

FMAC Fall Technical Session
Department of Revenue
Tax and Licensing Systems Replacement (TLSR) Project
November 2015

Department of Revenue
Tax and Licensing Systems Replacement (TLSR) Collaboration Innovation Transformation

Transforming Revenue's Future through collaborative efforts, improved processes, and proven technology solutions.

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About the Project

- Revenue has determined that it is critical to replace its aging tax and business licensing computer systems.
- Significant improvements are expected:
 - ✓ Safeguard future revenue collections
 - ✓ Allow changes to be made timely and cost effectively
 - ✓ Enable more online services for taxpayers
 - ✓ Provide taxpayers with increased access to their information and improve self service
 - ✓ Better integrate with state and local partners including the Washington Business Hub

Transforming Revenue's Future through collaborative efforts, improved processes, and proven technology solutions.

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About the Project

Vision
Transforming Revenue's future through collaborative efforts, improved processes, and proven technology solutions.

Scope
The scope of the project is defined by the following:

- To implement a solution that supports the administration of the core tax and business licensing programs.
- Work efforts to prepare people and systems to use the new solution.

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