Department of Veterans' Affairs

Agency 305

Audit	Finding	Finding and		
Report	Number	Corrective Action Plan		
1017124	2015-001	Finding:	The Department lacked adequate internal controls over the issuance of gift cards to veterans, increasing the risk of misuse, abuse and theft of public funds.	
		Corrective Action:	As a result of a previous audit, the Department implemented several corrective actions. However, the corrective actions were not fully implemented at the time of the current audit.	
			As of November 2015, the Department has implemented the following internal controls:	
			 Developed operating procedures for determining eligibility for accessing services within the Homeless Veterans Reintegration and Homeless Veterans Programs. 	
			• Developed a system for tracking the purchases, issuance, and distribution of gift cards.	
			• Required supporting documentation for purchases and client eligibility to be maintained in client files.	
			 Conducted and will continue to conduct internal audits to ensure compliance with department policies for gift card purchases and use of purchase cards. 	
		Completion		
		Date:	November 2015, subject to audit follow-up	
		Agency	Erwin B. Vidallon	
		Contact:	Chief Financial Officer	
			PO Box 41150 Olympia, WA 98504-1150	
			(360) 725-2171	
			erwinv@dva.wa.gov	

Department of Veterans' Affairs

Agency 305

Audit	Finding	Finding and		
Report	Number	Corrective Action Plan		
1017124	2015-002	Finding:	The Department lacked adequate internal controls over its dining hall cash receipting process.	
		Corrective Action:	As a result of a previous audit, the Department implemented several corrective actions. However, the corrective actions were not fully implemented at the time of the current audit.	
			As of November 2015, the Department has implemented the following internal controls:	
			 Reviewed and standardized policies and procedures regarding receipts from sales of meal tickets. 	
			 Provided additional training on the standardized procedures and safeguarding public funds to staff participating in cash receipting for meal tickets. 	
			 Ensured sales are reconciled to cash receipt reports on a monthly basis, at a minimum. Periodic process reviews will be conducted to ensure compliance with established policies and procedures. 	
		Completion		
		Date:	October 2015, subject to audit follow-up	
		Agency	Erwin B. Vidallon	
		Contact:	Chief Financial Officer	
			PO Box 41150 Olympia, WA 98504-1150	
			(360) 725-2171	
			erwinv@dva.wa.gov	