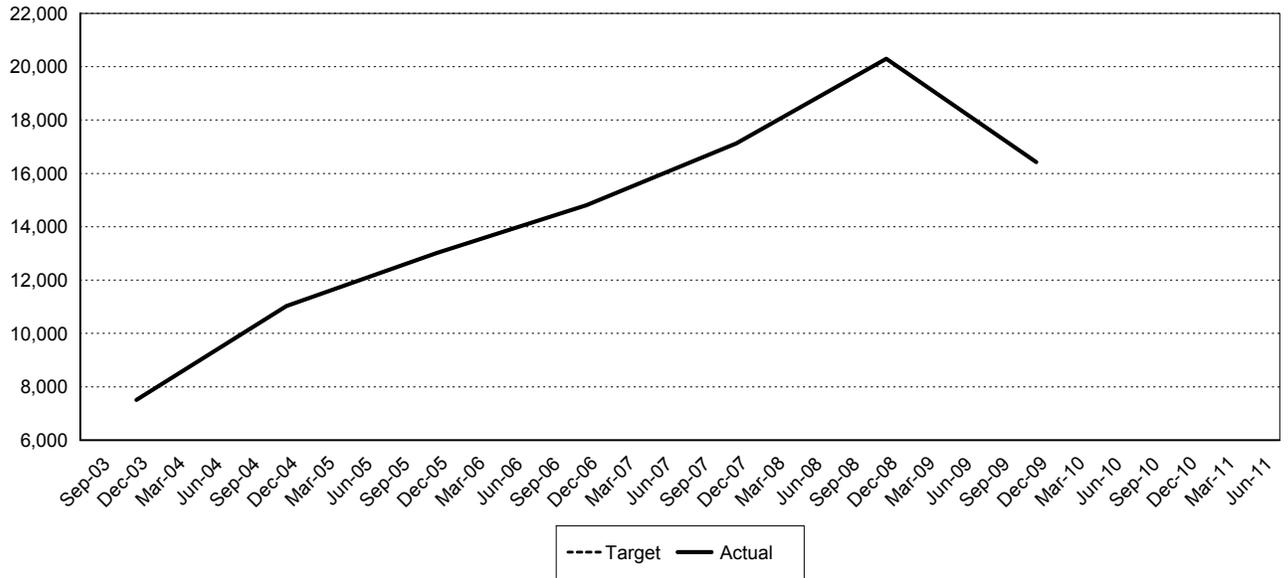


Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001693 Number of Motorcycle Riders Completing Voluntary Motorcycle Safety Training by Calendar Year			
Biennium	Period	Actual	Target
2009-11	Q8		
	Q7		
	Q6		
	Q5		
	Q4		
	Q3		
	Q2	16,427	
	Q1		
2007-09	Q8		
	Q7		
	Q6	20,293	
	Q5		
	Q4		
	Q3		
	Q2	17,121	
	Q1		
2005-07	Q8		
	Q7		
	Q6	14,801	
	Q5		
	Q4		
	Q3		
	Q2	13,010	
	Q1		
Performance Measure Status: Approved			

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

Number **001693 - Number of Motorcycle Riders Completing Voluntary Motorcycle Safety Training by Calendar Year**

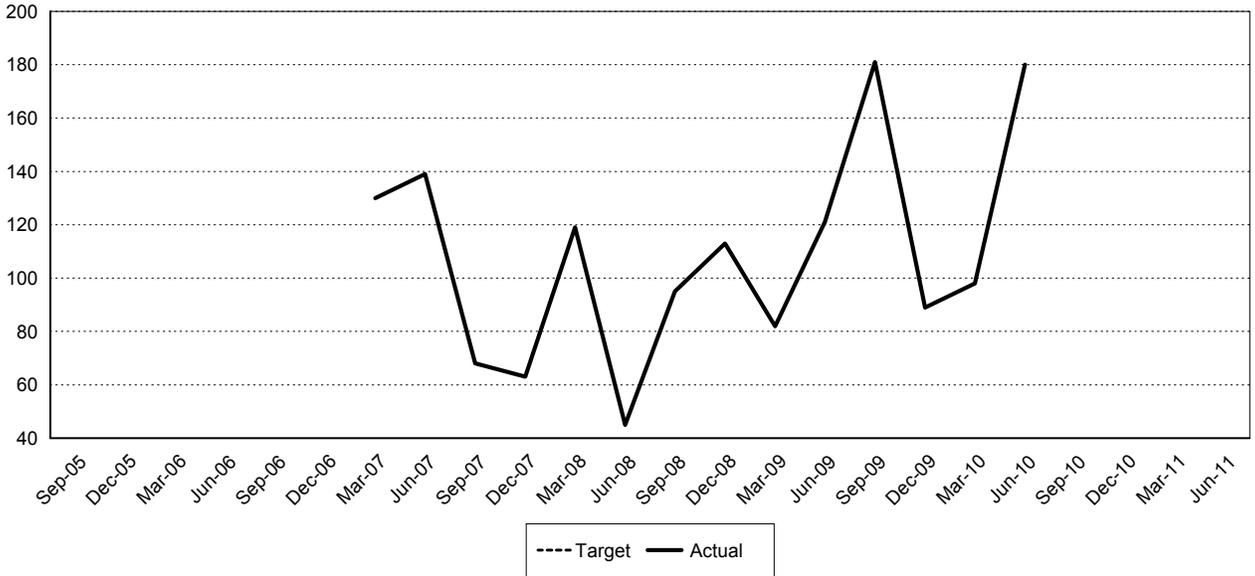


Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001708 Number of RCW and WAC Violations Addressed through Audits of Drive Training Schools by Quarter			
Biennium	Period	Actual	Target
2009-11	Q8		
	Q7		
	Q6		
	Q5		
	Q4	180	
	Q3	98	
	Q2	89	
	Q1	181	
2007-09	Q8	121	
	Q7	82	
	Q6	113	
	Q5	95	
	Q4	45	
	Q3	119	
	Q2	63	
	Q1	68	
2005-07	Q8	139	
	Q7	130	
	Q6		
	Q5		
	Q4		
	Q3		
	Q2		
	Q1		
Performance Measure Status: Approved			

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

Number **001708 - Number of RCW and WAC Violations Addressed through Audits of Drive Training Schools by Quarter**



A012 Firearms Registration and Licensing

Law enforcement agencies are required to complete background checks and either approve or deny various firearms licenses. As the clearinghouse for firearms records, the DOL Firearms program provides law enforcement with information on firearms licenses to ensure that only eligible individuals can obtain licenses and purchase handguns. The program is also used to investigate criminal activity and to arrest and prosecute individuals who violate firearm laws. Annually, DOL processes over 65,000 concealed pistol licenses, 50,000 handgun transfers, approximately 200 alien firearm licenses, and 600 firearm dealer licenses. In addition, DOL processes over 35,000 court conviction notices each year where an individual's firearm possession rights have been removed, and verifies concealed pistol license and firearm possession with law enforcement. DOL provides firearm dealers with forms and information on procedures for transferring handgun ownership. The Department also acts as a resource to law enforcement by providing direction and training on the firearm laws and proper licensing procedures.

Account	FY 2010	FY 2011	Biennial Total
FTE			
996-Z Other	2.0	2.0	2.0
001-1 State	13.0	12.3	12.7
FTE Total	15.0	14.3	14.7
001 General Fund			
001-1 State	\$637,000	\$628,000	\$1,265,000
106 Highway Safety Account			
106-1 State	\$24,000	\$31,000	\$55,000

Statewide Result Area: Improve the safety of people and property

Statewide Strategy: Support crime investigation

Expected Results

The Firearms Program measures its success by processing all concealed pistol, alien firearm and firearm dealer licenses within three business days after receipt of the document; processing court conviction notices within three to five business days after the receipt of a document; completing all certifications (verification of the accuracy of the information contained in the firearms database) within one business day; citizens receive their license or handgun within the time frame required, supporting their constitutional right to bear arms. Law enforcement is able to ensure that only those individuals who can lawfully possess a firearm receive licenses, contributing to public and officer safety. The Department trains over 300 law enforcement record specialists and law enforcement officers statewide each year on how to conduct criminal history background checks on license applicants and procedures to properly complete license documents. Over \$900,000 is collected each fiscal year that is deposited into the General Fund-State.

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001712 Number of Concealed Pistol License Documents Entered by Month			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14		
	M13		
	M12	8,497	
	M11	6,944	
	M10	6,313	
	M09	9,158	
	M08	1,575	
	M07	4,445	
	M06	5,920	
	M05	5,745	
	M04	5,897	
	M03	6,038	
	M02	5,097	
	M01	4,383	
2007-09	M24	5,596	
	M23	2,783	
	M22	4,201	
	M21	3,500	
	M20	5,144	
	M19	5,057	
	M18	4,356	
	M17	2,764	
	M16	3,177	
	M15	2,933	
	M14	5,669	
	M13	3,503	
M12	4,672		
M11	4,285		
M10	3,267		
M09	5,112		

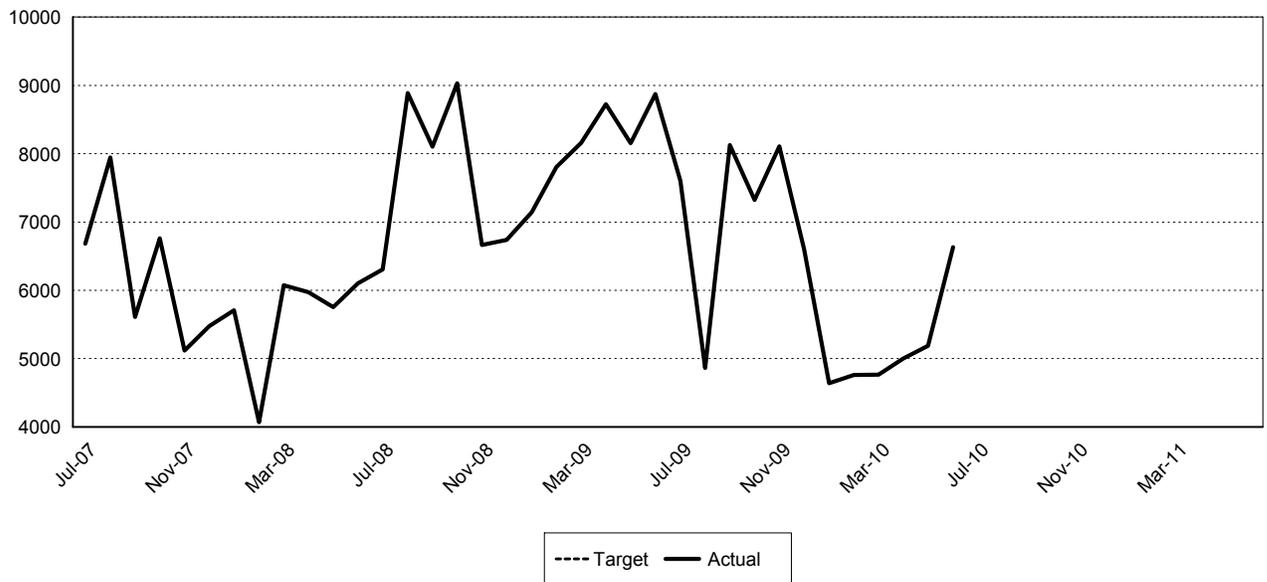
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001713 Number of Concealed Pistol Transfers Entered by Month			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14		
	M13		
	M12	6,633	
	M11	5,189	
	M10	5,001	
	M09	4,764	
	M08	4,762	
	M07	4,638	
	M06	6,602	
	M05	8,108	
M04	7,321		
M03	8,128		
M02	4,861		
M01	7,600		
2007-09	M24	8,875	
	M23	8,155	
	M22	8,724	
	M21	8,159	
	M20	7,806	
	M19	7,143	
	M18	6,738	
	M17	6,663	
	M16	9,032	
	M15	8,101	
	M14	8,889	
	M13	6,307	
M12	6,103		
M11	5,754		
M10	5,970		
M09	6,073		

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

2007-09	M08	4,069
	M07	5,708
	M06	5,474
	M05	5,118
	M04	6,760
	M03	5,611
	M02	7,945
	M01	6,681
Performance Measure Status: Approved		

Number 001713 - Number of Concealed Pistol Transfers Entered by Month



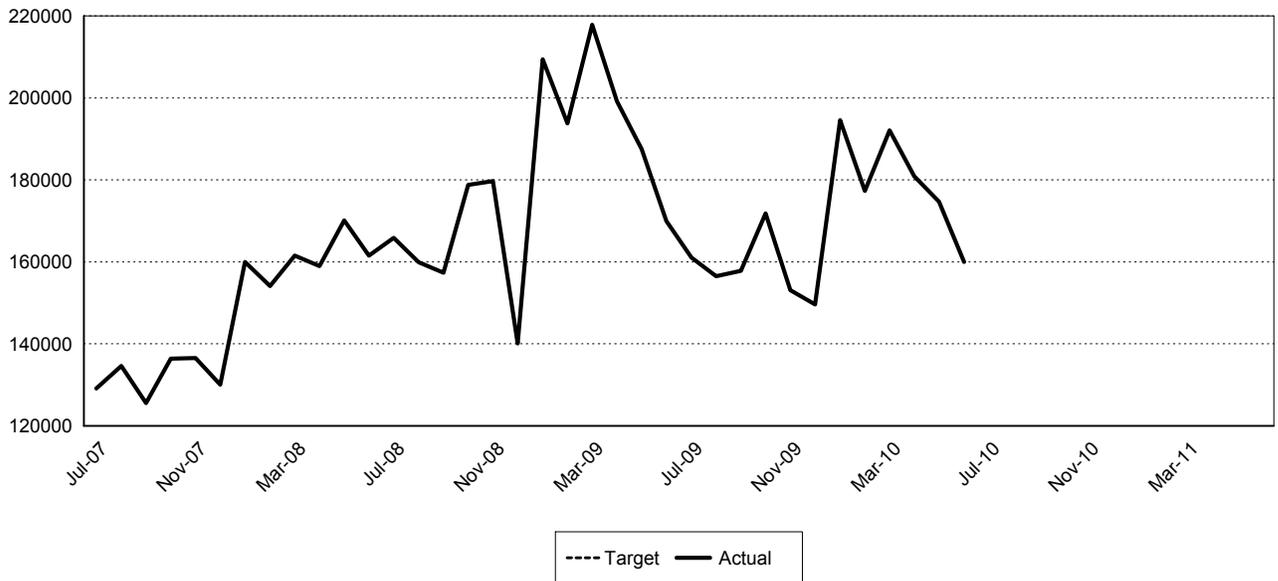
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001714 Number of Law Enforcement Inquiries to Concealed Pistol License Database by Month			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14		
	M13		
	M12	159,953	
	M11	174,677	
	M10	180,902	
	M09	192,130	
	M08	177,346	
	M07	194,609	
	M06	149,640	
	M05	153,125	
M04	171,797		
M03	157,844		
M02	156,476		
M01	161,058		
2007-09	M24	169,966	
	M23	187,511	
	M22	199,247	
	M21	217,845	
	M20	193,788	
	M19	209,427	
	M18	140,127	
	M17	179,711	
	M16	178,816	
	M15	157,338	
	M14	159,885	
	M13	165,886	
M12	161,516		
M11	170,145		
M10	158,951		
M09	161,508		

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

2007-09	M08	154,105
	M07	159,975
	M06	130,042
	M05	136,539
	M04	136,414
	M03	125,532
	M02	134,615
	M01	129,111
Performance Measure Status: Approved		

Number 001714 - Number of Law Enforcement Inquiries to Concealed Pistol License Database by Month



A014 Centralization of License Requirements For Businesses

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

The Master License Service program (MLS) simplifies the licensing process for businesses by collecting license application information for ten state agencies and four cities on a single form. The data and fees collected are then distributed to the appropriate agencies for licensing approval. Each year, MLS processes over 100,000 business license and registration applications on behalf of licensing and regulatory agencies. MLS collects and distributes close to \$30 million each year in licensing fees to our MLS partner agencies. MLS provides a single point of contact for information on all state licensing and regulatory requirements, as well as some local and federal information. MLS also processes the renewals for many state regulatory licenses and corporate and limited liability company licenses. MLS, in collaboration with the Secretary of State, provides a simple and quick registration renewal process for corporations and trade names.

Account	FY 2010	FY 2011	Biennial Total
FTE			
996-1 State	71.6	71.7	71.7
996-Z Other	5.4	5.1	5.3
001-1 State	0.2	0.3	0.3
FTE Total	77.2	77.1	77.2
003 Architects' License Account			
003-1 State	\$37,000	\$38,000	\$75,000
004 Cemetery Account			
004-1 State	\$14,000	\$15,000	\$29,000
419 Data Processing Revolving Account			
419-1 State	\$13,000	\$13,000	\$26,000
001 General Fund			
001-1 State	\$24,000	\$29,000	\$53,000
106 Highway Safety Account			
106-1 State	\$172,000	\$156,000	\$328,000
03N Master License Account			
03N-1 State	\$6,004,000	\$5,673,000	\$11,677,000
024 Professional Engineers' Account			
024-1 State	\$175,000	\$211,000	\$386,000
06G Real Estate Appraiser Commission Account			
06G-1 State	\$1,000	\$0	\$1,000
026 Real Estate Commission Account			
026-1 State	\$411,000	\$577,000	\$988,000

Statewide Result Area: Improve the economic vitality of businesses and individuals
Statewide Strategy: Regulate the economy to ensure fairness, security and efficiency

Expected Results

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

The MLS Program measures its success by responding to 8,000 phone calls and 1,000 e-mails each month, resulting in the mailing of an average of 1,500 licensing application packets. It creates statewide efficiency and cost savings for agencies whose licenses are on MLS by avoiding duplicative data entry, processing of funds and renewals, and printing/ mailing expenses. MLS provides business owners with multiple regulatory licenses to handle only one license renewal each year. It collects and maintains \$4 million in revenue annually for administrative support of MLS.

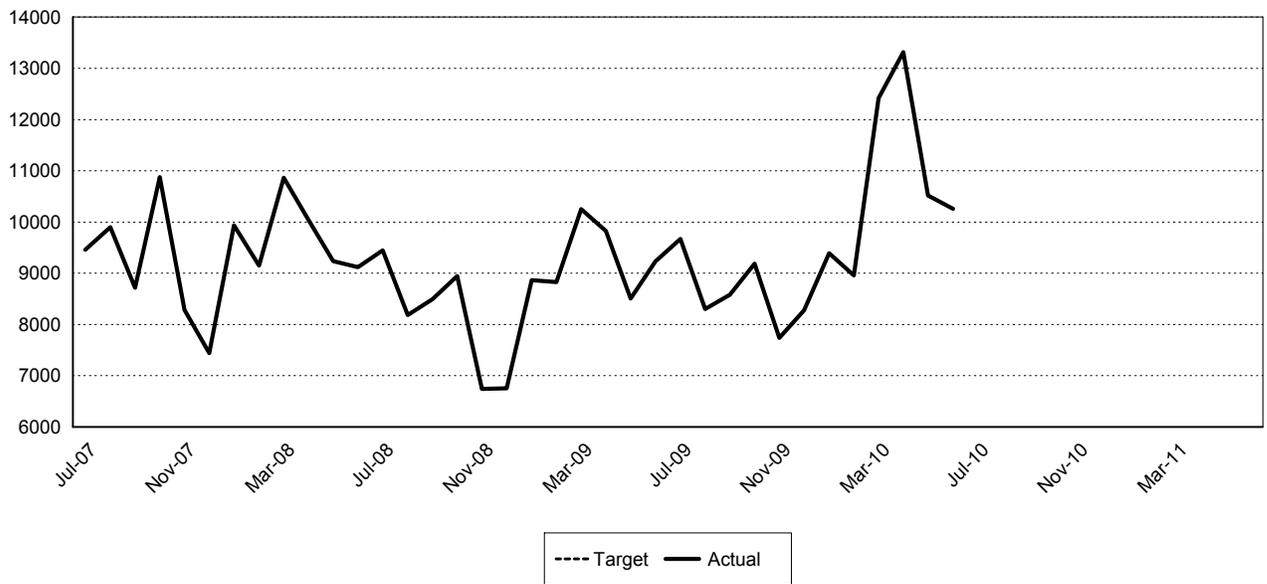
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001682 Number of Master Business License Applications Processed by Month			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14		
	M13		
	M12	10,259	
	M11	10,517	
	M10	13,313	
	M09	12,419	
	M08	8,958	
	M07	9,389	
	M06	8,279	
	M05	7,736	
M04	9,184		
M03	8,580		
M02	8,299		
M01	9,672		
2007-09	M24	9,227	
	M23	8,502	
	M22	9,826	
	M21	10,253	
	M20	8,827	
	M19	8,862	
	M18	6,752	
	M17	6,742	
	M16	8,946	
	M15	8,494	
	M14	8,185	
	M13	9,448	
M12	9,119		
M11	9,236		
M10	10,043		
M09	10,866		

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

2007-09	M08	9,147
	M07	9,936
	M06	7,439
	M05	8,280
	M04	10,876
	M03	8,713
	M02	9,901
	M01	9,456
Performance Measure Status: Approved		

Number 001682 - Number of Master Business License Applications Processed by Month



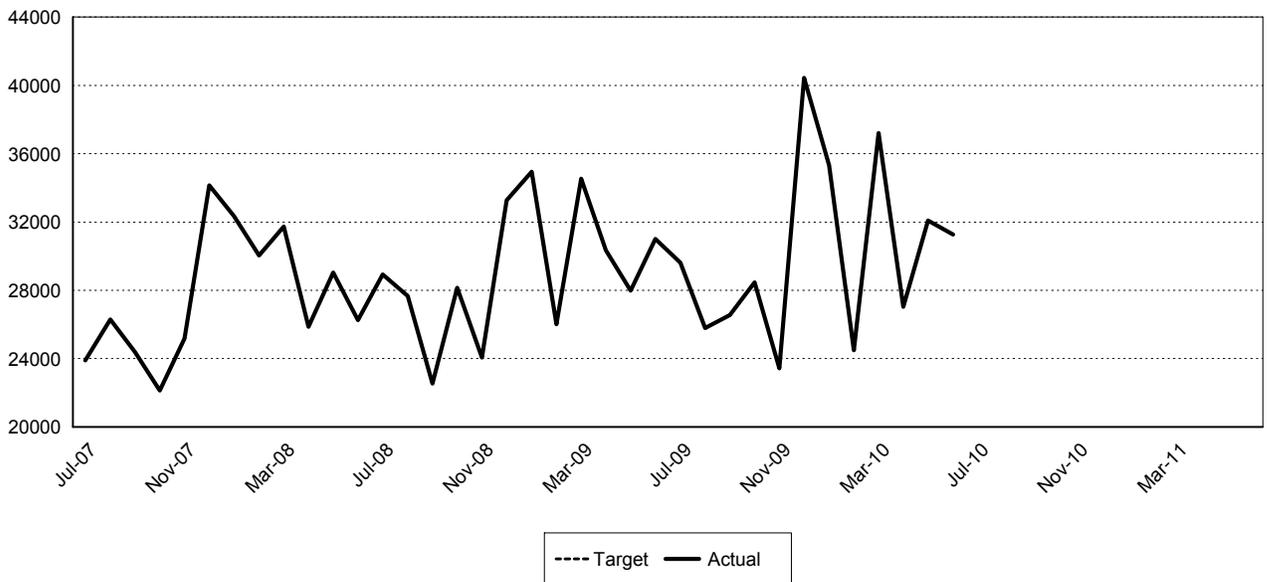
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001704 Number of Master Business License Renewals Processed by Month			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14		
	M13		
	M12	31,270	
	M11	32,085	
	M10	27,029	
	M09	37,218	
	M08	24,484	
	M07	35,311	
	M06	40,439	
	M05	23,425	
M04	28,460		
M03	26,548		
M02	25,789		
M01	29,610		
2007-09	M24	31,007	
	M23	27,985	
	M22	30,331	
	M21	34,534	
	M20	26,007	
	M19	34,953	
	M18	33,279	
	M17	24,056	
	M16	28,156	
	M15	22,539	
	M14	27,655	
	M13	28,920	
	M12	26,258	
M11	29,036		
M10	25,857		
M09	31,724		

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

2007-09	M08	30,043
	M07	32,351
	M06	34,141
	M05	25,167
	M04	22,133
	M03	24,369
	M02	26,298
	M01	23,900
Performance Measure Status: Approved		

001704 - Number of Master Business License Renewals Processed by Month



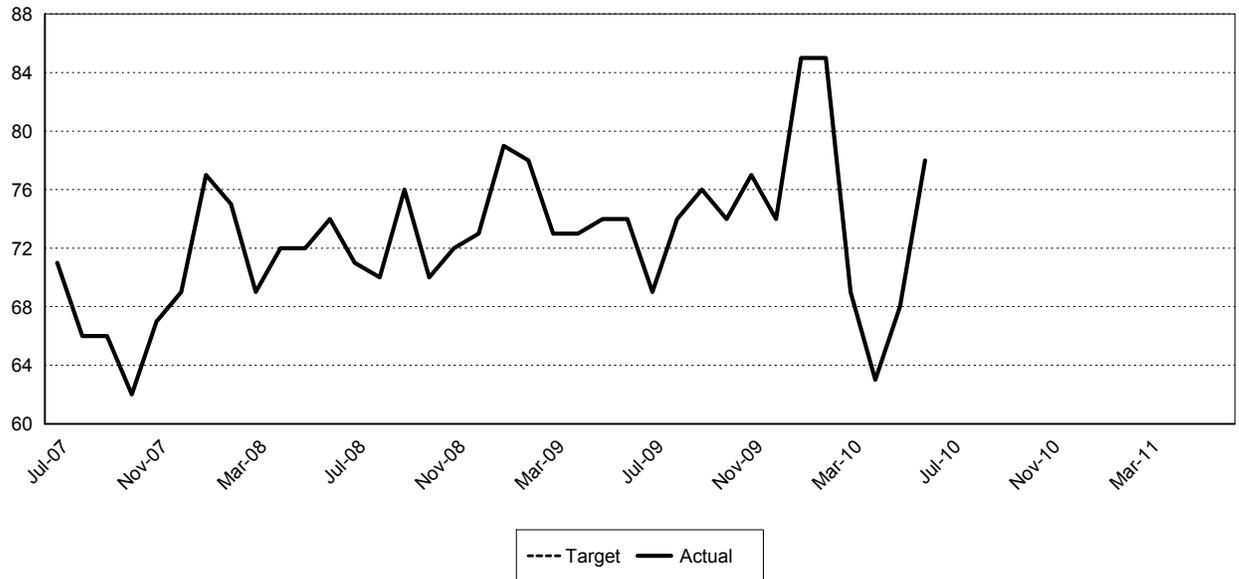
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001705 Percent of Master Business License Applications Processed through Internet by Month				
Biennium	Period	Actual	Target	
2009-11	M24			
	M23			
	M22			
	M21			
	M20			
	M19			
	M18			
	M17			
	M16			
	M15			
	M14			
	M13			
	M12		78%	
	M11		68%	
	M10		63%	
	M09		69%	
	M08		85%	
	M07		85%	
	M06		74%	
	M05		77%	
	M04		74%	
	M03		76%	
	M02		74%	
	M01		69%	
2007-09	M24	74%		
	M23	74%		
	M22	73%		
	M21	73%		
	M20	78%		
	M19	79%		
	M18	73%		
	M17	72%		
	M16	70%		
	M15	76%		
	M14	70%		
	M13	71%		

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

2007-09	M08	75%
	M07	77%
	M06	69%
	M05	67%
	M04	62%
	M03	66%
	M02	66%
	M01	71%
Performance Measure Status: Approved		

Percent 001705 - Percent of Master Business License Applications Processed through Internet by Month



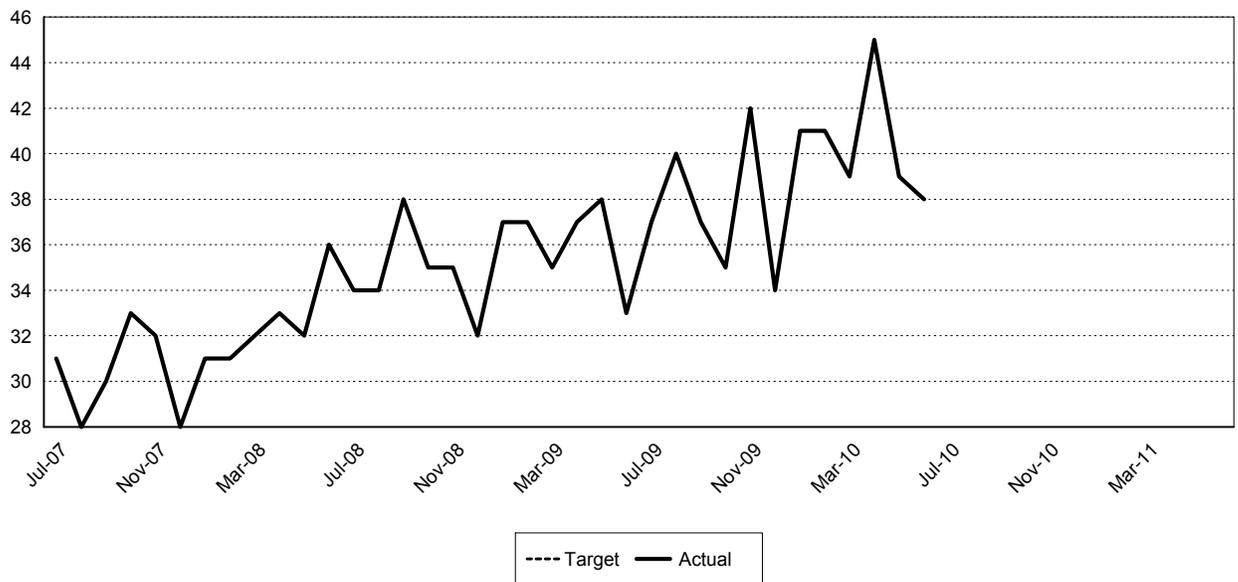
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001706 Percent of Master Business License Renewals Processed through Internet by Month				
Biennium	Period	Actual	Target	
2009-11	M24			
	M23			
	M22			
	M21			
	M20			
	M19			
	M18			
	M17			
	M16			
	M15			
	M14			
	M13			
	M12		38%	
	M11		39%	
	M10		45%	
	M09		39%	
	M08		41%	
	M07		41%	
	M06		34%	
	M05		42%	
	M04		35%	
	M03		37%	
	M02		40%	
	M01		37%	
2007-09	M24	33%		
	M23	38%		
	M22	37%		
	M21	35%		
	M20	37%		
	M19	37%		
	M18	32%		
	M17	35%		
	M16	35%		
	M15	38%		
	M14	34%		
	M13	34%		
	M12	36%		
	M11	32%		
	M10	33%		
M09	32%			

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

2007-09	M08	31%
	M07	31%
	M06	28%
	M05	32%
	M04	33%
	M03	30%
	M02	28%
	M01	31%
Performance Measure Status: Approved		

Percent 001706 - Percent of Master Business License Renewals Processed through Internet by Month



A016 Administration of Fuel Tax Collection and Motor Carrier Services

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

This activity administers state motor vehicle fuel, special fuel, and aircraft fuel tax collection programs for the licensing fuel suppliers, exporters, importers, blenders, and distributors. This activity processes efficient fuel tax returns and associated payments; provides taxpayer education and training; and conducts audit and compliance investigations that reduce fuel tax evasion. It collects motor vehicle and special fuel taxes at the terminal rack and administers a dyed special fuel program for fuel used off-highway that is not subject to the state tax. DOL partners with tribal governments, providing revenue to the tribes through fuel tax refunds. The activity receives federal funds to implement cost-saving programs, including the Commercial Vehicle Information System and Network (CVISN) program (which enables trucks to electronically transmit information without stopping at ports of entry and weigh stations) and the Performance Registration Information Systems Management (PRISM) program (which ensures that interstate trucks meet current safety standards). This activity also enables Washington-based interstate carriers to apply for and receive their international registration plan (IRP) operating credentials and file their international fuel tax agreement (IFTA) fuel tax returns via the Internet.

Account	FY 2010	FY 2011	Biennial Total
FTE			
996-1 State	95.5	105.6	100.6
201 DOL Services Account			
201-1 State	\$19,000	\$19,000	\$38,000
001 General Fund			
001-1 State	\$(2,000)	\$(2,000)	\$(4,000)
106 Highway Safety Account			
106-1 State	\$16,000	\$17,000	\$33,000
108 Motor Vehicle Account			
108-1 State	\$10,095,000	\$9,772,000	\$19,867,000
108-2 Federal	\$121,000	\$1,233,000	\$1,354,000
108 Account Total	\$10,216,000	\$11,005,000	\$21,221,000
082 Motorcycle Safety Education Account			
082-1 State	\$628,000	\$249,000	\$877,000
104 State Wildlife Account			
104-1 State	\$(1,000)	\$(1,000)	\$(2,000)

Statewide Result Area: Strengthen government's ability to achieve results efficiently and effectively

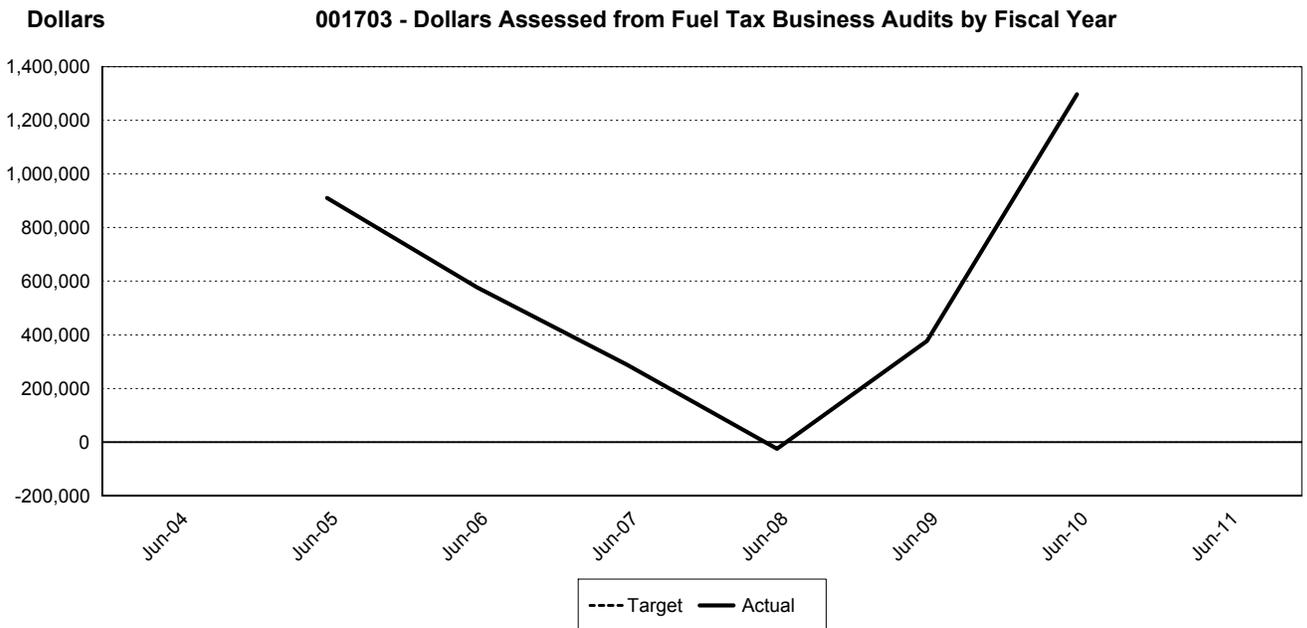
Statewide Strategy: Safeguard and manage public funds

Expected Results

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

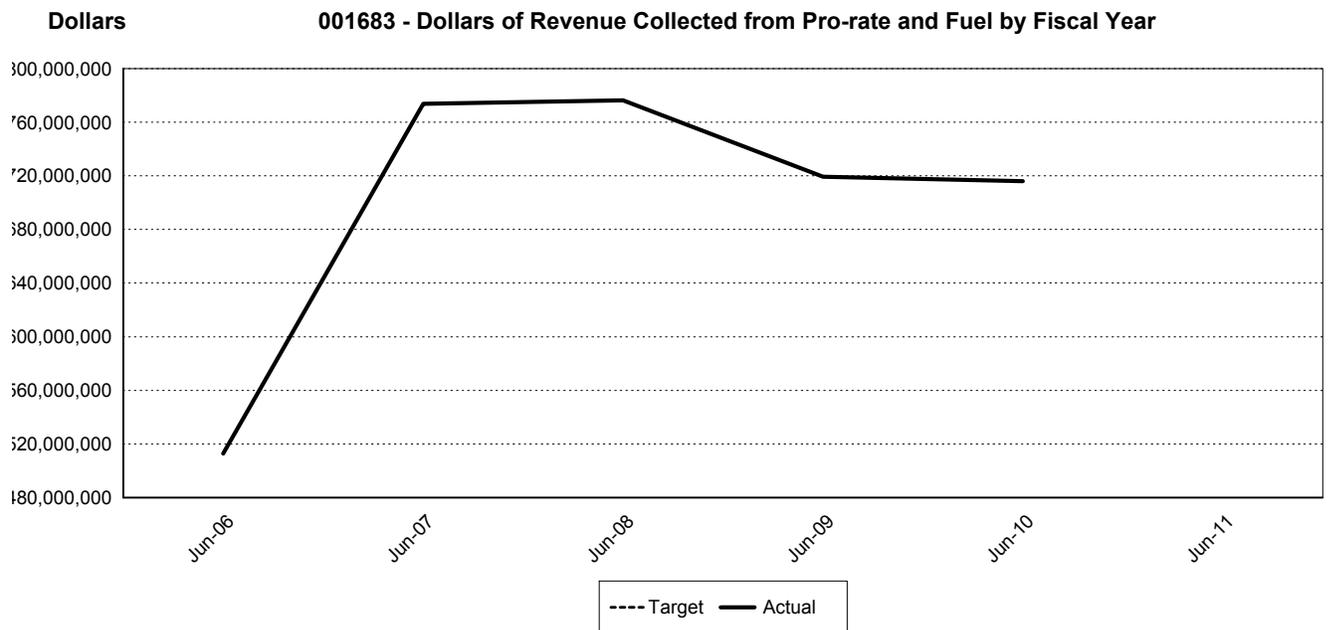
Provide one-stop vehicle licensing and fuel tax filing services for Washington-based interstate motor carriers. Significantly reduce paperwork and compliance burdens for fuel tax licensing, reporting, and payment of fuel taxes for interstate motor carriers by consolidating fuel tax license and vehicle registration issued by the base state into one process to operate in all states and Canadian provinces. Administration of the IRP and IFTA in Washington. Collect \$2.01.9 billion in fuel taxes per biennium. Issue 16 different types of fuel licenses that impact about 7,000 businesses. Annually process 20,000 business tax returns, and 52,000 licensing transactions. Collect \$43.8 million in Washington commercial vehicle registration fees. Collect and transmit \$12 million to other IRP jurisdictions. License 3,600 IFTA accounts. Annually conduct 400 field audits to ensure compliance and uniformity with prorate and fuel tax statutes. Conduct investigations of suspected fraudulent fuel transactions to ensure fuel taxes are paid to the state. Recover over \$4 million each biennium in unpaid taxes. Process and issue 20,000 prorate and fuel tax refunds annually (\$30 million each biennium). Provide assistance to tribal governments through the pursuit and procurement of 13 state/tribal fuel tax agreements for reimbursement of state fuel taxes. With the Washington State Patrol, Department of Transportation, and state trucking associations, administer the PRISM program (to determine the safety fitness of motor carriers prior to vehicle registration) and the CVISN program.

001703 Dollars Assessed from Fuel Tax Business Audits by Fiscal Year			
Biennium	Period	Actual	Target
2009-11	A3		
	A2	\$1,296,965	
2007-09	A3	\$376,409	
	A2	\$(25,361)	
2005-07	A3	\$288,107	
	A2	\$576,535	
Performance Measure Status: Approved			

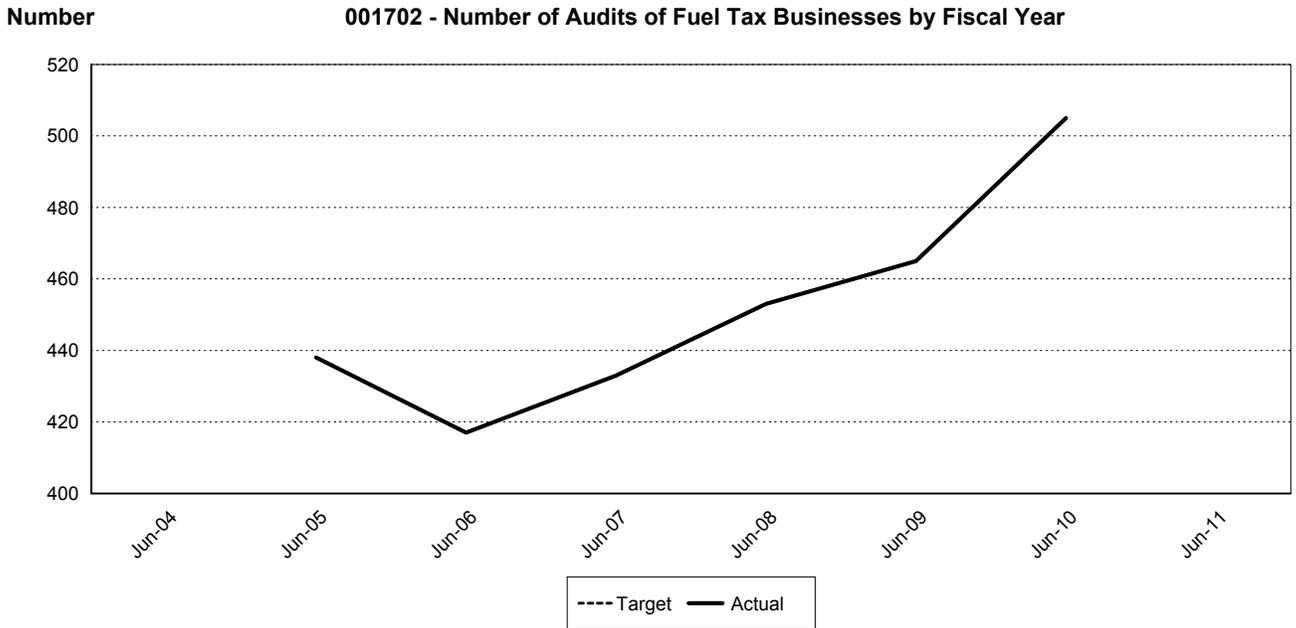


Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001683 Dollars of Revenue Collected from Pro-rate and Fuel by Fiscal Year			
Biennium	Period	Actual	Target
2009-11	A3		
	A2	\$1,715,991,861	
2007-09	A3	\$1,719,364,406	
	A2	\$1,776,338,396	
2005-07	A3	\$1,773,692,379	
	A2	\$1,512,906,237	
Performance Measure Status: Approved			



001702 Number of Audits of Fuel Tax Businesses by Fiscal Year			
Biennium	Period	Actual	Target
2009-11	A3		
	A2	505	
2007-09	A3	465	
	A2	453	
2005-07	A3	433	
	A2	417	
Performance Measure Status: Approved			



A017 Professional Licensing and Regulation

There are approximately 225,000 individuals and businesses licensed to practice in 27 professions regulated by the Business and Professions Division. (RCW 18.118.010 (1)) DOL evaluates license applications, develops and administers valid professional licensing exams, and administers programs of continuing education, licensing renewals, and technical assistance. Through its regulatory, audit, investigation, and enforcement activities, DOL protects consumers from fraud, malpractice, negligence, deceptive advertising, and other potential violations associated with the delivery of services. Enforcement includes revoking or suspending a license, restricting or monitoring the licensee's practice, imposing monetary fines, or requiring completion of a remedial education program. DOL conducts approximately 6,150 audits or inspections each year to ensure compliance with regulations. Its online registry of licensed professionals alerts consumers to licensees who have been subject to disciplinary actions for unprofessional conduct. The 27 regulated professions include: appraisers, architects, auctioneers, bail bond agents, on-site wastewater inspectors and designers, cemeteries, collection agencies, commercial telephone solicitors, cosmetology, court reporters, employment agencies, engineers, funeral homes, geologists, land surveyors, landscape architects, limousine carriers, notaries, camping resorts, private investigators, professional athletics, real estate, security guards, sellers of travel, timeshare companies, vehicles for hire (taxi), and whitewater river outfitters.

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

Account	FY 2010	FY 2011	Biennial Total
FTE			
996-1 State	116.2	124.8	120.5
996-Z Other	10.8	12.6	11.7
001-1 State	3.1	3.9	3.5
FTE Total	130.1	141.3	135.7
003 Architects' License Account			
003-1 State	\$384,000	\$349,000	\$733,000
06L Business and Professions Account			
06L-1 State	\$5,737,000	\$6,108,000	\$11,845,000
004 Cemetery Account			
004-1 State	\$204,000	\$196,000	\$400,000
419 Data Processing Revolving Account			
419-1 State	\$(17,000)	\$(14,000)	\$(31,000)
227 Funeral Directors And Embalmers Account			
227-1 State	\$457,000	\$441,000	\$898,000
001 General Fund			
001-1 State	\$333,000	\$398,000	\$731,000
298 Geologists' Account			
298-1 State	\$17,000	\$18,000	\$35,000
298-6 Non-Appropriated	\$172,000	\$171,000	\$343,000
298 Account Total	\$189,000	\$189,000	\$378,000
03N Master License Account			
03N-1 State	\$136,000	\$131,000	\$267,000
024 Professional Engineers' Account			
024-1 State	\$1,750,000	\$1,602,000	\$3,352,000
06G Real Estate Appraiser Commission Account			
06G-1 State	\$633,000	\$633,000	\$1,266,000
026 Real Estate Commission Account			
026-1 State	\$4,488,000	\$4,874,000	\$9,362,000
04F Real Estate Education Account			
04F-1 State	\$149,000	\$125,000	\$274,000
06R Real Estate Research Account			
06R-1 State	\$171,000	\$147,000	\$318,000
04E Uniform Commercial Code Account			
04E-1 State	\$6,000	\$3,000	\$9,000

Statewide Result Area: Improve the economic vitality of businesses and individuals
Statewide Strategy: Provide consumer protection

Expected Results

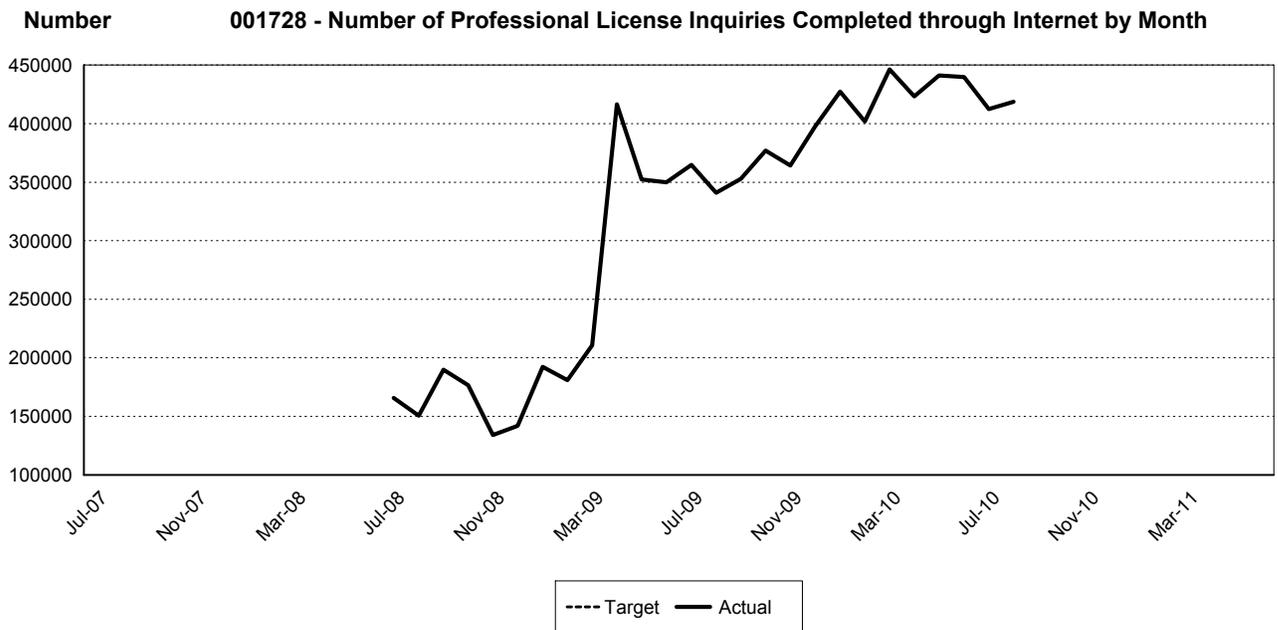
This activity measures its success by ensuring that only applicants who meet minimum qualifications are licensed to practice; providing information on the Internet on licensed professionals and their standing to help consumers make informed choices; taking appropriate corrective action against any person or firm that violates the standards of practice and endangered public health, safety, welfare, or property; removing a license for failure to pay child support or repay student loans; and providing due process and consistent regulation and processes for professions. One hundred percent of real estate brokers, cosmetology salons, cosmetology schools, funeral homes, and cemeteries are audited or inspected over established one, two, or three-year cycles to ensure compliance with regulations. One hundred percent of all licensees required to have background checks are completed. Boxing, martial arts, and other professional athletic events are monitored to ensure the safety of participants and the viewing public. Individuals responsible for apprehending fugitive criminal defendants are screened to ensure that a minimum of training and testing in defensive tools and tactics has been achieved before issuing the licensee as a bail bond recovery agent.

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001728 Number of Professional License Inquiries Completed through Internet by Month			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14	418,642	
	M13	412,588	
	M12	439,804	
	M11	441,190	
	M10	423,412	
	M09	446,406	
	M08	402,012	
	M07	427,337	
	M06	397,630	
	M05	364,218	
M04	376,940		
M03	353,012		
M02	340,838		
M01	364,879		
2007-09	M24	349,832	
	M23	352,264	
	M22	416,571	
	M21	210,556	
	M20	180,833	
	M19	192,189	
	M18	141,795	
	M17	134,118	
	M16	176,423	
	M15	189,946	
	M14	150,559	
	M13	165,787	
	M12		
	M11		
M10			
M09			

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

2007-09	M08
	M07
	M06
	M05
	M04
	M03
	M02
	M01
Performance Measure Status: Approved	

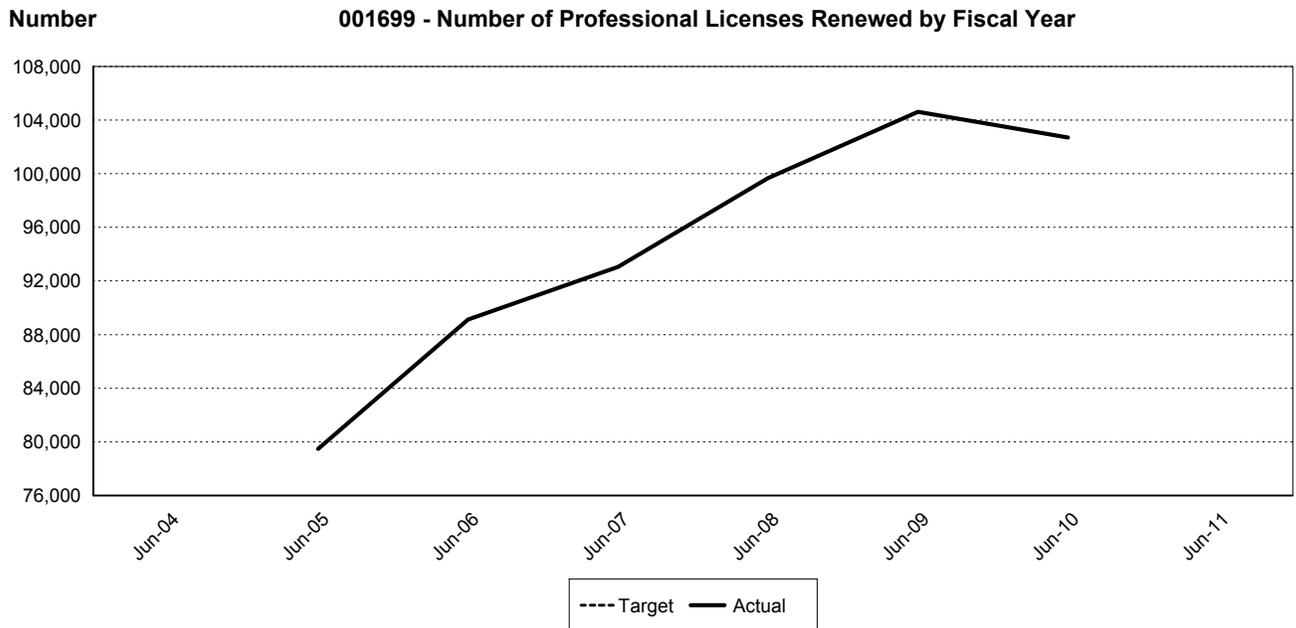


Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001688 Number of Professional Licenses Issued by Fiscal Year			
Biennium	Period	Actual	Target
2009-11	A3		
	A2	22,789	
2007-09	A3	22,450	
	A2	27,844	
2005-07	A3	21,462	
	A2	23,592	
Performance Measure Status: Approved			



001699 Number of Professional Licenses Renewed by Fiscal Year			
Biennium	Period	Actual	Target
2009-11	A3		
	A2	102,699	
2007-09	A3	104,618	
	A2	99,671	
2005-07	A3	93,052	
	A2	89,134	
Performance Measure Status: Approved			



A018 Uniform Commercial Code Program

In accordance with RCW 62A.9A, the Uniform Commercial Code (UCC) program maintains the central repository of liens on personal property of residents and businesses in Washington and conducts certified searches of its records for the public. The UCC program's central repository is a key part of the larger Uniform Commercial Code system and laws. By filing a financing statement with the UCC program, the secured party (creditor) establishes its priority against the collateral, in case of default by the debtor.

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

Account	FY 2010	FY 2011	Biennial Total
FTE			
996-1 State	21.3	19.5	20.4
003 Architects' License Account			
003-1 State	\$1,000	\$1,000	\$2,000
06L Business and Professions Account			
06L-1 State	\$613,000	\$525,000	\$1,138,000
004 Cemetery Account			
004-1 State	\$1,000	\$0	\$1,000
227 Funeral Directors And Embalmers Account			
227-1 State	\$39,000	\$30,000	\$69,000
001 General Fund			
001-1 State	\$0	\$(1,000)	\$(1,000)
298 Geologists' Account			
298-1 State	\$7,000	\$6,000	\$13,000
298-6 Non-Appropriated	\$13,000	\$12,000	\$25,000
298 Account Total	\$20,000	\$18,000	\$38,000
03N Master License Account			
03N-1 State	\$530,000	\$818,000	\$1,348,000
024 Professional Engineers' Account			
024-1 State	\$4,000	\$4,000	\$8,000
06G Real Estate Appraiser Commission Account			
06G-1 State	\$52,000	\$55,000	\$107,000
026 Real Estate Commission Account			
026-1 State	\$39,000	\$0	\$39,000
04F Real Estate Education Account			
04F-1 State	\$1,000	\$1,000	\$2,000
06R Real Estate Research Account			
06R-1 State	\$1,000	\$1,000	\$2,000
04E Uniform Commercial Code Account			
04E-1 State	\$1,584,000	\$1,429,000	\$3,013,000

Statewide Result Area: **Improve the economic vitality of businesses and individuals**
 Statewide Strategy: **Regulate the economy to ensure fairness, security and efficiency**

Expected Results

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

The UCC program measured its success in Fiscal Year 2003 by processing approximately 92,172 new filings, conducting 16,146 searches, and collecting approximately \$1.5 million in revenue; providing immediate, online access for the public to file and search at reduced fees; completing all filings and searches within two business days in compliance with federal and state requirements. Quick turnaround is vital to helping banks issue loans and helping businesses to obtain loans in a timely manner.

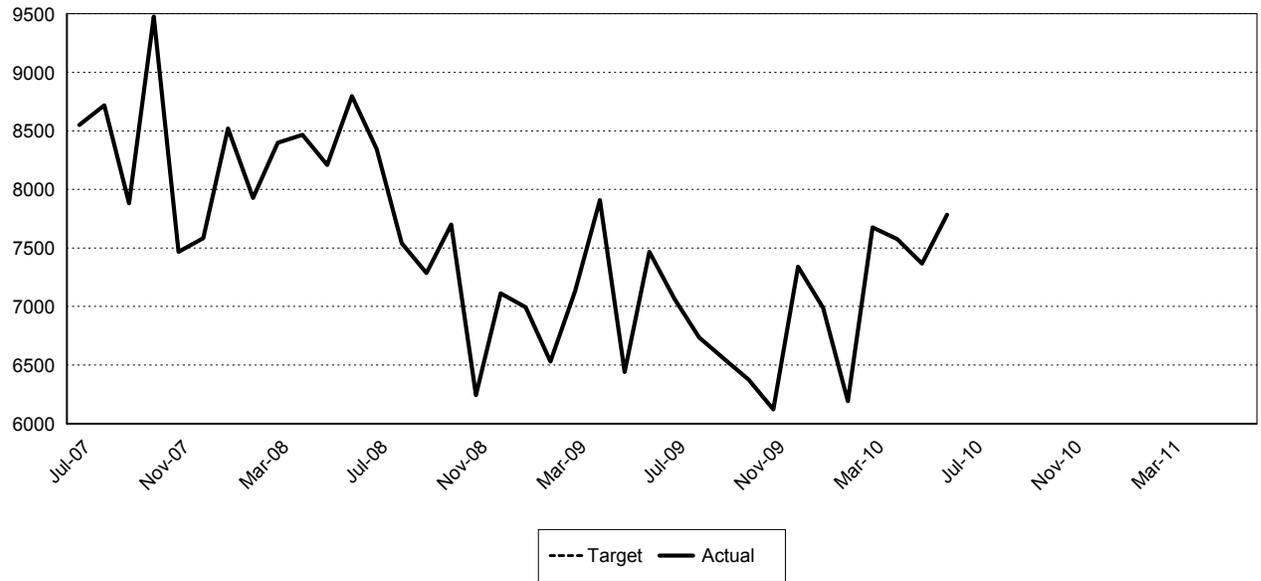
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001687 Number of UCC Filings Processed by Month			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14		
	M13		
	M12	7,784	
	M11	7,368	
	M10	7,576	
	M09	7,676	
	M08	6,190	
	M07	6,988	
	M06	7,341	
	M05	6,122	
M04	6,376		
M03	6,555		
M02	6,736		
M01	7,065		
2007-09	M24	7,466	
	M23	6,441	
	M22	7,909	
	M21	7,134	
	M20	6,529	
	M19	6,993	
	M18	7,111	
	M17	6,243	
	M16	7,700	
	M15	7,286	
	M14	7,539	
	M13	8,346	
M12	8,798		
M11	8,210		
M10	8,468		
M09	8,400		
M08	7,928		

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

2007-09	M07	8,522
	M06	7,585
	M05	7,468
	M04	9,478
	M03	7,882
	M02	8,719
	M01	8,552
Performance Measure Status: Approved		

Number **001687 - Number of UCC Filings Processed by Month**



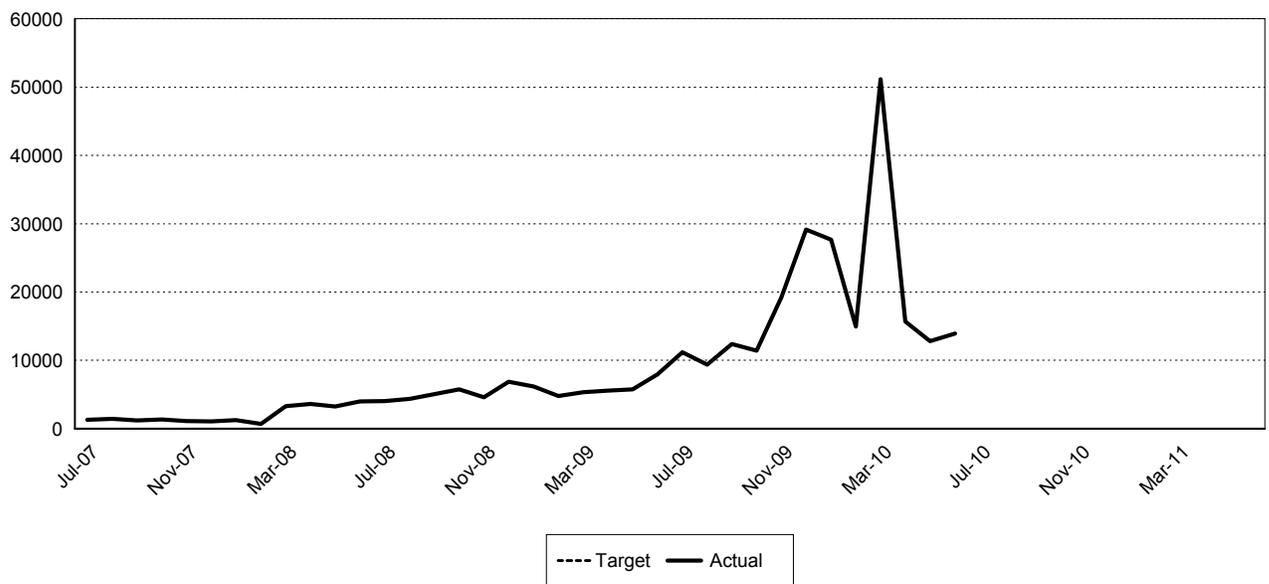
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001711 Number of UCC Searches Completed by Month			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14		
	M13		
	M12	13,893	
	M11	12,793	
	M10	15,663	
	M09	51,152	
	M08	14,948	
	M07	27,656	
	M06	29,149	
	M05	19,194	
M04	11,393		
M03	12,379		
M02	9,358		
M01	11,190		
2007-09	M24	7,904	
	M23	5,736	
	M22	5,537	
	M21	5,343	
	M20	4,748	
	M19	6,160	
	M18	6,867	
	M17	4,584	
	M16	5,744	
	M15	5,057	
	M14	4,346	
	M13	4,039	
	M12	3,996	
	M11	3,241	
	M10	3,594	
	M09	3,281	
M08	662		

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

2007-09	M07	1,256
	M06	1,065
	M05	1,103
	M04	1,347
	M03	1,197
	M02	1,426
	M01	1,271
Performance Measure Status: Approved		

Number 001711 - Number of UCC Searches Completed by Month



A020 Administration of Regulatory Functions Involving Vehicle and Vessel Dealers and Manufacturers

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

This activity ensures protection for vehicle and vessel dealers, manufacturers, and individuals through the administration and enforcement of laws that license and regulate approximately 6,900 vehicle manufacturers and dealers of motor vehicles, motorcycles, snowmobiles, off-road vehicles, motor homes, travel trailers, manufactured homes, and vessels. This activity also includes the administration of the licensing of wreckers, tow truck operators, hulk haulers, scrap processors, and motor vehicle transporters operating or doing business in Washington State.

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

Account	FY 2010	FY 2011	Biennial Total
FTE			
996-1 State	43.3	43.9	43.6
996-Z Other	1.1	1.1	1.1
001-1 State	0.6	0.7	0.7
FTE Total	45.0	45.7	45.4
003 Architects' License Account			
003-1 State	\$9,000	\$6,000	\$15,000
06L Business and Professions Account			
06L-1 State	\$661,000	\$152,000	\$813,000
004 Cemetery Account			
004-1 State	\$3,000	\$3,000	\$6,000
201 DOL Services Account			
201-1 State	\$(2,000)	\$(3,000)	\$(5,000)
227 Funeral Directors And Embalmers Account			
227-1 State	\$7,000	\$5,000	\$12,000
001 General Fund			
001-1 State	\$60,000	\$65,000	\$125,000
298 Geologists' Account			
298-1 State	\$0	\$(1,000)	\$(1,000)
298-6 Non-Appropriated	\$7,000	\$159,000	\$166,000
298 Account Total	\$7,000	\$158,000	\$165,000
106 Highway Safety Account			
106-1 State	\$(1,000)	\$(1,000)	\$(2,000)
048 Marine Fuel Tax Refund Account			
048-1 State	\$2,000	\$2,000	\$4,000
108 Motor Vehicle Account			
108-1 State	\$4,765,000	\$4,673,000	\$9,438,000
024 Professional Engineers' Account			
024-1 State	\$40,000	\$28,000	\$68,000
06G Real Estate Appraiser Commission Account			
06G-1 State	\$20,000	\$15,000	\$35,000
026 Real Estate Commission Account			
026-1 State	\$343,000	\$(3,000)	\$340,000
104 State Wildlife Account			
104-1 State	\$(1,000)	\$(2,000)	\$(3,000)

Statewide Result Area: Improve the economic vitality of businesses and individuals
Statewide Strategy: Provide consumer protection

Expected Results

Collect \$4.4 million in revenue from dealer license fees per biennium. Investigate over 2,000 consumer and business complaints annually. Conduct 1,300 investigations and over 2,300 inspections, certifications, and technical assistance visits to ensure compliance with the law. Conduct 359 audits of vehicle and vessel dealerships. Fraud and Complaint Investigations ensures that fair and reasonable transactions are available to consumers through the detection and correction of violations of advertising, sales, and services laws and rules. Provide online access and customer services 24 hours a day, offering 41 forms online. Generate \$9.2 million in a combination of revenue for the state and recovered/returned money to consumers. Collect statewide data regarding the value of goods and money recovered and returned to the consumer. Collect fines in excess of \$600,000 for violations. Administer and enforce laws relating to odometer tampering, auto theft deterrents, dealer advertising violations, manufactured/mobile housing regulations, unlicensed vehicle dealer activities, and motor vehicle dealer/manufacturer franchise disputes. Examine vehicle and vessel title documents submitted through county auditor offices and subagents for evidence of fraud, and provide evidence to field offices for investigation and agency administrative action or prosecution through cooperation with law enforcement. Examine all applications for financial integrity.

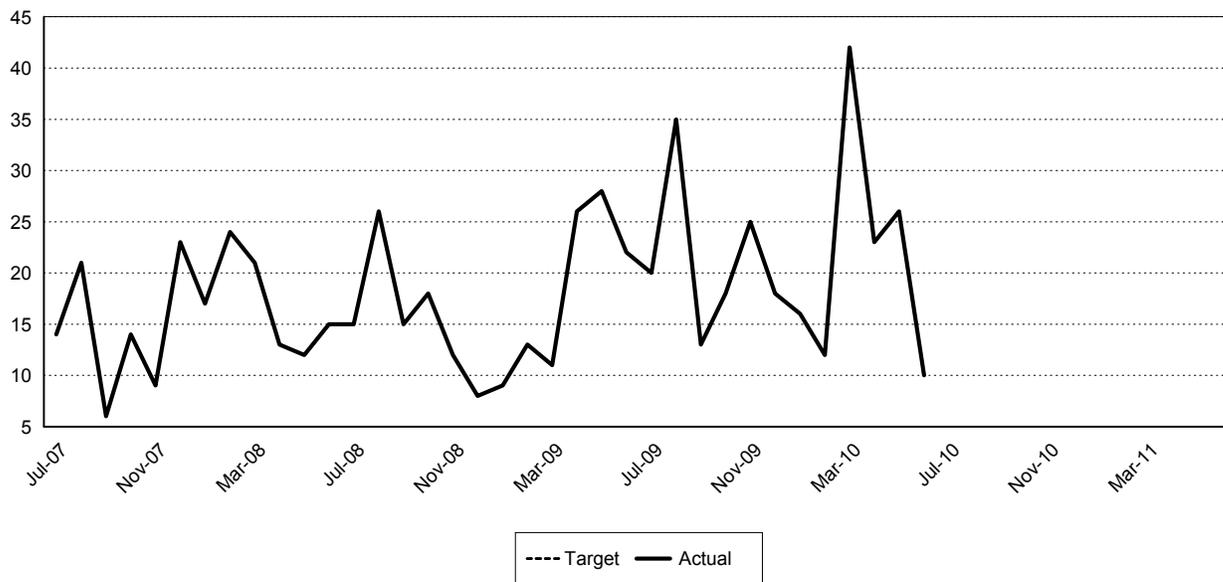
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001722 Number of Audits of Vehicle Dealers by Month				
Biennium	Period	Actual	Target	
2009-11	M24			
	M23			
	M22			
	M21			
	M20			
	M19			
	M18			
	M17			
	M16			
	M15			
	M14			
	M13			
	M12		10	
	M11		26	
	M10		23	
	M09		42	
	M08		12	
	M07		16	
	M06		18	
	M05		25	
M04		18		
M03		13		
M02		35		
M01		20		
2007-09	M24	22		
	M23	28		
	M22	26		
	M21	11		
	M20	13		
	M19	9		
	M18	8		
	M17	12		
	M16	18		
	M15	15		
	M14	26		
	M13	15		
	M12	15		
	M11	12		
	M10	13		
	M09	21		
M08	24			

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

2007-09	M07	17
	M06	23
	M05	9
	M04	14
	M03	6
	M02	21
	M01	14
Performance Measure Status: Approved		

Number **001722 - Number of Audits of Vehicle Dealers by Month**



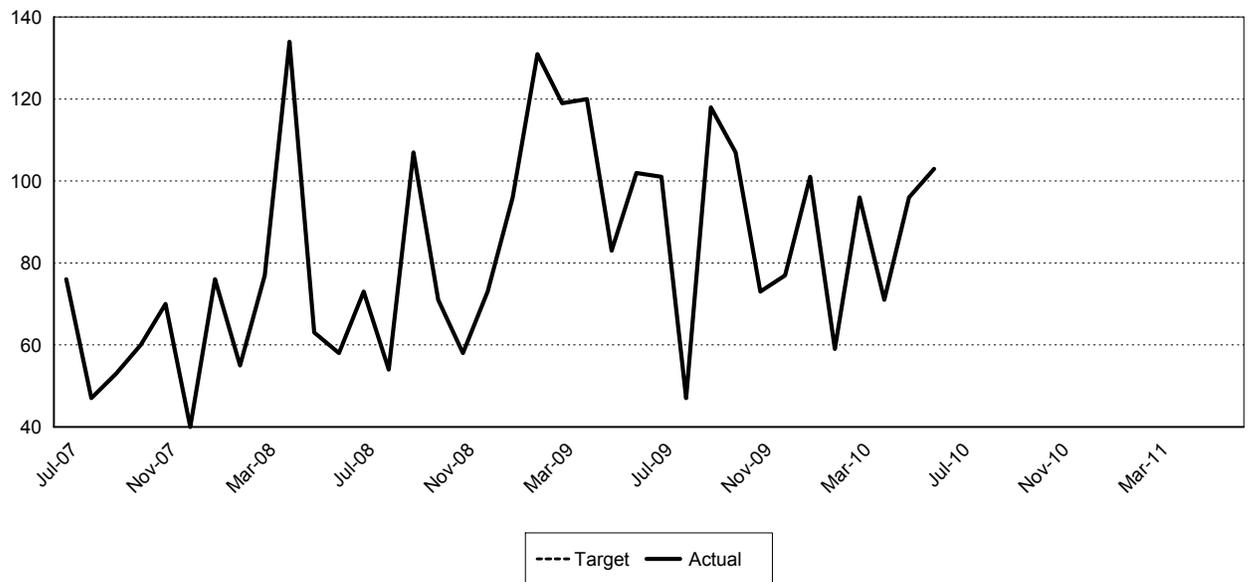
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001707 Number of Investigations of Vehicle Dealers by Month				
Biennium	Period	Actual	Target	
2009-11	M24			
	M23			
	M22			
	M21			
	M20			
	M19			
	M18			
	M17			
	M16			
	M15			
	M14			
	M13			
	M12		103	
	M11		96	
	M10		71	
	M09		96	
	M08		59	
	M07		101	
	M06		77	
	M05		73	
M04		107		
M03		118		
M02		47		
M01		101		
2007-09	M24		102	
	M23		83	
	M22		120	
	M21		119	
	M20		131	
	M19		96	
	M18		73	
	M17		58	
	M16		71	
	M15		107	
	M14		54	
	M13		73	
M12		58		
M11		63		
M10		134		
M09		77		

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

2007-09	M08	55
	M07	76
	M06	40
	M05	70
	M04	60
	M03	53
	M02	47
	M01	76
Performance Measure Status: Approved		

Number **001707 - Number of Investigations of Vehicle Dealers by Month**



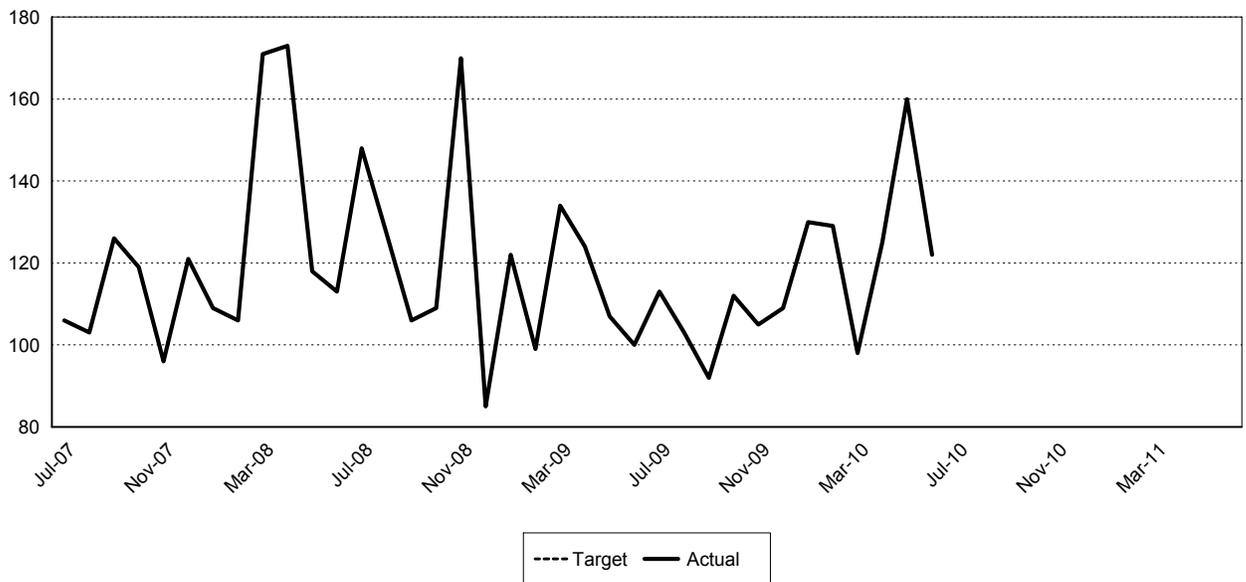
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001684 Number of Vehicle Dealer Licenses Issued by Month			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14		
	M13		
	M12	122	
	M11	160	
	M10	125	
	M09	98	
	M08	129	
	M07	130	
	M06	109	
	M05	105	
M04	112		
M03	92		
M02	103		
M01	113		
2007-09	M24	100	
	M23	107	
	M22	124	
	M21	134	
	M20	99	
	M19	122	
	M18	85	
	M17	170	
	M16	109	
	M15	106	
	M14	127	
	M13	148	
M12	113		
M11	118		
M10	173		
M09	171		

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

2007-09	M08	106
	M07	109
	M06	121
	M05	96
	M04	119
	M03	126
	M02	103
	M01	106
Performance Measure Status: Approved		

Number **001684 - Number of Vehicle Dealer Licenses Issued by Month**



A021 Administration of Vehicle and Vessel Title and Registration Services

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

This activity collects and administers vehicle and vessel fees and taxes to support state and local transportation projects, law enforcement, and the Washington State Patrol. It records ownership interest and issues a secure, negotiable title for some of our citizens' and businesses' most valuable assets, and indicates legal ownership of the vehicle or vessel to prospective buyers and lending institutions. This activity partners with community groups, state and local agencies, counties, and cities to efficiently collect vehicle and vessel-based fees.

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

Account	FY 2010	FY 2011	Biennial Total
FTE			
996-1 State	259.7	248.1	253.9
996-Z Other	(3.0)	(3.0)	(3.0)
001-1 State	6.1	7.7	6.9
FTE Total	262.8	252.8	257.8
06L Business and Professions Account			
06L-1 State	\$99,000	\$19,000	\$118,000
513 Derelict Vessel Removal Account			
513-1 State	\$15,000	\$16,000	\$31,000
201 DOL Services Account			
201-1 State	\$3,625,000	\$2,543,000	\$6,168,000
227 Funeral Directors And Embalmers Account			
227-1 State	\$1,000	\$1,000	\$2,000
001 General Fund			
001-1 State	\$651,000	\$807,000	\$1,458,000
298 Geologists' Account			
298-6 Non-Appropriated	\$1,000	\$11,000	\$12,000
106 Highway Safety Account			
106-1 State	\$250,000	\$249,000	\$499,000
048 Marine Fuel Tax Refund Account			
048-1 State	\$26,000	\$0	\$26,000
108 Motor Vehicle Account			
108-1 State	\$25,076,000	\$22,439,000	\$47,515,000
108-2 Federal	\$0	\$(1,112,000)	\$(1,112,000)
108-7 Private/Local	\$0	\$1,372,000	\$1,372,000
108 Account Total	\$25,076,000	\$22,699,000	\$47,775,000
06G Real Estate Appraiser Commission Account			
06G-1 State	\$2,000	\$1,000	\$3,000
104 State Wildlife Account			
104-1 State	\$384,000	\$433,000	\$817,000
04E Uniform Commercial Code Account			
04E-1 State	\$32,000	\$22,000	\$54,000
081 State Patrol Highway Account			
081-1 State	\$369,000	\$369,000	\$738,000

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

Statewide Result Area: Strengthen government's ability to achieve results efficiently and effectively

Statewide Strategy: Safeguard and manage public funds

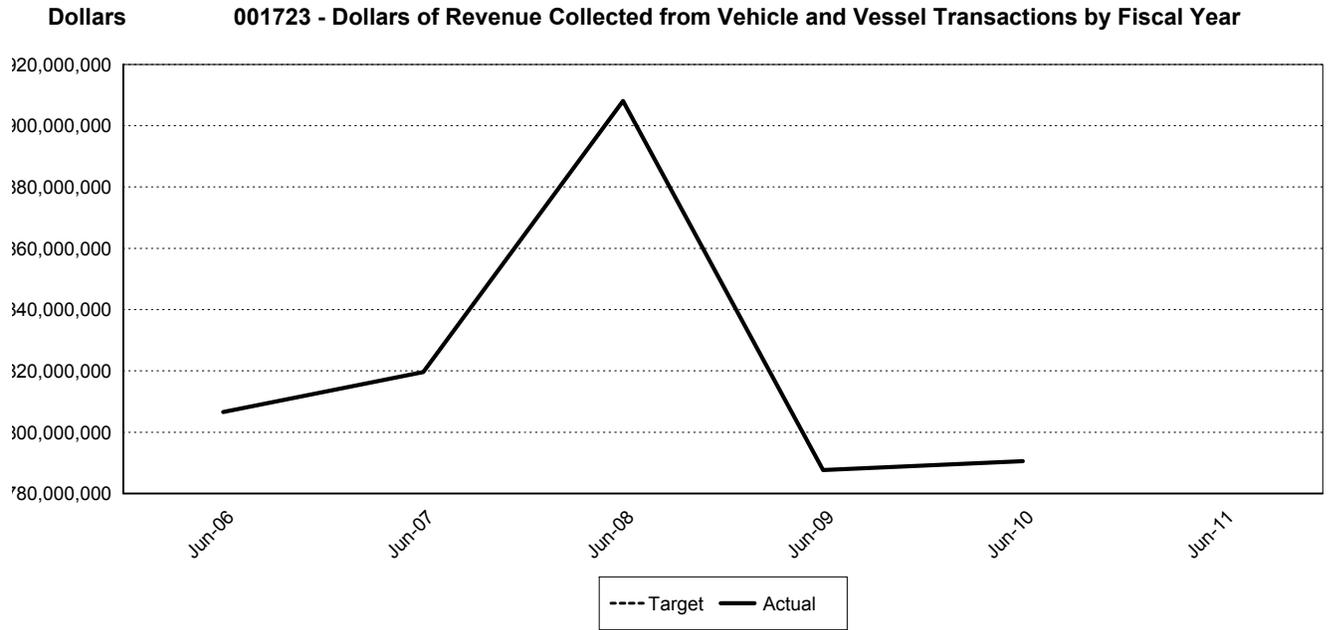
Expected Results

Collect \$708 million for the Motor Vehicle Fund, \$33.4 million for the General Fund-State from vessel registration, which supports boating safety education and marine law enforcement programs, \$125.3 million in vehicle excise taxes for the Regional Transit Authority, and \$328 million for the Department of Revenue in use tax for the General Fund-State.

Sell personalized and special designation plates to raise funds for specified accounts and purposes. Document and record approximately 6 million registrations, including 600,000 mandatory license plate replacements, two million certificates of ownership (titles) for motor vehicles, and title and register over 2860,000 vessels annually. Provide the infrastructure, database, and processing system that calculates fees and reports revenue, inventory, and training and technical assistance functions so that these businesses and organizations can provide services. Collect a \$15 fee for the National Crime Information Center stolen vehicle check or and a \$50 Washington State Patrol (WSP) inspection fee. Sell 82,000 (original and renewal) personalized plates annually. Issue 108,000 license plates with special designations for universities, the Mariners, and others, collecting and depositing the funds for the identified organizations. Provide a wide variety of online services through Internet Payment Option services, enabling 24/7 customer convenience. Streamline the reporting process for insurance companies and tow truck operators by providing an online option to meet mandated reporting requirements. Enable 7,700 Internet users per month to access forms online. Notify vehicle owners when license plate replacement is required to ensure plate readability. Partner with the WSP to ensure that VIN (Vehicle Identification Number) inspection requirements are met when titling a vehicle that has been reported as a total loss or destroyed.

001723 Dollars of Revenue Collected from Vehicle and Vessel Transactions by Fiscal Year			
Biennium	Period	Actual	Target
2009-11	A3		
	A2	\$790,571,372	
2007-09	A3	\$787,626,885	
	A2	\$908,059,042	
2005-07	A3	\$819,572,259	
	A2	\$806,615,249	
Performance Measure Status: Approved			

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity



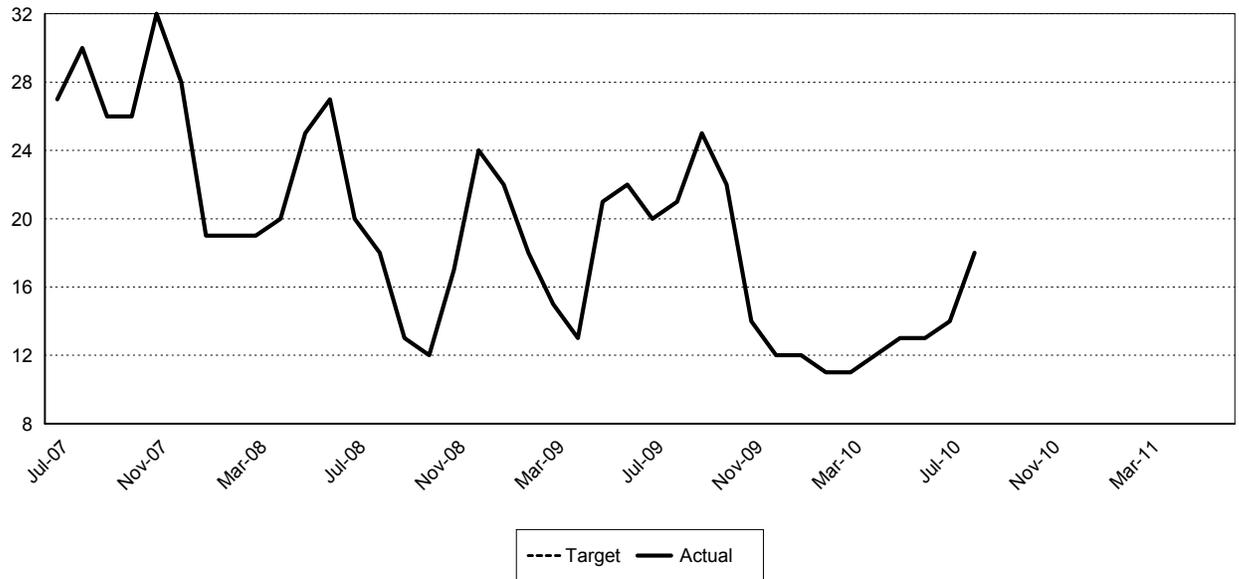
Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001676 Number of Days to Process Vehicle Titles by Month			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14	18	
	M13	14	
	M12	13	
	M11	13	
	M10	12	
	M09	11	
	M08	11	
	M07	12	
	M06	12	
	M05	14	
M04	22		
M03	25		
M02	21		
M01	20		
2007-09	M24	22	
	M23	21	
	M22	13	
	M21	15	
	M20	18	
	M19	22	
	M18	24	
	M17	17	
	M16	12	
	M15	13	
	M14	18	
	M13	20	
	M12	27	
	M11	25	
	M10	20	
	M09	19	
M08	19		

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

2007-09	M07	19
	M06	28
	M05	32
	M04	26
	M03	26
	M02	30
	M01	27
Performance Measure Status: Approved		

Number **001676 - Number of Days to Process Vehicle Titles by Month**



Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

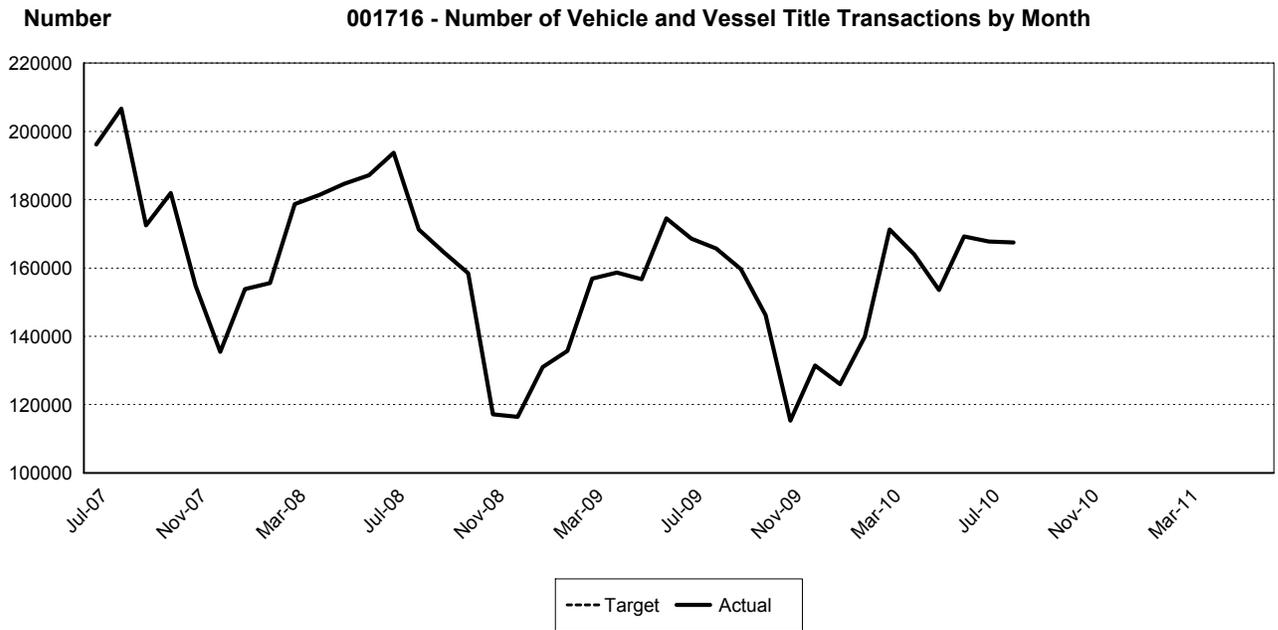
001715 Number of Vehicle and Vessel Registration Transactions by Month (new, renewal tabs, and other)			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14	649,552	
	M13	735,995	
	M12	759,061	
	M11	688,042	
	M10	652,382	
	M09	650,688	
	M08	465,170	
	M07	465,211	
	M06	543,747	
	M05	443,444	
M04	512,169		
M03	538,249		
M02	576,365		
M01	698,941		
2007-09	M24	804,894	
	M23	700,693	
	M22	692,658	
	M21	629,137	
	M20	483,880	
	M19	511,341	
	M18	507,488	
	M17	400,212	
	M16	547,675	
	M15	552,954	
	M14	629,035	
	M13	709,429	
M12	703,648		
M11	740,174		
M10	708,087		
M09	607,078		

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

001716 Number of Vehicle and Vessel Title Transactions by Month (new, transfers, and other)			
Biennium	Period	Actual	Target
2009-11	M24		
	M23		
	M22		
	M21		
	M20		
	M19		
	M18		
	M17		
	M16		
	M15		
	M14	167,453	
	M13	167,753	
	M12	169,266	
	M11	153,599	
	M10	163,925	
	M09	171,314	
	M08	139,879	
	M07	125,959	
	M06	131,421	
	M05	115,280	
M04	146,173		
M03	159,696		
M02	165,687		
M01	168,637		
2007-09	M24	174,552	
	M23	156,666	
	M22	158,647	
	M21	156,886	
	M20	135,688	
	M19	130,997	
	M18	116,442	
	M17	117,132	
	M16	158,481	
	M15	164,717	
	M14	171,324	
	M13	193,796	
M12	187,172		
M11	184,661		
M10	181,458		
M09	178,677		

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

2007-09	M08	155,566
	M07	153,785
	M06	135,460
	M05	154,876
	M04	181,922
	M03	172,524
	M02	206,707
	M01	196,225
Performance Measure Status: Approved		



Grand Total

	FY 2010	FY 2011	Biennial Total
FTE's	1,350.1	1,378.3	1,364.2
GFS	\$1,865,000	\$2,115,000	\$3,980,000
Other	\$149,318,000	\$147,440,001	\$296,758,001
Total	\$151,183,000	\$149,555,001	\$300,738,001

Appropriation Period: 2009-11 Activity Version: 00 - Budget Submittal 2009 -11 Biennium Sort By: Activity

<u>Parameter</u>	<u>Entered As</u>
Budget Period	2009-11
Agency	240
Version	00 - Budget Submittal 2009 -11 Biennium
Result Area	All Result Areas
Activity	All Activities
Program	All Programs
Sub Program	All Sub Programs
Account	All Accounts
Expenditure Authority Type	All Expenditure Authority Types
Theme	All
Sort By	Activity
Display All Account Types	Yes
Include Policy Level	Yes
Include Activity Description	Yes
Include Statewide Result Area	Yes
Include Statewide Strategy	Yes
Include Expected Results Text	Yes
Include Charts	Yes
Chart Type	Line
Include Parameter Selections	Yes
Version Source	Agency