

## Agency Activity Inventory by Agency

Appropriation Period: 2003-05 Activity Version: 2004 Sup w/ Alloc & Activities

**Agency:** 305 - Department of Veterans Affairs

### Administrative Services

The DVA Administrative Services unit is the legislative, veteran stakeholder, general public, and federal VA link for the department. It is also the center of strategic planning and provides centralized support for all of the department's products and services including financial, budget, accounting and payroll services, human resources, publications and electronic information services, and quality assurance. Incremental administrative costs associated with a specific activity are reflected in the activity they support.

**Statewide Result Area:** Improve the security of Washington's vulnerable children and adults

**Category:** Help prepare disabled adults and refugees for employment opportunities

FY 2004				FY 2005			
Total	GFS	Other	FTEs	Total	GFS	Other	FTEs
\$1,542,000	\$1,536,000	\$6,000	20.3	\$1,566,000	\$1,561,000	\$5,000	20.3

### Institutional Services

WDVA operates three veterans homes in Spokane, Retsil, and Orting with a combined residential capacity of 655. These facilities offer skilled-level nursing and long-term care for honorably discharged veterans (and some spouses) who are, or may likely become disabled and medically indigent. At Retsil and Orting, assisted living and domiciliary services are also provided. All of the homes use an interdisciplinary team approach to providing nursing, clinic, rehabilitative therapy, therapeutic activity, and social services. Under WDVA, 80 percent of the cost for these services is covered by federal and local revenues. (Funds 001-1 General Fund-State, 001-2 General Fund-Federal, and 001-7 General Fund-Local)

**Statewide Result Area:** Improve the security of Washington's vulnerable children and adults

**Category:** Provide institutional-based treatment

FY 2004				FY 2005			
Total	GFS	Other	FTEs	Total	GFS	Other	FTEs
\$34,591,000	\$7,413,000	\$27,178,000	562.7	\$34,810,000	\$6,105,000	\$28,705,000	562.7

#### Expected Results:

Provide high quality, long-term care services to Washington veterans at the least possible cost to the state general fund. Performance at the homes will meet or exceed national nursing home quality of care ratings published through the Center for Medicare and Medicaid Services. Satisfy customer needs as supported by the results of semi-annual resident survey.

### Veterans Disability Services and Support

The veterans disability and claims support program delivers critical services to the state's vulnerable veteran population living in both urban and rural areas. This network provides critical advocacy services and representation to ensure veterans and their family members are able to understand and navigate a complicated federal system. The role of the federal Veterans' Administration (VA) is to adjudicate; it does not provide community claims support. DVA operates a statewide network that includes 55 contracted professional, licensed war trauma counselors and over 100 contracted service officers to provide disability claims services.

# Agency Activity Inventory by Agency

Appropriation Period: 2003-05 Activity Version: 2004 Sup w/ Alloc & Activities

**Agency:** 305 - Department of Veterans Affairs

**Statewide Result Area:** Improve the security of Washington's vulnerable children and adults

**Category:** Provide support services to families

FY 2004				FY 2005			
Total	GFS	Other	FTEs	Total	GFS	Other	FTEs
\$1,960,000	\$1,960,000	\$0	6.0	\$1,968,000	\$1,968,000	\$0	6.0

**Expected Results:**

Maximize federal dollars coming into Washington State. In a typical year more than 60,000 veterans receive services. Federal VA disability payments increased to \$730 million in 2002 and are expected to increase to \$780 million by the end of 2003.

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**Veterans' Community-Based Services**

DVA's veterans' community-based services incorporates a statewide network that includes re-integration services for homeless and incarcerated veterans, outreach to minority and women's veterans, Post Traumatic Stress Disorder treatment and readjustment for King County veterans, centralized admissions processing for the veterans homes, fiduciary services for incompetent veterans, and outreach to veterans in nursing homes and those housebound. (Funds 001-1 General Fund-State, 001-2 General Fund-Federal, and 001-7 General Fund-Local)

**Statewide Result Area:** Improve the security of Washington's vulnerable children and adults

**Category:** Conduct community outreach/education

FY 2004				FY 2005			
Total	GFS	Other	FTEs	Total	GFS	Other	FTEs
\$1,620,000	\$628,000	\$992,000	20.8	\$1,627,000	\$622,000	\$1,005,000	20.8

**Expected Results:**

Lower the King County veteran recidivism rate. Increase the number of needs assessment completed for homeless veterans. Increase the number of homeless veterans enrolled in employment and training services. Increase the number of homeless veterans moved to transitional or permanent housing. Increase the number of homeless veterans placed in unsubsidized employment. Increase the number of clients served by the Veterans Estate Management Program.

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